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*Zyra e Kryeministrit-Ured Premijera-Office of the Prime Minister*

Zyra për Qeverisje të Mirë/Kancelarija za Dobro Upravljanje/Office on Good  
Governance

**REPORT FOR 2022**  
**ON THE IMPLEMENTATION OF THE ACTION PLAN**  
**FOR 2022-2024**  
**OF THE STRATEGY FOR THE ADVANCEMENT OF**  
**THE RIGHTS OF THE ROMA AND ASHKALI**  
**COMMUNITIES IN THE REPUBLIC OF KOSOVO FOR**  
**2022-2026**

**Prishtina, 2023**

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# 1 ACRONYMS

EARK	Employment Agency of the Republic of Kosovo
KAS	Kosovo Agency of Statistics
EU	European Union
MED	Municipal Education Directorate
SFCPD	Scheme for Families with Children with Permanent Disabilities
NIPHK	National Institute of Public Health of Kosovo
MLGA	Ministry of Local Government Administration
MESTI	Ministry of Education, Science, Technology and Innovation
ALMM	Active Labor Market Measures
MCR	Ministry of Communities and Returns
MESPI	Ministry of Environment, Spatial Planning and Infrastructure
MPB	Ministry of Internal Affairs and Public Administration
MLSW	Ministry of Labour and Social Welfare
MoH	Ministry of Health
NGO	Non-Governmental Organization
OSCE	Organization for Security and Co-operation in Europe
VTC	Vocational Training Center in Kosovo
MFMC	Main Family Medicine Centers
MFHC	Main Family Health Centers
CSW	Centers for Social Work
ESML	Electronic System of the Ministry of Labour
EMIS	Education Management Information System
SAS	Social Assistance Scheme
AI	Administrative Instruction
UNDP	United Nations Development Programme
VoRAE	Voice of Roma, Ashkali and Egyptians
OCA	Office of Community Affairs
OGG/OPM	Office of Good Governance/Office of the Prime Minister

## 2 INTRODUCTION

This Annual Report is prepared by the Office of Good Governance/Office of the Prime Minister for the implementation of the Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024.

The report presents the real factual situation of the Roma and Ashkali communities in Kosovo society through the evaluation of the implementation of activities by the Kosovo institution and the impact of the implementation of the Strategy and Action Plan for the improvement of the educational, socio-economic, cultural and health situation of the Roma and Ashkali communities.

On 20 July 2022, the Government of the Republic of Kosovo hold its 89<sup>th</sup> on 20.07.2023 wherein it issued Decision No. 02/89 and approved the Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024.

The Strategy aims to effectively increase the provision of opportunities, equal access and maintenance of inclusive quality education; increase equal access to stable employment and reduce poverty; improve health and increasing equal access to quality health services; increase equal access to sustainable housing, essential services and public infrastructure; and preventing and combating discrimination, racism, hate speech, hate crimes, segregation, prejudice, stereotyping, and bullying against the Roma and Ashkali communities.

The Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024 represent a continuation of the policies of the Government of the Republic of Kosovo for building a multi-ethnic society and creating a state of equal citizens, which will guarantee the rights of each citizen, civil liberties and the equality of all citizens.

The Strategy has also been drafted based on the EU Framework for Roma Integration, with five action areas defined and addressed in the Strategy: education, employment and social welfare, health, housing and discrimination. These areas represent the priorities the implementation of the Strategy must be faced, and they interact with each other. In most cases, they represent both causes and consequences or effects of each other, it is therefore vital to work on each in order to achieve effective results. A strategic objective has been defined for each of the five areas of the Strategy. Each strategic objective is broken down into specific objectives, while these specific objectives are further broken down into outcomes and activities in the Action Plan.

The achievement of these objectives will also contribute to the achievement of the national goals defined under the Sustainable Development Goals (SDGs).

Monitoring the implementation of the Strategy and Action Plan is a key issue to ensure an overview of the situation of these communities and the relationship with Kosovo institutions in five areas defined in the Strategy and Action Plan according to European standards.

The budget is key to achieving the objectives set by the Government of Kosovo. With the approval of this Action Plan, Kosovo's institutions have pledged to allocate the budget according to the Action Plan. The report indicates the Kosovo budget; the budget spent by the Kosovo institutions in discharging the responsibilities deriving from the Action Plan received by the Government of Kosovo.

However, to be effective, the policy-making process depends on regular monitoring of progress towards objectives and implementation of individual measures, and regular evaluations. Monitoring is the routine collection and analysis of information to track progress against plans set and to check compliance with standards established. This helps identify trends and patterns to adapt and improve policies and strategies.

