



Republika e Kosovës
Republika Kosova-Republic of Kosovo
Qeveri-Vlada-Government

**REGULATION (GRK) No. 07/2026 ON THE REINTEGRATION OF
REPATRIATED PERSONS¹**

¹ Regulation (GRK) no. 07/2026 on Reintegration of Repatriated Persons, was adopted at the 3-th session of the Government of the Republic of Kosovo, by decision No. 08/03, dated 30.09.2026.

The Government of the Republic of Kosovo,

Pursuant to Article 93, paragraph 4, of the Constitution of the Republic of Kosovo, in accordance with Law No. 03/L-208 on Readmission, as amended and supplemented by Article 21 of the Law No. 08/L-276 on the Amendment and Supplementation of Special Laws to Create the Legal Basis for Issuing Sub-legal Acts by the Government and Ministers, and based on Article 8, paragraph 4, subparagraph 4.5, of Law No. 08/L-117 on the Government of the Republic of Kosovo, and Article 78, paragraph 6, subparagraph 6.2, of Regulation (GRK) No. 17/2024 of Rules and Procedure of the Government of the Republic of Kosovo,

Issues:

REGULATION (GRK) NO. 07/2026 ON THE REINTEGRATION OF REPATRIATED PERSONS

CHAPTER I GENERAL PROVISIONS

Article 1 Purpose

This Regulation shall establish the measures, criteria, procedures and institutional mechanisms governing the sustainable reintegration of repatriated persons in the Republic of Kosovo.

Article 2 Scope

The provisions of this Regulation shall be applied by all responsible institutions participating in the reintegration process of repatriated persons.

Article 3 Definitions

1. The terms and abbreviations used in this Regulation shall have the following meanings:

1.1. **Readmission** – an act of the competent authorities of the Republic of Kosovo for readmission of its own citizens and third-country nationals;

1.2. **Repatriated person** – a person who is a citizen of the Republic of Kosovo or a person originating from Kosovo, who, in the absence of a legal basis to reside in a foreign state, has been repatriated to the Republic of Kosovo in accordance with the applicable legislation;

1.3. **Reintegration** – shall mean the process of re-inclusion of repatriated persons into Kosovo society, through coordinated institutional measures aimed at sustainable and dignified reintegration, including reception upon arrival, access to public services and the implementation of specific reintegration measures, with the aim of full social and economic integration in accordance with fundamental human rights and freedoms;

1.4. **Vulnerable persons** – repatriated persons who, due to their health status, disabilities, family, social or economic situation, age, or other circumstances that limit their functional capacities, require special services and support;

1.5. **Persons with specific needs** – repatriated persons who require specific measures during the reintegration process due to their status, physical or mental condition, or specific family or social circumstances;

1.6. **Unaccompanied child** – a child who is unaccompanied by an adult, who before entering the Republic of Kosovo is found unaccompanied of parents or legal guardians, or a child who remains unaccompanied by parents after entering the territory of the Republic of Kosovo;

1.7. **Persons repatriated from conflict zones** – the spouses and children of Kosovar participants in foreign conflicts who return from conflict zones and are repatriated to the Republic (types) of Kosovo;

1.8. **Late registration** –registration of births carried out after the expiry of thirty (30) days from the date of birth;

1.9. **Specific family circumstances** – family circumstances of the repatriated person or family as a result of which the family cannot be settled and reintegrated in the municipality of origin;

1.10. **Case Management System (CMS)** – an electronic system through which information on repatriated persons and their benefits is processed, stored, managed, and archived;

1.11. **EARK** – Employment Agency of the Republic of Kosovo;

1.12. **MED** – Municipal Education Department;

1.13. **DRI** – Department for Reintegration and Integration;

1.14. **DPS** – Department of Public Safety;

1.15. **AC** – Appeals Commission;

1.16. **MRC** – Municipal Reintegration Commission;

1.17. **MLGA** – Ministry of Local Government Administration;

1.18. **MES** – Ministry of Education and Science;

1.19. **ALMM** – Active Labor Market Measures;

1.20. **MAFRD** – Ministry of Agriculture Forestry and Rural Development;

1.21. **MESP** – Ministry of Environment and Spatial Planning

- 1.22. **MIA** – Ministry of Internal Affairs;
- 1.23. **MH** –Ministry of Health;
- 1.24. **MLFLWV** – Ministry of Labour, Family and Liberation War Values
- 1.25. **BCP** – Border Crossing Point;
- 1.26. **CMS** – Case Management System;
- 1.27. **MCRO** – Municipal Communities and Return Office;
- 1.28. **CSW** – Center for Social Work;
- 1.29. **EO** – Employment Offices;
- 1.30. **DNAM** – Department of Naturalization, Asylum and Migration;
- 1.31. **DCSPRPR** – Division of Community Safety, Prevention and Reintegration of Radicalized Persons
- 1.32. **CRR** – Commission for the review of applications of persons returned from conflict zones.

CHAPTER II

MEASURES AND CRITERIA FOR THE REINTEGRATION SUPPORT OF REPATRIATED PERSONS

Article 4

Reintegration support measures

1. Reintegration measures shall mean the actions undertaken by relevant institutions, within the scope of their mandate, to support the reintegration of repatriated persons in Kosovo.
2. Reintegration measures shall include:
 - 2.1. Access to public services; and
 - 2.2. Specific reintegration measures.
3. Vulnerable persons may require specific reintegration measures. Vulnerable persons shall be identified, and their needs for support through specific measures shall be assessed by the competent authorities.
4. International human rights standards and the applicable legislation, non-discrimination on ethnic, religious, gender, and racial grounds, freedom of movement, and the best interests of the child shall be applied throughout the entire reintegration process.

5. State institutions shall, in accordance with their competencies, cooperate with civil society, local and international organizations and the private sector to promote and support the reintegration of repatriated persons in the Republic of Kosovo.

