

Annex 1.

Program for the Protection and Promotion of Human Rights and Fundamental Freedoms (2021-2025), and Action Plan (2021-2023)

Monitoring report on the implementation of the Action Plan for the year (2023)

May 2024

Outlined here is the Action Plan (2021-2023) for carrying out the Program for the Protection and Promotion of Human Rights and Fundamental Freedoms (2021-2025), with a final column showing implementation progress, as recommended by the Government Manual for Planning, Drafting, and Monitoring Strategic Documents (2019).

Instruction:

The green color indicates the full implementation of an activity

The orange color indicates partial implementation or that an activity is in progress

The red color indicates that the activity has not been implemented and there is no development thereof

Annex 1.

Action Plan monitoring report for (2021 -2023) - Progress model against actions

The focus of the Action Plan report is on the completion of actions (progress) as foreseen in the Action Plan and the reasons for delays, which are given under the "Implementation progress" pillar.

No.	Objectives and actions	Deadline	Funding source	Leading and supporting institution	Output	Implementation progress
I.	Strategic objective: Improve governance, transparency, institutional coordination and accountability within public institutions to further enforce human rights					
I.1	Specific objective: Develop effective, responsive, inclusive, participatory and accountable institutional mechanisms at all levels for the protection and promotion of human rights					
	Implementation progress					
I.1.1	Operationalize the Interministerial Coordination Group for Human Rights as the main governmental coordinating mechanism for human rights	2021	Kosovo Budget	OPM/OGG	Interministerial Coordination Group for Human Rights functional The working regulations of the Interministerial Coordination Group for Human Rights were approved	<p>The Government of Kosovo is prioritizing the improvement of inter-institutional coordination in terms of the drafting and implementation of legislation and policies in human rights. On 10 December 2021, while coordinating the process to amend and supplement Decision No. 06/87, dated 13.05.2016, on the Inter-Ministerial Coordination Group on Human Rights, the Government of Kosovo decided to establish the Inter-Ministerial Coordination Group on Human Rights. The amendments initially reflected the name of the group since its members are not only line ministers but also independent institutions and as such it cannot be called an inter-ministerial mechanism referring to a (past decision) but an inter-institutional mechanism. This mechanism is led by the Third Deputy Prime Minister for Minority Affairs and Human Rights, Ms. Emilija Rexhepi. The Interinstitutional Coordination Group for Human Rights is the main coordinating body for human rights within the Government of Kosovo, whose duties, responsibilities, and composition are defined by Decision No.10/47 dated 10.12.2021</p> <ul style="list-style-type: none"> The group operates based on the Rules of Procedure No.01/2021 dated June 9, 2023, the regular meeting of the Interinstitutional Coordination Group for Human Rights was held, where the agenda item was Presentation and discussion of the Progress Report (2021-2022) on the implementation of the Action Plan (2021-2023) for the Protection and Promotion Program of Human Rights and Fundamental Freedoms

						(2021-2025) The situation regarding the implementation of the recommendations addressed to institutions by the People's Advocate Institution (progress and challenges). “For the first time within this mechanism, the Presentation and addressing of Recommendations from the Civil Society Report on Human Rights in Kosovo in 2022 have been made”
I.1.2	Optimize and empower mechanisms for protection from discrimination in government and municipalities in accordance with current legislation	2021-2022	Kosovo Budget	OPM/OGG Ministries, Municipalities EC EUOK	Mechanisms for protection from discrimination have been operationalized at the central and local levels of government	Institutional mechanisms for protection from discrimination have been established at the ministerial and municipal level. According to the MLGA official data, we realize that there have been 30 municipalities that have appointed the officer for protection from discrimination so far, while 8 municipalities (Klina, Kamenica, Klllokot, Hani Elezit, Partesh, Novoberde, Kaçanik, and Zubin Potok) have other officers designated to cover this area. The problem itself is that these mechanisms do not have a uniform structure of organization and naming and are not in compliance with Law No. 05/L -021 on Protection from Discrimination, as well as Regulation No.03/2017 on Institutional Mechanisms for Protection from Discrimination in Government and Municipalities. MLGA has evaluated the capabilities of municipal structures mandated to work with marginalized groups. The aim of this evaluation was to gain insights into the current structures and authorities related to minority communities and marginalized groups in municipalities, and to pinpoint the issues and obstacles these entities encounter in carrying out their duties. https://mapl.rks-gov.net/raportet-vjetrore-te-mapl-se/
I.1.3	Expert guidance on achieving fair, accurate, and prompt information and easily accessible documents to realize their rights.	2021-2023	Kosovo Budget	OPM/OGG AGE Ministries Municipalities	The number of self-awareness and informative fields and activities organized Engaging in debates, roundtables with diverse interest groups	While implementing this measure, there have been various activities carried out by ministries and municipalities, agencies, focusing on some of the main ones, as it is impossible to present them all, we are presenting some of them; AGE celebrated March 8th International Women's Day by honoring the creative, artistic, university professor, and journalist women who broke barriers in the fields where they worked and contributed to the history of our country with a female perspective and who are no longer with us. The conference was attended by 90 participants. In total amount of 2,232.00 Euro. AGE in cooperation with the Kosovar Center for Gender Studies (KCGS), in November organized the regular annual high-level consultative meeting, the sixth in a row, with institutional actors, experts, and representatives from civil society. The meeting was focused on Kosovo's commitment to the European Integration process from a gender perspective as well as the challenges of advancing gender equality. The total expenses amounted to 1785.40 Euro.

				<p>Awareness of citizens about their rights and access to services</p>	<p>The lighting of the Government Building on March 8 - International Women's Day with dedication in memory of creative women, artists, university professors, and journalists who broke barriers in the fields where they worked and contributed to the history of our country with a female perspective and who do not live with a total value of 1587.70 euros.</p> <p>The lighting of the Government Building with purple and pink ribbons, to mark: October - Breast Cancer Awareness Month, totaling 1587.70 euros, has also produced promotional materials (posters, flyers, pink ribbons) as part of marking this month. The total amount is 1649.99 Euro. •</p> <p>The lighting of the Government Building as part of the 16 Days of Activism Campaign, the International Campaign to Eliminate Violence against Women and Gender-Based Violence, worth 1,587.70 Euro. In the context of holding the Conference organized by the Ministry of Justice and the president within the framework of the 16 Days of Activism campaign, AGE has supported the lighting of the Ministry of Justice building (formerly the Renaissance Object) at a value of 1,587.70 euros. Printing of promotional materials (umbrellas, tote bags, white cords, brochures). The total amount is 5477.15 Euro.</p> <p>Ministry of Health, During the year 2023, with the aim of informing healthcare professionals about the Law on Protection from Discrimination regarding the obligations and rights provided by this law as well as presenting some provisions of international Conventions protecting the right to health; presentations have been held in 5 (five) MFMC with financial support from the AQH project.</p> <p>Within Primary Care, as the initial patient contact with the healthcare professional occurs at primary healthcare levels.</p> <p>The roundtables were held in five (5) MFMC as: MFMC – Lipjan; Rahovec; Istog; Kosovo Field; Obiliq.</p> <p>The roundtables involved 80 healthcare professionals, including head nurses and nurses,</p> <p>While the tables with the representative community of Roma, Ashkali, and Egyptian organizations, and citizens of this community, took place in 2023; The main topic was the Law on Protection from Discrimination, the right to appeal, and the right to health as fundamental human rights protected by the Constitution and International Convention,</p> <p>Table sessions were held in the Municipalities with a higher number of residents in this community, as the initial patient-doctor contact occurs at the primary healthcare level.</p> <p>In 2023, they were held in the following three (3) Municipalities: MFMC –</p>
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					<p>Lipjan; MFMC Podujeva; MFMC – Peja.</p> <p>The tables included 50 citizens of the Roma Ashkali and Egyptian communities: leaders of NGOs of this community.</p> <p>MH: To improve the quality of healthcare services and provide citizens with the opportunity to express their dissatisfaction during the provision of healthcare services, the complaints line has been established since 2013, and a total of 214 complaints have been registered through the complaints line and the email linjafalas@rks-gov.net in 2023, the complaints report is published on the MH website for the year 2023.</p> <p>While the Non-Governmental Organization VORAE during the month of May 2023, has organized two one-day training sessions aimed at enhancing internal capacities for promotion and protection from discrimination. The workshops were organized with the officials of the municipal employment offices and with the officials of the Professional Training Centers, these institutions within the EARK.</p> <p>UHR at MESPI, precisely the Environment Division in 2023 hosted a two-day workshop on the theme Women's Contribution to the Protection of Water Resources and Gender Equality supported by the Integrated Water Resources Management Program in Kosovo. During this workshop, the UHR presentation focused on the involvement of women in the protection of water resources, enhancing capacities, empowering women-led businesses, and addressing water pollution. It also emphasized the collection of gender-based data in water usage and management, as well as consulting with stakeholders with gender awareness to ensure a gender-inclusive policy development process. In this workshop were representatives of Municipalities, representatives of civil society, representatives from SKAT and MESPI staff.</p> <p>Ministry of Economy continuously publishes documents that are of interest to citizens and those that are a legal obligation, which are found on the website of the ME: https://me.rks-gov.net/</p> <p>Ministry of Economy has organized awareness-raising campaigns under the slogan "Save Energy", featuring awareness videos with messages from the Prime Minister, the Minister of Economy, the Minister of MIET, the Minister of MESTI, the Minister of MESPI, and various ambassadors.</p> <p>Short informative videos broadcasted on TV, on the Ministry's social networks (still ongoing periodically)</p> <p>Various informative illustrations/videos/infographics through the Viber platform</p> <p>Energy-saving awareness campaign in schools across Kosovo</p> <p>Informative video on social media about renewable energy</p> <p>Subsidizing energy-efficient devices for citizens and businesses</p> <p>Interview and video aimed at informing citizens about the application and</p>
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					<p>benefits of subsidizing efficient devices. Public consultations have been held for the Digital Agenda of Kosovo 2030.</p> <p>The local level of Governance has continuously organized awareness-raising campaigns throughout the year to sensitize citizens about their rights. Lectures and meetings are conducted, involving students, preparing and disseminating leaflets on children's rights and obligations, as well as other activities in the human rights field.</p> <p>Istog Municipality has organized campaigns and awareness-raising activities according to the Sector's Work Plan for Human Rights and Communities in collaboration with NGOs. Increasing citizens' awareness of their right to free legal advice. Data has been updated on the website where citizens are informed about the exercise of their rights.</p> <p>Kamenica Municipality has released video spots:</p> <p>Human rights:</p> <ul style="list-style-type: none"> - https://www.youtube.com/watch?v=zQ5p7UxMmaI - What is a Disability? - https://www.youtube.com/watch?v=-5lsBHWtBzA - I have a law that protects me - https://www.youtube.com/watch?v=ptOf62XkMEM - Pink October - Breast Cancer Awareness Month - https://www.youtube.com/watch?v=CcZbyG4g5oU - How to Prevent Human Trafficking - https://www.youtube.com/watch?v=kUPA0A_NKkY - STOP VIOLENCE awareness video spot - https://www.youtube.com/watch?v=kUPA0A_NKkY - Stop Bullying - https://www.youtube.com/watch?v=mfNvPzbuDeo <p>All these video spots are launched on YouTube with the aim for citizens living in remote rural areas to be able to see and understand the purpose of these video spots, which is their awareness.</p> <p>Every time the said Municipality delivers lectures to students and engages in discussion tables on preventing these phenomena but also on human rights in</p>
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					<p>general.</p> <p>The Campaign Against Human Trafficking in the Municipality of Kamenica has started since October 18, where various activities have been carried out in cooperation with the Kosovo Police and MED, informative sessions in schools, meetings and discussions with citizens of different age groups, distribution of leaflets and other awareness materials related to Preventing Human Trafficking.</p> <p>16-Day Activism Campaign Against Gender-Based Violence, on December 10 International Human Rights Day - the launch of the video spot produced by the Coordinator of the MUHR focusing on citizen awareness about Human Rights.</p> <p><u>Vushtrri Municipality</u>- The municipal unit for human rights, throughout the year excels in promoting human rights, children's rights, gender equality, and non-discrimination. In 2023, we have held 15 meetings in the fight against discrimination, and during this period, several activities have been carried out during the 16 Days of Activism campaign to raise awareness and empower individuals against family violence. In October, we organized 5 informative meetings, a march, and an exhibition to raise citizens' awareness of cancer. We also hosted debates and roundtables with diverse interest groups.</p> <p>MUHR: We have conducted debates with various groups of women regarding property registration on behalf of both spouses, where it is worth mentioning that in our municipality during the year 2023, we have also conducted debates with various groups of high school students regarding human rights, children's rights, gender equality, anti-violence, anti-discrimination, bullying, school safety, etc.</p> <p>We have always informed citizens about their rights during debates and meetings, starting from the right to register property on behalf of both spouses, inheritance rights, as well as the provision of free legal aid.</p> <p><u>Malisheva municipality</u> - has carried out activities with groups of women, girls, and boys related to the awareness of rights (meetings, debates, lectures in schools on specific topics with a special focus on human rights in cooperation with the legal officer (from the region) from the ombudsman's office are organized every month an open day with citizens. Lectures on children's rights were organized with students and teachers</p> <p>The Agency for Information and Privacy has been focused on promoting the right to access as well as advising and informing citizens directly about the procedures for exercising their right to access public documents, through appearances on television shows, debates, roundtables, etc.</p> <p>The websites of the ministries and municipalities are continuously updated and provide relevant information regarding the enforcement of citizens' rights to</p>
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					ministries and municipalities have been refreshed with essential details about citizens' entitlement to service access	access services in the various areas of human rights, in accordance with the applicable legislation. MLGA initiated the process of digitalizing municipal services through the development of the E-MUNICIPALITY platform. This platform will be at the service of citizens to enhance their participation in decision-making at the local level and will be at the service of municipalities themselves to digitalise municipal services, increasing the efficiency and quality of such services for citizens.
I.1.4	The annual performance evaluation of public officials in municipalities regarding the implementation of laws in the service of citizens for these municipal services should be conducted. Public administrative services. Municipal transparency. Human rights, social and family services. Gender	2021-2023	Kosovo Budget	MLGA Municipalities Department for Municipal Performance and Transparency, Municipal Coordinator for Performance . Municipal Administration Director. and Mayor of the Municipality. National Audit Office (NAO)	Municipal performance monitoring reports published Publication of performance results on the official website of the respective municipality , making the work of the municipality transparent to the citizens as well as the comparison of the performance	2023 Municipal Performance Report , showcases the outcomes of municipal work in areas of responsibility, using the indicators integrated into the Municipal Performance Management System. Based on the Performance Report, the following services are above the national average: Public Administrative Services are at the highest level of 88.04% at the national level, followed by municipal transparency field 85.78% , Culture Youth and Sports are services that are offered at a satisfactory level expressed in percentages 83.67% , potable water is ranked fourth at 74.60% , also the waste management field has a value of 69.84% . In other areas, municipal responsibility and equality in employment and social services are very close to the country's average in terms of providing these services to citizens, municipal responsibility field has a value of 62.02% and equality in employment and social services a value of 60.30%. Regarding the data for the year 2022, the overall performance of municipalities in 19 areas with 111 measurement indicators is 59.25%, which means that municipalities have provided more quality services, by 3.17% compared to 2021, while compared to the year 2020, although there is a slight increase in performance in 2022 of 2.19%. Grant Beneficiaries: Dragash, Malisheva, Kaçanik, Obiliq, Partesh, Peja, Rahovec, Ranillug, Shtime, Skenderaj and Suhareka Therefore, both processes, performance measuring and performance grant allocation aim to improve the work of the municipal administration in general, increase the level of responsibility and accountability, as well as reflect in better governance and the highest possible quality services for citizens.

	<p>equality Culture, youth, and Sports; Disaster management; Spatial planning; Public spaces; Road infrastructure; Public transportation; Public parking lots; Drinking water supply; Sewage system; Waste management; Environmental protection.</p>			<p>Gender Equality Officers; Human rights units, within the municipalities;</p>	<p>of the municipalities at the field level from year to year</p> <p>Publication and reporting on gender mainstreaming and gender-responsive budgeting in the development and implementation of policies;</p>	<p>More detailed information is available in the Municipal Performance Report, which is published annually by MLGA. The Municipal Performance Report is drawn up according to point 7, Annex 12 of Regulation No. 02/2011 on the Areas of Administrative Responsibility of the Office of the Prime Minister and Ministries, where the MLGA's responsibility is described in relation to the quality supervision of municipal services.</p> <p>Performance report / performance measurement is always done for the following year. https://mapl.rks-gov.net/wp-content/uploads/2023/12/ALB-Raporti-i-Performances-Komunale-2022.pdf</p> <p>Following the reception of the Municipal Performance results in written and tabular format, the Municipality of Podujeva has compiled a report containing information from the officials' reporting process in the areas of Municipal Performance. This report was presented at the Municipal Assembly meeting by the Municipal Coordinator for Performance and compares the results from previous years.</p>
I.1.5	<p>Coordination of actions between local and international institutions for the allocation of stimulus funds to</p>	2021-2023	<p>Kosovo Budget Donors</p>	<p>MLGA Department for Municipal Performance and Transparency,</p> <p>The</p>	<p>Implementation of Gender-Responsive Budgeting in relevant sectors and presentation of the GRB annex by</p>	<p>During the budget planning process, the municipalities should improve the planning and financial documents taking the gender element as a basis, compile and formulate the gender-responsive budgeting part according to the legal criteria. Local policies should assess the gender impact, so that financial resources are allocated proportionally to both genders. The current situation is as follows:</p> <ul style="list-style-type: none"> • Gender responsive budgeting and spending accounts for 45% • Gender equality in budgeting for women's employment and entrepreneurship, 41.98% • The level of women employees in municipal institutions is 83.53%

	<p>municipalities</p> <ul style="list-style-type: none"> ➤ based on the performance of human rights, ➤ social and family services ➤ gender equality and the different needs of men and women in the respective municipalities; 			<p>Municipal Coordinator for Performance ; Municipal Administration Director; and Mayor of the Municipality.</p>	<p>municipalities - requested by the Ministry of Finance within the Medium-Term Budget Framework (MTBF).</p> <p>The most successful municipalities are allocated financial resources from the stimulus fund for the implementation of priority projects proposed by the municipalities themselves.</p> <p>The Municipal</p>	<p>compared to the 50 x 50 criterion.</p> <ul style="list-style-type: none"> • Women appointed to political positions reached 61.57% of the legal criterion <p>Grant Beneficiaries are: Dragash, Malisheva, Kaçanik, Obiliq, Partesh, Peja, Rahovec, Ranillug, Shtime, Skenderaj and Suhareka</p> <p>Municipal Performance Report for 2022 presents the results of the municipalities' performance in 19 areas of competency under their responsibility, through 111 indicators out of total 119 of the Municipal Performance Management System. These indicators include various aspects of municipal activity, examining issues such as public administrative services, municipal transparency, municipal accountability, employment equity, culture, disaster management, road infrastructure, and many others.</p> <p>More detailed information is available in the Municipal Performance Report, which is published annually by MLGA. The Municipal Performance Report is drawn up according to point 7, Annex 12 of Regulation No. 02/2011 on the Areas of Administrative Responsibility of the Office of the Prime Minister and Ministries, where the MLGA's responsibility is described in relation to the quality supervision of municipal services.</p>
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					Performance Report presents the level of municipalities' performance regarding the provision of services to citizens, evaluated according to the measuring indicators of the Municipal Performance System, established by the MLG.	
I.1.6	Monitor the implementation process of recommendations arising from the municipality performance report to improve relevant services for citizens;	2021-2023	Kosovo Budget	MLGA Department for Municipal Performance and Transparency,	Report on monitoring of recommendations from the Municipal Performance Report, as well as Overall performance achievements by municipalities	<p>Conclusions and recommendations: The evaluation of the municipal performance for the year 2022 reveals numerous findings for 19 areas of municipal competences.</p> <p>The conclusions of this report highlight several issues that need to be considered and addressed as a priority by local authorities. In this section of the report, some of the most significant conclusions and recommendations in advancing municipal services have been highlighted. The report draws the conclusion that:</p> <p>1. Evaluation of municipalities' performance for the year 2022 has been done for 30 municipalities. Some of the data reported by Serbian-majority municipalities, in the field of education and health, which did not correspond to the provision of services according to the positive legislation of the Republic of Kosovo, have been declared null and a performance value of 0% was applied. Monitoring and performance evaluation is a legal obligation of all municipalities, which must</p>

				<p>es in percentage.</p>	<p>comply with the requirements for information in accordance with the Law on Local Self-Government and the Regulation on the Municipal Performance Management System.</p> <p>2. Municipalities should pay attention to all data presented for reporting, so that the achieved values represent the most objective assessment of performance for each indicator. Data documentation is essential. During the preparation of data and information, municipalities must prepare a file for each field.</p> <p>3. The quality assurance process has identified several inaccurate data, which have been declared invalid in many cases, unless documented. The quality of reporting should be improved in the future, so that reporting is fair, accurate, objective, and presents the most realistic state of municipalities' performance.</p> <p>4. While performance is categorized into two groups with indicators reflecting the actions of municipalities in terms of good governance and service delivery. As part of the governance indicators group, Administrative Services are ranked at the top, even though the indicator for reflecting the results of public consultations should be given serious consideration by local authorities. 33.12% of municipalities have started drafting these reports (Gjilan, Glllogoc, Hani i Elezit, Junik, Kaçanik, Kamenica, Klina, Lipjan, Malisheva, South Mitrovica, Obiliq, Peja, Podujeva, Prizren, Rahovec Skenderaj, Suhareka Podujeva, Rahovec). To encourage citizen participation in policymaking and gather their opinions on public issues, reports on public consultation processes should be prepared.</p> <p>5. Citizen participation in public consultations has remained low. Municipalities must use effective techniques and tools to encourage citizens' participation in decision-making processes.</p> <p>6. There has been a low performance in the field of gender representation. Municipalities should take action to increase the number of women in decision-making positions, political roles, and local councils. Similarly, planning and financial documents need to be improved by incorporating the gender element.</p> <p>7. Some municipalities have started implementing online administrative services. The performance in this segment needs to be improved, to increase efficiency in services and with the lowest possible cost. These services must be applied in all municipalities and for a greater number of services, including online application for building permits, environmental permits, property tax payments, or invoices for municipal services, etc.</p> <p>8. Data on equality in employment and social services show that municipal directorates should make efforts to include all categories in need in employment policies. Also, the efficiency should be increased in the assessment of families in social housing, so that social housing facilities are used by families in need and there is a full review of the submitted requests;</p>
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					<p>9. Spatial planning requires a more comprehensive approach to adjust all necessary surfaces with detailed regulatory plans or zoning maps. The data speak of a rather low level of these planes which are very important for the regulation of the commune;</p> <p>10. The road infrastructure must be completed, both in terms of road paving, as well as supporting infrastructure including sidewalks and public lighting. Furthermore, municipalities should improve the quality of data on the level of asphalt of roads, sidewalks, their lighting, and especially on data regarding bike paths. Also, better planning is needed in the summer and winter maintenance of local roads, so that the coverage with this service is complete.</p> <p>11. 7.38% of data on bike paths in urban areas is a value that indicates that municipalities need to work on advancing road infrastructure by creating bike lanes.</p> <p>12. In the budget planning process, municipalities must prepare and formulate the gender-responsive budgeting part according to legal criteria. Local policies should assess the gender impact, so that financial resources are allocated proportionally to both genders. Greater promotion of gender policies is needed in local councils. Municipalities need to draft gender equality plans. Similarly, the gender equality criterion should be strengthened within the framework of appointed political positions, as well as the right to property registration for both genders, which is highly undervalued.</p> <p>13. Municipalities should start investing in nurseries/kindergartens in rural areas where needed, due to the importance of these institutions in the early development of children.</p> <p>14. Municipal education directorates should ensure that schools fulfill the requirements for supporting infrastructure, energy-efficient measures, and have a larger number of internet-equipped classrooms. Establishing educational environments, particularly in urban areas, necessitates unique approaches to eradicate multi-shift teaching and enable full-day instruction. Even in the field of education, it is essential to increase the quality of reporting and accuracy of data.</p> <p>15. Formal planning for local economic development should be extended to municipalities. The municipalities must draft Local Economic Development Plans. Reporting on the implementation of such plans should be a topic of discussion in municipal councils, so that activities in this field can find easier implementation and be prioritized according to the majority's requirements.</p> <p>16. Municipalities should be encouraged to respect the legal rules, in order to raise the quality of reporting and the raising of the quality of referencing in terms of adequate documents for specific issues.</p> <p>17. All municipalities in the Republic of Kosovo must be informed that</p>
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						<p>performance, as a tool, serves not only to access funds but also as a legal obligation to ensure complete reporting of all indicators.</p> <p><i>The municipalities of Kamenica and Podujeva set a positive example by reviewing the Performance Report, comparing scores across all fields with previous years, and identifying areas of service decline or improvement. Based on those findings, here are recommendations on how to proceed in coming years to increase even more the provision of the highest quality services.</i></p>
I.2	Specific objective: Advancing human rights data collection, monitoring and reporting					Implementation progress
I.2.1	Drafting the manual for establishing the national human rights monitoring system, in consultation with civil society;	2021	Donors' funding	OPM/ OGG, KAS AGE Line ministries, Human Rights Unit in the Municipality as well as Officers for European Integration in the Municipality and Gender Equality Officers OHCHR	The drafted manual sets out the steps and procedures for the functioning of the national human rights monitoring system	The drafting of the Manual (Handbook on the practical steps for implementing and creating an effective system of Monitoring and Reporting of Human Rights at the national level has been completed. The Human Rights Indicators Framework has been drafted based on this Manual in the Republic of Kosovo.
I.2.2	Development of the Human Rights Indicators Framework	2021-2022	Budget and donors	OPM/OGG, Office of the High Commissioner for Human Rights	The Human Rights Indicators Framework adopted and is in line with the	Human Rights Indicators Framework drafted. For the indicators to be as comprehensible and exhaustive as possible, the methodology of their drafting consisted in the preparation of indicators for each mandatory right defined in the Constitution of the Republic of Kosovo and in the international legally binding acts in the Republic of Kosovo. This method also facilitates the division of responsibilities between different institutions, as it makes it easier to identify the indicators covered according to the duties