The Annual Report for 2022 on the implementation of the Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024 with proper monitoring elaborates on the achievements, challenges and impact of the implementation to the Strategy and the Action Plan.

### **3 PURPOSE OF THE REPORT**

The Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024 are multisectoral and include a wide scope. Therefore, the drafting of the report of this Action Plan is also quite dimensional.

The purpose of the report is to highlight the activities that have been undertaken and continue to be undertaken in order to achieve the objectives contained in five areas of the Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024; in education, employment and social welfare, health, housing and discrimination. Also, in the course of the report, in addition to the evaluation made in five sectors based on the objectives of the Action Plan, the identification of problems and challenges in the implementation of the activities included in the Action Plan was done as well.

This Report will further serve as a guide for Kosovo institutions to identify applicable objectives and identify challenges from Kosovo institutions in the implementation of the Action Plan and to take concrete steps to overcome challenges from Kosovo institutions.

### **4 METHODOLOGY**

The Office of Good Governance has a leading role in the process of coordination and monitoring and evaluation of the Strategy and Action Plan.

Monitoring is a key issue for the effective implementation of the documents. For more efficient monitoring, the monitoring framework of the Strategy and Action Plan has been designed, the methodology of collecting information through the monitoring framework has been defined, which enables the collection of statistics and concrete data, allowing for an assessment of the implementation of the Action Plan.

This advanced Monitoring Framework used by the Office of Good Governance within the Office of the Prime Minister to collect data for the drafting of the report allowed for an assessment of the progress achieved in the implementation of the Action Plan.

During the drafting of the Annual Report on the implementation of the activities of the Action Plan, the information was summarized by the contact points in the ministry by sending the information electronically, by completing the monitoring framework.

This method resulted in a very clear overview where the achievements and setbacks, or even the challenges in the implementation of the Action Plan, have been observed.

## **5 PROGRESS ACHIEVED IN THE IMPLEMENTATION OF THE STRATEGY FOR THE ADVANCEMENT OF THE RIGHTS OF THE ROMA AND ASHKALI COMMUNITIES IN THE REPUBLIC OF KOSOVO FOR 2022-2026 AND THE ACTION PLAN FOR 2022-2024**

*The progress achieved in five areas of the Strategy and Action Plan is as follows:*

The Annual Report for 2022 drawn up through the data provided by the Kosovo institutions has proven that the implementation of the Strategy and the Action Plan had a substantial positive effect on the inclusion of children and young people in the education system, namely on the increase in the number of pupils and students in education, in the inclusion of the poorest in social protection schemes, in improving access to healthcare and housing services and in combating discrimination against the Roma, Ashkali and Egyptian communities. Among these achievements, the employment of these communities still remains a challenge, employment is also a challenge for the entire Kosovar society.

### **Education**

In the education sector, there have been concrete achievements in the registration and attendance of members of the Roma and Ashkali communities at the entire level of education during the 2022-2023 academic year. Also, in order to stimulate students for secondary education, MESTI, like every school year, allocated 498 scholarships to students from the Roma, Ashkali and Egyptian communities in 2022, who have met the criteria. The total allocated amount is 149,400.00 Euro.

Also, 26 students registered in the first year of studies have benefited, to whom MESTI allocated scholarships of 1000 Euro per student, in a total amount of 26,000 Euro.

In 2022, based on information from the field and from NGOs, the TPRDNES team at the central level responded and cooperated with the MEDs regarding 5 students reported as dropouts or even not registered in school from the municipality of Prizren.

While NGO VoRAE will implement a mentoring program in 8 municipalities with a total of 19 schools that will support 304 students and engage 64 mentors. The municipalities where the mentoring program will be implemented are Ferizaj, Obiliq, Lipjan, Fushe Kosova, Peja, Shtime, Klina and Mitrovica.

The result of the increased inclusion in education is enhanced by the learning centres that are seen as an important achievement in increasing inclusion in education, preventing school dropout and improving the success of Roma, Ashkali and Egyptian students in school. In 2022, 20 learning centres were registered, so far a total of 38 learning centres have been registered. The establishment and operation of 20 learning centres that support students from the Roma, Ashkali and Egyptian communities.

### **Employment**

The Government of Kosovo has undertaken measures in different areas for the advancement of the rights of communities and the improvement of the socio-economic situation, such as in employment, education and for the prevention and reduction of discrimination for its citizens, with special emphasis on the communities. Informing community representatives of these measures is crucial.

The Office of Good Governance/Office of the Prime Minister, in cooperation with the Office of Community Affairs/Office of the Prime Minister, organized an outreach meeting on 7 October 2022, attended by municipal officers and civil society in order to introduce the new initiatives to help citizens in times of crisis, "One employee for each family" and the Package "to cope with inflation", "Program of the European Commission on the opportunity for Master abroad - Youngcell Project" and the introduction of the National Platform for protection against discrimination for the Roma, Ashkali and Egyptian communities.