Article 5

Access to public services

1. Repatriated persons shall have the right to access public services, including civil registration, issuance of personal documents, housing, education, social services and schemes, healthcare, vocational training, employment, and free legal aid.
2. Municipalities shall provide municipal public services to repatriated persons in accordance with the relevant applicable legislation.

Article 6

Civil registration and issuance of personal documents

1. Adult repatriated persons born within the territory of the Republic of Kosovo, and repatriated children born within or outside Kosovo, shall enjoy the right to late registration in the civil status registers, in accordance with the relevant applicable legislation.
2. Repatriated persons shall be issued civil status documents and personal identification documents to enable access to public services and to exercise the right to support under reintegration schemes.
3. The responsible municipal and central institutions shall ensure the registration and issuance of personal documents to repatriated persons within the shortest possible timeframe, in accordance with the applicable legislation.

Article 7

Right to housing

1. Repatriated persons shall enjoy the right to housing on an equal basis with all other citizens of the Republic of Kosovo, including the possibility of placement in public care institutions, when they meet the criteria established by the applicable legislation.
2. Repatriated persons shall be settled in the residence where they lived prior to emigration from Kosovo.
3. For vulnerable persons, the responsible ministries, MoH, MLFLWV and municipalities shall provide 24-hour services and care through forms of accommodation and care in institutions and community-based homes, in accordance with the applicable legislation.
4. According to Article 31 of this Regulation, municipalities, through their respective departments, shall be obliged to provide 24-hour services and care to vulnerable persons, through forms of social and legal protection and financial support as well, based on the assessment of the Custodian Body at the CSW and in accordance with the applicable legislation.

5. The municipality shall take care of the placement in residential housing of repatriated, elderly and persons without family care, after an assessment by the CSW of the respective municipality. This assessment shall be submitted for review and deliberation to the panel for placement in residential accommodation at the local or central level.
6. Upon submission of a request and ex officio, the custodian body shall assess the need for housing of the vulnerable person.
7. CSW shall assess the economic, social and family circumstances of the beneficiary and shall make a professional proposal for housing the beneficiary in the Community-Based House.
8. Following the consent of the panel, the CSW shall issue a decision on the recognition or non-recognition of the right to housing.
9. The CSW shall issue a decision on the accommodation of the beneficiary in a Community-Based House, following the receipt of consent from the Residential Care Panel at the central or respective local level.
10. For repatriated persons whose housing situation is unresolved, the municipality shall, as the responsible authority, provide social housing solutions in accordance with the relevant applicable Law on Local Self-Government and the Law on Housing.
11. Repatriated persons shall benefit from rental accommodation through the housing bonus program, according to the relevant applicable legislation on housing.

Article 8

Social protection

1. Repatriated persons shall enjoy the right to social protection on an equal basis with all other citizens of the Republic of Kosovo, in accordance with the applicable legislation.
2. The CSW and the municipal administration shall, in cooperation with the relevant directorates, support repatriated persons in need in completing the documentation required to benefit from social schemes, social services, housing, and accommodation, based on identified needs and the applicable legislation.
3. The respective municipalities shall take the necessary measures to enable repatriated persons in need to benefit from social schemes and social services, in accordance with the applicable legislation.
4. The CSW shall, in cooperation with the respective municipality, undertake all to ensure that repatriated persons in need can access social schemes and services within the shortest possible timeframe, in accordance with the applicable legislation.
5. For repatriated persons in need, the DRI shall provide emergency assistance immediately after return, as provided in Article 20 of this Regulation.

Article 9
Access to health services

1. Health services shall be guaranteed for all citizens residing and operating in the Republic of Kosovo.
2. Health services for repatriated persons shall be provided through the public healthcare system at primary, secondary and tertiary levels on an equal basis with other citizens of the Republic of Kosovo.
3. Municipalities shall be responsible for providing primary health care and for assessing the health status within their territory.
4. Repatriated persons with health problems may benefit from medical assistance as a specific reintegration measure, as provided in Article 22 of this Regulation.

Article 10
Employment services

1. Repatriated persons shall enjoy all rights over public employment services, which are provided by the Employment Agency of the Republic of Kosovo through Employment Offices and Vocational Training Centers.
2. The inclusion of repatriated persons in the labour market shall be facilitated through public employment services, including active labour market measures, as a specific reintegration measure, as provided in Article 26 of this Regulation.

Article 11
Free legal aid

Repatriated persons shall enjoy the right to free legal aid, in accordance with the relevant Law on Free Legal Aid.

Article 12
Specific reintegration measures

1. Specific reintegration measures shall aim to assist and support the sustainable reintegration of repatriated persons into Kosovar society.
2. Specific reintegration measures shall include:
 - 2.1. Measures immediately upon arrival;
 - 2.2. Emergency measures; and
 - 2.3. Sustainable reintegration measures.

Article 13

Measures immediately upon arrival

1. Assistance and support immediately upon arrival shall be provided to all repatriated persons who require institutional support at the moment of arrival.
2. Measures immediately upon arrival shall constitute specific reintegration measures and shall include:
 - 2.1. organized reception and assistance upon arrival;
 - 2.2. Information and counseling;
 - 2.3. Transportation; and
 - 2.4. Temporary accommodation.
3. Measures immediately upon arrival shall be provided by the MIA/DRI in accordance with this Regulation.

Article 14

Organized reception and assistance upon arrival

1. Organized reception shall be provided by the DCAM/DRI immediately upon the arrival of repatriated persons at the Border Crossing Points.
2. MIA shall, based on the requests and information received from the returning countries, notify and request from the ministries and other institutions responsible for reintegration to carry out, in accordance with their mandates, an assessment of the needs of persons, as well as to ensure the organization of medical and social teams in the BCP and the provision of immediate and continuous health and social treatment to vulnerable persons, if the need for this assistance has been communicated to the MIA by the returning country.
3. MIA/ DRI shall, through the Reception Office at the BCP, shall register cases in the Case Management System (CMS), record specific needs, profile the repatriated persons, and refer cases to the relevant services.
4. The Reception Office for Repatriated Persons shall be managed by the MIA/ DRI and shall operate at the Prishtina International Airport. In the case of land returns, this Office shall function as a mobile reception unit at the BCP.