				OSCE UNICEF UNDP EU EC AGE OI OHCHR	global human rights indicators.	assigned by the law to the respective institutions. The Framework of Indicators for Human Rights in the Republic of Kosovo was approved at the next meeting of the Government of Kosovo on 13.12.2023, by Decision No.20/178.
I.2.3	System development (database for gathering, analyzing, and tracking the implementation of human rights indicators).	2022	Budget and donors	OPM/OGG , KAS AGE Line ministries, Municipalities, UNICEF, European Commission Council of Europe OSCE OHCHR	The monitoring system for the implementation of the Human Rights Indicators Framework will be introduced during 2024, after the capacities of the relevant institutions are raised for monitoring and reporting in accordance with the Human Rights Indicators Framework. The Reporting Format on Monitoring the Implementation of the Human Rights Indicators Framework in the Republic of Kosovo has been drafted, and in 2024 the implementation of this human rights indicators' framework will be tested for the first time	
I.2.4	Strengthening institutional capacities to ensure the collection, utilization, and analysis of quality data on human rights,	2022-2023	Budget and donors	OPM/ OGG, KAS AGE Line ministries, Municipalities, UNICEF, European	At least 40 trained officers in gathering, utilizing, and evaluating data;	Supported by the Human Capacity Development Fund (HCDF) ¹ , OGG has organized technical assistance in the European Integration context on the dates; (24-28) April and (02-04) May 2023- Two-day training workshop- concerning the presentation of the Human Rights Indicators Framework. The purpose of the training was to extent further training to human rights and anti-discrimination officers from the institutions of the Government of Kosovo and other independent public institutions of Kosovo to be more capable of drafting and monitoring the implementation of public policies on human rights, with a focus on human rights indicators and their practical use, during the process of drafting, monitoring and reporting the implementation of policies.

¹ Within the framework of the donor assistance program, the Grand Duchy of Luxembourg and the Kingdom of Norway are backing the efforts of the Government of the Republic of Kosovo to meet the requirements of the Stabilization and Association Agreement (SAA) with the European Union (EU). To support the implementation of the SAA, a Human Capacity Development Institution (HCDF) has been established.

	disaggregated by gender, age, disability, ethnicity, and more.			Commission Council of Europe OSCE OHCHR	Functional databases updated with data segmented by gender, age, disability, ethnic background, etc.	<p>KIPA offered, organized trainings on the field "Human Rights in Kosovo and the European System of Human Rights Protection", where 25 participants were trained, and "Community Rights in Kosovo" were trained 23 participants, thus in both training topics 48 participants were empowered/trained (20 females and 28 males)</p> <p>There is a functional and updated database with data separated by gender, age, disability, ethnic background, professional background, training, courses, etc. (KSF-MD)</p> <p>By decision No. 765 dated 21.07.2023, the General Director of the Republic of Kosovo Employment Agency (EARK) has established the Gender Equality Committee within EARK, entrusted with leading the specified commitments in the commitment letter signed on 15.05.2023 within the framework of the "Gender Equality Seal Program in Public Institutions" supported by UNDP. Therefore, EARK is the first public institution in Kosovo to launch this program aimed at promoting gender-responsive, effective, and targeted policies for the needs of all individuals, particularly women in vulnerable situations. Training has been held for 45 APRK officers on the subject in question, from the Report findings it is recommended to start drafting new legislation through a Concept document.</p>
I.2.5	Annual progress report on human rights	2021-2023	Budget and donors	OPM/ OGG, Ministries, Municipalities, Agencies	Annual report about human rights published	Every year, the Office of Good Governance compiles an Annual Report on the state of human rights in the country. The report unequivocally highlights the progress and challenges of the institutions against the constitutional, legal and institutional obligations for the protection, respect and implementation of human rights, as well as the recommendations which are addressed in the various areas of human rights.
I.3	Specific objective: Increase transparency and facilitate access to public information and documents					
	Implementation progress					
I.3.1	Strictly monitoring the timely compliance with the deadline for accessing public documents by	Ongoing	No budget required	Information and Privacy Agency - (IPA) Ministries Municipalities	Access to information and public documents is ensured within the specified timeframe by the	To increase transparency and accountability by public institutions, IPA, in the field of access to public documents according to its legal authorizations has continued to monitor the implementation of the Law on Access to Public Documents, accepting and reviewing citizens' complaints and monitoring the official websites of public institutions to provide public information proactively. In addition, the IPA has persisted in mandating all institutions of the Republic of Kosovo to provide reports on the quantity of access requests for the annual period. IPA found during monitoring that public institutions have a higher percentage of compliance with the criteria of Article 5 of Law No.06/L-081 on

	public institutions and responsible officers				current legislation by public institution	<p>Access to Public Documents, related to the publication of documents on their official websites.</p> <p>After the appointment of the Commissioner for Information and Privacy and the operationalization of the Information and Privacy Agency, the number of complaints submitted to the IPA has significantly decreased</p> <p>In 2023, the Ombudsperson received 11 complaints regarding access to public documents, with 8 of them being declared inadmissible, while the remaining 3 are under investigation. The investigations concerning the 3 complaints have been finalized, establishing that the parties did not avail themselves of the legal resources at their disposal and did not comply with the legal deadlines stipulated in Law No. 06/L-081 on Access to Public Documents.</p> <p>Out of a total of 7561 requests for access to public documents, 7408 were granted, i.e. access to public documents was granted. This shows a high level of transparency in public institutions, at the same time the increased number of requests for access submitted to these institutions represent an increased awareness of citizens to realize their right regarding access to public documents.</p> <p>The Ministry of Health has received 83 requests for access to public documents, whereas only two requests were granted partial access. While for 81 requests, full access was provided within the deadline.</p> <p>The Ministry of Justice has accepted 41 access requests, for the period January-December 2023, with 38 receiving complete responses, 1 partial response, and 2 being rejected. Partial and rejected requests are in accordance with the Law on Access to Public Documents "right to privacy..." and "case under investigation..."</p> <p>Throughout 2023, we have received 37 access requests, all of which have been handled and approved, receiving responses accordingly. There are no rejected responses.</p> <p>Similarly, on our website we have published all the information related to the Law https://me.rks-gov.net/qasja-ne-dokumentet-publike/ URL: https://me.rks-gov.net/qasja-ne-dokumentet-publike/</p> <p>In 2023, at the Ministry of Agriculture, Forestry, and Rural Development, a total of 42 requests for access to public documents were received, to which we have responded within the legal deadline as per the Law on Access to Public Documents No. 06/L-81. Among these requests, local media journalists have addressed 18 of them, NGOs 5, citizens 8, and 11 have various profiles.</p>
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					<p>The number of fines imposed on public institutions and responsible officials who have not respected the deadline according to the provisions of this law.</p>	<p>Meanwhile, the documents requested by the applicants of these access requests were as follows: 10 for public money spending, 13 administrative documents, 12 legal and sub-legal documents, 2 documents related to employment relationship, and 5 others.</p> <p>In the Municipality of Malisheva, there have been 22 requests for the year 2023, access has been granted for all requests</p> <p>Municipal Transparency</p> <p>In this area, 7 indicators with 26 data have been applied, which provide information on the publication of acts, plans, budget, website criteria, access to public documents, publicity of assembly sessions, etc.</p> <p>Regarding the indicator-based performance, the highest percentage is in granting access of citizens to official documents expressed by 99.61%.</p> <p>IPA has imposed 4 administrative fines against public institutions so far.</p>
I.3.2	The Information and Privacy Agency organizes and holds conferences, seminars, and training sessions for responsible public officials, civil society,	Ongoing	Budget Donors	Information and Privacy Agency - IPA OPM- OGG	<p>The number of organized activities such as (conferences, seminars, and trainings),</p> <p>At least 40 trained officers</p>	<p>IPA organizes conferences, seminars, and training on a periodic basis, noting specific dates and according to the request of public institutions. Whereas, to realize citizens' right to access public documents, IPA has conducted promotional activities to increase citizens' awareness to be part of institutional decision-making, on one hand, and on the other hand, to enhance institutional accountability for increasing transparency in their work and providing accountability to citizens.</p> <p>Activities related to promoting the right to access and informing citizens directly of the procedures for exercising their right to access public documents, through appearances on television shows, debates, roundtables, panels, conferences went on.</p> <p>Promotional activities are an integral part of the Agency's work.</p>

	and the public related to promoting and enhancing capacities regarding the realization of the right to access public documents.					
I.3.3	Cases of complaints filed in the public and private sectors based on discrimination defined by the Law on Protection from Discrimination must be recorded	Ongoing	Kosovo Budget	OI Ministries Municipalities Labour Inspectorate	The number of discrimination complaints filed, as well as the number of ex-officio discrimination cases initiated in the public and private sectors	In 2023, the Ombudsperson kept accepting discrimination complaints. Alleged discrimination complaints received pertain to ethnicity, gender, age, disability, political views, language, health condition, workplace discrimination, professional practice, and other factors. Additionally, ex officio cases have been opened. Throughout the reporting period, 130 cases concerning complaints with a decision of refusal based on one of the grounds specified in Article 22 of the Ombudsperson Law have been concluded. Meanwhile, 6 reports containing recommendations and findings on discrimination have been published According to the information from the Labor Inspectorate, the number of complaints due to discrimination is 2 - women and the number of cases initiated ex officio is 3 cases found during inspections by labor inspectors at the employers (Labor Inspectorate).
I.4	Specific objective: Effective implementation of human rights as guaranteed by Kosovo's constitutional and legislative framework and directly applicable international and regional human rights instruments					Implementation progress
I.4.1	Competent institutions for monitoring the implementation of laws on human rights, protection from discrimination and minorities	Ongoing	Kosovo Budget	OGG/OPM AGE OCA Language Commissioner Ministries Municipalities OI	Reports on monitoring the implementation of enacted and published laws	The Office of Good Governance, in accordance with Article 10 of the Law on Protection from Discrimination, submits an annual report to the Government of Kosovo on the implementation of this Law. The Office of Good Governance has drawn up 3 annual reports for 2021, 2022, 2023 regarding the implementation of LAW NO.05/L-021 ON PROTECTION FROM DISCRIMINATION. The Ex-post Evaluation Report of the Law on Protection from Discrimination has been drafted and approved by the Government. Report on the Implementation of the Law on Protection from Discrimination for

	to report and draw up annual reports on the implementation of laws			Labour Inspectorate		<p>2023, based on the cases reported in the National Platform for Protection from Discrimination for the Roma, Ashkali and Egyptian Communities" in four languages; Albanian, Serbian, English and in the Romani language.</p> <p>The Language Commissioner's Office continuously monitors and prepares reports on the implementation of LAW NO. 02/L-37 ON THE USE OF LANGUAGES.</p> <p>The Office of the Language Commissioner (OLC) continuously monitors the implementation of the Law on the Use of Languages. Aside from numerous activities, in 2023 OLC has processed 16 (sixteen) complaints submitted by citizens. 14 (fourteen) have been resolved, while 2 (two) are being handled in cooperation with the Ombudsperson Institution. Complaints are addressed to alleged violations by various central and local level institutions for non-compliance with Law No. 02/1-37 on the Use of Languages;</p> <p>RECOMMENDATIONS: Based on complaints, monitoring, as well as inter-institutional communication, the OLC has given recommendations for the: Tax Administration of Kosovo (TAK), Anti-Corruption Agency (ACA), Regional Hospital of Prizren, Municipality of Fushë Kosova, Municipality of Klina, Municipality of Peja, Municipality of Kamenica, AIS, OPM concerning the Platform, Municipality of Ferizaj, Municipality of Obiliq, Hydro-meteorological Institute of Kosovo, Municipality of Lipjan, Municipality of Pristina, MCYS for competition, MIET, MH, Ministry of Agriculture, CEC, MLGA, Institute of Forensic Medicine, with which requested that the Law on the Use of Languages be implemented;</p>
I.4.2	Establish the Central Translation and Legislation Harmonization Unit towards a harmonized multilingual legislation	2022	Kosovo Budget Donors	Office of the Language Commissioner	The Central Translation and Legislation Harmonization Unit has been established within the Office of the Commissioner for Languages, to improve	<p>A Working Group to set up the Unit was established by the Prime Minister's decision on 08.11.2022, and two workshops were held, and a study visit was paid to the Language Services Center at the Swiss Federal Chancellery and at the Swiss MFA, in Bern.</p> <p>So far, €9,000 have been spent, out of the total amount projected for 2022 (€30,000)</p> <p>The working group for the establishment of the Translation and Legislation Harmonization has completed its work as specified in the decision. The recommendations have been compiled and sent to the government. The recommendations have been integrated into two draft regulations of the Government and are expected to be integrated into the Regulation for Internal Governance Regulation as well. With the completion of the regulation in question, the unit will be operational, in accordance with the decision that the Government has made for the establishment of the Unit.</p>

					translation practice in the legislative process and to introduce a process of editing, proofreading and linguistic harmonization, aiming to harmonize multilingual legislation to high standards.	
I.4.3	Enhancing the capacities of responsible officers for the alignment process, filtering, and harmonizing local legislation with the requirements of the EU and <i>acquis communautaire</i> .	Ongoing	Kosovo Budget	The relevant ministry LO/OPM KIPA	Number of conducted trainings and trained officers	<p>During 2023, KIPA has organized 1 training course on the process of approximation, filtering and harmonization of local legislation with EU requirements as well as 2 courses on the <i>acquis communautaire</i>.</p> <p>In the training "Legal Framework and Techniques for Aligning Local Legislation with European Union Legislation," 37 participants were trained, and the training lasted 9 days with 3 groups.</p> <p>While the <i>acquis communautaire</i> has progressed through two courses:</p> <p>Chapter 1_Free movement of goods and Chapter 3_Right of establishment and freedom to provide services, 24 participants were trained in a 6-day training</p>
I.4.4	Conducting ex-	2022	Kosovo Budget	LO/OPM OGG/OPM	The ex-post evaluation	The Deputy Secretary General of the Prime Minister's Office issued Decision No.139/2022 establishing a working group on drafting the ex-post evaluation

	post evaluation of laws ² , specifically conducting ex-post evaluation of the Law on Protection from Discrimination		Donors	Ministries Municipalities OSCE EU EC	report of the Law on Protection from Discrimination drafted and published	report of the Law on Protection from Discrimination. The Working Group on ex-post evaluation of the Law on Protection from Discrimination became operational in 2023, and issued an evaluation report regarding the subsequent actions that the Government will take regarding Law on Protection from Discrimination. <u>Ex-Post Evaluation Report for Law No. 05/L-021 on Protection from Discrimination was approved at the 159th Government Meeting of the Republic of Kosovo, with Decision No. 05/159, dated 13.09.2023.</u>
1.4.5	The Legal Office of the Prime Minister organizes, promotes and ensures the holding of trainings for officers of legal departments and relevant fields related to the implementation of ex-post evaluation in cooperation with KIPA	Ongoing	Kosovo Budget	LO/OPM Ministries KIPA	Training sessions were held for officers from legal departments and relevant fields regarding the implementation of ex-post evaluation At least 50 trained officers	The Legal Office of the OPM held, in cooperation with KIPA, a total of 3 training sessions on ex-post evaluation of the legislation in 2021. In 2023, 2 trainings were held for the ex-post evaluation of legislation for legal officers. Training on “Ex-ante and Ex-Post Evaluation of Legislation” Over 70 officers have been trained in the last 3 years (2021-2023)
1.4.6	Systematic assessment report on the legality of	2021 2023	Kosovo Budget The foreseen	MLGA Municipalities	The system for evaluating the legality	To facilitate supervision and establish a more efficient system in this regard, and to carry out the review of the legality of municipal acts, Regulation (GRK) No. 06/2021 was adopted, amending and supplementing Regulation (GRK) No. 10./019 on the Review Administrative of Acts of Municipalities.

²Ex-post evaluation is considered highly important in ensuring the effective implementation of primary and secondary legislation and that the legislation undergoes proper review, it is also a self-assessment process carried out by the government in its policies and achieved results

	municipality acts in ensuring compliance with central government level acts and policies		budget within the Sectoral Strategy for Local Self-Government 2016-2026		of municipal acts with line ministries, completed and functional	MLGA, Legal and Municipal Monitoring Department through the Municipal Monitoring Division in accordance with the legal responsibilities defined in the Law on Local Self-Government, specifically in Article 86, supervises the activities of the Municipalities of the Republic of Kosovo by preparing periodic reports regarding the evaluation of the legality of municipal assembly acts for this period. During this period, communication between municipalities and the supervisory body, namely MLGA, has generally been regular, the acts of the municipal assemblies have been forwarded within the legal deadline of 7 days from the adoption of such acts in the municipal assembly. Acts which are approved in the Capital Assembly, the Assembly Sector sends them to the Ministry for confirmation of legality, and the moment they receive confirmation of legality, those acts are published on the official website of the Municipality and become effective. While the acts issued by the Mayor are published on the official website of the Mayor
II.	Strategic objective: Protect and promote human rights					
II.1	Specific objective: Strengthen the National System for Protection and Promotion of Human Rights (NSPPHR)					
						Implementation progress
II.1.1	Monitoring the implementation process of IPA recommendations addressed to Ministries and Municipalities	2021-2023	Kosovo Budget	OPM/OGG Ministries Municipalities Ombudsperson Institution (OI) AGE	Implementation monitoring report of IAP recommendations addressed to Ministries and Municipalities drafted	In order to prioritize the implementation process of the Ombudsperson's recommendations, the Prime Minister of the Republic of Kosovo, Mr. Albin Kurti addressed an official letter to the line ministries to prioritize the consideration of each recommendation currently addressed and those to be addressed by the Ombudsperson Institution to raise the level of implementation of the recommendations and complying with the legal deadline of 30 days to provide all the answers requested by the Ombudsperson. The Office of Good Governance continuously monitors and draws up reports on the state of implementation of the Ombudsperson Institution's recommendations given to Ministries and Municipalities.
II.1.2	Drafting of a document (guidance directed to central and local	2021	Donors' funding	OPM/OGG Parliamentary Committee for Human Rights Ministries	A guide has been drafted for monitoring the implementation	A Guide for monitoring the Ombudsperson Institution's recommendations has been drafted.

	<p>government authorities regarding ensuring prompt and timely responses to all requests and recommendations addressed by the Ombudsperson</p>			<p>Municipalities Ombudsperson Institution (OI)</p>	<p>ion of the Ombudsperson's recommendations</p> <p>The electronic monitoring systems for implementing the Ombudsperson's recommendations (at the local and central level), functioning and producing data</p> <p>Central and local government authorities respect the legal deadline for responding to requests and recommendations addressed by the Ombudsperson</p>	<p>The system operates based on the Guide by recording all recommendations given by the Ombudsperson Institution to the institutions, depending on the scope and nature of the rights contained in the recommendation.</p> <p>Based on the legal obligations pursuant to Law No. 05\L-021 on Protection from Discrimination, the Office of the Prime Minister/Office for Good Governance continuously monitors the implementation of the Ombudsperson Institution's recommendations.</p> <p>An institutional culture has been fostered to honor constitutional obligations by responding to the Ombudsperson's requests and providing all requested documents and information within the legal timeframe as stipulated by law. There has been a continuous increase in the implementation of recommendations, so that the level of implementation of recommendations has reached 28%, which is significantly higher than in previous years. However, more commitment and dedication are required to increase implementation until all recommendations are fully applied.</p> <p>The percentage of implementation of recommendations by responsible public authorities</p> <p>In the year 2023, authorities have received 836 recommendations, with 300 recommendations stemming from investigations completed this year, while 536 recommendations have been carried over from the previous year. The status of the implementation process of the recommendations is as follows:</p> <table border="1" data-bbox="1050 1380 1638 1421"> <tr> <td>Implemented recommendations</td> <td>28%</td> </tr> </table>	Implemented recommendations	28%
Implemented recommendations	28%							

						<p>May 2023 has been examined and enriched with additional details by the competent institutions of the Republic of Kosovo, and upon receiving the final Report from the same Special Rapporteur, it has been forwarded to the relevant institutions with a request for them to undertake all necessary actions to implement the recommendations and address the findings outlined in the Report. The Office of Good Governance as the main mechanism for coordinating the reporting process towards various international bodies, has established the;</p> <p>1. Technical Working Group for the Coordination of the Implementation of the Recommendations of the Framework Convention for the Protection of National Minorities</p> <p>Kosovo institutions continue to pay special attention to ensuring equal rights for all its citizens without discrimination through the constitution and legal framework and through the implementation of the Framework Convention for the Protection of National Minorities.</p> <p>Based on the request sent by the Council of Europe for final comments on the Opinion of the 5th cycle, the final comments were sent to UNMIK on 16.05.2023 after consulting all institutions of Kosovo.</p> <p>The Government of Kosovo highly appreciates the division of the draft Opinion of the 5th cycle of the Advisory Committee of the Framework Convention for the Protection of National Minorities and the inclusion of comments from Kosovo's institutions in the draft Opinion of the 5th cycle by the Advisory Committee. It is more important to note that for the first time the draft opinion has been shared with the government of Kosovo for comments by the Advisory Committee of the Council of Europe.</p> <p>The Technical Working Group for the Coordination the Implementation of the Framework Convention for the Protection of National Minorities met on 16.05.2023, to discuss the 5th final Opinion on the Framework Convention for the Protection of National Minorities by the Council of Europe and the planned activities for implementing the recommendations.</p>
II.1.4	Establishment of a joint team to coordinate the process for implementing the recommendations of the	2021	Kosovo Budget	OPM/OGG Ombudspers on Institution (OI) AGE	The joint functional team holds regular meetings, coordinates and monitors the	The joint team for coordinating and monitoring the implementation process of the recommendations addressed to institutions at the central and local government level has become functional. The nature of the work of the team focuses more on the exchange, analysis and comparison of data and information related to the status and progress of the entire process of implementation of the Ombudsperson's Recommendations. Cooperation and contacts with the Ombudsperson and the competent officers are quite frequent and at a very good professional and collegial level.