EARK reached an agreement with VoRAE, and other organizations, where information on vocational employment and training services has been made available to enable registration and participation in vocational training in accordance with the labour market needs. As a result, in 2022, a total of 104 people from the Roma, Ashkali and Egyptian communities were included in vocational training; Roma 52, Ashkali 24 and Egyptian 28.

### **Health**

The key objective was successfully achieved because the activity addressed the lack of available reproductive health awareness-raising sessions and provided free mobile mammograms to women who are facing multiple barriers to accessing mammograms.

The Ministry of Health, supported by OSCE, organized reproductive health sessions and provided mobile mammography scans for women and girls of the Roma, Ashkali, Egyptian and

Bosniak communities on 14-22 November and 12-14 December 2022 in 5 municipalities (Prizren , Mitrovica, Gjakova, Peja, Prishtina and Ferizaj), in 11 locations Brekoc - 32 participants, Ali Ibra - 43, Peja 7 Shtatori - 42, Salahanne - 46, Dubrava - 40, Gjilan - 40, Prizren - 36, Prizren Bosnja Mahalla - 18, Priluzje - 23, Roma Mahalla Mitrovica/A - 40, FKP/PR - 30). Due to the higher interest, mammography was returned two days in Prizren and 1 day in Ferizaj between 12 and 14 December 2022.

390 women from non-majority communities in Kosovo have benefited from this project. Through regular mammography examinations, women were also informed of the prevention of sexually transmitted infections, healthy pregnancies, births and healthy menopause. 116 women received free mammography with results and detailed recommendations from the radiology specialist. 10 women did not undergo mammography; they were rejected for health reasons. The survey conducted before each health session demonstrated that 78% of participating women from non-majority communities in Kosovo have never had a breast scan. Almost half of the women who participated, 46%, did not have regular gynaecological examinations.

The qualified gynaecologist presented reproductive health sessions attended by 390 women and girls belonging to Roma, Ashkali, Egyptian and Bosniak communities. 400 kits containing a month's worth of household hygiene items have been distributed, which will reduce the hygiene poverty level of marginalized and vulnerable families.

According to the NIPHK report, training sessions with health professionals on "Home Visits" have been conducted, with over 650 parents participating in these sessions, facilitated by family doctors from Primary Health Care, including the module on the importance of vaccination. A total of 143 mobile vaccination sessions were conducted in 16 municipalities for children from the Roma, Ashkali and Egyptian communities.

NIPHK identified unvaccinated children from the Roma, Ashkali and Egyptian communities through door-to-door visits. 9,149 children from the Roma, Ashkali and Egyptian communities were visited through the "door-to-door" campaign. 2,548 children (48% girls) were identified as unvaccinated, who were vaccinated through the mobile "catch-up vaccination" vaccination campaign. 458 children have been vaccinated with the MMR vaccine.

## **Housing**

A draft law on social housing is foreseen under the legislative plan. In 2022, the Interministerial Working Group continued drafting the Draft Law on Social Housing.

Public consultations were held in the period 26.07-16.08.2022, where comments were received from 13 local and international institutions.

The Ministry of Environment, Spatial Planning and Infrastructure (MESPI), in cooperation with UN-Habitat and other international institutions, has drawn up and approved the "Feasibility Study for the Adequate Social Housing Program (February 2022)". The Feasibility Study for the Adequate Social Housing Program is supported by CEB-Bank.



CEB-Bank approved the request for a low-interest loan of €25.0 million for co-funding the Adequate Social Housing Project. In 2023, the ratification of the international agreement is expected by the Assembly of the Republic of Kosovo.

### **Discrimination**

Following the approval of the Strategy for the Advancement of the Rights of the Roma and Ashkali Communities, the said communities have been brought closer to equal development and employment opportunities.

The Strategy was approved on 20.07.2022 and aims to effectively increase the provision of opportunities, equal access and maintenance of inclusive quality education; increase equal access to stable employment and reduce poverty; improve health and increasing equal access to quality health services; increase equal access to sustainable housing, essential services and public infrastructure; and prevent and combating discrimination, racism, hate speech, hate crimes, segregation, prejudice, stereotyping, and bullying against the Roma and Ashkali communities.

This Strategy represents a continuation of the policies of the Government of the Republic of Kosovo for building a multi-ethnic society and creating a state of equal citizens, which will guarantee the rights of each citizen, civil liberties and the equality of all citizens. This Strategy aims to fill the gap between the Roma and Ashkali communities, including but not limited to the following areas: education, employment and social welfare, health, housing and discrimination.