Article 15

Information and counseling

1. Repatriated persons shall be informed and counseled by the DRI immediately upon arrival at the BCP regarding their rights and obligations, the reintegration process and measures provided under this Regulation, and the available municipal services.
2. Information shall be provided in the official languages of the Republic of Kosovo and in the official languages used at the municipal level.

3. Basic information and informational materials shall be provided to repatriated persons immediately upon arrival at the Border Crossing Points.

4. MIA/DRI shall, in cooperation with the responsible institutions, prepare the informational materials for repatriated persons.

Article 16

Transportation

1. Transportation of repatriated persons from the BCP to the designated location shall be provided by the - continuously DRI for all repatriated persons who require organized transportation upon arrival.

2. Transportation from the Accommodation Center to the designated municipality shall - continuously also be provided by the DRI for repatriated persons who, after repatriation, have been accommodated in the Accommodation Center.

Article 17

Temporary accommodation

1. Temporary accommodation shall be provided for repatriated persons who, upon arrival at the BCP, have no other housing options.

2. Temporary accommodation shall be provided in the Accommodation Center for Repatriated Persons, which is managed by the MIA/DRI.

3. Accommodation in the Accommodation Center shall be provided for up to seven (7) days, whereby other elementary services, such as food, hygiene services, spaces for recreational activities for various ages and medical treatment in case of need, are provided in cooperation and coordination with the responsible institutions.

4. In derogation from paragraph 3 of this Article, based on the assessment of specific needs, accommodation may be extended for an additional seven (7) days.

5. The operation of the Accommodation Center shall be regulated by guidelines issued by the Ministry of Internal Affairs (MIA).

Article 18

Emergency measures

1. Emergency measures shall be provided for repatriated persons who are in difficult economic and social conditions and who meet the criteria set out in this Regulation.

2. Emergency measures shall constitute specific reintegration measures and shall include:

2.1. Needs assessment;

- 2.2. Emergency assistance;
- 2.3. Rental accommodation;
- 2.4. Medical assistance.

Article 19

Needs assessment

1. The needs assessment of the repatriated persons shall enable the provision of necessary support for sustainable reintegration, based on their identified needs and expectations immediately after return.
2. The needs assessment shall be carried out by a multidisciplinary team composed of the MCRO, CSW, DRI and other members as required, within five (5) days after the repatriated person's arrival in the municipality.
3. Based on the needs assessment, the CSW and the relevant municipal authorities shall prepare the Individual Reintegration Plan, appoint the case manager and take care of its implementation.

Article 20

Emergency assistance

1. Emergency assistance shall be provided to repatriated persons who, due to age, health, economic or social conditions, are unable to provide the necessary means of subsistence.
2. Based on the needs assessment, the MIA/DRI shall provide a three (3) months package of food, hygiene and material immediately upon return.
3. In derogation from paragraph 2 of this Article, based on the needs assessment conducted by the multidisciplinary team, an additional food and hygiene package may be provided to repatriated persons for a further period of three (3) months.
4. MIA/DRI shall ensure the provision of emergency assistance, as a specific reintegration measure, for services that cannot be provided by the relevant public institutions, in close cooperation with the responsible ministries and organizations supporting reintegration in the Republic of Kosovo.
5. Emergency assistance shall be provided based on the needs of repatriated persons and the criteria set out in this Regulation.

Article 21

Rental accommodation

1. Repatriated persons shall benefit from rental accommodation if they have no other housing options or, due to a difficult socio-economic situation, cannot afford accommodation costs, based on a needs assessment.

2. Rental accommodation shall be provided for a period of up to twelve (12) months.
3. In derogation from paragraph 2 of this Article, rental accommodation may be continued for persons with serious illnesses and families with children who are in difficult socio-economic conditions, if they have no other housing options and are unable to afford accommodation costs. In such cases, accommodation may be extended if this is assessed as necessary by the CSW, MCRO and DRI, based on the recommendation of the CSW of the respective municipality, through a socio-economic anamnesis and the submission of relevant documentation by the competent authorities in accordance with the evaluation and verification of the case.
4. In derogation from paragraph 2 of this Article, rental accommodation may be extended for persons repatriated from conflict zones, when the responsible authorities deem it necessary, based on the relevant case documentation, circumstances, and socio-economic situation, as well as legal and security aspects.
5. The monthly rental sum shall be determined by the MRC decision, according to the cheapest market offer in the respective municipality, including municipal costs.
6. Repatriated persons accommodated in the Accommodation Center may, following assessment and determination of the situation on the ground of the person/family, be placed in rental accommodation for a period of three (3) months, within which the request shall be reviewed and a decision shall be taken by the MRC.
7. Upon expiry of the final period of rental accommodation, the respective municipality shall, in accordance with the Law on Local Self-Government and and relevant applicable legislation, be obliged to ensure sustainable housing for the repatriated person, as for any other citizen of the Republic of Kosovo.

Article 22

Medical assistance

1. Repatriated persons, who have health problems, shall benefit from compensation of costs of medicines not found in the Essential Medicines List.
2. The request for compensation shall be accompanied by a specialist physician's report and supporting documents issued by Public Health Institutions.
3. Compensation for medicines shall be provided from the reintegration budget for a period of up to twelve (12) months.
4. In derogation from paragraph 3, the compensation for medicines for vulnerable cases, based on the assessment and recommendation of the institutions responsible for health, may be extended for another twelve (12) months.