	Ombudsperson				implementation process of recommendations addressed to institutions at the central and local levels of governance.	
II.1.5	<p>The Labour Inspectorate gives priority to the investigation and handling of complaints related to alleged cases of discrimination caused in the public and private sector</p> <p>Increasing the capacities of the Labor Inspectorate, with a focus on gender-based discrimination;</p>	Ongoing	<p>The budget is foreseen within the MLSW Sectoral Strategy 2018-2022</p> <p>National Plan for Gender Equality</p>	<p>Labor Inspectorate</p> <p>OPM/OGG Ministries Municipalities</p> <p>Ombudsperson Institution (OI)</p> <p>Union of Independent Trade Unions of Kosovo (BSPK)</p> <p>Private sector businesses</p>	<p>The number of complaints received and investigated regarding the grounds of discrimination in the public and private sector, divided by gender and ethnicity;</p> <p>The number of ex officio investigations related to the investigation of cases of discrimination in the public and</p>	<p>Labor Inspectorate; The number of complaints for discrimination is 2 – postpartum mothers</p> <p>The number of ex officio investigations related to the examination of cases of discrimination in the public and private sector is 3 cases. We have had no cases of discrimination based on ethnicity.</p> <p>The number of fines imposed for discrimination cases is 5 fines. 26 trained inspectors, more than 3 trained women.</p>

					<p>private sector;</p> <p>The number of fines imposed;</p> <p># At least 20 Inspectors trained in handling cases of gender-based discrimination, and employment discrimination;</p> <p># At least 3 (three) female Inspectors recruited</p>	<p>KIPA, in partnership with the Labor Inspectorate, has conducted training to improve staff capacities and training requirements; Decent work, safety, and health at work: Introduction to gender perspective</p> <p>This training was supported by UN Women and is organized within the framework of the project "Gender component in promoting decent work through occupational safety and health management", which is implemented under the management of ILO and funded by the Swedish International Development Cooperation Agency (SIDA) through the Embassy of Sweden in Pristina.</p> <p>In this activity, 24 participants were trained in a 4-day training.</p> <p>6 women and 18 men.</p>
II.1.6	To upgrade data management systems. To register received complaints, conducted inspections, and initiated disciplinary measures, categorizing	2022	Kosovo Budget	MFLT/Labor Inspectorate	The system for recording and managing functional data referring to gender-based discrimination in relation to	The data recording and management system is not operational. The database is not installed. Furthermore, a functional system for documenting cases of discrimination has not been established. Cases are documented and handled in the excel program based on accurate reports provided by labor inspectors. We are in the midst of developing the database.

	them based on the gender of employees, the gender of the alleged perpetrator				work, categorized according to the type of violation, the gender of the person submitting the complaint and the person to whom the complaint is addressed.	
II.1.7	Establishing the forum for structured partnership with institutional actors from the executive, legislative, judiciary, ombudsman, police, and civil society organizations working on human rights.	2021-2023	Budget Donors	OPM/OGG Ombudspers on Institution (OI) AGE	Organizing an annual conference for the evaluation of the situation of human rights and the marking of the International Human Rights Day	<p>Different activities are organised by institutions at the central and local government level during the month of December on International Human Rights Day.</p> <p>The Office of Good Governance, Human Rights, Equal Opportunities, and Non-Discrimination - The Office of the Prime Minister and the Youth Initiative for Human Rights in Kosovo (YIHR KS) have organized a Conference dedicated to the 75th anniversary of the Universal Declaration of Human Rights (UDHR) on International Human Rights Day and within the framework of the 10th edition of Human Rights Week.</p> <p>Activities to mark International Human Rights Day have been organised in the municipalities as well.</p> <ul style="list-style-type: none"> - On International Human Rights Day, a video spot prepared by the Coordinator of the Kamenica Municipality Ombudsperson Institution regarding raising awareness among citizens about Human Rights has been launched.
II.1.8	To strictly respect and implement the recommendations of the	2021-2023	Budget Donors	Ombudspers on Institution (OI) KCS/MJ National	The number of checks and inspections carried out	During 2023, NPM conducted 61 unannounced visits to all places where persons deprived of liberty are held, such as: police stations, pre-trial detention centers, correctional facilities, migrant centers, centers for repatriated persons, mental health institutions, social care institutions, and border points.

	National Mechanism against Torture, which operates within the Ombudsperson Institution, by the competent institutions to which the recommendation/s were addressed.			Mechanism for the Prevention of Torture MH Prison Healthcare Department KRC Kosovo Police	<p>The number of recommendations addressed to competent institutions</p> <p>The number of recommendations implemented by the institutions to which the recommendations were addressed</p>	<p>Reports with recommendations published during the reporting period. NPM has published twenty-five (25) reports with recommendations after the visits made to the monitored institutions. Through these reports, NPM has addressed the competent authorities with 112 recommendations aimed at advancing the fundamental rights of persons deprived of their liberty.</p> <p>Competent authorities implemented 38 recommendations, partially implemented 22 recommendations, 51 are pending implementation, and 1 recommendation remains unimplemented.</p> <p>The Kosovo Police handles all reports with recommendations from the National Mechanism for the Prevention of Torture with high professionalism. During 2023, we did not receive a report with recommendations from the National Mechanism for the Prevention of Torture. The Department of Prisons has emphasized that this year there have been no recommendations and no data for this part.</p>
II.1.9	Systematic Monitoring of the protection, respect, and implementation of human rights in detention centers for foreigners, the Asylum Center in Magure and Vranidoll, whose conditions	Ongoing	Kosovo Budget	OI/ NPM MIAPA KRC International Organizations	<p>Total count of visits conducted</p> <p>Reports on the monitoring of the situation in detention centers for foreigners drafted and accessible</p>	<p>The National Mechanism for the Prevention of Torture (NMP) conducts regular visits to the asylum centers to assess the respect of the fundamental rights of asylum seekers by the authorities of the Republic of Kosovo in accordance with the applicable legislation of the Republic of Kosovo and the international standards for human rights embodied in the Constitution of the Republic of Kosovo.</p> <p>During 2023, NPM made one (1) visit to the Migrant Reception Center in Vranidoll, and one (1) visit to the Reintegration Center in Pristina.</p> <p>In 2021, the Ombudsperson had recommended avoiding deficiencies in the operation of the sewer system at the Asylum Seekers Center in Vranidoll. The monitoring group, during the last visit, noticed that renovations had been carried</p>

	must be systematically monitored as they may affect the basic rights of persons accommodated in those centers.					<p>out at this center and the recommendation had been implemented. All asylum seekers have expressed their support for very good and humane treatment by the officials of the Ministry of Internal Affairs and the Kosovo Police. In addition, NPM observed very friendly and interactive communication between asylum seekers and police and MIA officers.</p> <p>Concerning the growth of personnel numbers based on needs assessment.</p> <p>In 2023, a foreign officer was recruited at QMH.</p> <p>To prevent any deficiencies in the operation of security cameras at QMH. In 2023, security cameras were installed and put into operation at the administration building.</p> <p>Meanwhile, in both objects A and B the cameras were installed, but only their maintenance has been done as needed by the company contracted by MIA for camera maintenance</p> <p>The NPM team paid 2 visits to the Asylum Seekers Centre in Magure, 1 visit to the Asylum Seekers Centre in Vranidoll, 1 visit to the Temporary Reception Center for Migrants and 2 visits to the Detention Center for Foreigners in Vranidoll.</p> <p>All asylum seekers have highlighted a very good and human treatment by the Ministry of Internal Affairs and the Kosovo Police officers.</p> <p>The Ombudsperson published a report with a recommendation regarding the NPM's visit to the Detention Center for Foreigners on 25 July 2022.³</p> <p>The report of the NPM for the Year 2023 has not been published yet.</p>
II.1.10	Enhancing the capacities of judges and prosecutors in handling cases involving	2021-2023	Kosovo Budget	Academy of Justice KJC KPC	<p>Number of training sessions held;</p> <p>At least 60 trained</p>	<p>In 2023, the Academy of Justice provided an exclusive training session specifically for mental disorders perpetrators on Criminal Procedure. 27 judges and 7 prosecutors have attended this training. This topic has been part of the training in 4 sessions on the Innovations of the Criminal Procedure Code held on 2 on January 1 in February, and 1 in June 2023. A total of 26 judges and 41 prosecutors attended these training programs.</p>

³ See the Ombudsperson's Report on the Detention Center for Foreigners in Vranidoll, <https://oik-rks.org/2022/07/26/raport-i-mkpt-se-per-viziten-ne-kendren-e-mhandës-per-te-huaj-ne-vranidoll/>

	perpetrators with mental disorders. Enhancing the capacity of judges and prosecutors in handling cases of gender-based violence, domestic violence, and sexual harassment with a victim-centered approach;				judges and prosecutors, Equal and non-discriminatory treatment of persons with mental disorders, in function of respect for physical integrity and human dignity	While 14 training sessions on domestic violence have been conducted in the criminal field with the following topics: Specialized Program on Domestic Violence Training, Prosecution and Punishment of Domestic Violence cases, Risk assessment in cases of Domestic Violence, Protocol for handling Domestic Violence cases, Advanced training for preventing Domestic Violence, Victims of Sexual Violence. A total of 220 participants attended these training sessions. Out of them, 70 were judges and 42 were prosecutors, while the others were from IFM, police officers, victim advocates, CSW, lawyers as well as free legal aid officers.
II.1.1 1	From the prison management, measures should be taken to increase the trust of prisoners in the complaints system, as well as to ensure and guarantee the sustainability of the complaints system.	2021-2023	Kosovo Budget	KCS / MJ Inspectorate of MJ for KSC	Handling prisoners' complaints is done within the time limit while maintaining confidentiality and ensuring the sustainability of the complaints system The number of complaints received and reviewed,	<u>The number of complaints at the KCC level (First and Second Level) reviewed during 2021 and by August 2022 is:</u> <u>144 complaints from adult male prisoners, 9 complaints from juveniles and 7 complaints from female prisoners.</u> <ul style="list-style-type: none"> • <u>Based on the information provided by the Kosovo Correctional Service, the prisoners' complaints continue to be handled within the legal deadlines, and this is highly appreciated by the officers monitoring the correctional institutions.</u>

					divided by gender; Monitoring the management work within prisons, and reporting on the findings;	
II.1.1 2	Ensuring and promoting cultural, sports activities, as well as programs for the rehabilitation and social reintegration of prisoners	Ongoing	Kosovo Budget	KCS/MJ NGOs and Centers for Social Work Municipalities Director of Education	Cultural, sports programs and activities have been developed for rehabilitation and resocialization of prisoners Count of activities carried out	<p>Within correctional institutions, numerous sports activities have taken place during the period we are referring to, and they continue in all correctional institutions, some of them in collaboration with students from schools,</p> <p>While rehabilitation programs with additional training have also continued, especially with minors. Also, for the first time, professional training was held at the Detention Center in Mitrovica, where certificates were also distributed.</p> <p>Within the framework of the cooperation agreement with the Ministry of Justice, Vocational Training Centers (VTCs) under the EARK have helped in arranging training services in correctional facility classrooms, supporting the training of correctional facility trainers, providing training material supplies, and monitoring candidate evaluation. The distribution of certificates to candidates upon completion of training is carried out by the VTC as per the agreement.</p> <p>Based on the data collected from VTCs in 2023, there are 148 individuals currently detained and undergoing training in the Correctional Centers (CC) of the country;</p> <p>In 2023, an Annex Agreement was signed with the Kosovo Correctional Service, with the aim of supporting this service in the field of professional skills. Through the Vocational Training Centers, EARK has supported the Correctional Service of Kosovo by engaging the trainers of VTC-Mitrovica (North Mitrovica) to organize the training process for the staff and candidates employed at the Detention Center in Mitrovica located in North Mitrovica. This agreement aims to enhance the professional capacities of the staff and to assist in preparing candidates for re-entry into the labour market after release from pre-trial detention;</p>
II.1.1 3	The competent institutions shall issue all	2021-2022	Kosovo Budget	MH KCS/MJ Prison	Sub legal acts have been drafted	The following acts have been adopted: Guidelines on the Management of Mentally Disturbed Prisoners (19.08.2022). With the purpose of advancing the most efficient management of prisoners with mental health disorders, the

	necessary sub legal acts for the implementation of the law on mental health and to ensure that the placement and treatment of persons with intellectual disabilities is in accordance with that law and international standards.			Healthcare Department	for the implementation of Law No. 05/L-025 on Mental Health Placement and treatment of persons with mental disabilities has been done in accordance with the law and international standards.	<p>Deputy General Director of the Correctional Service approved the Guidelines on the Management of Mentally Disturbed Prisoners while incarcerated in correctional institutions.</p> <p>This Guide defines and clarifies some of the procedures for the management of prisoners with mental health disorders and Internal Rules for Procedure and security measures for the protection of personal data (19.05.2022). A draft document on mental health has also been drafted</p> <p>The Action Plan for mental health during and after the COVID 19 pandemic in 2021 was approved;</p> <p>The Clinical Guidelines on “treatment of alcohol and other drugs” was approved;</p> <p>Clinical Guidelines on the treatment of suicidal behaviours;</p> <p>Clinical Guidelines on treatment of depression;</p> <p>Guidelines on anxiety treatment;</p> <p>Guidelines on promotional and preventive interventions in adolescent mental health.</p>
II.1.14	Organize systematic training programs in the Istanbul protocol for all health professionals who may be called upon to examine persons deprived of their liberty in order to strengthen their understanding of the potential and limitations	2021-2023	Kosovo Budget Donors	MH AJ MJ KJC KPC KP Kosovo Bar Association Prison Healthcare Department (PHD)	<p>Number of conducted trainings and trained officers</p> <p>At least three informative sessions held</p> <p>At least 60 trained healthcare professionals</p>	<p>The Prison Health Department has approved SOPs harmonised with the EC.</p> <p>The principles of the Istanbul Protocol on health in prisons are integrated into the PHD SOPs in accordance with the recommendations of EC experts.</p> <p>Since 2017, every year, including 2021, PHD organizes training sessions with the entire staff, 125 in total, in the implementation of the SOPs - namely the Istanbul Protocol principles.</p> <p>In 2022, due to lack of support from PHD funds, no training has been organized. While, throughout 2023, continuous uninterrupted training sessions have been held during working hours. The training of 20 nurses for working with SMSF has been completed in 11 healthcare units within prisons. Training programs for nurses and psychologists have been accredited by OIK for on-the-job training. There has also been continuous training by the Council of Europe for staff and trainers on the implementation of harmonized SOPs. As well as continuous online engagements for adequate training and inter-institutional cooperation.</p>

	of medical examination in identifying, interpreting and documenting signs of torture and other forms of ill-treatment					Column II.1.10 includes the training for the protocol, where other legal professionals have participated in addition to judges and prosecutors. In this case, 9 participants from the Institute of Forensic Medicine (IFM) are being singled out.
II.1.15	Organize structured training sessions on the Istanbul Protocol for lawyers, prosecutors, and judges involved in applicable legal proceedings, to improve their understanding of the potential and limitations of medical examinations in identifying, interpreting, and documenting signs of torture and other	Ongoing	Kosovo Budget Donors	MH AJ KJC KPC KP Kosovo Bar Association Prison Healthcare Department	Number of conducted trainings and trained officers At least three informative sessions held At least 60 trained justice professionals	Column II.1.10 also included reports on training sessions regarding the Protocol for handling domestic violence cases. Three training sessions have been conducted on this topic, and they have been regional, initially including the Mitrovica-Peja region, the Gjilan-Ferizaj region, and Gjakova, as well as the final training for the Prishtina and Prizren region

	forms of ill-treatment					
II.2	Specific objective: Prevention, protection, and combating discrimination					Implementation progress
II.2.1	Organise campaigns, roundtables, debates and other promotional activities for the package of human rights laws	2021-2023	Budget Donors	OPM/OGG LO/OPM AGE Ministries Municipalities OI EUOK OSCE NGOs	Projects tailored specifically to promote anti-discrimination on legislation, implemented Several campaigns, roundtables and debates organized at the national level	<p>To inform blind individuals about the rights guaranteed by the human rights' legal framework, the Office of Good Governance printed and published in Braille, the; Law No. 05/1-021 on Protection from Discrimination; Law No. 05/1-020 on Gender Equality; Law No. 05/1-019 on the Ombudsperson. The printed materials are distributed to blind associations and the National Library of Kosovo.</p> <p>In all activities, debates, campaigns we have promoted the package of laws, especially in the campaign against violence, school dropout, prevention of domestic violence and anti-trafficking.</p> <ul style="list-style-type: none"> - Internet Safe Day was marked with promotional and awareness-raising activities in municipalities/schools, according to instructions from MESTI. The sensitization video was launched, sessions were held with students and online child protection guides were distributed; - MESTI developed and carried out the one-month campaign against violence in schools with the motto "Together for a friendly school", according to the campaign program (with promotional videos, TV shows, sessions with quality coordinators, lectures from UP, student sessions, etc.); - (MESTI), marked the Month of Diversity in Education" along with awareness-raising activities in marking the dates such as: International Down Syndrome Day, International Autism Day; - The activities of the anti-trafficking campaign were developed (3 sessions in Prizren, Gjilan, Ferizaj) as well as those of the 16 days of activism against family and gender-based violence, with awareness-raising sessions and activities in schools (8 activities with schools / municipalities: Pristina, Ferizaj, Peja, Mitrovica, Prizren); <p>Anti-dropout Week was marked with activities at the municipal and central level, and 30 schools were awarded for quality reports.</p> <p>All these campaigns were aimed at the right to education guaranteed by a set of laws, without distinction of gender, ethnicity, or other status.</p> <p><u>AGE: made two video spots. Total value is 2900.00 Euro: Prevention of sexual harassment in children</u></p>

					<p>https://www.youtube.com/watch?v=EgCHdzoEQmY Prevention of violence in teenage couples https://www.youtube.com/watch?v=8RQ7lcjh7OM</p> <p><u>AGE presented the Law on Gender Equality at the Correctional Service Center of Kosovo for women prisoners in this center.</u> MAFRD has specifically developed activities where it has promoted human rights, and particularly the enforcement of anti-discrimination legislation. The following activities have been marked:</p> <ul style="list-style-type: none"> - June 1st - International Children's Rights Day - A guide has been drafted for hazardous child labor in agriculture, all activities are supported by ILO in Kosovo. - Farmer's Day in Prizren and Pristina with farmers and milk producers in coordination with FVAK. - The 75th Anniversary of the Universal Declaration of Human Rights with farmers and NGOs working on human rights. - Awareness campaign for farmers' empowerment. <p>As part of the global 16 Days of Activism against Gender-Based Violence campaign, we presented the Environment team of MESPI with the topic; <i>The Role of Gender Equality in the Environment.</i></p> <p>During the year 2023, MH-DRCHC has held 8 tables for the presentation of LPD as well as the right to appeal in the complaints line, at the link free@rks-gov.net led by healthcare professionals and nurses in MFMC with financial support from the AQH project; There were 80 healthcare professionals involved, such as nursing leaders and nurses.</p> <p>A briefing session was also held with 50 NGO representatives and citizens from the Roma, Ashkali and Egyptian community to brief them on the existence of the complaint line in the Ministry of Health where they can submit complaints through complaints line 080017777 if they are dissatisfied with the health services in the country</p> <p>UHR/ in the Ministry of Defense, has held 7 presentations with KSF members (men and women, communities) to promote Law No. 05/L -021 on Protection from Discrimination, Law No. 05/L -020 on Gender Equality, Law No. 05/L -</p>
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II.2.2	Organise activities to raise awareness and educate the public on the importance of reporting discrimination cases, on how to properly file a complaint on grounds of discrimination, and how to adequately	2021-2022	Budget Donors	OPM/OGG AGE Ministries Municipalities OI EUOK OSCE NGOs Labour Inspectorate	Number of awareness-raising campaigns on discrimination reporting and the grounds of discrimination;	<p>There have been numerous activities organised by central and local government institutions, civil society and the Ombudsperson Institution. Not being able to present all of them, we have included the following activities:</p> <p>National Platform for Protection from Discrimination for the Roma, Ashkali, and Egyptian Communities-has started operating since May 1, 2022. The aim of the National Platform for Protection from Discrimination (https://reportdiscrimination.org) is to contribute to the prevention and combating of discrimination against the Roma, Ashkali, and Egyptian communities by providing easier access for citizens to report cases of discrimination against these communities and refer them to the relevant institutions, in order to build an inclusive society.</p> <p>Based on the cases reported on the platform, a total of 39 until 15.11.2023 and 41 until 01.12.2023, it is observed that especially in the last six months of 2023, there has been an intensive increase in case reporting. In total, 14 cases reported</p>

	report discrimination.				<p>on the platform were recorded in the period 1 July-1 December 2023. This figure represents 35% of all reported cases for 17 months of platform activity. <i>Moreover, the significant rise in case reporting during the July-December 2023 period indicates a growing confidence in the platform's work and dedication, attributed to the successful outcomes of the cases.</i></p> <p>Ministry of Health: has held 8 discussion tables with health professionals at the MFMC, for the implementation of the Law on Protection from Discrimination and the complaint line for citizens,</p> <p>MH: To improve the quality of healthcare services and provide citizens with the opportunity to express their satisfaction during the receipt of healthcare services, the complaints line has been established since 2013. The goal of this line has been and continues to be to further enhance the quality of healthcare services. In 2023, a total of 214 complaints were recorded through the complaints line and email freeline@rks-gov.net, and the complaints report has been published on the MH website for the year 2023</p> <p>Ministry of Defence: The package of human rights law was introduced in all KSF barracks (7 barracks) to promote the legislation on protection from discrimination.</p> <p>MAFRD: During the meetings in six regions, awareness, consciousness, and education of the public about the importance of reporting cases of discrimination on how to properly present the complaint on the grounds of discrimination have been raised;</p> <p>During the year 2023, UHR-MD held (1) awareness-raising activity on empowering and educating KSF cadets on protection from discrimination. We have had no reported cases.</p> <p>The Labor Inspectorate checks the implementation of Law No. 05/L -021 on Protection from Discrimination during each planned inspection</p> <p>Malisheva Municipality: held a debate on the topic of employment rights in the public and private sector, the aim of which was to raise awareness and inform about the rights before, during and after the end of the employment relationship (official participants, girls and boys from the public and private sector).</p> <p>Podujeva Municipality- The Coordinator of the MUHR continuously carries out awareness campaigns among citizens of different age groups, organizes awareness campaigns, lectures with primary and secondary school students, prepares brochures regarding discrimination which are distributed to citizens without distinction, ethnicity, gender, or age with the aim of raising awareness about prevention of discrimination.</p> <p>The Municipality of Fushë Kosovo has organized two informative meetings</p>
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						aiming to inform about the possibilities of reporting discrimination.
II.2.3	Promote the policy against sexual harassment in public administration bodies	2021-2022	Kosovo Budget Donors EU EC	OPM/OGG AGE KIPA Ministries Municipalities OI Kosovar Center for Gender Studies UN Women Office in Kosovo	The number of campaigns and outreach activities implemented	<p>To enforce the Policy against sexual harassment in the public administration bodies of the Republic of Kosovo, OPM/OGG with the assistance of OSCE - Mission in Kosovo, has drafted the Manual for enforcing the Policy against Sexual Harassment. The manual is important for institutions in Kosovo and provides sufficient information on how to handle cases of sexual harassment in the workplace</p> <p>In December 2023, an informative session was held with officials from the Kosovo Police aimed at providing practical knowledge on the Sexual Harassment Policy, reporting procedures, and procedures for handling cases of sexual harassment in the workplace.</p> <p>AGE in cooperation with KIPA and with the support of UN Women's technical assistance, has carried out 16 trainings on the Prevention and Handling of cases of sexual harassment in the workplace. 36 Gender Equality Officers (AGE) have been certified in Ministries and Municipalities. In the Ministry of Justice and the Ministry of Environment and Spatial Planning, 112 officials at the leadership and managerial level have been certified.</p> <p>Furthermore, training has been carried out at the local level in 11 Municipalities: Drenas, Viti, Lipjan, Klina, Deçan, Obiliq, Dragash, Kamenica, Skenderaj, Istog, Prizren, where 227 officials at the leadership and managerial level have been certified.</p> <p>The budget totals 9,054.50 Euro.</p> <p>We developed a mobilizing campaign with FVAK and MAFRD officers.</p> <p>Upon the official's request for gender equality, AGE held a one-day training on 06.11.2023 on Preventing and Addressing cases of workplace sexual harassment with 32 participants in the municipality of Kamenica.</p> <p>MESPI in coordination with AGE and in support of UN Women has organized a training for MESPI staff on the Prevention and Handling of Sexual Harassment Cases in the Workplace for 20 officers.</p> <p>There has been no case reported during this reporting period. Meanwhile, we have promoted the policy and manual against sexual harassment for MD staff.</p> <p>Malisheva Municipality -organized a Debate with officers and young people regarding sexual harassment</p> <p>Podujeva Municipality- in coordination with the Gender Equality Officer and supported by (AGE) has held a one-day training on Prevention and Handling of Sexual Harassment Cases in the Workplace with a solid composition of</p>