On 01.06.2022, the Government issued Decision No. 6/81 on the Establishment of the inter-institutional Team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo. It should be noted that the establishment of the team is an interim affirmative measure for encouraging and promoting as well as achieving the employment quota of the Roma, Ashkali and Egyptian community members in the Republic of Kosovo, as defined in the Constitution, Law No. 06/L-114 on Public Officials and in the relevant applicable legislation in the Republic of Kosovo. It is also necessary to highlight that the establishment of this mechanism was also a requirement of the Declaration of the Western Balkans Partners for the integration of the Roma in the course of the European Union enlargement process (5 July 2019), known as the Poznan Declaration. This declaration, which was also signed by the Republic of Kosovo, upholds the commitments to achieve its objectives and it must therefore commit to continue and strengthen efforts for full equality and integration of the Roma, including the Ashkali and Egyptians.

The National Platform for Reporting Cases of Discrimination against the Roma, Ashkali and Egyptian Communities was launched on 22 June 2022. The purpose of the platform is to contribute to preventing and combating discrimination against the Roma, Ashkali and Egyptian communities by providing easier access for citizens to report discrimination cases against the Roma, Ashkali and Egyptian communities and refer them to the relevant institutions. It is a unique case, in the region and beyond, for a Government to open a platform to enable citizens to report possible discrimination cases.

The Technical Working Group for protection from discrimination against the Roma, Ashkali and Egyptian communities is operational. The purpose of establishing the Technical Working Group is to implement the responsibilities arising under the Declaration of the Western Balkan Partners for the Integration of Roma in the course of the European Union enlargement process.

The Office of the Prime Minister of the Republic of Kosovo organized the Regional Summit Against Racial Discrimination on 7 November 2022, in order to exchange experiences with the governments of the regional countries regarding the actions they have taken to prevent and fight racism and discrimination against Roma, Ashkali and Egyptian communities and discuss ways on how to break the social exclusion cycle. The slogan of the Summit was “Together and equal”.

## **6 PROGRESS BASED ON THE OBJECTIVES OF THE IMPLEMENTATION OF THE STRATEGY AND THE ACTION PLAN FOR THE INCLUSION OF THE ROMA AND ASHKALI COMMUNITIES IN KOSOVO SOCIETY 2017-2021**

### ***6.1 Activities, achievements, challenges and recommendations***

#### **6.1.1 Education**

**Strategic Objective 1:** Effectively increase the provision of opportunities, equal access and progress in comprehensive quality education for the Roma and Ashkali community

**Specific Objective 1.1:** Raising awareness and promoting the importance of education and inclusion of Roma and Ashkali children at all levels of education and all relevant stakeholders.

According to EMIS-MESTI, the data recorded in the academic year 2022/2023 include specific gender indicators for most of the basic data such as student enrollment;

No. of Roma students,	F. 509,	M. 530,	Total 1039
No. of Ashkali students	F. 1914,	M. 2051,	Total 3965
No. of Egyptian students	F. 633,	M. 110,	Total 3306

Total: 6362

**Table 1.** Students by ethnicity 2022/2023

Nxënësit sipas përkatësisë etnike, 2022/23,total												
Niveli	Ashkalinjë			Romë			Egjiptianë			Gjithsej		
	M	F	Gj	M	F	Gj	M	F	Gj	M	F	Gj
Arsimi parashkollor (mosha 0-<5)	0	3	3	4	10	14	1	1	2	5	14	19
Arsimi parafillor (mosha 5-<6)	111	112	223	43	30	73	45	39	84	199	181	380
Fillor/ mesem i ulët	1846	1732	3578	447	437	884	569	516	1085	2862	2685	5547
I mesem i lartë	94	67	161	36	32	68	110	77	187	240	176	416
Gjithsej	2051	1914	3965	530	509	1039	725	633	1358	3306	3056	6362

The administrative instruction provides facilities for vulnerable groups in enrollment in preschool institutions.

Primary education is compulsory and no one is denied the right to education. While enrollment in higher secondary education is done with the understanding of MED, who provide facilities for enrollment in higher secondary schools every year, this form of enrollment is applied every school year, taking into account the cooperation between MESTI and MED.

Also, in order to stimulate students to attend secondary education, MESTI awards scholarships to 500 students from the Roma, Ashkali and Egyptian communities every school year. As a result of increased inclusion in education is enhanced by the learning centres that are seen as an important achievement in increasing inclusion in education, preventing school dropout and improving the success of Roma, Ashkali and Egyptian students in school. The Learning Centers offer pre-primary education, as well as additional lessons, supplementary classes, homework assistance for compulsory education students, as well as other social and educational activities for Roma, Ashkali and Egyptian children and students. In addition to these, Learning Centers often serve as a bridge between families, the community and educational institutions.