Article 23

Sustainable reintegration measures

1. Measures for supporting sustainable reintegration shall aim to facilitate the sustainable reintegration of repatriated persons.

2. Sustainable reintegration measures are specific reintegration measures, which shall include:
- 2.1. Inclusion of repatriated children in the education system;
 - 2.2. Supplementary education;
 - 2.3. Recognition of education documents issued outside the Republic of Kosovo;
 - 2.4. Integration of repatriated persons into the labour market;
 - 2.5. Support for repatriated persons through subsidies, grants, and other agricultural support measures;
 - 2.6. Reconstruction or renovation of houses;
 - 2.7. A household furniture package; and
 - 2.8. Psycho-social support.

Article 24
Inclusion of children in the education system

- 1. All repatriated children shall have the right to education in educational institutions of the Republic Kosovo, with equal rights to those of other children. Children with special needs shall receive enhanced care, in accordance with the applicable legislation.
- 2. The inclusion of children in educational institutions shall be carried out immediately after repatriation, even in cases of lack of documentation, in accordance with the applicable legislation.
- 3. The placement of repatriated children in educational institutions shall be the joint responsibility of parents, educational institutions, municipalities and the ministry responsible for education, in accordance with their respective functions and duties.
- 4. The respective municipality shall, through the Municipal Education Directorate, ensure the enrollment or placement of repatriated children in educational institutions. MEST shall, in cooperation with the MED and other municipal institutions, place and enroll repatriated children at the appropriate level in education institution.
- 5. The MESTI, through the Inspectorate, shall ensure the implementation of legal obligations related to the process of including repatriated children in educational institutions.
- 6. Teams for the prevention of and response to school dropout at the municipal and school level shall identify cases of school dropout, respond to them, and undertake the necessary measures to prevent dropout and ensure regular school attendance.

Article 25
Providing supplementary education

1. The MESTI shall develop policies for the organization of supplementary classes, while municipalities and educational institutions shall plan and implement supplementary classes according to the needs of repatriated students.
2. Prior to the commencement of supplementary education, the educational institution shall conduct an individual assessment of the knowledge of repatriated children.
3. Repatriated children shall be included in educational institutions at the appropriate level of education, based on the results of the individual assessment of the children.
4. MED shall, in cooperation with the education institution, draft the individual plan for repatriated pupils, based on textbooks drafted by MES.
5. MES Shall monitor the implementation of individual plans for repatriated students by educational institutions.

Article 26
Integration of repatriated persons into the labour market

1. Repatriated persons shall be informed and referred by MCRO of the possibility of registration in the Employment Offices in the respective municipality as unemployed/jobseekers, as well as about the possibilities of support from public employment services and active measures of labour market.
2. The repatriated persons shall be provided with employment services, according to the guidelines for the provision of employment services, as follows:
 - 2.1. Registration;
 - 2.2. Profiling;
 - 2.3. Employment counseling;
 - 2.4. Career counseling;
 - 2.5. Referral to professional training;
 - 2.6. Intermediation in regular employment;
 - 2.7. Intermediation in active labour market measures
3. For the integration of repatriated persons into the labour market, in addition to other employment services, a specific reintegration measure shall also the possibility of inclusion in all ALMM programs, based on the applicable legislation on the provision of employment services and the Regulation on the implementation of active labour market measures.

4. Repatriated persons may be beneficiaries of the following measures:
 - 4.1. Subsidizing employment;
 - 4.2. On-the-job training;
 - 4.3. Vocational training;
 - 4.4. Internship;
 - 4.5. Public works;
 - 4.6. Self-employment;
 - 4.7. Promotion of entrepreneurship;
 - 4.8. Other labour market-related measures.
5. Wage subsidies shall enable repatriated persons to access employment opportunities by helping them acquire sufficient skills and experience to remain in employment or to find other employment upon completion of the subsidy period.
6. On-the-job training shall enable repatriated persons who require knowledge, skills and competences for work to gain valuable experience for easier access to the labour market.
7. Vocational training shall enable repatriated persons to acquire the knowledge, skills and competences required for occupations in demand in the labour market.
8. Internship shall enable repatriated persons to gain the necessary experience in the work environment in order to start a specific profession or career path, thereby facilitating their entry into the labour market.
9. Self-employment shall provide repatriated persons with knowledge, skills, competences and start-up capital to establish their own business or become self-employed.
10. Promotion of entrepreneurship shall enable persons to develop a business that aims to foster activity beyond its individual work which contributes to the generation of jobs and income, even beyond the direct engagement of the individual.
11. Public works shall provide repatriated persons with temporary employment opportunities through the implementation of public projects that absorb labour force and contribute to the maintenance and rehabilitation of municipal assets and public spaces.
12. ALMM monitoring shall be done by the Employment Offices.
13. EARK and MIA shall coordinate and monitor the implementation of programs, exchanging information and periodic reports on the results achieved.

Article 27

Support with grants and subsidies in agriculture

1. Repatriated persons may be beneficiaries of grants, subsidies and other support measures, which shall be provided by the MAFRD and the respective municipal departments for agriculture, based on the criteria and procedures set by the applicable legislation, just like all other citizens of the Republic of Kosovo.
2. MIA/DRI shall, in cooperation with MAFRD and the relevant municipal departments for agriculture, provide information through leaflets, brochures and guidelines on access to grants, agricultural subsidies and other support measures for repatriated persons.
3. MIA/DRI shall, in cooperation with MAFRD and the relevant municipal departments for agriculture, provide information through leaflets, brochures on access to grants, agricultural subsidies and other support measures for repatriated persons.