					The number of sexual harassment cases reported	<p>participants in Podujeva Municipality.</p> <p>According to the information provided by the Kosovo Judicial Institute (KJI), during the year 2023, 33 cases of sexual harassment were reported, of which 25 cases have been resolved.</p>
II.2.4	Prevent discrimination in terms of the use of languages through outreach activities, to ensure the protection, preservation and promotion of the languages of communities whose mother tongue is not an official language.	2021-2023	Budget Donors	Office of Community Affairs Office of the Language Commissioner	The number of projects supported for the promotion of language rights and the development of linguistic diversity	<p>The non-application of the Romani language in the Municipality of Gracanica and Prizren, as a language in official use, has been addressed and solutions have been offered. IOM, in cooperation with OLC has announced a competition and has engaged two Romani language translators, one in Prizren and the other in Gracanica</p> <p>In the framework of the European Day of Languages, the OLC together with the Ombudsperson Institution and with the support of the Embassy of Great Britain in Kosovo, the Embassy of Switzerland in Kosovo and the International Organization for Migration - IOM in Pristina, September 26 organized activities in three municipalities: Pristina, Prizren and Gracanica;</p> <p>On International Mother Language Day (21.02.2023), a meeting was held with the Prime Minister and the Working Group for the Establishment of the Unit to discuss the significance of the mother language;</p> <p>The Office of the Language Commissioner on 20.10.2023 has announced the Public Call for funding NGO projects for the promotion and protection of language rights. 43 (forty-three) candidates have applied, 12 (twelve) have won</p> <p>MESTI has developed educational documents to support the educational community and has also translated them into the languages of the communities, e.g. Thematic modules for child protection, Child Protection Law in user-friendly version, Infographics for violence prevention and referral.</p>
II.2.5	Prevent and eliminate prejudices and discriminatory language in the	2021-2023	Kosovo Budget The budget for the	MESTI Council of Experts for Curricula and School	The Council of Experts for Curricula and School	<p>MESTI has supported research on the language used in school textbooks. The Ombudsperson Institution (OI) has carried out and published the Ex-officio report on the language used in the textbooks of lower secondary education, in August 2023. Fortunately, the report is positive and has found that school texts do not contain discriminatory language.</p>

	content of textbooks at all levels of pre-university education		development process of new texts	Textbooks AGE OPM/OGG	Textbooks ensures the implementation of school textbook standards as well as the elimination of discriminatory elements (language) in such textbooks;	Furthermore, OI has addressed the notification email that the same research will continue for grades 10, 11, and 12 texts. Additionally, MESTI has undertaken the KosEd project to review texts, with a focus on initially reviewing Albanian language and mathematics texts. Texts have also been specifically viewed from a gender perspective. The reports have been finalized with recommendations and are expected to be addressed.
II.2.6	Activities with schools to prevent discrimination in the school context (prevention of hate speech, violence, and school dropout)	2021-2023	Kosovo Budget/ Donors 5000 per year	MESTI Parent Council Student Council MED Schools	Number of activities held. The total of students engaged and who have profited from these activities, categorized by gender.	In support of schools, MESTI has drafted a package of 12 thematic modules for child protection, aligned with the topics covered by the Law on Child Protection: <ul style="list-style-type: none"> • Module 1. Prevention and referral of violence in schools • Module 2. Prevention and response to school dropout • Module 3. Protecting children on the internet • Module 4. Prevention of discrimination in schools • Module 5. Promotion of gender equality • Module 6. Prevention of hate speech • Module 7. Prevention of domestic violence • Module 8. Prevention of child trafficking • Module 9. Prevention of sexual harassment • Module 10. Youth Initiative Program - Y Youth • Module 11. Prevention of early marriages • Module 12. Prevention of child labor This package was promoted and translated into other languages as well. Further, violence prevention activities were carried out: - Producing promotional videos to prevent and address violence in schools - 2 TV missions - Lectures at school by the Faculty of Education staff and the Department of Psychology

					<ul style="list-style-type: none"> - Student Council Activities - Discussion meeting with quality coordinators in municipalities: Ferizaj, Peja, Gjilan, Gjakova, Mitrovica, Pristina. <p>Municipalities are supported for the functioning of school and municipal teams for prevention and response to dropout. We held support sessions for primary and lower secondary school teams as well as support sessions for upper secondary school teams, in collaboration with ECMI and UNICEF. The sessions were held in 20 municipalities (Kamenica, Gjilan, Podujeva, Ferizaj, Shtime, Suhareka, Peja, Gjakova, Lipjan, Dragash, Fushë Kosova, Mitrovica, Prizren, Obiliq, Vushtri, Skenderaj, Viti, Drenas and Deçan). Furthermore, municipalities have been supported in developing their action plans for prevention and response to abandonment, which we expect to yield significant results.</p> <p>The document was written in Albanian under the title "Child Protection Policy" and then translated into Serbian, Bosnian, Turkish, and English. The Child Protection Policy document contains the commitment and dedication of the institution to protect children in accordance with the Convention on the Rights of the Child, the Constitution of the Republic of Kosovo, and the current legislation on child protection;</p> <ul style="list-style-type: none"> - The National Forum Conference for Child-Friendly Schools was successfully held, where the Ministry of Education promoted all the developed documents in the field of children's rights and protection (Child Protection Policy, Package of 12 Thematic Modules, Handbook for Preventing Trafficking, Guide to the Istanbul Convention; Child Protection Law in Child-friendly Version) <p>We were part of the meetings in municipalities within the national campaign for the promotion of the Child Protection Law;</p> <ul style="list-style-type: none"> - a session was held with community representatives for the prevention of early marriages, in which case the package of thematic modules and the module for the prevention of early marriages were promoted. <p>Prishtina Municipality- With the children's assembly, who are the voice of all the children of the capital, we have various activities regarding the prevention of discrimination and 2 activities where campaigns were held in all schools of the capital in cooperation with NGOs.</p> <p>The Municipality of Malisheva- organized a lecture at the PLSS "Imer Krasniqi" in cooperation with students Topic: Bullying in Schools. Lecture in two PLSS on Children's Rights 1. with Students 2.with Teachers The return of four students to school from the RAE community has been successfully realized</p>
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II.2.7	Prevention of discrimination based on grounds specified by the Law on Protection from Discrimination through monitoring the process during the announcement of vacancies in both the public and private sectors	2021-2023	Kosovo Budget	MIAPA Ministries (Human Resources Offices, Anti-Discrimination Protection Officers) Municipalities (Human Resources Offices, Anti-Discrimination Protection Officers) Ombudsperson Institution AGE OPM/OGG NGOs	<p>Contests for vacant positions, whether in the public or private sector, without discriminatory and exclusionary elements;</p> <p>Number of monitored competitions;</p>	<p>Central and local government institutions are providing equal employment opportunities to all citizens of the Republic of Kosovo and welcome applications from all male and female applicants from all communities in Kosovo.</p> <p>Non-majority communities and their members, the underrepresented gender and persons with disabilities are encouraged to apply for the positions advertised.</p> <p>During 2023, MIA has announced public tenders and monitored the tender procedures:</p> <p>In public competitions announced by MIA, minority communities and their members, persons with disabilities, and underrepresented genders have the right to fair and proportional representation in the civil service of Kosovo, as specified in the Law on Public Officials, quoting the text: “all non-majority communities and their members have the right to fair and proportional representation in the civil service of Kosovo, as specified in the Law. Non-majority communities and their members, the underrepresented gender and persons with disabilities are encouraged to apply for the positions advertised. Each vacancy for different positions is drafted and published in two official languages as provided for by <u>Law No. 02/1-37 on the Use of Languages</u>. Evaluation commissions are established while respecting gender and ethnic equality.</p> <p>ME, during the year 2023, there have been six (6) recruitment procedures carried out through the Human Resources Management Information System. Two (2) Intra-Category Movement (ICM) procedures have been completed successfully and two (2) Intra-Category Movement (ICM) procedures have failed. While the two (2) Promotion Procedures (PP) have been successfully completed. Every recruitment procedure has been open and transparent and published through the Information System, there has been no discrimination or violation of the process.</p> <p>The government has approved the Policy against sexual harassment in public</p>

					<p>The number of policies approved in the public and private sectors to prevent discrimination, especially discrimination in employment and sexual harassment;</p>	<p>administration bodies and has also drafted the Guidelines (manual) for its implementation. Furthermore, training sessions and workshops have been organized to promote the Policy against sexual harassment with officials at the central and local levels of governance, including the Kosovo Police.</p>
II.2.8	<p>Research on citizens' perception regarding discrimination in the workplace or labor market in Kosovo</p>	2021	Donors' funding	<p>OPM/OGG AGE Ministries Municipalities OSCE EUOK UNDP</p>	<p>The research reflects the current parameters of citizens' awareness, experiences, and knowledge about discrimination, as well as the legislation regulating the field of protection from discrimination</p>	<p>Also, the research presents the results of the study conducted to assess citizens' perceptions of workplace discrimination in the Republic of Kosovo. It aims to present a measure of the current discrimination level in Kosovo, focusing on discrimination at the workplace against the most marginalised and vulnerable groups, including, but not limited to, women, minorities, youth and LGBTI persons. This publication was prepared with the financial support of the European Union.</p>

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II.2.9	Research on the perception of civil servants regarding discrimination in the workplace or in the labor market in Kosovo	2021	Donors' funding	OPM/OGG AGE Ministries Municipalities NGOs OSCE EUOK UNDP	The research reflects the current parameters of awareness, experiences, and knowledge of civil servants on discrimination, referral mechanisms, and legislation regulating the field of protection from discrimination.	Evaluating perceptions of discrimination in the workplace is a current issue in all countries, including developed countries with comprehensive legal frameworks and mechanisms for implementation, monitoring, and reporting. This enables the undertaking of adequate preventive measures which, in turn, improve the quality and productivity at work, thus positively influencing the capacities of an economy to ensure comprehensive and sustainable economic growth. This report presents the results of a study conducted to assess the citizens' perceptions regarding discrimination in the workplace in the Republic of Kosovo. It aims to present a measure of the current discrimination level in Kosovo, focusing on discrimination at the workplace against the most marginalised and vulnerable groups, including, but not limited to, women, minorities, youth and LGBTI persons.
II.2.10	Taking affirmative measures to improve the situation of marginalized communities, including (women from deep rural areas, children,	2021-2023	Kosovo Budget Donors	Ministries, Municipalities OPM/OGG AGE Independent Agencies OSCE	The number of proposed and implemented affirmative measures	The Prime Minister issued the Decision No. 6/81 on 01.06.2022 establishing the inter-institutional team for encouraging and promoting employment of the Roma, Ashkali and Egyptian communities. It should be noted that the establishment of the team is an interim affirmative measure for encouraging and advancing as well as achieving the employment quota of the Roma, Ashkali and Egyptian community members in the Republic of Kosovo, as defined in the Constitution, Law No. 06/L-114 on Public Officials and in the relevant applicable legislation in the Republic of Kosovo. To increase the enjoyment of women's property rights - AGE has proposed to the Government the continuation of the affirmative action for registering

	<p>persons with disabilities, communities, displaced persons, etc.</p>				<p>Group categories and number of beneficiaries resulting from the implementation of affirmative measures</p>	<p>property on behalf of both spouses free of charge. Administrative Instruction (GRK) No. 01/2023 amending and supplementing Administrative Instruction (GRK) No. 03/2016 on Special Measures for the Registration of Joint Immovable Property on Behalf of Both Spouses, approved at the Government meeting on 12.04.2023, by Decision No. 07/138.</p> <p>This Administrative Instruction applies for a period of eight (8) years from the effective date.”</p> <p>As of 2016, there were only 105 couples who had registered joint property throughout Kosovo, while in 2022 there are 4,375 couples who have done so. This affirmative measure has helped increase women's access to property, and for the first time we have raised the ownership rate by women at the national level to 19.22%.”</p> <p>AGE has initiated the drafting of an affirmative action to increase women's participation in decision-making positions in the public administration, AGE has postponed this activity for the year 2024 so that the affirmative action is supported by a finalized legal framework. Additionally, AGE has backed the formation of the women's association in decision-making positions within public administration to encourage, support, and promote women's decision-making as an empowering initiative for women in civil service to pursue decision-making roles.</p> <p>MESTI, according to the public call of 2023 for providing financial support for the financing of projects of NGOs running educational centers to support Roma, Ashkali, and Egyptian students, as well as other students, 7 NGOs have been supported with 200,000 Euros each:</p> <table border="1" data-bbox="1052 1047 1503 1269"> <tr><td>1. Caritas Kosova,</td></tr> <tr><td>2. Romani Iniciativa Hak,</td></tr> <tr><td>3. The Ideas Partnership,</td></tr> <tr><td>4. Betharny Christian Servise BCS,</td></tr> <tr><td>5. Terre Des Hommes,</td></tr> <tr><td>6. Nevo Koncepti, and</td></tr> <tr><td>7.VORAE</td></tr> </table> <p>- There was support for NGOs dealing with the promotion of students with exceptional IQ, talents and gifts. Total amount of support 170 thousand Euro. 7 civil society organizations benefited.</p>	1. Caritas Kosova,	2. Romani Iniciativa Hak,	3. The Ideas Partnership,	4. Betharny Christian Servise BCS,	5. Terre Des Hommes,	6. Nevo Koncepti, and	7.VORAE
1. Caritas Kosova,													
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					<p>Scholarships have also been granted for high school students from the Roma, Ashkali, and Egyptian communities.</p> <p>MESTI has planned 500 scholarships for the academic year 2023/24 totaling 150,000 Euro while 467 students have benefited since there have been no more applications.</p> <p>The tuition fee for the academic year is 300 Euro per student, for the period September 2023 - June 2024.</p> <table border="1"> <thead> <tr> <th colspan="6">Scholarship beneficiaries 2023/2024:</th> </tr> <tr> <th colspan="6">Roma Ashkali Egyptian</th> </tr> <tr> <th>F</th> <th>M</th> <th>F</th> <th>M</th> <th>F</th> <th>M</th> </tr> </thead> <tbody> <tr> <td>46</td> <td>31</td> <td>99</td> <td>103</td> <td>99</td> <td>89</td> </tr> <tr> <td colspan="6">In total: 467</td> </tr> </tbody> </table> <p>Financial support for students</p> <ul style="list-style-type: none"> - 1882, female students enrolled for the first time in STEM study programs and students who have completed the first and second year of studies have benefited from 1,000 Euro. Total amount of payment 1,882,000 Euro. - 1,647 bachelor's and master's level students with an average grade of 9 have benefited from 1,000 euros. Total amount of payment 1,647,000 Euro. - 28 students with disabilities have benefited from 1 thousand euros. Total amount of payment 28,000 Euro. 55 students from the Roma, Ashkali, and Egyptian communities, beneficiaries of scholarships for the academic year 2023/2024, have received 1,000 Euro each. Total amount of payment 55,000 Euro. (MESTI has planned 100 scholarships for students from Roma, Ashkali, and Egyptian communities, but there have been few applications). - 70 scholarships for deficit courses and technical courses worth 500 Euro for one school year (30 for female students of technical courses and 40 for male students in deficit courses). Total amount of payment 35,000 Euro. - 13 recipients of master's level scholarships at the top 150 universities in the world according to the Shanghai 2023 list. They received 7 thousand Euro. Total amount of payment 91,000 Euro. - 43 students pursuing doctoral studies at the top 500 universities in the 	Scholarship beneficiaries 2023/2024:						Roma Ashkali Egyptian						F	M	F	M	F	M	46	31	99	103	99	89	In total: 467					
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					<p>world according to the 2023 "Shanghai" list received 8,500 Euro each. Total amount of payment 365,500 Euro.</p> <ul style="list-style-type: none"> - 467 high school students from Roma, Ashkali, and Egyptian communities received a scholarship of over 300 Euro each. Total amount of payment 140,100 Euro. - 89 students from the specialized mathematics high school in Prishtina, for the academic year 2023/24, have been awarded a scholarship of 1,000 Euro each. Total amount of payment 89,000 Euro. - Fulbright Program - This year we have 7 recipients from Kosovo of Fulbright scholarships for 2023. - The government's investment in the Fulbright program (600 thousand Euro per year) ranks Kosovo as the number one country in the world for co-financing of the Fulbright program per capita. - Now we have over 40 citizens on an annual basis who are part of academic exchanges from Kosovo to the USA and vice versa. <p>Following the MH proposal, the Government approved the Administrative Instruction (GRK) No. 11/2022 on Definition of the List and Types of Assistive Devices Provided for Free to Paraplegic and Quadriplegic Persons, Serving for Mobility, Prevention and Assistance, which will begin implementation in 2024. While, the Commission has been established and will soon start working on implementation.</p> <p>Prishtina Municipality - Subsidies are allocated to women engaged in agriculture, NGOs working with persons with disabilities, and members of the Roma, Ashkali, and Egyptian communities are provided with food packages, heating materials, etc. The number of beneficiaries varies depending on the needs.</p> <p>Vushtrri Municipality - has organized a series of main activities (trainings) primarily for women in rural villages, also continuously subsidizes special transport for children with disabilities, subsidizes NGOs dealing with these issues, also funded 50% of the tuition fees for young people who have completed courses.</p> <p>Malisheva Municipality- The issue of housing for many female-headed households (victims of domestic violence, families with members with disabilities, and social cases) has been addressed in the social housing building. Also, we have a temporary housing case (domestic violence). In taking affirmative measures to improve the situation of marginalized communities, women in rural areas, children, persons with disabilities and other</p>
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						<p>communities.</p> <p>Specific directorates such as the Directorate of Economic Development, encourage women in startups with 10 points as well as the Directorate of MED for students of Roma, Ashkali, Egyptian communities. All students from these communities are awarded scholarships. Then the Directorate of Agriculture for the following year has supported male and female farmers with agricultural tools as follows; Cultivator 16 women, Seedlings - Raspberries 13 women, Cultivators 12 women, Seedlings - Chili Seedlings 10 women, Greenhouses 33 women, Beehives 51 women, etc., while the Ministry of Health in the public call supports the Association of the Handicapped with 15,000 Euro, as well as NGOs with special needs programs with 2,000 Euro.</p> <p>Kamenica Municipality -marks the "International Day for Equal Professional Opportunities for Persons with Disabilities". The celebration of this day aims for PWDs, whether students or jobseekers, to have the opportunity to work for a few days in a profession that suits their interests for career development. On this day, the employment of seven persons with disabilities was made possible.</p>
II.2.1 1	Ensure adequate compensation and compensation for victims of discrimination in proportion to the material and non-material damage caused	2021-2023	Kosovo Budget	KJC KPC	<p>The number of victims of compensated discrimination for the material and non-material damage suffered</p> <p>The number of decisions issued by the courts</p>	<p>The wheelchair user F.K. sued the Municipality of Prishtina for the lack of necessary infrastructure for wheelchair users. After reviewing the case, the Basic Court rendered a judgment obliging the Municipality of Prishtina to compensate the non-material damage caused in the amount of €5,500.</p> <p>“The respondent - the Municipality of Prishtina is hereby obliged to compensate the claimant - F.K., due to discrimination resulting from omission, lack of provision of physical conditions in public spaces and access to public facilities for persons with disabilities, for the non-material damage caused on behalf of violation of dignity in the amount of €5,500” - stipulates the judgment of the Basic Court of Prishtina.</p> <p>(To the best of our knowledge, there is no other compensation), as for crime victims, the total amount of the crime victims compensation tax in 2023 was €228,978.00</p>
II.2.1 2	The development of the training curriculum on	2021-2023	Kosovo Budget Budget of the	Academy of Justice KJC KPC	At least 15 training courses will be	<p>Every year, the Academy of Justice evaluates the training needs and designs the training curriculum in accordance with the training needs.</p> <p>In 2023, 1 training session was conducted on the Material and Procedural</p>