Teams for Prevention and Response to Dropout and Non-Enrollment in School are operational and continue to work in this direction. During 2022, based on information from the field and from NGOs, the TPRDNES team at the central level responded and cooperated with the MEDs regarding 5 students reported as dropouts or even not registered in school from the municipality of Prizren.

Based on the measures taken and the commitment of the Kosovo institutions, MESTI-School and Team, the number of students who dropped out from the school year 2020/2021 decreased significantly in the school year 2021/2022 as shown in the following tables. The dropout in the school year 2020/2021 was 134, significantly higher in the school year 2021/2022 it was 106, and the details can be seen in the tables.

**Table 2: Dropout students, 2020/21**

Grade	Ashkali			Roma			Egyptian			Total		
	M	F	S	M	F	S	M	F	S	M	F	S
Grade 1-9	27	25	52	3	0	3	6	2	8	36	27	63
Grade 10-12	0	0	0	0	0	0	3	1	4	3	1	4
<b>Total</b>	27	25	52	3	0	3	9	3	12	39	28	67

**Table 3: Dropout students, 2021/22**

Class	Ashkali			Roma			Egyptian			Total		
	M	F	S	M	F	S	M	F	S	M	F	S
Grade 1-9	22	18	40	0	1	1	6	4	10	28	23	51
Grade 10-12	1	1	2	0	0	0	0	0	0	1	1	2
<b>Total</b>	23	19	42	0	1	1	6	4	10	29	24	53

Supplementary learning of the Romani language is being organized in Prizren. Apart from the municipality of Prizren, MESTI has not received any request from the community from other municipalities that they want additional learning of the Romani language. MESTI plans to expand the supplementary teaching of the Romani language in several other municipalities based on the demands of the communities.

In 2022, 498 scholarships were awarded to the Roma, Ashkali and Egyptian community students, who met the criteria. The total allocated amount is 149,400.00 Euro.

Also, 26 students registered in the first year of studies have benefited, to whom MESTI allocated scholarships of 1000 Euro per student, in a total amount of 26,000 Euro.

**Table 4:** Scholarship beneficiaries 2022/2023

No.	Beneficiaries	Success (grade point average)	Roma		Ashkali		Egyptian	
			F	M	F	M	F	M
	498	3,0	36	34	105	115	102	106

NGOs mentor 50 students annually

The INCLUDE project allocated grants to 2 NGOs that will provide mentoring and tutoring to 600 high school students, including MESTI scholarship beneficiaries. NGO RVK has a mentoring program at the national level, and the tutoring will take place in 5 municipalities such as Prizren, Gjakova, Peja, Obiliq and Gracanica. Whereas NGO VORAE will implement the mentoring program in 8 municipalities with a total of 19 schools that will support 304 students and 64 mentors will be engaged, the municipalities where the mentoring program will be implemented are Ferizaj, Obiliq, Lipjan, Fushe Kosova, Peja, Shtime, Klina and Mitrovica.

**Table 5:** Data by the type of school for adult education

Type of school	Ashkali			Roma			Egyptian			Total		
	M	F	S	M	F	S	M	F	S	M	F	S
Tall in gymnasium	12	13	25	17	12	29	9	15	24	38	40	78

Type of school	Ashkali			Roma			Egyptian			Total		
	M	F	S	M	F	S	M	F	S	M	F	S
Total in vocational schools	82	54	136	19	20	39	101	62	163	202	136	338

SLS	Ashkali			Roma			Egyptian			Total		
	M	F	S	M	F	S	M	F	S	M	F	S
Total	94	67	161	36	32	68	110	77	187	240	176	416

MESTI organized a career orientation campaign under the open door motto, which is organized every school year in the last week of April for all students.

Free textbooks were provided to all students of the Roma, Ashkali and Egyptian communities. Supply of textbooks was done for all compulsory education students without distinction. The number of students who have been supplied with textbooks for the 2022/2023 school year is 884 Roma students, 3578 Ashkali students and 1085 Egyptian students.

**Specific Objective 1.2:** Improving the academic performance of Roma and Ashkali students through specialized complementary programs and affirmative action measures in education

Based on the requirements and the need for the institutionalization of educational centres, MESTI has drawn up Administrative Instruction No. 19/2018 on the Establishment and Functioning of Learning Centers and also drafted the guidelines for the implementation of this administrative instruction.

This administrative instruction defines the criteria and procedures for the establishment and function of learning centres.

The purpose of the learning centres is to provide support through supplementary learning to students who lag in lessons and other learning and educational activities are also offered.