Article 28

Reconstruction or renovation of houses

1. A repatriated person or family shall benefit from the reconstruction or renovation of their house if they have lived outside Kosovo continuously for at least five (5) years and if the competent municipal authority confirms that their house does not provide minimum living conditions.
2. For the purpose of benefiting from house reconstruction/renovation, the repatriated person or family shall obtain a construction permit/consent from the Directorate of Urbanism, and the same shall be submitted to the MRC for decision-making.
3. The repatriated person or family, who have been beneficiaries of this scheme from any program in the field of reconstruction/renovation, shall not benefit from this scheme.
4. Application documentation for benefiting from the reconstruction or renovation program shall include:
 - 4.1 Ownership Certificate, together with a copy of the Plan;
 - 4.2 Family Community Certificate;
 - 4.3 Certificate issued by the competent municipal authority, confirming that the existing house does not meet the minimum conditions for habitation.
5. Verification of the condition of the house and its classification as subject to reconstruction or renovation shall be carried out on site by the Directorate of Urbanism of the respective municipality.
6. Conditions and classification for reconstruction/renovation are set out in Annex one (1) to this Regulation.
7. The handover and acceptance of the reconstructed or renovated house shall be carried out

through a written agreement between the beneficiary, the municipal representative and the representative of the MESP.

Article 29

Household furniture package

1. The household furniture package shall be provided to repatriated persons or families if it is established that they lack household furniture and, due to difficult economic conditions, are unable to secure it themselves.
2. Beneficiaries of reconstruction shall simultaneously benefit from the household furniture package.
3. The household furniture package shall be provided only once. The contents of the household furniture package shall be specified in Annex four (4) of this Regulation.

Article 30

Psychosocial support

1. Psychosocial support shall be provided to repatriated persons who suffer from the consequences of traumatic experiences, mental health disorders, or who experience adaptation and adjustment difficulties after return.
2. Psycho-social support shall be provided to repatriated persons suffering consequences of traumatic experiences, mental health disorders, as well as persons with problems of adaptation upon return.
3. The nature of psychosocial support shall be determined by relevant mental health specialists based on the individual needs assessment of each case.
4. Persons in need of psychosocial support shall be referred to the relevant healthcare institutions and specialized organizations for psychosocial support.
5. MoH shall, in close cooperation with the MIA/DRI, prepare specific guidelines on the standards of psychosocial support for repatriated persons.

Article 31

Assistance and support for vulnerable persons in need

1. During the reintegration process of repatriated persons, special attention shall be given to vulnerable persons in need, not limited only to cases as follows:
 - 1.1. The child:
 - 1.1.1. Without parental care;
 - 1.1.2. Neglected;
 - 1.1.3. Abused;

- 1.1.4. In conflict or contact with the law;
- 1.1.5. Whose development has been hindered by family circumstances;
- 1.1.6. With long-term physical, mental, intellectual or sensory disabilities;
- 1.1.7. Victim of domestic violence, gender-based violence Violence and other forms of violence;
- 1.1.8. Victim of human trafficking;
- 1.1.9. Victim of substance abuse, psychoactive substances, or other forms of addiction;
- 1.1.10. Engaged in heavy labour;
- 1.1.11. Unaccompanied, during migration or displacement due to wars or natural disasters (earthquakes); or
- 1.1.12. A child, who due to specific circumstances, requires an appropriate form of social care.

1.2. The adult:

- 1.2.1. With long-term physical, mental, intellectual or sensory disabilities;
- 1.2.2. Materially insecure and living in poverty;
- 1.2.3. Grown-up or elderly without family care;
- 1.2.4. With socially deviant behaviour;
- 1.2.5. Victim of domestic violence, gender-based violence Violence and other of forms of violence and abuse;
- 1.2.6. Victim of human trafficking;
- 1.2.7. User of narcotic, psychoactive substances of or other forms of addiction;
- 1.2.8. Homeless;
- 1.2.9. A person who, due to special circumstances, needs a relevant form of social service;
- 1.2.10. Young parents in need with children under the age of three (3) years, and if necessary, also beyond this age;
- 1.2.11. Persons repatriated from correctional institutions;
- 1.2.12. Persons repatriated from conflict zones.

2. The nature of assistance and support shall be determined based on the assessment of the individual circumstances of each case, including specific support measures when needed.

3. The initial needs assessment of vulnerable persons in need shall be conducted at the Reintegration Reception Office at BCP immediately upon arrival and shall be recorded in CMS.

4. Upon arrival in the municipality, the needs assessment shall be conducted by the multidisciplinary team, based on the documentation and field visits.

5. The multidisciplinary team shall prepare the individual reintegration plan and refer the case to the competent authorities for the provision of services.
6. Responsible institutions shall pay special attention during the reintegration process to repatriated persons with specific family circumstances.
7. The needs assessment and provision of support shall be guided by the principle of the best interest of the child throughout the reintegration process.
8. Assistance and support for persons in need, according to the categories defined in this Article, shall be documented by the competent municipal authorities through records evidencing vulnerability.
9. The procedure for the reintegration of unaccompanied children shall be regulated by special guidelines issued by the MIA/DRI in cooperation with the responsible institutions.

Article 32

Commission for the review of requests of repatriated persons from conflict zones

1. Repatriated persons returning from conflict zones shall be supported through reintegration schemes, based on needs assessed by the competent MIA authorities.
2. In derogation from provisions of this Regulation, the review of applications and needs of repatriated persons from conflict zones shall be carried out by a Commission established for this purpose.
3. The Commission shall be established by the Minister of MIA and shall consist of representatives from DPS, DRI and KP/MIA
4. The Commission shall review applications, analyze needs for specific reintegration measures, and issue the relevant Countries within thirty (30) days from the date of submission of the request.
5. Decisions, together with accompanying documentation, shall be submitted by DCSPRPR /DPS to DRI for further processing and implementation.
6. The Commission shall review and decide in accordance with this Regulation and the Law on General Administrative Procedure.
7. The reintegration of persons returning from conflict zones shall be managed by the Ministry of Internal Affairs in close cooperation with the relevant law enforcement agencies and other responsible institutions, the basis of the applicable legislation.