	<p>non-discrimination emerged because of the assessment of training needs for judges, prosecutors, and other officials dealing with human rights. This curriculum will be implemented for the next three years 2021-2023</p>		Justice Academy	OSCE EUOK USAID	<p>conducted, involving a minimum of 150 judges and 105 prosecutors, with the possibility of including officers working on human rights and gender equality.</p> <p>The officer number of trained personnel</p>	<p>Aspect of the Law on Protection from Discrimination and the challenges in its implementation.</p> <p>This training was attended by 12 judges (4 from the Court of Appeals and 8 others from the basic level of courts from all regions of Kosovo)</p> <p>During the month of August 2023, the organization "CEL" held a one-day training session with police officers and prosecutors of the Republic of Kosovo, which focused on hate speech crimes and their criminal prosecution, early consideration and prevention of hate speech and crimes, discrimination, and prejudices against LGBTIQ+ persons.</p> <p>Also, the organization "CEL" held a one-day training with judges from the Republic of Kosovo, which focused on hate speech and crimes, early consideration and prevention of hate speech and crimes, discrimination, and prejudices against LGBTIQ+ individuals. During the training, the key concepts related to the LGBTIQ+ communities were also discussed, thus providing a basis for a more technical understanding of hate speech and crimes, as well as how to treat victims of hate crimes against LGBTIQ+ individuals and what key skills are necessary to gather evidence of prejudice motive and the main elements that differentiate hate crimes from ordinary crimes.</p>
II.2.13	<p>Investigating possible cases of attacks on journalists, domestic violence and hate crime, hate speech and discrimination, as well as cases that violate the rights of (LGBTI) community members, with priority</p>	Ongoing	Kosovo Budget	KJC KPC AJ Kosovo Police	<p>Acts of aggression towards journalists, instances of domestic abuse, hate crimes, hate speech, and discrimination, along with incidents infringing upon the rights of (LGBTI) individuals,</p>	<p>In Kosovo during 2023, 72 cases of attacks and threats against journalists were recorded, some of them of course online, but in different forms against journalists. Almost half of them have occurred in northern Kosovo in just a five-week period, from late May to the end of June 2023. Actions targeting journalists in Kosovo throughout 2023 have faced widespread condemnation from representatives of institutions and political parties in Kosovo, as well as local and international journalist associations.</p> <p>However, the judicial authorities reacted promptly to the attack on journalist V.S, and the court has now rendered a first-instance judgment against three individuals. Attacking him has been against freedom of speech.</p> <p>Regarding Press Freedom, Kosovo values that it has made progress by ranking 56th, an increase of 5 places compared to the previous report where it was ranked 61st.</p> <p>In 2023, the following cases were reported: There have been 15 indictments filed for war crimes 1108 cases (cases) of domestic violence, 1037 of them have been resolved and decided by the courts.</p> <p>During the year 2023, while the Civil Code Project was being discussed in the</p>

					<p>have been promptly investigated and examined</p> <p>The number of decisions issued by the courts</p>	<p>plenary session of the Assembly of Kosovo, during the session and in the days and weeks following its failure, social media networks exposed the blatantly hateful and inciting language towards LGBTQI+ individuals.</p> <p>This hateful language was found in comments on social networks, conversations expressing discrimination among people, as well as titles and texts of the media. Cases that violate the rights of (LGBTI) individuals have been investigated and reviewed urgently.</p> <p>The ruling issued by the Basic Court in Prishtina against the individual accused in 2023 represents a significant moment in Kosovo's legal response to terrorism and hate crimes targeting LGBTQI+ communities. The court found B.V. guilty of planning and preparing terrorist attacks against members of the LGBTQI+ communities in Kosovo. The effective handling of this issue by the court is commendable. The court's decision to convict B.V. and his sentence of three years and six months in prison, underlines the seriousness with which Kosovo's legal system treats acts of terrorism and threats to public safety and vulnerable communities</p> <p>In 2021, the Kosovo Police has developed the Guidelines "Handling Hate Crimes. The Kosovo Police has also been using for several years the SOPs on Police Handling of Cases Involving of the LGBT Community Members. While in 2022, SOPs on prevention and treatment of domestic violence were drafted.</p>
II.2.14	Meeting, analysis, and reporting on discrimination cases, including gender-based discrimination and sexual harassment cases , in accordance	Ongoing	Kosovo Budget	KJC KPC OPM/OGG AGE	Maintenance and reporting of categorized statistical data by gender, related to cases, procedures, and decisions in cases of	<p><u>KJC/Courts do not generate statistics related to cases referring to certain categories of persons, but only based on the relevant articles provided by the Criminal Code of Kosovo, hence regarding the Domestic Violence cases for 2021, there were 206 cases of this nature resolved at the level of 7 Regular Courts of the Republic of Kosovo.</u></p> <p><i>As we have mentioned in previous cases, the KJC, namely the relevant electronic system in the courts, does not generate statistics on this basis, but the relevant article from the Criminal Code should be mentioned, as well as eventually the period, which is the object of interest, then the system generates adequate data</i></p> <p>During the year 2023, 33 cases of sexual harassment have been reported, out of which 25 cases have been resolved, as for domestic violence, there have been 1108 cases, out of which 1037 cases have been resolved (cases).</p>

	with the requirements of the Law on Protection from Discrimination and the Law on Gender Equality.				discrimination and harassment (sexual)	
II.2.15	Cases of complaints filed in the public and private sectors based on discrimination defined by the Law on Protection from Discrimination must be recorded	Ongoing	Kosovo Budget	OI Ministries Municipalities Labour Inspectorate	The number of discrimination complaints filed, as well as the number of ex-officio discrimination cases initiated in the public and private sectors	In 2023, the Ombudsperson kept accepting discrimination complaints. Alleged discrimination complaints received pertain to ethnicity, gender, age, disability, political views, language, health condition, workplace discrimination, professional practice, and other factors. Additionally, ex officio cases have been opened. Throughout the reporting period, 130 cases concerning complaints with a decision of refusal based on one of the grounds specified in Article 22 of the Ombudsperson Law have been concluded. Following the ex-officio investigations, 6 reports were published with recommendations and findings of discrimination. According to the information from the Labor Inspectorate, the number of complaints due to discrimination is 2 - women and the number of cases initiated ex officio is 3 cases found during inspections by labor inspectors at the employers (Labor Inspectorate).
II.2.16	Establish rules and procedures for changing gender/sex (gender markers) in official documents	2022/2023	Kosovo Budget Donors	MIAPA Civil Registration Agency OPM/OGG AGE EUOK EC	Guidelines have been drawn up, rules and procedures clarified for changing gender/sex (gender markers) in official documents	The Law on Civil Status has been approved at the 174th Meeting of the Government of the Republic of Kosovo, with Decision No. 02/174, dated 22.11.2023, through which the procedures for changing gender/sex are explained.

II.3	Specific objective: Establish and strengthen training system on human rights standards					
						Implementation
	progress					
II.3.1	Updating the training program on international human rights standards and human rights legislation and communities	2021	Kosovo Budget Donors	KIPA OPM/OGG AGE Office of Community Affairs Office of the Language Commissioner AJ OSCE	The training program on international human rights standards and legislation for human rights and institutionalized communities The training program of the Academy of Justice	<p>The training program “Human rights” and “Community rights” has been updated. The training sessions are carried out in accordance with the topics defined in the training program.</p> <p>At the end of 2022, KIPA updated the Training Program for civil servants and refreshed the training in this Program.</p> <p>"Human Rights in Kosovo and the European System of Human Rights Protection" and "Community Rights in Kosovo".</p> <p>On 03.04.2024, a Memorandum of Cooperation was signed at the Kosovo Institute for Public Administration with OGG/OPM; Terre des Hommes Lausanne Foundation in Kosovo.</p> <p>The memorandum of cooperation has been established with the aim of enhancing and developing cooperation between the Parties for the capacity building of Public Officials in the field of child protection, migration, anti-trafficking, and juvenile justice. Through this memorandum, the parties have expressed their willingness to establish cooperative relations for the implementation of the training program on issues such as: protection from discrimination, anti-gypsyism, children in conflict with the law, child labor, protection and treatment of child victims of abuse, sexual exploitation, trafficking, and the unsafe migration of children.</p> <p>As part of the obligation for the development of activities by all parties in the agreement, among other things, there will be the organization of training for public officials in the areas of good governance, human rights, equal opportunities, and anti-discrimination issues. In this memorandum covering topics on the government agenda, Terre des Hommes will support KIPA and OGG to implement their programs involving public officials at both central and local levels.</p> <p>The Language Commissioner's Office, in collaboration with IOM, has prepared to offer a course for teaching the Serbian language to government officials who are interested (initial interest came from officials of the Agency for the Prevention of Corruption). 32 civil officials interested in attending the Serbian language course have been notified, which started on January 9, 2023.</p> <p>The second phase of the "Advancing Linguistic Rights" Project commenced in October 2023 and will last for 8 (eight) months - until May 2024. So far, 2 meetings have been held and other meetings, study visits, trainings, and monitoring with municipal officials in all municipalities of Kosovo are planned. This project will be implemented through the OLC, with the Ombudsman</p>

						Institution and IOM. The project is funded by UNMIK;
II.3.2	Organization of training sessions for enhancing the capacities of civil servants on referencing, interpreting, and implementing international standards on human rights and legislation on human rights and communities in their daily work.	2021-2023	Budget Donors	KIPA OPM/OGG AGE OSCE EC Council of Europe	The number of training sessions held The number of civil servants who have participated in training, divided by gender basis;	<p>During the year 2023, KIPA has organized the training courses "Community Rights in Kosovo" as well as "Human Rights in Kosovo and the European System of Human Rights Protection". For these activities, 8 days of training were organized, and 43 participants were trained.</p> <p>AGE has held 4 workshops at the local level for Coordination Mechanisms against Domestic Violence, where the Standard Operating Procedures for Protection from Domestic Violence, the responsibilities of the local level in accordance with the Istanbul Convention, and the Law on Gender Equality have been presented. The workshop was held in the following municipalities: Fushë Kosova, Deçan, Vushtrri, Lipjan and 72 people participated, of which 46 are women and 26 are men. The total budget value is 1,326.00 Euro.</p> <p>MAPL, in accordance with the objectives of the strategy for local self-government, specifically strengthening the institutional capacities of municipalities, has taken actions to implement the activities foreseen in this area. In this regard, meetings have been organized with KIPA and donors to coordinate activities related to the organization of training sessions for municipalities in accordance with the training plan and to provide support in implementing the training plan for the year 2023.</p> <p>In cooperation with MESPI and JICA, the workshop was carried out in the field of: "Enhancement of waste management capacities towards a healthy society. Phase II, Pilot projects are beneficial for the municipalities to continue gathering experiences from the JICA Project. Participants in this training were municipal officials from these fields, being informed about reporting procedures, criteria, quality documentation methods, deadlines, and guidance documents for waste management.</p> <p>While in the April-June period, training was held in the field of local economic development, based on the training plan, in cooperation with INDEP-GIZ-KIPA and the Department for Sustainable Municipal Development. The training has been a one-day event with the theme "Strategy for Local Economic Development".</p> <p>Training on the topic "Improving communication with the media and public relations and managing social media" has been conducted in cooperation with the OSCE in the field of public communication. These meetings have directly benefited municipal officials in information and public relations, enhancing their communication with the public and the media, and promoting the work of municipalities.</p>

						<p>While in cooperation with the DEMOS project, in the framework of raising the capacities of municipal officials, training was carried out on the topic: Functioning of the Municipal Performance Management System. This training is organized for all municipalities and for all officials who are users of the Municipal Performance Management System. The training lasted for 5 consecutive days and aimed to prepare municipal officials for enhancing their capacities in using the MPMS.</p> <p>In cooperation and coordination with OGG/OPM, as well as with financial support from the International Labour Organization (ILO), MLGA has organized training sessions with the members of the Children's Rights Team who have established (GRK) No. 06/2022 on the Establishment and Functioning of the Children's Rights Team.</p> <p>MLGA in cooperation with OGG/OPM and with the support of OSCE and KIPA, has conducted the training for municipal officials on "Public Consultation in municipalities and the Publication process on the Government's Public Consultation Platform of the Republic of Kosovo.</p> <p>The Division for Advancing Municipal Capacity and Reforms in cooperation with the OSCE, the Association of Kosovo Municipalities (AKM) and (KIPA) has organized a three-day training in the field of Municipal Property Management. During the three days, the challenges of implementing the Law on Allocation for Use of Immovable Property. Beneficiaries of this workshop were the legal officers of the municipalities, as well as the officials who are competent in the field of municipal property management.</p> <p>A total of 380 municipal officials have been trained.</p>
II.3.3	Training of labour inspectors on sexual harassment, its legal definition and case referral.	2021-2022	Kosovo Budget	Labour Inspectorate MFLT AGE OPM/OGG	<p>The number of training sessions held</p> <p>The number of labor inspectors who have participated in training;</p>	<p>Training of labour inspectors on sexual harassment, its legal definition and case referral.</p> <p>Number of trainings held - 1 on-job training</p> <p>The number of labor inspectors who have participated in training is 26</p> <p>Number of labour inspectors who attended the training sessions - over 20</p> <p>KIPA has organized the following trainings;</p> <p>Decent work, safety and health at work: Introduction to gender perspective'</p> <p>This training was supported by UN Women and is organized within the framework of the project "Gender component in promoting decent work through occupational safety and health management", which is implemented under the management of ILO and funded by the Swedish International Development Cooperation Agency (SIDA) through the Embassy of Sweden in Pristina.</p>

						In this activity, 24 participants were trained in a 4-day training. 6 women and 18 men.
II.3.4	Report on the number of training sessions conducted to enhance the capacities of judges and prosecutors in the field of human rights, with a particular focus on the practice and jurisprudence of the European Court of Human Rights (ECHR)	2021-2023	Justice Academy Budget	Academy of Justice KJC, KPC	The number of training sessions held The number of judges and prosecutors who have participated in training sessions	During the year 2023, 5 human rights training courses were conducted in accordance with the standards of the ECHR. These training courses have been attended by 81 judges and 6 prosecutors.
II.3.5	Development of appropriate programs for judges, prosecutors, police officials, and lawyers, above international standards for human rights focusing on; freedom of expression,	2021/2022	Budgeted Donors	Academy of Justice Kosovo Academy for Public Safety KJC KPC KBA Council of Europe Kosovo Police OSCE OPM/OGG	The number of training sessions held The number of officials who have participated in training sessions judges, prosecutors, police	In 2023, the Kosovo Police held 39 trainings of this nature. From these trainings, 230 Police Officers were trained. Academy of Justice A training session on journalists' protection and safety has been conducted. Beneficiaries of this training were 12 Professional Associates, 9 of them from the courts and 3 from the prosecutor's offices from different regions. Kosovo Academy for Public Safety (KAPS) Within, the topics of hate speech, gender equality, and human rights are addressed in: Official Police Professional Training /KP, modules I and II generations 57 and 58 In total- 850 trained cadets. While, the topic of human rights, hate crimes are addressed in: - Basic Training on Crime Investigation (3 trainings) In total - 78 trained participants

	<p>hate speech, media freedom, and protection of journalists in accordance with the Council of Europe standards, with a special focus on the judiciary.</p>				<p>officials, and lawyers should have the necessary knowledge about international human rights standards focusing on freedom of expression, hate speech, media freedom, and protecting journalists in line with the Council of Europe standards</p>	<p>The topic related to human rights is addressed in: - Official Correctional Professional Training - KCS (module 5) In total - 92 cadets have been trained - Total trainings: 7 Trained observers: 1020</p>
II.3.6	<p>Training of police officials on defining gender-based violence and sexual harassment according to the laws of Kosovo, what it includes, and how to handle these cases when reported to the police, in</p>	2021/2022	Kosovo Budget	<p>Kosovo Academy for Public Safety (KAPS) Kosovo Police OPM/OGG AGE</p>	<p>The number of training sessions held</p> <p>The number of police officers who have participated in training</p> <p>Updating training courses</p>	<p>Kosovo Academy for Public Safety (KAPS)</p> <p>Sexual harassment topics are covered in: - Basic Crime Investigation Training (Sexual Violence Offenses) - Advanced Criminal Investigation Training (Sexual Crime Investigation)</p> <p>Total number of trainings: 4 Trained observers: 109</p> <p>AGE has carried out 6 two-day training courses on Standard Operating Procedures for Protection from Domestic Violence, as well as the Strategy for Protection from Domestic Violence and Violence against Women 2022-2026, where during this training the police are informed, guided on institutional responsibilities in line with Standard Operating Procedures and new obligations arising from the Istanbul Convention on the treatment of victims of domestic violence and gender-based violence.</p>

	accordance with the Criminal Code of Kosovo				according to changes and additions to the Penal Code regarding gender-based violence and sexual harassment, focusing on the victim.	From January to December 2023, a total of 119 police officers were certified, comprising 85 men and 34 women in these Municipalities: Peja, Pristina, Gjakova, Mitrovica and Gjilan. Total value of these trainings is 6,853.60 Euro. The number of trainings held during 2023 is 82. The number of trained police officers for 2023 is 922.
II.3.7	Updating training modules and organizing training for prosecutors and judges on the division of common property after divorce, alimony, financial support of the spouse, gender-based crimes, especially domestic violence, sexual violence, sexual harassment, particularly following changes and	2021/2022	Budget Donors	Academy of Justice OPM/ OGG AGE KJC KPC	The updated training module in accordance with the changes and additions to the Criminal Code regarding gender-based violence and sexual harassment. The number of training sessions held The number of judges and prosecutors who have	In 2023, all modules have been adapted to the legal innovations. In the reporting period, training was carried out on the topic: Protection of children's rights in cases of divorce and in cases of domestic violence. This training was attended by 36 judges, among them 1 from the Supreme Court, 4 from the Court of Appeal and 31 other judges from Basic Courts from all regions 6 training sessions covered the following topics: Multi-institutional approach to Gender-Based Violence, with particular emphasis on cases of child abuse. These training courses have been regional and were attended by 7 prosecutors, 1 judge, 11 lawyers, 26 from the State Police, 35 police officials as well as 9 victim advocates; 1 training course on Crime Victim Compensation-law amendments. This training was attended by 8 judges, 3 prosecutors, 3 victim advocates, as well as 12 professional collaborators and legal officials from the courts and prosecutor's offices of Kosovo.

	additions to the Criminal Code;				participated in training sessions	
III.	Strategic objective: Ensure healthy lives and promote well-being for all;					
III.1	Specific objective: Harmonise the legal framework with the Covenant on Economic, Social and Cultural Rights					Implementation progress
III.1.1	Establishment and Full Operationalization of the Health Insurance Fund and Access to Healthcare Services	2023	Kosovo Budget	MH MFLT Treasury Department Central Bank of Kosovo	Sustainable and sufficient financial resources have been provided for the health sector, through the provision of accessible and affordable quality health services for all citizens of the Republic of Kosovo.	The Fund was established with the Fund Statute approved in 2016. The full operationalisation of the Fund will follow amending and supplementing the Law on Health Insurance which is in the process.
III.1.2	Initiation of premium collection, as	2022	Kosovo Budget	MH MFLT Treasury	The process of collecting premiums	The activities foreseen in the Plan will begin to be implemented after amending and supplementing the Law on Health Insurance which is in the process.

	<p>well as reimbursement of outpatient drugs as the first service of the health insurance fund</p> <p>Gathering of premium health insurance policies from residents, funding of premium expenses for social groups from Kosovo's budget.</p>			Department Central Bank of Kosovo	and reimbursing outpatient drugs has been activated as the primary service of the health insurance fund	
III.1.3	Organization of public information campaigns and other health promotion and education projects to increase the level of public awareness and compliance with health standards;	2021/2022	Kosovo Budget	MH	The number of campaigns held, and promotional activities carried out	<p>NIPHK has organized 8 (eight) campaigns to mark World Health Days: Tuberculosis, Health, Tobacco, Narcotic Substances, Heart, Hypertension, Diabetes, and HIV/AIDS.</p> <p>694 health education activities have been organized in the community, including lectures on non-communicable chronic diseases, vaccination, negative phenomena, risk factors and healthy lifestyle, physical activity and healthy eating, health and sports, prevention of communication accidents, including Roma, Ashkali, Egyptian communities, and persons with disabilities</p> <p>52 community trainings</p> <ul style="list-style-type: none"> - compilation of educational-health materials - review and approval of educational-health materials (flyers, brochures, videos) - Around 50,000 leaflets and brochures distributed - Around 5,000 other distributed materials, including roll up banners, jerseys, key chains, ribbons, scarves

III.1.4	Review and supplement-amendment of the legal framework for the Social Assistance Scheme	2020/2021	Donors The budget is foreseen within the MLSW Sectoral Strategy (2018-2022)	Department of Social and Family Policies (DSFP) Legal Department of MFLT, OPM Municipalities	Law No. 2003/15 on the Social Assistance Scheme harmonized and approved	The Working Group on drafting the Draft Law of the Social Assistance Scheme was established in 2021, the process related to the preparation of this draft law is planned within the framework of the ratification of the Agreement with the World Bank on the Social Assistance Scheme Reform Project. During 2022, work was done on the preparation of the Draft Law on the Social Assistance Scheme, which draft law is planned to be finalised and approved during 2023. The finalisation of this project is also related to the beginning of the implementation of the Social Assistance Scheme Reform Project, planned to be funded by the World Bank, which project has not yet started to be implemented, because of the non-ratification of the Financial Agreement, which has been forwarded two (2) times to the Assembly of Kosovo thus far. The Working Group has finalized the Draft-Law on SAS, in August/2023 and has submitted it to the Ministry's management for review, before proceeding to preliminary and public consultations. After amendments in the 2023 Legislative Plan and the MFLT plans to initially implement the Social Assistance Scheme Pilot, this draft law is scheduled for approval in the second half of 2024
III.1.5	The Ministry of Finance, Labor and Transfers in cooperation with competent institutions and Civil Society Organizations harmonize the Labor Law with EU Directives	2021/2022	Kosovo Budget Donors	MFLT	The labor law is harmonized with EU Directives and has been approved	No action has been taken in this regard.
III.1.6	Provide legal and institutional support for training, retraining, promotion and professional	2021/2022	Kosovo Budget	MFLT Vocational Training Centers (VTC) Centers for Vocational Training, Retraining,	The number of persons with disabilities who have benefited from the implementation of this	With decision No. 202 dated 24.02.2023 issued by the Deputy General Director of EARK, the Working Group was established to analyze the barriers in legislation and in the policies of qualifications and professional training of persons with limited abilities. Members of the Working Group have been representatives from EARK-VTC, AKM, Save the Children, and the Kosovar Forum of Persons with Disabilities, where the Final Report was developed in collaboration with the consultant with findings from the analysis of barriers in legislation and in policies of qualifications and Vocational Training of persons

	preparation for suitable employment for persons with disabilities			and Employment in Kosovo (CVTRE)	law Every employer is obliged to hire one disabled person for every fifty (50) workers.	<p>with disabilities for access to the labor market, this Report is expected to be approved in the coming days and after approval to be proposed for amendment and supplementation of the current legislation.</p> <p>By reaching an understanding agreement with Save the Children, the conditions have been secured for the inclusion of persons with disabilities in professional training organized by VTC within the framework of EARK. In the qualifications organized by VTC, 60 people will be included in the training in 2023.</p> <p>The total number of persons with disabilities employed during the year 2021 is 20 in total, with 13 being male and 7 females.</p> <p>The number of persons with disabilities employed during 2022 is a total of 10 persons with disabilities, 7 women and 3 men.</p> <p>Within measure 1.6, 233 candidates were included in the initial phase (for a 6-month period, 3 months respectively) and a total of 161 candidates in the second phase (for a 6-month period subsidized by the Government) were hired within businesses/entities.</p>
III.1.7	<i>In accordance with Law No. 04/1 - 092 on Blind Persons, all blind persons should be exempted from any type of tax and direct taxation, including property tax.</i>	Ongoing	Kosovo Budget	Municipalities MFLT Department for Property Tax (DPT) OPM/OGG	The number of beneficiaries (blind persons), who have been exempted from property tax payment	<p>During the period January - December 2023, a total of 24 appeals against municipal decisions for exemption from property tax due to the beneficiary status for blind persons have been submitted, out of which 20 appeals have been approved for exemption from property tax and 4 appeals have been rejected because the taxpayer/appellant did not belong to the category of blind persons.</p> <p>In the following, it should be emphasized that municipalities have continuously approved the appeals of blind individuals for exemption from property tax in accordance with the legal opinion issued by the DPT for municipalities, except for the municipalities of Gjakova and Prizren from which we have accepted 24 appeals from taxpayers.</p> <p><u>DPT forwarded a notice to the municipalities to start implementing the exemption from the property tax liabilities of the blind persons, which has also started to be implemented by the municipalities, but in terms of the number of persons, each municipality has its own evidence depending on the individual cases that were announced by the municipalities.</u></p> <p>In the municipality of F.Kosovo, 3 blind persons are exempt from property tax.</p> <p>The Municipality of Malisheva has exempted blind individuals from property tax payments</p> <p>The Municipality of Vushtrri has released two blind persons, based on request and current legislation</p>