There are school-based and community-based learning centres, supporting pre-primary, primary and lower secondary level students.

MESTI announced the announcement for the registration of learning centres in MESTI on its website in June 2020 and this announcement continues to be open. In 2022, 20 learning centres were registered, so far a total of 38 learning centres have been registered.

For 2022, MESTI allocated a budget of 200,000 Euro to support NGOs that run learning centres and support students from the Roma, Ashkali and Egyptian communities. The public call for funding of NGOs that run learning centres was announced on 15 April 2022 and ended on 20 May 2022. 15 NGOs have applied, the evaluation committee for the selection of project proposals of NGOs has selected 5 winning NGOs with a total of 14 learning centres, which have met the criteria.

The budget projected was executed in its entirety. The implementation of project proposals by the winning NGOs started in September 2022.

Through the INCLUDE project, grants have also been allocated to NGOs for the organization of summer and winter schools for the students of these communities.

On 28.11.2022, a meeting was held with representatives of the Roma community and the Romani language experts regarding the existing curricula and textbooks of the Romani language.

In Prizren, the meeting in the form of a roundtable organized by MESTI was held on the occasion of the week of the Romani language, which was held in the month of November. The meeting was attended by 24 people from the Roma community, while the attending representatives of educational institutions were MESTI officers and MESTI MED management.

The purpose of the meeting was to provide an opportunity to review the existing curriculum for the Romani language and culture and the opportunity and need to revise the existing textbooks for teaching the Romani language - Romani Chib 1, 2, 3.

In various meetings with NGOs, they were informed of the AI that provides facilities for enrollment in preschool institutions. Every year, MESTI holds information sessions regarding the importance of early childhood education and informs communities regarding the existence of AI 16/2020 for the facilities provided in the enrollment of children from vulnerable groups.

**Specific Objective 1.3:** Improving the academic performance of Roma and Ashkali students through specialized complementary programs and affirmative action measures in education

Consequently, a proposal for a support program was developed by the INCLUDE project.

- A training program to establish a democratic and inclusive learning community in schools was developed and subsequently accredited by MESTI. The program consists of three parts: an introduction to the Council of Europe's Framework of Reference on competencies for democratic culture, dealing with bullying in schools and environmental protection. Two manuals, one for teachers and school principals and another for trainers, have been developed and published in Albanian, English and Serbian. Manuals were distributed to all school teams at the beginning of the training.

- 24 pilot schools were selected through a competitive procedure and were included in the project. Teams of 10-12 participants were created in each school, consisting of the school principal (and deputy principal as appropriate), pre-primary and primary level teachers, including teaching assistants, a psychologist, a pedagogue and a parent, council representative. These teams participate in project activities and are supported to create inclusive learning environments.

- 240 school professionals from 24 pilot schools involved in the project, including pre-primary, primary and lower secondary level teachers, psychologists, school management and representatives of parents' councils, have completed training on democratic and inclusive culture in schools in June 2022.

Two manuals have been drafted and adopted by MESTI on democratic culture, tackling bullying in schools and environmental protection.

### **Recommendations to the education sector**

- MESTI should continue to award scholarships at least at the level of previous years.
- To increase participation in pre-school education, it is recommended to address this issue by undertaking more awareness-raising campaigns, personalized approaches for children's families, targeted interventions with families of children who are not enrolled in pre-school education.
- MESTI should start collecting data and reports from active donors in the education sector about their contributions and expenditures made in the strategy measures.
- Continue with the institutionalization of community-based learning centres and allocate the budget based on operational needs.
- The employment sector underlined the need to organize and provide courses in the Albanian language for members of the Roma and Ashkali community to enhance their skills and employment chances.

## **6.1.2 Employment and Social Welfare**

**Strategic Objective 2:** Increase equal access to sustainable employment, and reduce poverty in the Roma and Ashkali communities.

**Specific Objective 2.1** Improving access to equal participation in the labour market by systematizing members of the Roma and Ashkali communities into municipal employment offices and vocational training programs.

The Government of Kosovo has undertaken measures in different areas for the advancement of the rights of communities and the improvement of the socio-economic situation, such as in employment, education and for the prevention and reduction of discrimination for its citizens, with special emphasis for the communities. Informing community representatives of these measures is crucial.

The Office of Good Governance/Office of the Prime Minister, in cooperation with the Office of Community Affairs/Office of the Prime Minister organized an outreach meeting on 7 October 2022, and attended municipal officers and civil society. The purpose of the meeting was to introduce the new initiatives to help citizens in times of crisis, "One employee for each family" and the Package "to cope with inflation", "Program of the European Commission on the opportunity for Master abroad - Youngcell Project" and the introduction of the National Platform for protection against discrimination for the Roma, Ashkali and Egyptian communities.