Article 33

General criteria for eligibility under specific reintegration schemes

1. To benefit from reintegration schemes according to the submitted request, repatriated persons shall meet the following general criteria:

- 1.1. Be a repatriated person;
 - 1.2. Have lived for at least one (1) uninterrupted year outside Kosovo;
 - 1.3. Have submitted the request within three (3) months from the date of repatriation for emergency reintegration measures or within six (6) months for benefits from sustainable reintegration measures;
 - 1.4. Have not been repatriated for the second time;
 - 1.5. Have not benefited from the same scheme provided by local or international organizations.
 - 1.6 Assessment of needs for the relevant measures for benefiting.
2. Benefits for the reconstruction or renovation of houses set out in Article 28 of this Regulation shall be exempt from paragraph 1, subparagraph 1.2 of this Article.
 3. Derogation from paragraph 2 of this Article shall not apply to categories specified in Articles 31 and 32 of this Regulation, which apply subparagraph 1.2 of this Article.

CHAPTER III

MANAGEMENT, COORDINATION, MONITORING AND EVALUATION

Article 34

Responsible institutions

1. MIA, namely DRI, shall be responsible for the development, coordination, monitoring and evaluation of reintegration policies in close cooperation the responsible central and local institutions.
2. The competent ministries and municipalities shall, based on their mandate, determine reintegration measures as part of the operational and financial plan for the implementation of reintegration policies.
3. Institutions responsible for the implementation of this Regulation shall ensure and update materials containing the necessary information for reintegration.
4. Ministries and relevant municipal directorates shall designate officers responsible for coordinating reintegration activities with the MIA/DRI.
5. Monitoring the implementation of reintegration policies at the local level shall be carried out by the MIA/DRI in close cooperation with MAPL.

Article 35
Role of the Ministry of Internal Affairs in the reintegration process

1. MIA, namely DRI, shall be responsible for:

- 1.1. Management and coordination of the reintegration of repatriated persons;
- 1.2. Defining budgetary measures to support reintegration;
- 1.3. Monitoring and evaluating the implementation of reintegration policies;
- 1.4 Capacity building through training of officials responsible for the reintegration of repatriated persons;

Article 36
Financing reintegration measures

- 1. Budget for the implementation of measures for the reintegration of repatriated persons shall be provided in a continuous and sustainable manner each year, as an integral part of the state budget, guaranteeing effective support for the implementation of these measures.
- 2. Budget for implementation of specific measures for the Reintegration of Repatriated Persons shall be planned within the budget of MIA, respectively in the budgetary line of DRRPIF.
- 3. Spending of the budget shall be made in accordance with the Law on Public Financial Management and Accountability, Law on Public Procurement, the Treasury Rules and the relevant Administrative Instructions of the Ministry of Finance (MoF).

Article 37
Case Management System (CMS)

- 1. CMS shall be an electronic system administered by MIA in which applications and other relevant data concerning repatriated persons and their benefits shall be recorded, stored, processed and archived.
- 2. Through the CMS, the entire reintegration process of repatriated persons shall be managed from the moment of entry into Kosovo until the case is closed. The CMS shall serve as a tool for monitoring and evaluating cases.
- 3. Data on repatriated persons shall be processed in accordance with the the Law on Protection of Personal Data.
- 4. Rules on access to and management of data in the CMS shall be applied in accordance with the applicable legislation.

Article 38

Right to complain

1. A repatriated person, whose application for benefiting from reintegration measures has been rejected by MCR, may file an appeal before the Complaints Commission.
2. A repatriated person, returned from conflict zone, whose application for benefit from reintegration measures has been rejected, may file an appeal before the Complaints Commission.
3. The appeal may be submitted within thirty (30) days from the date of receipt of the decision.
4. A repatriated person shall submit the appeal to the MCRO, which shall, within five (5) days, proceed it to the DRI for consideration by the AC.
5. A repatriated person returned from conflict zones shall submit the appeal to the DCSPRPR/DPS, which shall, within five (5) days, proceed it to the DRI for consideration by the CC.
6. Against the decision of the Complaints Commission, the aggrieved party may address the competent court.

Article 39

Complaints Commission

1. The Complaints Commission (AC) is a body which shall review and decide on:
 - 1.1 complaints of repatriated persons against the decisions of the MCR; and
 - 1.2 complaints of persons returned from conflict zones against the decisions of the Commission for the Review of Requests of Persons Returned from Conflict Zones.
2. The Complaints Commission shall be established by the Minister of Internal Affairs with a mandate of three (3) years.
3. The Complaints Commission shall consist of the Chairperson, Deputy Chairperson, and three (3) members, who shall be representatives from DRI and the Legal Department/MIA; three (3) of the members of the Commission shall be jurists.
4. The Complaints Commission shall review the complaint and issue a decision within thirty (30) days from the date of receipt of the complaint.
5. The decision of the Complaints Commission shall be sent to the complainant by DRI through the MCO.
6. For persons repatriated from conflict zones, the decision shall be sent by DRI through DCSPRPR /DSP.
7. The Complaints Commission shall review and decide in accordance with the criteria set out in this Regulation and in the Law on General Administrative Procedure.

CHAPTER IV BENEFIT PROCEDURES

Article 40 Application procedures

1. A repatriated person shall submit the application to benefit from special reintegration measures to the MCRO in his or her municipality of origin.
2. The MCRO shall provide information and guidance on the required documentation and the completion of the application form or request for benefits.
3. The MCRO shall receive the submitted applications, ensure that they are complete, verify the situation, register the application in the CMS, and forward it for decision-making to the MRC.
4. The MRC shall review and decide on the applications received from the MCRO based on the criteria set out in this Regulation, for each application individually.
5. Decisions of the MRC shall be signed by the Mayor of the respective municipality.
6. The signed decisions shall be sent to the MCRO, and a copy of each decision shall be sent to the DRI.
7. The necessary information and guidelines shall be prepared by the MIA/DRI and shall be made available in all municipalities.