						In the Municipality of Kamenica, all blind persons are exempt from any kind of direct tax and duty, including property tax, meaning that Law No. 04/1 - 092 on Blind Persons is applied.																		
III.1.8	Drafting of the Comprehensive Law on Persons with Disabilities	2020/2021	Kosovo Budget	MFLT Pensions Department	Comprehensive Law on Persons with Disabilities approved	The Comprehensive Law on Persons with Disabilities is still in the drafting process. It is expected to proceed for approval in 2024																		
III.1.9	Reporting on grant support for licensed NGOs providing social and family services	2021-2023	The foreseen budget within the budget of the MLSW	MFLT	The number of licensed organizations that have received subsidies, for the provision of social and family services	<p>As part of the implementation of licensed non-governmental sector support programs in providing social and family services for the years 2021, 2022, and 2023, the data is as follows:</p> <table border="1"> <tr> <td>MFLT</td> <td>2021</td> <td>900,000.00 Euro</td> </tr> <tr> <td>MFLT</td> <td>2022</td> <td>1,000,000.00 Euro</td> </tr> <tr> <td>MJ</td> <td>2023</td> <td>1,500,000.00 Euro</td> </tr> </table> <table border="1"> <tr> <td>2021</td> <td>39 NGOs</td> <td>beneficiaries</td> </tr> <tr> <td>2022</td> <td>44 NGOs</td> <td>beneficiaries</td> </tr> <tr> <td>2023</td> <td>45 NGOs</td> <td>beneficiaries</td> </tr> </table>	MFLT	2021	900,000.00 Euro	MFLT	2022	1,000,000.00 Euro	MJ	2023	1,500,000.00 Euro	2021	39 NGOs	beneficiaries	2022	44 NGOs	beneficiaries	2023	45 NGOs	beneficiaries
MFLT	2021	900,000.00 Euro																						
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MJ	2023	1,500,000.00 Euro																						
2021	39 NGOs	beneficiaries																						
2022	44 NGOs	beneficiaries																						
2023	45 NGOs	beneficiaries																						
III.1.10	Establish the specific grant for social and family services	2021-2022	Kosovo Budget As for the budget for a specific grant, the law has not been passed yet, municipalities are operating from the	Government of Kosovo MFLT Kosovo Municipalities Association (KMA)	Specific grant for social and family services defined and operationalized	<p>The Law on Local Government Finance in force regulates transfers to municipalities through three main grants, but this Law does not regulate the specific grant for social services. The new Draft Law on Local Government Finances, where the establishment of a Specific Grant for Social Services is envisaged has not yet been approved. This Project Law regulates the establishment of the Specific Grant for Social Services aiming to ensure sustainable and fair financing of social services in Kosovo.</p> <p>The specific lack of Grant for the CSW is still hindering the completion of tasks and planning for services that are essential due to the lack of financial resources, but the services are provided in a more limited manner, yet in compliance with legal responsibility, they are being achieved as follows: Supporting shelter funding for victims of domestic violence, Financial support for victims of violence and children with limited support also in some other social programs, etc.</p>																		

			general grant.			
III.1.11	Organizing campaigns for public information and other promotional projects to inform citizens about where they can access services and what types of social and family services are available	Ongoing	Kosovo Budget Donors	MFLT Department for Social and Family Policies	<p>The number of campaigns and outreach activities carried out</p> <p>The level of inclusiveness of promotional campaigns and activities, with a focus on rural areas and marginalized groups;</p>	<p>Ministry of Social Services Department</p> <p>In 2023, three campaigns have been organized at the National level: Month against human trafficking, 16 Days of Activism Against Gender-Based Violence The one-year campaign with the motto "OPEN THE DOOR, UNLOCK THE HEART! – BECOME A PROTECTIVE FAMILY", a campaign within the framework of child protection implemented by the Office of the Prime Minister, the Ministry of Justice, and Partner NGOs.</p> <p>Communities are continuously informed through conversations, community meetings, flyers, guides of basic rights in social welfare. Public announcement - public announcements on the website of the Ministry of Development, for NGOs- beneficiaries and types of programs in the provision of social and family services are offered by NGOs</p> <p>In 2023, the Ministry of Economy initiated a Public Call to assist residential consumers in purchasing energy-efficient heating equipment; Efficient household appliances, Heat pump, Air conditioner, Efficient climate (high-efficiency inverter air-to-air heat pump), Biomass boiler (wood, pellets, briquettes); Individual biomass stoves, and to support small and medium-sized enterprises (SMEs) in investing in efficient heating equipment. The call for subsidy with thermal pump, efficient air conditioner, climate (inverter air-air thermal pump with high efficiency). The Ministry of Economy has offered easing measures for some categories that need support and assistance, thus for self-sufficient parents' sixty percent (60%) of the investment value, for citizens supported by the social assistance scheme (category I & II) sixty percent (60%) of the investment value has been subsidized. As for individual biomass stoves, ninety percent (90%) of the investment value is subsidized for self-sustaining parents, ninety percent (90%) of the investment value is subsidized for citizens who are supported by the social assistance scheme (category I & II). The public call for subsidizing micro, small and medium-sized enterprises (SMEs) in investing in efficient heating equipment, the review of applications is continuing this year, where 20 applicants have benefited so far in the climate category, where from these 20 beneficiaries, 3 of them are women, who enjoy the right to benefit in percentage, 5%. So, the subsidy value for businesses owned or co-owned by women of fifty-one percent (51%) and above is twenty-</p>

						<p>five percent (25%). The total beneficiaries of all measures are 11454 applicants, of which 2510 or 22% are women and 8944 or 78% are men.</p> <p>The Municipality of Podujeva has continuously carried out seven awareness campaigns during this period in various locations of the Municipality where three campaigns have been dedicated to the most remote rural areas with a solid participation from both genders as well as the participation of young people where the legal aspect of what is provided by the Law on Family and the Law on Social Services has been clarified and in which categories it includes and others, also for other categories for marginalized groups, communities, and NGOs - Handikos.</p>
III.2	Specific objective: Capacity building and raising social and institutional awareness on environmental protection					Implementation progress
III.2.1	The Government of Kosovo should initiate the formation of an inter-institutional body that would coordinate the processes related to the implementation of the "Green Agenda"	2022	Kosovo Budget Donors	MESPI Ministries SPO (Office for Strategic Planning) Municipalities OPM/OGG EU EC	In a decision of the Government, an inter-institutional body has been established to coordinate the processes related to the implementation of the "Green Agenda"	This inter-institutional body has been established and operates within the framework of the EU4Green project and is led by the Office of the Prime Minister. The Green Agenda for the Western Balkans reflects the EU's Green Deal and is based on five main pillars: decarbonization, pollution, biodiversity, circular economy, and sustainable agriculture and food systems. EU4Green provides a significant boost to make the Green Agenda for the Western Balkans current and effective. The Green Agenda will simultaneously support the goal of a sustainable and fair transition of the continent, as well as the process of Western Balkan economies' integration into the EU".
						The interinstituti

					onal body has drafted the National Plan for the implementation of the "Green Agenda"	
III.2.2	Awareness projects and advocacy campaigns for young people related to environmental protection (flora and fauna protection)	2021-2022	Kosovo Budget Donors	MESPI MLGA MAFRD/Fo restry Agency MESTI MCYS Municipalities	Raising awareness and awareness of young people on environmental issues through civic engagement activities. Number of advocacy projects and campaigns organized with and for young people	Regarding this measure, there have been various activities and meetings organized by the central and local levels of governance. We are unable to present all of them, so we have only presented some of them. We seek understanding from institutions at the local level of governance. During 2023, MESPI organized numerous awareness-raising activities and advocacy campaigns for young people related to environmental protection as part of environmental events marking in the environmental calendar for 2023. MESPI, in partnership with MESTI, the Foundation for Animal Rights, NGO ERA, marked "World Animal Protection Day" MESTI has also suggested schools/ municipalities to organize awareness-raising activities for the planet in general, topics that are part of curricula and extracurricular activities. Schools have carried out quality and various activities. Environmental dates have also been marked in cooperation with MESPI, where MESTI also participates. This concerns World Water Day, Earth Day, Environment Day, Biodiversity Day, and so on. The Municipality of Prishtina - The Children's Assembly of the capital city held a campaign on Earth Day, and during the holiday season, they decorated with reusable materials to raise awareness among our youth about environmental protection. The Municipality of Kamenica - The Local Youth Action Council has organized activities aimed at raising awareness and consciousness of young people on environmental issues. The Youth Action Council, specifically schools, continuously organizes awareness campaigns regarding environmental protection through civic education teachers, psychologists, and school educators. The Municipality of Podujeva- Awareness projects and advocacy campaigns for youth and environmental protection, flora and fauna protection are dedicated to close coordination with MEDs and NGOs implementing projects of this nature in the municipality, taking into account nature and environmental protection as well as the development of youth culture for a better environment and water

					<p>conservation as well as fauna protection in our Municipality, which is undoubtedly very important also as a component for the development of mountain tourism.</p> <p>The Municipality of F.Kosova: Earth Day cleanup activities were held in the framework of Earth Day on April 22 and World Environment Day on June 5 in the premises of primary schools in the city of Fushe Kosova.</p> <p>The Municipality of Rahovec - A cleaning activity has been held in honor of Earth Day on April 22 and World Environment Day on June 5 in the premises of primary schools in the city of Rahovec. Attention is continuously paid to the awareness of citizens towards air pollution, the preservation of ecology, greening and the removal of illegal landfills. Such campaigns are held frequently with primary and secondary school students, in local media, and various clean-up actions with young people</p> <p>The Municipality of Malisheva - In cooperation with Health of Nature in Kosovo, have carried out various activities for environmental protection, worth mentioning is the ecological quiz with students where awards were also given for the first places.</p> <p>The Municipality of Istog - within the framework of awareness and civic awareness of young people, we as MED consider that education in our schools makes a great contribution through the organization of work with groups of ECOLOGISTS at the school level, as well as the participation of students in actions, such as: Let`s Clean Kosovo.</p> <p>Regarding the quantity of projects that contribute in this area, it is worth noting that MED in Istog has successfully established a Memorandum of Cooperation with NGO-TOKA, a 3-year project focusing on environmental preservation</p>	
III.2.3	Organizing public information campaigns and other projects for promoting and educating the population about a healthy and safe environment	2021-2022	Kosovo Budget Donors	MESPI MAFRD Municipalities Ministries NGOs European Commission	The number of campaigns and promotional activities carried out regarding the provision of a healthy and safe environment	<p>During 2023, MESPI organized numerous awareness-raising activities and advocacy campaigns for young people related to environmental protection as part of environmental events marking in the environmental calendar for 2023.</p> <p>The awareness campaign for air quality and nature protection was also held within the cooperation project between KEPA and the Swedish Environment Agency.</p> <p>MAFRD has developed public awareness activities based on the document - Communication and Information Strategy for Forestry 2021-2025:</p> <ul style="list-style-type: none"> - International Day of Forests March 21 public manifestation in Blinaja - benefiting two Lipjan schools - Round table with NGOs on the topic of Sustainable Forest Management awareness campaign - Training for media reporting on Forestry, participants 10-15 journalists as part

					for citizens	<p>of capacity building to report on forestry.</p> <ul style="list-style-type: none"> - "Love and Save Forests" campaign - MAFRD has successfully integrated the gender perspective with the help of FAO. <p>Sensitization campaign to prevent child labor in forestry in the 6 regions of Kosovo,</p> <p>Promotion of Law No. 08/L-137 on Forests (Official Gazette of the Republic of Kosovo No. 09/03 April 2023), and Law No. 08/L-072 on Agriculture and Rural Development (Official Gazette of the Republic of Kosovo No. 08/29 March 2023)</p> <p>-</p> <p>The Ministry of Agriculture and Rural Development has been supported by FAO in the gender perspective and has developed activities to educate citizens about the protection of nature and the environment in forest lands. MAFRD has drawn up and approved the Guide for Municipal Councilors for Agriculture, Forestry and Rural Development with the aim of implementing the Law on Child Protection No. 06/L-084 as well as preventing dangerous jobs in agriculture and forestry.</p> <p>The Municipality of Prishtina, with the capital's women, has held a training on saving electricity and waste disposal</p>
III.2.4	To continuously improve and update the public information system, which would also serve as a preventive measure against the impact of air pollution on human health and life.	2021-2022	Kosovo Budget	MESPI Environmental Protection Agency Kosovo Police	The information system for environmental issues is functional, transparent and informs citizens in a timely manner about environmental issues	<p>MESP-Within the process of setting up the Environmental Information System, the air quality portal (Air Quality Kosovo) has been developed (https://airqualitykosova.rks-gov.net/en/about-air-quality-portal/). The Waste Reporting Information System has also been developed, and the chemicals and hazardous waste register is in the process of being operationalised.</p> <p>For public information purposes, the website of the Kosovo Environmental Protection Agency is also available (www.ammk-rks.net) and the website of the Kosovo Hydrometeorological Institute (https://ihmk-rks.net/). Both websites provide information on the state of the environment and specifically on the state of air, water, soil, waste and biodiversity.</p> <p>The portal for air quality (https://airqualitykosova.rks-gov.net/?lang=sq) has been maintained and improved, and data and information have been published on the KEPA website (ammk-rks.net) and the KHMI website (ihmk-rks.net)</p> <p>The Directorate of Community and Preventive Policing continuously engages in informing the community about the importance of a safe environment and the protection of the environment and the avoidance of risks from public spaces by</p>

						cooperating with the relevant mechanisms.
III.2.5	Enhancing the capacities of prosecutors and judges and the Kosovo Police through training on handling cases arising from Chapter XXVIII of the Criminal Code	2021-2022	Kosovo Budget Donors	Academy of Justice Public Safety Academy The Prosecution Council of Kosovo and the Judicial Council of Kosovo Kosovo Police	The number of trainings carried out and the number of officials trained by the judiciary, the prosecution and the police in relation to criminal offenses dedicated to the environment	The number of trainings held by the Kosovo Police during 2023 is 8. The number of officially trained personnel for the year 2023 is 35. While during the year 2023, 909 Cases from Chapter XXVIII were reported to the Kosovo Police: CRIMINAL OFFENSES AGAINST THE GENERAL SAFETY OF PEOPLE AND PROPERTY, and 249 Cases from Chapter XXVII: CRIMINAL OFFENSES AGAINST THE ENVIRONMENT, ANIMALS, PLANTS AND CULTURAL OBJECTS; Topics that include violations and offenses from Chapter XXVIII of the Criminal Code are addressed in: -Official Police Professional Training (module 4) In total - 433 cadets have been trained. - Advanced Crime Investigation Training (special investigative measures) In total - 31 attendees Total number of trainings: 2 Trained observers 464
III.2.6	The Prosecution Council of Kosovo and the Judicial Council of Kosovo shall establish a database related to the handling of cases against the environment.	2021-2022	Kosovo Budget Donors	The Prosecution Council of Kosovo and the Judicial Council of Kosovo	The database related to the treatment of environmental matters is operational	No information has been provided regarding this activity.
III.2.7	In close cooperation and	2021-2023	Kosovo Budget Donors	MESPI MAFRD/ Municipaliti	Number of municipalities that have	Municipalities remain committed to the environmental preservation and protection as well as the waste management system. To implement the Law on Environmental Protection, 27 municipalities have drawn up the plan for

	coordination with the ministry, the municipalities must draw up a plan for environmental protection and sustainable development within the municipality's territory.			es MLGA	drawn up and approved the plan for environmental protection and sustainable development within the municipality's territory.	municipal waste management so far, while 11 municipalities (Gjilan, Vushtrri, Malisheva, Ranillug, Zubin Potok, Graçanica, Leposaviq, North Mitrovica, Partesh, Zveçan, Klina) have not yet drawn up this plan. Municipalities keep facing challenges in the implementation of the Law on Environmental Protection and the implementation of the Municipal Waste Management Plan because of insufficient funds , citizens' lack of awareness, lack of payments by citizens, small number of inspections, lack of enterprises, inadequate staff in the respective area, lack of sufficient technical equipment of the waste management company, etc.
III.2.8	In close collaboration and coordination with the ministry, Municipalities must develop local Programs for air pollution protection and air quality management within municipalities in line with the Kosovar Air Pollution Protection Strategy.	2021-2023	Kosovo Budget Donors	MESPI Municipalities MLGA	The number of municipalities that have drawn up and approved programs and measures to prevent or reduce the level of air pollution Number of activities for implementing programs for the prevention and reduction of air pollution levels	According to information obtained from MAPL, the development of an air quality action plan remains a significant challenge for municipalities, with only 3 of them having drafted this plan. Municipality of Istog - has approved the IDP (2019-2027) and the HZK 2024-2032, where these two spatial plans define the construction zones in designated locations, depending on the acceptable environmental pollution capacity and construction goals within the specified areas at these locations. In the protected areas, it is allowed to carry out activities in the manner determined by the special provisions, in accordance with the nature of the environmental load. The municipality has a local environmental action plan or environmental programs for environmental protection, Vushtrri Municipality - has drafted a plan for environmental protection. Municipality of Podujeva - The Directorate of Urbanism and Spatial Planning has approved the Zoning Map plan, which is the basis for overall development in accordance with the Water Protection Strategy, Environmental Protection, and Environment. Three municipalities have drawn up and approved PLVCA; Obiliq, Fushë Kosova, Rahovec The project "Capacity Development for Air Pollution Control" funded by JICA is currently being implemented, involving 6 ongoing activities Fushë Kosova , has approved the Local Plan for Air Pollution Protection for the years 2023-2027, in accordance with Kosovo's Environmental Action Plan according to its specific interests. Municipality of Istog - Also, as part of the Local Action Plan for air quality, it is worth mentioning the activity with a pilot project funded by JICA Japanese of

						<p>the ECO-DRR project, where we have planted 250 seedlings of Beech, Black Pine, and White Fir species that have an impact on reducing risks from ecosystem disasters.</p> <p>The Local Plan for Air Pollution Protection for the Municipality of Rahovec 2024-2029 has been approved.</p>
III.2.8.1	Competent institutions according to the current legislation should take necessary actions to ensure food safety and protect public health and consumers	Ongoing	Kosovo Budget Donors	<p>Kosovo Food and Veterinary Agency (KFVA)</p> <p>National Institute of Public Health of Kosovo (NIPHK)</p> <p>MAFRD</p> <p>MH</p> <p>Ministry of Industry, Entrepreneurship, and Trade</p> <p>Consumer Protection Department</p> <p>Kosovo Police</p>	<p>The number of controls and preventive measures aimed at preventing the endangerment of public health and consumers from foods (local products), both domestic and imported</p> <p>The number of measures taken against those who endanger food safety and public health protection and consumer protection</p>	<p>The Food and Veterinary Agency during the year 2023 has carried out for the protection of public health:</p> <p>81,476 official inspections of food business operators both during import and locally.</p> <p>These controls are performed by veterinary, phytosanitary, and sanitary inspectors, based on the relevant inspection areas and the characteristics of the products.</p> <p>3,592 samples have undergone testing in laboratories within and outside the country as part of these controls!</p> <p>Products that were not in compliance with health regulations have been disposed of as follows:</p> <p>374,770 kg of meat products;</p> <p>74,522 kg of dairy products; 4,842 kg of honey; 125 kg of fish; 155,491 kg of phytosanitary products; 950,565 kg of mixed sanitary products;</p> <p>345 goats; 29 cows and bulls; 1082 pigs and 171 beehives were destroyed by contagious animal diseases.</p> <p>48 cargoes were refused import into the Republic of Kosovo</p>

III.2. 8.2	Conduct continuous research on the impact of environmental factors on the health of the population in men and women.	2021/2022	Kosovo Budget Donors	National Institute of Public Health of Kosovo (NIPHK)	Gender Analysis conducted on the Influence of Environmental Factors on Men and Women; Research has been undertaken and measures have been proposed to prevent the harmful effects of environmental factors on the health of the population	The Department of Human Ecology within the National Institute of Public Health of Kosovo (NIPHK) continuously performs the following tasks: monitoring, evaluation, prevention, and correction of environmental factors with harmful effects on health and supporting activities that improve the quality of the environment directly affecting health quality. These are achieved through: Monitoring, research, and evaluation of food safety at the national level. • Monitoring, researching, and evaluating the safety of drinking water, water for recreation, and the situation of drinking water supply throughout the territory of the Republic of Kosovo. • Monitoring the nutritional status of the population, especially vulnerable age groups (children, pregnant women, and the elderly). • Monitoring, researching, and evaluating air quality and its impact on health; Supported by the WHO UNDP Office, NIPKH conducted a study on the "Evaluation of Indoor Air Quality in Kosovo Households" during the years 2022-2023, involving 2000 households of the Republic of Kosovo, on heating and cooking methods. Also, in the 25 households interviewed earlier, we made the measurements for formaldehyde, benzene, and NO ₂ inside and outside the houses, while the measurements for CO, CO ₂ , T, and relative humidity were analyzed in 25 households You can download the document at the following link: https://niph-rks.org/
III.2. 8.3	Determining microclimatic conditions in school premises	2020	Donors WHO	National Institute of Public Health of Kosovo (NIPHK) MESTI	For the first time in Kosovo, the methodology of work in school environments will be developed and the chemical parameters affecting	Supported by the WHO UNDP Office, NIPKH during 2021 has conducted research on microclimatic conditions in schools and water, hygiene and sanitation in 10 schools of the Municipality of Pristina, Fushë Kosova and Obiliq. Parameters that have been tested in 3 classes of each school and in the school yard are: formaldehydes, benzene, NO ₂ , CO, CO ₂ , T and Relative Humidity. A sample of drinking water was taken in each school and 10 questionnaires were completed with school administrators, 900 questionnaires with students and 30 inspections at school locations as well as inspections of all sanitary facilities in schools. The report has been published on the NIPKH website and you can find it at the following link: https://niph-rks.org/

					children's health in Public Institutions will be analyzed	
III.2.8.4	Air quality information management, behavior change and communication services	2021-2022	Donors Millennium Challenge Corporation and Millennium Foundation Kosovo	National Institute of Public Health of Kosovo (NIPHK)	Development of health advice because of polluted environment, designing campaigns, training, workshops for the Government, Institutions, civil society, NGOs, journalists. Supporting the NIPHK on public information, collection and interpretation of ecological and health information for vulnerable population groups.	Supported by MCC, MH/NIPHK during the years 2021-2022, as part of the project: "Supply of project management, air quality information management, behavior change, and communication services" within the framework of activities carried out on air pollution and its impact on public health, have also been -among the numerous activities: -HEALTH ADVICE FOR EARLY WARNING MESSAGES DURING AIR POLLUTION (Government, healthcare professionals, pregnant women, children, and chronically ill individuals), Implementation of the study and Health Impact Evaluation in Kosovo”, The launch of the first Air Quality Campaign in Kosovo - Promotion of the tools and materials we developed in the Air Quality project on behavioral changes (brochures, posters and fact sheets for vulnerable groups) Awareness campaign on the importance of aviation developed in the 7th Municipality of the Republic of Kosovo, Establishing the NIPHK website on information and activities related to aviation Evaluation of the impact of air pollution on health. The link https://ajri.niph-rks.org/