The Office of Community Affairs/Office of the Prime Minister allocated 10 grants during the year for activities that promote the employment of the Roma and Ashkali communities.

OCA offered 100 places for interns in institutions under the project for new interns with special emphasis on communities.

EPRK reached an agreement with VoRAE and other organizations to promote registration and participation in vocational training in accordance with the labour market needs, informing members of vocational employment and training services. As a result, in 2022, a total of 104 people from the Roma, Ashkali and Egyptian communities were included in vocational training; Roma 52, Ashkali 24 and Egyptian 28.

In order to encourage self-employment, subsidies have been made for long-term employment of Roma and Ashkali communities in the private sector. The number included in the wage subsidy in 2022 was 26 people, of which: 7 Roma, 10 Ashkali and 9 Egyptian.

The inclusion of the Roma, Ashkali communities is one of the priorities of the Government of Kosovo. EPRK engaged members of the Roma and Ashkali communities in a paid internship in central and local level institutions. 3 persons benefited, namely 1 Roma, 1 Ashkali, 1 Egyptian. 3 members of the Roma and Ashkali communities have also been engaged in on-the-job training (cost per candidate 3x170). 3 Ashkali members were beneficiaries of on-the-job training measures.

Increasing the employment of the Roma and Ashkali communities through employment mediation is one of the goals of the Action Plan, where the number of regular employment mediators was 55; Roma 17, Ashkali 33, Egyptian 25.

In 2022, EARK held job fairs in order to inform citizens of the provision of employment services through the employment management information system (EMIS), where the presentation of vocational employment and training services were made as well.

The initiation and promotion of special training programs for the rights of communities were conducted by KAPS on 05.07.2022, supported by the Organization for Security and Cooperation in Europe/OSCE in Kosovo. The workshop was held to encourage young people from the Roma, Ashkali and Egyptian communities to apply for the Kosovo Police vacancy. 30 participants from the Roma and Ashkali community took part in this activity.

**Specific Objective 2.2** The quality of life of members of the unemployed Roma and Ashkali communities is improved through their inclusion in the protection programs and social services schemes.

In 2022, more than 60 social and family services trainers have been trained, who will develop materials/modules and provide training to social and family service providers regardless of ethnicity.

During the reporting period, social and family service providers, social workers of three levels from the governmental and non-governmental sectors from all communities regardless of ethnicity were trained.

Development of the program for two foster cares: kinship foster care, alternative foster care, as well as under the SFCPD scheme.

The relevant ministry provided through CSW foster care to all communities, including Roma, Ashkali and Egyptian children.

The results achieved based on the information in the database of the Social Services in 2022 indicated that a total number of 49 children from the Roma, Ashkali and Egyptian communities were placed in kinship foster care while 3 children were placed in alternative non-kinship foster care.

The payment was also made for the Family Scheme of children with permanent disabilities aged 1-18 years for 113 children from the Roma, Ashkali, Egyptian communities with a monthly payment of 100 Euro.

Briefing leaflets on the provision of social services as well as on the rights of Social Assistance beneficiaries, social categories and forms of protection were made available in each SWC and relevant institutions.

The protection against this category consists in the provision of 24-hour services including shelter, food, clothing, provision of health services, accommodation and all other services assessed as necessary for persons with disabilities, or mental retardation.

As part of the provision of services, 24-hour residential services for the elderly and disabled have been provided by the Special Institute of Shtime, the Home for the Elderly in Prishtina and thirteen (13) Community Homes in the municipalities of Kosovo. More than 273 residents/clients placed in these institutions from all communities have benefited from these residential services, regardless of ethnicity, with 11 of them being from the Roma, Ashkali and Egyptian communities.

There are no licensed Non-Governmental Organizations from the Roma, Ashkali and Egyptian communities, and the reason is that they did not apply based on the public announcement by the Ministry.

MFLT for the period of November 2021 to November 2022 provided financial support to non-governmental organizations/entities providing social services to vulnerable categories of society through food packages. There are 54 beneficiary organizations in the amount of 2,304,545.10 Euro within this supported. 54 beneficiary organizations in the amount of 2,304,545.10 Euro.

SFPD entered into agreements and contracts for the purchase of services for the protection and sheltering of victims of domestic violence with all shelters nationwide. All these shelters have sheltered and provided necessary services to the victims of domestic violence of all ages and ethnicities during 2022.

SFPD has established and continues to strengthen the partnership with NGOs having a housing, treatment, support and empowerment of victims of domestic violence in their programs. SFPD has established and continues to strengthen the partnership with NGOs having a housing, treatment, support and empowerment of victims of domestic violence in their programs. 81 victims sheltered in these shelters are from Roma, Ashkali and Egyptian communities.