Article 41 Application procedures for persons repatriated from conflict zones

1. A person repatriated from conflict zones shall submit an application to benefit from specific reintegration measures to the DCSPRPR/DPS.
2. The DPS/ DCSPRPR shall provide information and guidance on the required documentation and the completion of the application form or request for benefits.
3. The DPS/ DCSPRPR shall receive the submitted applications, ensure that they are complete, verify the situation, register the application, and forward it for decision-making to the competent Commission for the review of applications of repatriated persons from conflict zones.
4. The Commission for the review of applications of repatriated persons from conflict zones shall review and decide on the applications received from the DPC/DCSPRPR, based on the criteria set out in this Regulation, for each application individually.
5. Decisions of the Commission for the review of applications of persons returned from conflict zones shall be signed by the Chairperson of the Commission.
6. The signed decisions shall be sent to the DPS/ DCSPRPR, and a copy of each decision shall be sent to the DRRPIF for implementation.

7. The necessary information and guidelines shall be prepared by the MIA/DPS/ DCSRP and shall be made available in all municipalities.

Article 42

Responsibilities of municipalities in the reintegration process

1. Municipalities shall develop reintegration policies at the local level through intersectoral cooperation.
2. Municipalities shall provide services and support to repatriated persons during the reintegration process, based on this Regulation in accordance with the mandate defined in the applicable legislation in the relevant area of housing, social welfare, civil status, health, employment, education and other municipal services.
3. The CSW shall play an important role during the reintegration process of repatriated persons in the respective municipality. As part of the multidisciplinary team for needs assessment, CSW shall conduct a comprehensive assessment of the needs of persons or repatriated families, with special attention to families with children and vulnerable persons. The role of the CSW shall be particularly significant in cases of readmission and reintegration of unaccompanied children.
4. The respective municipal directorate responsible for housing issues shall issue a certificate confirming that the repatriated person or family is not a beneficiary of reconstruction or other benefit programmes in housing.
5. The respective municipal directorates shall, based on their mandate, ensure the provision of adequate assistance to repatriated persons for reintegration into the community, based on their needs.
6. Each municipality shall establish the Municipal Reintegration Commission in accordance with the competencies defined in the Law on Local Self-Government.

Article 43

Municipal Communities and Return Office

1. The Municipal Communities and Return Office (MCRO) shall be the main municipal body for the reintegration of repatriated persons at the local level.
2. Within the reintegration process of repatriated persons, the MCRO shall have the following responsibilities:
 - 2.1. Inform, advise and assist repatriated persons on opportunities and eligibility criteria for benefiting from reintegration schemes and other services provided at the municipal level;
 - 2.2. Refer cases of repatriated persons to the relevant institutions, depending on their needs;
 - 2.3. Receive, register and verify applications submitted by repatriated persons;
 - 2.4. Forward applications for benefits of repatriated persons to the MRC for decision-making;

- 2.5. Forward appeals against MRC decisions of DRI for review by the Appeals Commission;
- 2.6. deliver MRC and CC decisions to the applicant or complainant;
- 2.7. Collect and register information on repatriated persons in the database CMS;
- 2.8. Issue repatriated persons with a repatriation certificate, based on the information recorded in the CMS;
- 2.9. Support and monitor the sustainable reintegration of repatriated persons in close cooperation and coordination with the relevant municipal directorates, the regional coordination officer and other relevant stakeholders;
- 2.10. Report on a regular basis of the Mayor of the Municipality and the DRI on the reintegration process of repatriated persons in the respective municipality.

Article 44

Review of applications and decision-making

1. The Municipal Reintegration Commission shall be the decision-making body at the local level that reviews and decides on applications submitted by repatriated persons to benefit from reintegration schemes.
2. The MRC shall be established by the Mayor of the respective municipality and shall be led by the Directorate of Social Welfare.
3. The MRC shall consist of representatives of the Center for Social Work, Directorate of Education, Health and Social Welfare, Public Services, Planning and Urbanism, Geodesy, Cadastre and Property, the European Integration Officer, the Human Rights Officer, the Civil Status Officer, and a representative of the MCRO. The Commission may also include other representatives or experts as necessary.
4. The MRC shall decide on applications submitted by repatriated persons to benefit from reintegration schemes, as follows:
 - 4.1. Rental accommodation;
 - 4.2. Medical assistance;
 - 4.3. Reconstruction or renovation of houses;
 - 4.4. Household furniture packages.
5. The MRC shall review and decide on requests of repatriated persons in accordance with this Regulation.

6. Decisions of the MRC shall be taken by a simple the majority of votes of the members present, within the shortest possible timelimit, but no later than seven (7) from the date of receipt of the application for emergency schemes.

7. For other schemes, the MRC shall issue a decision within a period of fifteen (15) days from the date of receipt of the application.

8. The decision of the MRC shall be delivered to the applicant no later than seven (7) days after it has been signed by the Mayor the Municipality.

9. The MRC shall discuss and address challenges faced by repatriated persons in accessing public services and achieving sustainable reintegration.

Article 45

Enforcement of decisions

1. All central and local institutions responsible for the reintegration of repatriated persons shall be responsible for the enforcement of decisions.

2. The DRI shall, in cooperation with the competent ministries and the respective municipalities, monitor the implementation of decisions providing support under the reintegration schemes.

CHAPTER V

RIGHTS AND OBLIGATIONS

Article 46

Rights and obligations of repatriated persons

1. Repatriated persons shall exercise their rights according to the applicable legislation.

2. Repatriated persons benefiting from reintegration measures shall use them in accordance with the the approved requirements.