					Statistical analysis of morbidity and mortality data resulting from air pollution.	
III.2.9	<i>Ensuring continuous control of the quality of drinking water, including protected sanitary water areas</i>	2021-2023	Kosovo Budget Donors	National Institute of Public Health of Kosovo (NIPHK)/ Water hub	The number of inspections carried out as well as the recommendations addressed and implemented by the institutions	The National Institute of Public Health of Kosovo (NIPHK) continuously conducts research and analysis on the quality of drinking water and provides guidelines for water safety management. This complex process is vital to the health and well-being of citizens and involves various responsibilities from water producers to monitoring bodies. Ensuring the safety of drinking water is a primary goal to guarantee the health and quality of life of citizens. NIPHK carries out regular monitoring of the quality of drinking water in Kosovo. For the period 2021-2023, a total of 29508 water samples for drinking water have been taken for laboratory analysis (R1, R2, R3, according to AI 10/2021). Of these, 1,544 water samples or 5.2% were outside the standard for drinking water. (Annual report of the Department of Human Ecology 2021, 2022, 2023. Whenever there is a discrepancy between the laboratory results and the standard, recommendations are given in accordance with the result.
III.3	Specific objective: Guarantee workers' rights in accordance with international standards:					Implementation progress
III.3.1	To increase the number of inspections and inspectors, for rigorous monitoring of the	2021/2022	Kosovo Budget	MFLT Labour Inspectorate National Council for Safety and Health at	The number of additional inspectors engaged within the Labor Inspectorate as well as,	The number of inspectors engaged within the Labor Inspectorate is slightly less than 39, as they are now 37 (in the year 2022). The number of inspectors engaged within the Labor Inspectorate is 37 men and 7 women) The total number of inspections and fines imposed was 281 in full (year 2022). We do not have separate data on this area, sector, or specific violations of certain provisions on the imposition of fines. The number of inspections carried out is 6316, the number of fines imposed is 359 in total. We do not have separate data for gender, sector, or specific

	implementation of the Labor Law and the Law on Occupational Health and Safety or for the supplementation-amendment of laws that ensure protection and safety at work.			Work	<p>The number of inspections and fines imposed</p> <p>The employee has the right to safety at work, health protection, and a suitable working environment, in accordance with this law and the Law on Occupational Safety, health protection of employees, and environmental protection at work.</p>	<p>violations of the provisions</p> <p>The number of additional inspectors engaged within the Labor Inspectorate is 34; by gender 13 women and 21 men and now the total number of labor inspectors 59 inspectors 41 men and 18 women (year 2023)</p> <p>The number of inspections is 7253 and the number of fines imposed is 927.</p> <p>The number of registered accidents is 330, in which 338 people were involved. For each of these cases, the Inspectorate has conducted an on-site inspection.</p>
III.3.2	Strengthening institutional capacities at the Labor Inspectorate	Ongoing	Kosovo Budget	MFLT Labour Inspectorate	Increase in the number of inspections in high-risk sectors	<p>Priority has been given to inspecting entities in the construction sector, entities in the manufacturing sector, as well as entities in the service organizations sector which operate in more hazardous conditions for the safety and health of workers in their workplaces.</p> <p>7253 inspections have been carried out for the year 2023.</p>

III.3.3	Monitoring the rigorous implementation of the Labor Law and the Law on Occupational Safety and Health	Ongoing	Kosovo Budget	MFLT Labour Inspectorate Health Inspectorate - Ministry of Health	Reports on the rigorous implementation monitoring of the Labor Law and the law on occupational safety and health	<p>In accordance with the supervisory capacities related to the monitoring of the Law on Labour and the Law on Safety and Health at Work, according to planning, 3022 inspections were carried out (information provided by the Labour Inspectorate).</p> <p>The number of inspections carried out according to planning is 3323 inspections in 2022. Regarding the supervision of the implementation of the Labor Law and the Law on Occupational Safety and Health, the Labor Inspectorate has carried out a total of 7253 inspections for the year 2023.</p>						
III.3.4	Strengthen the capacities of the labour inspectorate to address informal employment	2021-2022	No additional costs The budget included in the 2018-2020 MLSW Sectoral Strategy Action Plan	MFLT/Labour Inspectorate KIPA, KAS	The implemented training program and the number of trained inspectors	<table border="1"> <thead> <tr> <th>Days</th> <th>Participants</th> <th>Certified for participation</th> </tr> </thead> <tbody> <tr> <td>10</td> <td>56</td> <td>56</td> </tr> </tbody> </table> <p>Labor inspectors have been trained in safety and health at work (3 training courses) and 1 training regarding the supervision of the implementation of the Anti-Discrimination Law. 59 inspectors have participated in the training. A total of 45,353 workers were included in the inspections, 28091 males and 16508 females, as well as 51 male and 703 female foreign workers. There were 1762 male workers and 967 female workers in informal employment without a work contract.</p>	Days	Participants	Certified for participation	10	56	56
Days	Participants	Certified for participation										
10	56	56										
III.3.5	The Ministry of Labor and Social Welfare, to establish the legal basis for the insurance of employees from accidents (disasters) at work and occupational diseases.	2021/2022	Kosovo Budget	MFLT National Council for Safety and Health at Work	Establishing a legal framework would enable the creation of a common fund for employers and employees, ensuring dignified	No information provided						

					treatment for workers in Kosovo and their families in case of work accidents	
III.4	Specific objective: Develop rehabilitation and treatment programs for alcohol and drug addiction					Implementation progress
III.4.1	Advancement of programs for the recovery and care of critical populations affected by alcohol and drugs;	2021-2023	Budget Donors	MH National Institute of Public Health (NIPH) Prison Healthcare Department Global Fund in Kosovo	Program for the rehabilitation and treatment of key populations dependent on alcohol and drugs The bearer of the action is the MH, while the NIPHK is a participant in the working groups for the drafting of strategic documents and programs, offering professional and scientific	<p>The Ministry of Health has organized Lectures in schools as part of the Program - Basic Package with the theme "Tobacco, alcohol, and drugs".</p> <p>The Government of Kosovo has approved the new anti-drug strategy for 2024-2028. Some of the objectives of the strategy are:</p> <ul style="list-style-type: none"> Disruption of drug distribution channels on a small and medium scale. Reduction of drug demand. Prevention of drug use. Ensuring access and enhancing services for the treatment, care, and rehabilitation of drug users. Resocialization and re-integration into society of drug users. Limiting drug use in prisons and addressing the health and social needs of prisoners during their sentence and after release. <p>This document is an important step towards combating drug abuse, and through it, Kosovo aims to influence the prevention and treatment of this social challenge.</p>

					expertise	
III.4.2	Build a rehabilitation center for people addicted to narcotic substances	2022-2023	Budget Donors	MH Psychiatric Clinic - UCCK	<p>Construction of the Rehabilitation Center for individuals dependent on narcotics</p> <p>The number of individuals who have benefited from and received services from the Rehabilitation Center</p>	<p>During the year 2023, the spaces in the addiction diseases department at the Psychiatry Clinic have been increased, resulting in a doubling of the number of beds. A reorganization of the utilization of existing capacities has been carried out based on current and future needs.</p>
III.4.3	Development of programs for preventing and eliminating stigma and prejudice and treating people with HIV;	Ongoing	Budget Donors	MH National Institute of Public Health (NIPH) Global Fund for the HIV and TBC Program Advocacy Group in Kosovo - PAG	<p>Program for the prevention and elimination of stigma and prejudice and the treatment of people living with HIV developed and implemented</p>	<p>As part of programs for preventing and eliminating stigma, prejudice, and treating people with HIV, the NIPHK conducted lectures in high schools on HIV/AIDS, prevention and elimination of stigma and prejudice towards people affected by HIV/AIDS during 2023,</p>

III.4.4	Building professional capacities (for health promotion and education, including sexual and reproductive health as well as specific health needs of women and men).	Ongoing	Budget Donors	MH National Institute of Public Health (NIPHK) Civil Society Media	Number of campaigns, organized activities related to Information, education and counseling on sexual and reproductive health	NIPHK - 15 periodic trainings on Sexual and Reproductive Health were held, with teachers and high school students, in collaboration with the MESTI, UNFPA, and KOPF
III.4.5	Periodic evaluation of the potential level of stigma and discrimination and the quality of services offered to key populations at risk of HIV and PJHIV should be conducted.	Ongoing	Budget Donors	MH World Health Organization (WHO) NGOs that deal with the protection and promotion of the rights of people affected by HIV	Realized periodic reports and evaluations. People at risk of HIV and PJHIV are treated humanely and receive the necessary health services, etc	No information provided
III.4.6	To provide humane treatment and necessary health services	Ongoing	Budget Donors	MH World Health Organization (WHO)	The number of people affected by Tuberculosis (TB)	Throughout the year 2023, community health education training has been provided on the prevention of TB infection as well as the opportunities for diagnosis and treatment for TB patients. These trainings were held for all communities, but specifically for the Roma, Ashkali, and Egyptians. Furthermore, leaflets with information about Tuberculosis disease have been

	for people affected by Tuberculosis (TB)			NGOs that deal with the protection and promotion of the rights of people affected by TBC	treated humanely and receiving the necessary health services etc...	distributed in the community. During the year 2023, as for the cases treated for tuberculosis at the Pulmonology Clinic, around 203 cases have been treated, out of which 111 were male, 92 females. While cases regarding the local level, are around 550 cases. It is estimated that around 600 or fewer than 600 cases for the year 2023, which means that compared to 2022, there is a slight downward trend in new tuberculosis cases.
III.4.7	The Ministry of Education should initiate awareness campaigns in schools regarding the consequences of drug use for prevention purposes.	Ongoing	Budget Donors	MESTI MH MCYS NGOs that deal with the protection and promotion of the rights of drug users	Count of activities carried out for raising awareness among young people about the consequences of the use of narcotic substances	<p>Topics on negative phenomena are part of the curriculum in all classes from elementary to higher secondary level and are taught in the areas of physical education, sports, and health.</p> <p>Continuously, MESTI has held awareness-raising activities in the context of raising awareness and preventing the phenomena of drug abuse, as well as the negative consequences of their use on the younger generations.</p> <p>Regarding the prevention of narcotics specifically, the Community and Prevention Police Directorate, in cooperation with all Regional Police Directorates, held 107 lectures on the prevention and consequences of narcotic substances in 2022, including various schools at the country level. A three-day camp was also held in Prevala with young participants from the cities of Prishtina, Mitrovica and Prizren, where the consequences of the use of narcotic substances were discussed.</p> <p>Also, the municipalities in cooperation with the MEDs and the Kosovo Police throughout the year organize awareness campaigns and lectures in schools regarding the prevention of negative phenomena, the abuse of narcotic substances as well as the consequences of their use.</p>
III.4.8	The Ministry of Justice ensures that drug addicts serving sentences in correctional facilities (prisons)	Ongoing	Kosovo Budget	MJ Kosovo Correctional Service Kosovo Probation Service NGO "Labyrinth"	Drug-addicted persons have received the necessary treatment The number of	<p>The healthcare service in the prisons of the Republic of Kosovo is organised and functions as an integral part of the country's health system.</p> <p>The health service operating in prisons under the authority of the Ministry of Justice, due to the specifics, is organised and supervised by the Prison Health Department (PHD) within the Ministry of Health.</p> <p>During the process of admitting prisoners, out of 4,848 admitted, during the first medical visit, the following have been identified:</p> <ul style="list-style-type: none"> <input type="checkbox"/> 3,360 smokers were admitted to prisons in this period (69.31%); <input type="checkbox"/> 289 alcohol users (5.96%);

	receive the necessary treatment for their addiction.				<p>individuals who have received services</p> <p>At least 30 individuals addicted to narcotics have received the necessary services and treatment</p>	<p>☐ 795 drug users (16.40%);</p> <p>☐ 127 cases of diabetes (2.62%);</p> <p>☐ 342 cases with hypertension (7.05%);</p> <p>There is treatment of persons and a maintenance program with methadone therapy in all prison health units.</p> <p>During 2023, Methadone replacement therapy treatment for prisoners continued. Regarding the management of the methadone program, there are Standard Operating Practices in place that are functional and published on the official website of the Ministry of Health, specifically the Prison Health Department. During the year 2023, we had a total of 408 individuals in the program, while we had a total of 97 new positions in 2023 for treatment, and 92,559.50ml of Methadone have been spent. At the end of the year, there are 162 people in the program with Methadone maintenance therapy.</p>
IV.	Strategic objective: Facilitate access to the justice system					
IV.1	Specific objective: Increase case handling efficiency in courts and prosecution offices					
						Implementation progress
IV.1.1	Reduce and resolve backlog cases through the inclusion of free legal professions, including mediators, notaries and private enforcement agents	2021-2023	Budget Donors	Ministry of Justice, Department of Free Professions KJC KPC USAID UNDP	Involving legal professions in addressing these cases so that this significant number of backlog cases can be resolved promptly.	<p>Reduce and resolve backlog cases through the inclusion of free legal professions, including mediators, notaries and private enforcement agents</p> <p>There are currently a total of 50 (fifty-five) Notaries;</p> <ul style="list-style-type: none"> In 2023, a total of 644,866 certifications/acts were compiled/drafted, of which 484,039 notarial certificates and 160,827 notarial acts, these data are according to the annual report for 2023 of the Chamber of Notaries. <p>There is area currently a total of 42 (thirty-nine) Private Enforcement Agents; In 2023, according to the reports of the Private Enforcement Agents, the total is as follows:</p> <ul style="list-style-type: none"> The number of received cases is 26,090 The number of resolved cases is 7,482 <p>Kosovo Judicial Council has continuously promoted the use of Mediation as an alternative method for resolving court disputes. More detailed information is available via https://www.jjyqesori-rks.org/wp-</p>

						content/uploads/reports/40736_KGJK_RAPORTI_VJETOR_2023.pdf
IV.1.2	The initiation of legislative action for the proposal of the law on protecting the right to a fair trial within a reasonable time frame, which will determine the legal remedies for cases related to the delay of judicial procedures in accordance with international human rights instruments	2022	Budget Donors	MJ	Effective legal remedies have been defined for cases involving the prolongation of judicial procedures, in accordance with international instruments for human rights and freedoms, with the aim of preventing violations or in the form of compensation	MJ is finalising the draft of the Concept Document on the enforcement of civil rights, including the right of the parties to trial within a reasonable time, two workshops were held supported by Justice Program - EUKOJUST, two local experts were engaged, and as soon as the draft is finalised it will be distributed for preliminary consultations. MJ is working to proceed to the Government for review and approval within this year. On 29.6.2023, the Concept Document on Realization of Civil Rights, including the Right of Parties to Trial within a Reasonable Time Period, was approved.
IV.1.3	To reduce the number of prescription cases of citizens in the courts and the prosecutor's office	Ongoing	Kosovo Budget	KJC KPC	The number of prescription cases in the courts and the prosecutor's office has decreased	KJC has continuously taken actions on backlog reduction, increasing the number of new judges by recruiting 49 judges and increasing the number of support staff. KJC has also approved the Strategic Plan for improving access to justice 2022-2025, efficiency and prioritisation of cases within the judicial system, where priority will be given to cases that are close to the statutory limitation. More detailed information is available via https://www.jjvqesori-rks.org/wp-content/uploads/reports/40736_KGJK_RAPORTI_VJETOR_2023.pdf

IV.1.4	The councils must investigate in depth the causes of the prescription of cases for each case, without any exception, and initiate relevant procedures against those responsible who have allowed the prescription of court cases	Ongoing	Kosovo Budget	KJC KPC	The number of investigations undertaken, and measures initiated and imposed in relation to cases of statute of limitations in courts and the prosecutor's office	KJC continuously examines petitions for the initiation of disciplinary procedures submitted from the Competent Authorities pursuant to Law No. 06/L-057 on the Disciplinary Liability of Judges and Prosecutors. According to the Law on Disciplinary Responsibility of Judges and Prosecutors (Law 06/L-057) and the Regulation on Disciplinary Procedure (05/2019), the parties in a judicial case have the right to appeal against the judge or prosecutor. The KJC established the Advisory Committee on Judicial Ethics and adopted a regulation on disciplinary procedures against members of the KJC. Both Councils continue to conduct disciplinary proceedings against judges and prosecutors. More detailed information is available via https://www.judiciary-kosovo.org/decisions-of-the-disciplinary-commission/?r=M&tabId=1&cYear=2023
IV.1.5	To ensure access to justice for citizens who do not have sufficient funds, especially for victims of gender-based violence, sexual violence, non-majority communities and displaced persons	Ongoing	Kosovo Budget Donors	Free Legal Aid Agency as well as specialized NGOs (CLARD) etc.	The number of citizens who have benefited from free legal aid services, divided by the ethnicity and gender of the beneficiaries;	Among legal amendments made during 2022 is the facilitation of access to justice for certain categories of citizens, through Law No. 08/L-035 Amending and Supplementing Law No. 04/L-017 on Free Legal Aid, which defines specific categories eligible for free legal aid where regardless of the criteria required in Articles 8 and 9 of the Basic Law (in other words, without even looking at the criteria) free legal aid is provided: 1.1. sexually abused persons during the war in Kosovo in 1998-1999; 1.2. victims of domestic violence; 1.3. victims who witnessed violence, who are dependent on victims of domestic violence; 1.4. victims of gender-based violence; 1.5. victims of any type of sexual violence, including sexual harassment; 1.6. victims of human trafficking; 1.7. minor victims; 1.8. children living in social care institutions; 1.9. to children under guardianship seeking to initiate proceedings without the consent of their legal guardian or against their legal guardian; 1.10. persons whose right has been violated through an action or inaction

					<p>that constitutes discrimination, based on the decision of the competent body according to the Law in force on Protection from Discrimination;</p> <p>1.11. Journalists, independent journalists, photojournalists, cameramen and editors who work in/for media licensed by the Independent Media Commission (IMC) and/or member media in the Press Council of Kosovo (PCK).</p> <p>Provision of Free Legal Services: During the year 2023, free legal aid has been provided at the AFLA for all individuals who meet the criteria set forth in Law 04/L-17 on Free Legal Aid and Law 08/L-035 amending and supplementing the basic law.</p> <p>In the year 2023, free legal aid was provided to 6081 citizens, 2890 women, and 3191 men. According to their ethnicity, 5,214 Albanians, 175 Serbs, 73 Bosnians, 54 Turks, 213 Ashkali, 156 Egyptians, 137 Roma, 54 Gorani and 5 others benefited from free legal aid.</p> <p>Compared to 2021, we have seen an increase of 32.19% in the number of beneficiaries of free legal aid, while compared to 2022, we have seen an increase of 3.75% in the number of beneficiaries of free legal aid.</p> <p>AFLA has drawn up a communication strategy aimed at focusing on strengthening the need for information to improve legal knowledge and empower citizens, especially individuals or groups in disadvantaged positions, by providing legal information that guides the taking of actions, the use of existing information platforms, and the activation of a civil society network, local organizations, and youth to disseminate information.</p> <p>Additionally, AFLA has implemented the Guide for Processing Cases for Free Legal Aid, which was drafted with the support of USAID years ago, where priority is given to cases of victims of violence and marginalized groups. Furthermore, there is also the Manual for Legal Aid Practitioners in Kosovo - Civil, Family, and Property Legal Issues, as well as the Manual for Legal Aid Practitioners in Kosovo - Administrative Issues, which was developed during the year 2023.</p> <p>The agency has cooperated with the Offices for the Protection of Victims, the Kosovo Police, Shelters, Social Work Centers, etc. through which victims can be notified of the possibility of obtaining free legal aid.</p> <p>The agency has signed a Memorandum of Understanding for the establishment of Municipal Coordinating Mechanisms against Domestic Violence in the</p>
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						<p>following municipalities:</p> <ul style="list-style-type: none"> · Shterpce · Ranillug · Novoberda · Klina · Peja · Deçan · Istog <p>To enhance collaboration, Regional Offices and mobile legal aid offices update the list of legal service providers, public interest organizations (e.g. community groups, support groups for victims, counseling services, advocacy groups, etc.), and social service providers (e.g. victim support, counseling services, shelters, etc.) in their region, by meeting with these groups to determine their interest in regular communication with the Agency.</p>
IV.1.6	To ensure sustainable funding and the presence of the Free Legal Aid Agency (the Agency) in all municipalities, by increasing the number of legal aid officers in its regional offices;	2021/2023	Kosovo Budget Donors	Free Legal Aid Agency as well as specialized NGOs (CLARD) etc.	The number of legal aid officers in the Agency's regional offices has increased	<p>AFLA faced significant challenges in achieving its objectives as a result of the lack of a budget for the extension of Legal Aid throughout the territory of the Republic of Kosovo in accordance with Article 22 of the Law on Free Legal Aid, which provides for the establishment of the Regional Offices and Mobile Offices for Free Legal Aid to cover the entire territory of the Republic of Kosovo, so that citizens who do not have sufficient funds to ensure efficient access to the justice system can benefit from the provision of Free Legal Aid services.</p> <p>Currently, Free Legal Aid is provided through 7 (seven) regional offices for free legal aid which operate in: ROFLA in Prishtina, Mitrovica, Peja, Prizren, Gjilan, Gjakova and Ferizaj and through 14 (fourteen) mobile offices operating in the following municipalities: Fushe Kosova, Drenas, Deçan, Istog, Suhareka, Dragash, North Mitrovica, Zveçan, Leposaviq, Zubin Potok, Malisheva, Graçanica, Skënderaj and Kamenica.</p> <p>These offices are funded from the budget of the Republic of Kosovo.</p> <p>To fulfill the legal obligation, we submitted draft proposals to donors and managed to provide free legal assistance through 6 (six) mobile offices financially supported by GIZ until June 30, 2023, which have been operating in municipalities: Podujeva, Klina, Lipjan, Shtime, Kaçanik, and Hani i Elezit,</p>

						<p>enabling the employment of 4 (four) officers who have provided free legal assistance. Furthermore, the Free Legal Aid Agency also has the Mobile Clinic, which operates to implement awareness and informative campaigns for citizens.</p> <p>The budget request of the AFLA to open Mobile Offices in 6 municipalities has received support from the Ministry of Justice. For the latest 2024 budget quarter, 4 (four) official legal positions for GIZ-supported mobile offices have been secured, and 1 (one) official legal position has been allowed for opening a mobile office in another Municipality.</p>
IV.1.7	To ensure a greater number of representations in courts through sustainable funding.	2021/2023	Kosovo Budget Donors	Free Legal Aid Agency as well as specialized NGOs (CLARD) etc.	The number of parties represented in courts has increased	<p>In the reporting period for 2023, 584 (five hundred and eighty-four) lawyers were engaged, of them 539 (five hundred and thirty-nine) in civil proceedings, 14 (fourteen) in administrative proceedings and 31 (thirty-one) in criminal proceedings. Compared to the previous year, we have seen a 4.84% increase in lawyer engagement.</p> <p>From year to year, the number of representations before the courts is continuously increasing.</p>
IV.1.8	To provide facilities for access to the justice system for asylum seekers, refugees, stateless persons, providing you with adequate institutional translation in the official languages and the language they	Ongoing	Kosovo Budget Donors	KJC KPC	<p>The number of translation services offered</p> <p>The number of individuals who have benefited from translation services in their language</p>	KJC has created facilities for the use of languages, licensed court translators and interpreters, a process which was also supervised by international partners.

	understand.					
IV.2	Specific objective: Functioning of the Mediation System					Implementation progress
IV.2.1	To organize awareness campaigns to inform citizens about the possibility of using mediation, as well as promoting the mediation process	2021-2022	Kosovo Budget Donors	MJ KJC Kosovo Prosecutorial Council,	Promotional activities carried out regarding raising public awareness about mediation and mediation centers;	<p>KJC, in cooperation with USAID, is promoting mediation through briefing tools, social networks and brochures.</p> <p>The Kosovo Judicial Council (KJC), with the support of the USAID Commercial Justice Program, has drafted the Protocol for Referral of appropriate civil cases to the Mediation procedure.</p> <p>This Protocol aims to guide and facilitate the work of judges and staff, during the process of identifying and referring cases that are appropriate to be sent to the mediation procedure. Furthermore, it exists</p> <p>The mediation procedures will have a direct impact on boosting efficiency, enhancing performance and the reputation of the judicial system, increasing public trust, and offering easier, quicker alternative solutions for citizens, thus notably enhancing Kosovo's judicial system in return.</p>
IV.2.2	To promote and offer mediation as a means of alternative dispute resolution for all categories at risk under current legislation, as well as to ensure adequate compensation and funding for this service	2021-2023	Kosovo Budget Donors	MJ KJC Kosovo Prosecutorial Council,	<p>The necessary budget for the functioning of the mediation service has been provided</p> <p>The number of beneficiaries from mediation as a means of alternative dispute resolution</p>	<p>MJ and the MESTI have prepared the Guide for Peer Mediation, which aims to prevent children from being involved in criminal acts, by not allowing violence and conflicts, and by improving social relationships within the school.</p> <p>Although mediation has started to be applied relatively late, statistics show that there is a gradual increase in the cases referred to the mediation procedure. Up to now, approximately 11,530 cases (excluding the year 2016, in three regions) have been referred to mediation proceedings, resulting in the resolution of non-agreement in about 9,320 cases. What can be observed from these statistics are the results of successful settlement agreements. Even more reason to consider mediation as an alternative for resolving disputes.</p> <p>Two Administrative Instructions on mediation were approved in 2021,</p> <ul style="list-style-type: none"> - Administrative Instruction MJ-No. 05/2021 on the Determining the Mediation Procedure of the Self-initiation of Cases and Cases Referred to by the Administrative Body, - Administrative Instruction MJ-No. 4/2021 Mediators Fee of in the Republic of Kosovo. <p>Statistics of cases in the mediation procedure for 2021 referred by the courts and basic prosecutions.</p> <p>Cases referred by the courts; There are 2232 criminal cases in total, of which 1830 were resolved, 383 were not resolved, 19 under procedure.</p>

						<p>There was a total of 887 civil cases, of which 642 were resolved, 222 were not resolved, 23 under procedure.</p> <p>Total 3119.</p> <p>The cases referred to by the prosecution offices in 2021 were 2,315, of which 1,765 cases were resolved, 308 cases were not resolved, and 240 cases were pending.</p> <p>In 2023, the mediation office dealt with a total of 864 legal cases, including 287 criminal cases and 577 civil cases, with a total of 397 cases resolved through mediation agreements.</p>
IV.2.3	Where appropriate, informal dispute resolution mechanisms should be used in cases of child law offenders, including <i>mediation and restorative justice practices⁴ for minors in conflict with the law</i>	2021-2023	Kosovo Budget Donors	State Juvenile Prosecutor Correctional Service and Kosovo Probation Service MJ AFLA NGOs that provide free legal aid	Restorative justice, an alternative approach to addressing the consequenc es of committing a criminal act, has been promoted	<p>On 14.1.2023, Administrative Instruction (GRK) No. 01/2021 on Protection and Treatment of Children as Offenders of Criminal Offences Under the Age of Criminal Responsibility was approved.</p> <p>This Instruction foresees Mediation between peers in order to give the possibility of returning to normal relationships between peers and rehabilitating the child and re-integrating him into society.</p>
IV.3	Specific objective: Improve the implementation of the right to free legal aid					

⁴Restorative justice is an approach to crime that recognizes the consequences of crime on the victim, the community in which the crime occurred, and the offender. Its primary focus is to repair the harm caused by the violation, to heal the community and the victim, and to offer the offender the opportunity to make a positive contribution to the community

						Implementation progress
IV.3.1	Informing and raising public awareness about the exercise of the right to free legal aid, in order to ensure effective access to justice for citizens who do not have sufficient financial resources.	2021-2023	Kosovo Budget Donors	Agency for Free Legal Aid (AFLA) Office of the Chief State Prosecutor	The awareness of citizens regarding the realization of the right to free legal aid has increased through various forms and promotion activities	<p>With the aim of informing and raising awareness, AFLA organizes and becomes part of these awareness campaigns:</p> <p>Free Legal Aid Week with the motto 'Protect your right,' conferences and informative meetings with various municipal actors were held, and citizens were informed through the distribution of 5,000 brochures in 4 languages: Albanian, Serbian, English, and Turkish, as well as in Braille, 80 posters, 3 TV spots, publications on websites and social networks, 5 media appearances, lectures in institutions, and with groups of public interest; with non-majority communities. With the support of the USAID JAK Project and the donor GIZ, we have worked on preparing brochures and posters printed on Free Legal Aid Week. This year we have also prepared special leaflets regarding Free Legal Aid for repatriated persons in Kosovo.</p> <p>- AFLA has joined, as every other year, this year's global campaign "16 Days of Activism against Gender-Based Violence" by being part of the dozens of activities carried out by the Ministry of Justice. During this campaign, approximately 500 brochures were distributed.</p> <p>To reach information to non-majority communities during 2023, the following were held:</p> <ul style="list-style-type: none"> •6 legal informative sessions with the Roma community on Access to Justice together with EUKOJUST in various regions of Kosovo. • 1 legal informative session with the non-majority communities in the region of Peja by AFLA, as well as many other meetings and tables.
IV.3.2	To substantially increase the budget for the free legal aid program.	2021-2022	Kosovo Budget Donors	Kosovo Government MFLT AFLA	The necessary budget for quality provision of free legal aid has been provided	<p>AFLA faced significant challenges in achieving its objectives as a result of the lack of a budget for the extension of Legal Aid throughout the territory of the Republic of Kosovo in accordance with Article 22 of the Law on Free Legal Aid, which provides for the establishment of the Regional Offices and Mobile Offices for Free Legal Aid to cover the entire territory of the Republic of Kosovo, so that citizens who do not have sufficient funds to ensure efficient access to the justice system can benefit from the provision of Free Legal Aid services.</p> <p>Currently, Free Legal Aid is provided through 7 (seven) regional offices for free legal aid which operate in: ROFLA operates in Prishtina, Mitrovica, Peja,</p>

						<p>Prizren, Gjilan, Gjakova, and Ferizaj, as well as through 14 (fourteen) mobile offices that operate in the following municipalities: Fushe Kosova, Drenas, Deçan, Istog, Suhareka, Dragash, North Mitrovica, Zvecan, Leposavic, Zubin Potok, Malisheva, Gracanica, Skenderaj, and Kamenica.</p> <p>These offices are funded from the budget of the Republic of Kosovo.</p> <p>To fulfill the legal obligation, we submitted draft proposals to donors and managed to provide free legal assistance through 6 (six) mobile offices financially supported by GIZ until June 30, 2023, which have been operating in municipalities: Podujeva, Klina, Lipjan, Shtime, Kaçanik, and Hani i Elezit, enabling the employment of 4 (four) officers who have provided free legal assistance. Furthermore, AFLA also has the Mobile Clinic, which operates to carry out awareness and informative campaigns for the citizens. AFLA has not fully complied with Article 22 of the Law on Free Legal Aid, where to achieve full coverage in the entire territory of the Republic of Kosovo, the opening of Mobile Offices in all municipalities of Kosovo is foreseen.</p> <p>The budget request of the AFLA to open Mobile Offices in 6 municipalities has received support from the Ministry of Justice. For the latest 2024 budget quarter, 4 (four) official legal positions for GIZ-supported mobile offices have been secured, and 1 (one) official legal position has been allowed for opening a mobile office in another Municipality.</p> <p>Likewise, the AFLA budget for goods and services has been raised by €40,000.00 for the 2024 fiscal year.</p>
IV.3.3	To increase cooperation between the Agency for Free Legal Aid and Non-Governmental Organizations that offer free	Ongoing	Kosovo Budget Donors	Agency for Free Legal Aid Regional offices for free legal aid NGOs that provide free legal aid	Memorandums of understanding reached between the Legal Aid Agency and Non-Governmental	In June 2023, the Ministry of Justice signed Regulation MJ - NO. 05/2023, for determining the criteria for the provision of free legal aid by NGOs that entered partnership with the Agency for Free Legal Aid. Hence, based on the regulations, all necessary actions have been completed; a public call has been opened for NGOs to apply for entry into partnership, the Commission for the evaluation of criteria has been formed and based on the evaluations of the Commission, six NGOs have met the criteria set out in the regulations. Currently, we are in the phase of signing Partnership Agreements with NGOs.

	Legal Aid				Organizations providing free Legal Aid	
IV.3.4	NGOs provide legal services authorized based on the criteria determined by the Council, with the proposal of the Director of the Agency for Free Legal Aid	2021-2022	Kosovo Budget Donors	Agency for Free Legal Aid NGOs that provide free legal aid	The criteria are defined, and services are offered according to the criteria	In June 2023, the Ministry of Justice signed Regulation MJ - NO. 05/2023, for determining the criteria for the provision of free legal aid by NGOs that entered partnership with the Agency for Free Legal Aid. Hence, based on the regulations, all necessary actions have been completed; a public call has been opened for NGOs to apply for entry into partnership, the Commission for the evaluation of criteria has been formed and based on the evaluations of the Commission, six NGOs have met the criteria set out in the regulations. Currently, we are in the phase of signing Partnership Agreements with NGOs.
IV.4	Specific objective: Mitigate obstacles to the protection of victims of crime, for survivors of gender-based violence, including domestic violence; Implementation progress					
IV.4.1	To report on sustainable funding for the crime victim compensation program, provided for in Law No. 05/L - 036 on the Compensation of Crime Victims;	2021-2023	Kosovo Budget Donors	MJ Crime Victim Compensation Commission KPC KJC Victim's Protection and Assistance Office Free Legal Aid Office NGOs that provide free legal aid to	The Law No. 05/L - 036 on the Compensation of Crime Victims has been implemented, and compensation has been made to victims for the damage caused The number of victims	In the period January-December 2023, 129 (one hundred twenty-nine) victims have benefited from the compensation program. The total amount of the crime victim compensation tax in 2023 was €228,978.00 As of 2023, a total of 129 (one hundred and twenty-nine) victims have received compensation

				victims.	who have received compensation in accordance with Law No. 05/L-036 on the Compensation of Crime Victims	
IV.4.2	Alleviation of obstacles for the protection of crime victims, in accordance with the legal obligations of the relevant institutions	2021/2022	Kosovo Budget Donors	MJ Crime Victim Compensation Commission KPC KJC Victim's Protection and Assistance Office Free Legal Aid Office Healthcare and social care institutions Police NGOs that provide free legal aid to victims.	The Law on Compensation of Crime Victims has been amended and approved Competent institutions that encounter the victim inform the victims in a timely manner about the right to compensation in accordance with legal obligations	The Law on the Compensation of Crime Victims entered into force on 17.11.2022, which includes and addresses a series of changes such as: <ol style="list-style-type: none"> 1. Extending the deadline for application from 6 months as it was in the old law, to 3 years after the receipt of the final judgment. 2. Creating the possibility of immediate access to compensation for victims of domestic violence, child victims, etc. 3. Changing the methods and amount of compensation, especially for criminal acts of domestic violence, child victims, etc. 4. The budget in the compensation fund has increased from 78,000 Euro as it was in previous years, in 2023 it was 148,000 Euro and for the year 2024 we have planned a budget of 200,000 Euro because of increasing the compensation value. 5. The application forms and methods of application have been simplified. Applicants may submit their compensation requests electronically to the commission's email address, in person, or by mail. Furthermore, sublegal acts have been drafted, the regulations on compensation methods, as well as the content of the registers that have entered into force. In all cases when victims or claimants apply for compensation, the staff of the division assists and informs you about the application procedure and keeps victims informed at every stage. The network of institutions providing services to crime victims informs the victims of their right to compensation. Whenever they encounter victims, the Kosovo Police informs them about their rights as derived from the current legislation. In 2023, KP has also launched the

						brochure STOP DOMESTIC VIOLENCE, where the rights of domestic violence victims are listed inside this brochure.													
IV.4.3	To ensure support in realizing the right to compensation for children, women, and victims of human trafficking.	Ongoing	Kosovo Budget The funds from the Program for compensating crime victims that are included in the budget in the amount of nearly 100,000 Euro, which exist as a regular budget line	MJ MFLT MIAPA	The total number of applicants; the number of applicants whose compensation has been denied; the number of applicants who were granted compensation; the amount of compensation given to the applicants,	<p>129 requests were received in 2023 for compensation.</p> <p>-24 requests have been rejected</p> <p>-98 have been approved</p> <p>-7 ongoing.</p> <p>The total compensation amount is 221,249.53 Euro</p> <table border="1"> <tr><td>Domestic violence 39 cases</td></tr> <tr><td>Rape 11 cases</td></tr> <tr><td>Sexual abuse of children 8 cases</td></tr> <tr><td>Sexual harassment 9 cases</td></tr> <tr><td>War Crimes 12 cases</td></tr> <tr><td>Human trafficking 3 cases</td></tr> <tr><td>Murder 13 cases</td></tr> <tr><td>Attempted murder 9 cases</td></tr> <tr><td>Serious physical injury 13 cases</td></tr> <tr><td>Minor physical injury 10 cases</td></tr> <tr><td>Robbery 1 case and</td></tr> <tr><td>Court contempt 1 case</td></tr> <tr><td></td></tr> </table>	Domestic violence 39 cases	Rape 11 cases	Sexual abuse of children 8 cases	Sexual harassment 9 cases	War Crimes 12 cases	Human trafficking 3 cases	Murder 13 cases	Attempted murder 9 cases	Serious physical injury 13 cases	Minor physical injury 10 cases	Robbery 1 case and	Court contempt 1 case	
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IV.4.4	To inform the public opinion, to organize and hold promotional activities for the promotion of the Program for the Compensation of Crime	Ongoing	Kosovo Budget Donors	MJ Crime Victim Compensation Commission	The right to compensation for crime victims has been promoted, through awareness campaigns, debates or other forms of promotion.	<p>The Division for Victim Support, together with its partners, has conducted training sessions with Judges, Prosecutors, Victim Advocates, Social Workers, Kosovo Police, Human Trafficking Units, various NGOs who have been informed about victims' right to compensation.</p> <p>An informative campaign has been implemented on the rights of victims in compensation through banners or informational posters, leaflets, brochures that have been placed and distributed in relevant institutions and various NGOs.</p> <p>The information in the MJ website link has been updated.</p> <p>Link –https://md.rks-gov.net/page.aspx?id=1,103</p>													

	Victims ⁵					
IV.4.5	Assessment of respect for human rights in criminal court proceedings in Kosovo	Ongoing	Kosovo Budget	KJC KJC KRC	Respecting the rights of prisoners in accordance with the standards set by the current legislation and international human rights standards	Courts treat all parties and participants in criminal proceedings by complying with the principles provided for in the Constitution, International Conventions and criminal legislation.
IV.4.6	Ensuring and providing access to justice for victims of sexual violence during wartime	Ongoing	Budget Donors	The government commission for the recognition and verification of the status of persons violated during the last war in Kosovo Prosecutor's Offices Courts	The number of criminal charges and indictments filed for sexual violence during the war	From the data provided by the Special Prosecution Office of the Republic of Kosovo (SPRK), it results that the number of ongoing cases involving victims of sexual violence during the war in Kosovo is as follows: 50 - victims of sexual violence 48 cases for the female gender) (2 cases for the male gender).

⁵Law of Kosovo 05 / L-036 on the Compensation of Crime Victims regulates the right to compensation for victims of violent crimes and their dependents. The law was approved in 2015 listing violent crimes compensated by the victim compensation fund. Crimes that should be compensated include human trafficking, rape, sexual abuse of children, murder, and domestic violence crimes as defined in the Domestic Violence Protection Law.

IV.5	<p>Specific objective: Ensure implementation of women’s property and inheritance rights, and of property rights of communities and IDPs</p> <p style="text-align: right;">Implementation progress</p>					
IV.5.1	Registration of joint property on behalf of both spouses	2021-2023	No additional costs	Kosovo Cadastral Agency (KCA) Municipalities AGE	Joint property registered on behalf of both	Affirmative action for registering joint property on behalf of both spouses free of charge. AGE proposed to the Government to adopt the continuation of the affirmative measures under “Administrative Instruction on Registration of Joint Immovable Property on Behalf of Both Spouses Free of Charge”. The AI was extended for another year, April 2023-April 2024. From this affirmative measure, for the period January-December 2023, 5050 (five thousand and fifty) properties were registered on behalf of both spouses.
IV.5.2	Organising awareness-raising campaigns on the right to inheritance and property	2021-2023	Budget Donors' funding	MJ, AGE, municipalities MLG	Implemented campaigns and promotional activities	AGE, with the aim of sensitizing women's property rights and benefits through the application of the affirmative measure, has made a television video spot for the Administrative Instruction on Registration of Joint Property on Behalf of Both Spouses - free of charge. Total value is 1450.00 Euro: https://www.youtube.com/watch?v=NYuCL7TtB1Y The Municipality of Istog SHRC (Sector for Human Rights and Communities) in cooperation with the Directorate of Cadastral and Geodesy with the support of OSCE in May 2023, organized and held two meetings aimed at discussing, informing, and raising awareness among women about the right to inheritance and property. At these meetings brochures with information on inheritance rights and property were distributed. Rahovec Municipality has organized an awareness campaign on inheritance rights, leaflets are distributed to promote the Administrative Instruction for registering property on behalf of both spouses. Also, the Notice has been placed on A3 in front of the Cadastral and Geodesy Directorate. We have organized awareness campaigns on the right to inheritance, distributing ROLL UP with the aim of promoting the Administrative Instruction for registering property on behalf of both spouses. Spot promoting airing two months in a row on local TV-Malisheva TV for property registration on behalf of both spouses
IV.5.3	To ensure the property rights of communities and IDPs are implemented through the	2021-2023	Budget Donors' funding	KPCVA Executive Secretariat Kosovo Police	The return of property rights to communities and IDPs, because of	The number of fully implemented decisions is 324.

	enforcement of decisions made by the KPCVA (or its successor body)				the implementation of decisions by the KPCVA The total number of fully implemented decisions	
IV.5.4	KPCVA must implement eviction orders according to the executive powers of KPCVA, and must facilitate the eventual removal and removal of occupiers	2021-2023	No additional costs	KPCVA's Kosovo Police	Number of eviction orders enforced, either of occupied or reoccupied properties <i>Eviction of illegal occupiers from the respective properties according to the executive powers of the Agency</i>	The number of eviction orders implemented in the reporting period is 5. There are 65 eviction orders pending, where 90% of these properties are in the northern part of the country. The Kosovo Police has assisted the Property Agency in 51 cases.
IV.5.5	The decisions of the Constitutional Court on property matters must be fully respected and	2022-2023	Kosovo Budget	KPCVA Executive Secretariat	Total number of decisions implemented regarding property rights	There are no implemented decisions of the Constitutional Court for the period 2022-2023. During the implementation process, there are three decisions which have been requested by the applicants to be implemented by making a physical separation as the implementation is not possible without physical separation. Another reason for not implementing the other two decisions is also the construction of illegal structures, the Agency, based on the current legal framework, has approached the parties with mediation and so far, this tool has not been accepted, but the Agency remains committed to applying this tool if

	implemented promptly					the parties agree later. Two decisions have not yet been implemented due to the non-submission of the documents requested by the Agency (the claimant is dead and the heirs must have the inheritance decision - the property has an illegal structure).
IV.5.6	To fully implement the provisions of Law No. 02/L-37 "on the Use of Languages" to ensure that members of non-majority communities can access information and can participate in all procedures in which their property rights are affected.	2021-2023	Kosovo Budget	(KPCVA) Courts Prosecutor's Offices Office of Community Affairs Office of the Language Commissioner	Members of non-majority communities may access information and participate in all procedures affecting their property rights in accordance with the provisions of Law No. 02/L-37 "on the Use of Languages."	All participants in court proceedings, before prosecution offices, the Police or the Kosovo Correctional Service, have the right to use their native languages. The translation is provided free of charge by the court, namely the aforementioned bodies. No complaint has been reported regarding the realisation of this right in the procedures where their property rights were affected. The Agency for Property Comparison and Verification fully implements the Law. No. 02/L-37 and documentation is issued in all three official languages in Kosovo. The Office of the Language Commissioner (OLC) has not received any complaints from citizens on this issue.
IV.5.7	Conforming to the Regulation on the Return of Displaced Persons and Sustainable Solutions 01/2008, the Government establishes the Central Commission	2021	Kosovo Budget	MCR OPM MFLT MESPI UNHCR	The government has decided to establish the Central Commission for Appeals	It has been implemented. The Commission was established by Decision No. 13/116 of the GRK on 28.12.2022.

	for Appeals					
IV.5.8	MCRO prepares the appropriate action plans in accordance with municipal priorities, to the Municipality in fulfilling its obligations regarding the return and re-integration process based on Regulation on Municipal Offices for Communities and Return which drafts the Municipal Action Plan for Return	2021/2023	Kosovo Budget Donors	MCR Municipalities MOCR (Municipal Offices for Communities and Return) MLGA UNHCR	The number of developed and approved plans Category and number of individuals who have benefited	The Municipality of Kamenica has prepared and approved the Municipal Plan for Sustainable Reintegration of Returnees and Integration of Foreigners in the Municipality of Kamenica 2023 - 2025 The Municipality of Podujeva has prepared and completed the Municipal Plan for Sustainable Reintegration of Returnees and Integration of Foreigners in the Municipality of Podujeva 2023-2025. The Municipality of Prishtina has drafted the Plan for the Reintegration of Returnees and Integration of Foreigners, the Plan for the advancement of community rights, the local action plan for return There have been no returns from 2021 and 1 family has been reintegrated, 10 families are paid housing, and other services and benefits in the business plan, professional training, etc. The MOCR has approved 2 action plans aimed at the sustainable integration of repatriated persons and returned persons (2023-2025) In the municipality of Malisheva, the Action Plan has been drafted by the office for communities for returnees and reintegrated persons Also, the CEC (community engagement center which serves reintegrated persons) has been renovated for various activities and announcements. In accordance with the Regulation on the Return of Displaced Persons and Sustainable Solutions 01/2018 Regulation No. 02/2010 on Municipal Offices for Communities and Return, the official of the MOCR prepares plans and takes relevant actions in line with municipal priorities to assist the municipality in fulfilling its obligations.