3. Repatriated persons shall be obliged to cooperate with the responsible institutions during the reintegration process.

Article 47

Termination of assistance and support

1. Repatriated persons shall lose the right to assistance and support from specific reintegration measures in the following cases:

1.1. Upon the expiration of the deadlines specified in this Regulation;

1.2. In cases of misuse of assistance and benefits from reintegration measures, as determined by the competent authorities;

- 1.3. In cases of failure to utilize the benefits in accordance with the approved requirements under this Regulation;
 - 1.4. In cases of irregular re-emigration.
2. Repatriated persons shall lose the right to rental accommodation as an emergency reintegration measure in the following cases:
- 2.1. Upon ensuring stable income at the average wage level through employment.
 - 2.2. Repatriated persons who benefit from the self-employment scheme shall have their right to accommodation terminated three (3) months after the allocation of funds.
 - 2.3. The right to accommodation of accommodated persons, beneficiaries of the reconstruction scheme, shall be terminated after the technical acceptance of the house and the furnishing with household furniture.
 - 2.4. Accommodated persons, beneficiaries of the renovation scheme, shall have their right to accommodation terminated after the renovation of their home.

CHAPTER VI TRANSITIONAL AND FINAL PROVISIONS

Article 48 Transitional provisions

1. Requests for benefits from reintegration schemes submitted prior to the entry into force of this Regulation shall be reviewed in accordance with the criteria set out in Regulation GRK No. 22/2020 on the Reintegration of Repatriated Persons.
2. Complaints of repatriated persons against MRC decisions and decisions of the relevant Commission for the review of applications of persons returned from conflict zones, submitted prior to the entry into force of this Regulation, shall be reviewed and decided in accordance with the criteria set out in Regulation GRK No. 22/2020 on the Reintegration of Repatriated Persons shall be repealed.
3. Exceptionally, if the provisions of this Regulation are more favorable to the parties than the provisions of Government Regulation No. 22/2020 on the Reintegration of Repatriated Persons, the provisions of this Regulation shall apply.
4. MIA, namely DRI shall in cooperation with the competent ministries and other responsible institutions, prepare the guidelines and other necessary documents for the implementation of this Regulation

Article 49 Annexes

1. The following annexes shall be an integral part of this Regulation:

1.1. Annex 1: Reconstruction and Renovation assistance / Classification of damage to the property of the repatriated person;

1.2. Annex 2: Reconstruction and renovation assistance / House reconstruction;

1.3. Annex 3: Reconstruction and renovation assistance / Structural (constructive) works;

1.4. Annex 4: Furniture package.

Article 50

Repeal

Upon the entry into force of this Regulation, Regulation GRK No. 22/2020 on the Reintegration of Repatriated Persons shall be repealed.

Article 51

Entry into force

This Regulation shall enter into force seven (7) days following its publication in the Official Gazette of the Republic of Kosovo.

Albin Kurti

Prime Minister of the Republic of Kosovo

01 October 2026

Annex 1

RECONSTRUCTION AND RENOVATION ASSISTANCE / CLASSIFICATION OF DAMAGE TO THE PROPERTY OF THE REPATRIATED PERSON

Classification of damage to the property of the repatriated person		
Category	Description of assessment criteria	Benefit
1	During the field assessment by the responsible officials (engineers), when it is ascertained that the house is in good structural condition, namely that the constructive retaining system is stable and safe for residential use, but it is damaged in the walls, roof, exterior and interior plastering, doors, windows, floors and ceilings.	Renovation
2	During the field assessment by the responsible officials (engineers), when it is ascertained that the house is in a damaged structural condition, namely that the constructive retaining system is damaged and unsafe for residential use, or that the retaining structure of the house is destroyed and cannot be renovated.	Reconstruction

Annex 2

RECONSTRUCTION AND RENOVATION ASSISTANCE / HOUSE RECONSTRUCTION

House reconstruction	
Number of household members	Area of the reconstructed house (m ²) gross
Up to 3	45 m ²
4 – 6	65 m ²
7 – 8	75 m ²
9-10	95 m ²
Eleven (11) or more household members up to:	110 m ²

Annex 3

RECONSTRUCTION AND RENOVATION ASSISTANCE / STRUCTURAL (CONSTRUCTIVE) WORKS

Depending on the condition of the house, reconstruction/renovation shall include some or all of the following:

Structural (constructive) works

- Strengthening or replacement of foundations, load-bearing walls, beams and columns.
- Repair or replacement of the roof.

Interior works

- Modification of room layout (removal or construction of interior walls).
- Renovation of the bathroom, kitchen and sanitary installations.
- Installation and repair of new floors, ceilings, windows and doors.
- Plastering and painting walls.

Technical installations

- Electricity (cables, lighting, sockets, and other electrical energy elements for the home).
- Water supply and sewage system.

Exterior works and surrounding environment

- Facade, thermal insulation and waterproofing.
- Sidewalks around the house.
- In cases where there is no water supply and sewerage network, the well for water supply should be opened together with the accompanying parts, as well as the septic tank manhole for sewage treatment.

Annex 4

HOUSEHOLD FURNITURE PACKAGES

Item	Quantity
Refrigerator	One (1) per household
Electric stove	One (1) per household
Washing machine	One (1) per household
Kitchen sink	One (1) per household
Kitchen counter (two doors)	One (1) per household
Kitchen cupboard (two doors)	Two (2) per household for renovated houses House up to 65 m ² three (3) cupboards Houses over 65 m ² four (4) cupboards
Bed - Sofa	Up to four (4) sofas per household for renovated house House up to 45 m ² three (3) sofas 65 m ² five (5) sofas 75 m ² and more six (6) sofas
Bedroom wardrobe	One (1) for each bedroom
Dining table	One (1) per household
Dining table chairs	(1 - 4) persons: four (4) chairs (5 - 6) persons: six chairs (7) persons or more: eight (8) chairs
Living room cupboard (TV)	One (1) per household
Living room table (coffee, tea)	One (1) per household
Wood stove	One (1) per household
Electric heater	One (1) per household