SFPD has established and continues to strengthen the partnership with NGOs having housing, treatment, support and empowerment of victims of domestic violence in their programs. MFLT provides social assistance to all communities in Kosovo, including the Roma, Ashkali and Egyptian communities.

MFLT issued Decision No. 05-1/2022 on 27/01/2022 with the minimum payment being 70 Euro for one SAS member and the maximum being 250 Euro, regardless of the number of family members in SAS.

The Social Assistance Scheme is managed by the Centers for Social Work, the decision-making in the selection of cases is done by CSW, while the drafting of policies and the provision of the budget is done by the MFPT. About 3,000 families with 14,100 family members have benefited from the Social Assistance Scheme from Roma, Ashkali and Egyptian communities in 2022. About 3,000 families from the Roma, Egyptian and Ashkali communities have benefited from energy subsidies for the repayment of electricity debt.

MFLT/DSFP and CSW provide exceptional assistance to families that are beneficiaries of the Social Assistance Scheme and other families that meet the criteria outlined in the Administrative Instruction on exceptional assistance in exceptional circumstances, such as funeral ceremonies for family members, home damage caused by fire, earthquake or flood. The benefit amount varies from 100 Euro to 300 Euro according to this scheme and is allocated only once a year for the same need/request. A total of 39 families from the Roma, Ashkali and Egyptian communities benefited from this Scheme in 2022

Social services professionals organize multidisciplinary roundtables and cooperate with schools, police and courts. Prosecution office, mental health centres, probation service, family reunification services. The purpose of the meetings is to protect the best interests of the children and adults that fall under their mandate. The protection of the interests of children and adults is done by the Guardian Body in CSW, which is mandated to protect them according to the applicable legislation.

### **Recommendations to the employment sector**

- Establishing better cooperation with civil society and donors for support in the organization of community outreach campaigns about the benefits of activation and participation in professional training programs.
- More efforts and greater collaboration to increase community participation in ALMM, employment services and training programs.

- Further efforts to improve the representation of Roma and Ashkali communities in employment in public institutions and enterprises, which is a legal requirement with quotas defined for the communities.

### 6.1.3 Health

**Strategic Objective 3** Improving the health of members of the Roma and Ashkali communities and increasing equal access to quality health services.

**Specific Objective 3.1** Improve access to quality health services for members of the Roma and Ashkali communities.

The Ministry of Health has prioritized improving access to quality health services for members of the Roma and Ashkali communities in the Strategy and Action Plan. The priorities have been set based on the monitoring of the implementation of the Strategy and the preliminary Action Plan.

The low number of vaccinations by members of the Roma and Ashkali communities led to a part of the Strategy being devoted to education and awareness raising. Likewise, special care has been devoted to improving access to health services, especially for preventive purposes in chronic non-infectious diseases from which members of the Roma, Ashkali and Egyptian communities suffer to a significant extent.

According to MFMC, in the municipalities of Podujevo, Vitia, Peja, Gjilan, comparing awareness and health status with other years, the results are much better and there is increased care.

According to the data provided by the MFMC, there has been an increase in reproductive health awareness raising and mobile mammography examinations by women of the Roma, Ashkali and Egyptian communities.

The Ministry of Health, supported by OSCE, organized reproductive health sessions and provided mobile mammography scans for women and girls of the Roma, Ashkali, Egyptian and Bosniak communities on 14-22 November and 12-14 December 2022 in 5 municipalities (Prizren, Mitrovica, Gjakova, Peja, Prishtina and Ferizaj), in 11 locations Brekoc - 32 participants, Ali Ibra - 43, Peja 7 Shtatori - 42, Salahanne - 46, Dubrava - 40, Gjilan - 40, Prizren - 36, Prizren Bosnja Mahalla - 18, Priluzje - 23, Roma Mahalla Mitrovica/A - 40, FKP/PR - 30). Due to the higher interest, mammography was returned two days in Prizren and 1 day in Ferizaj between 12 and 14 December 2022.

A total of 390 women from non-majority communities in Kosovo have participated in the following activities; regular mammography examinations, prevention of sexually transmitted infections, healthy pregnancies, births and healthy menopause. 116 women received free mammography with results and detailed recommendations from the radiology specialist. 10 women did not undergo mammography; they were rejected for health reasons. The survey conducted before each health session demonstrated that 78% of participating women from non-

majority communities in Kosovo have never had a breast scan. Almost half of the women who participated, 46%, did not have regular gynaecological examinations.

The qualified gynaecologist presented reproductive health sessions attended by 390 women and girls belonging to Roma, Ashkali, Egyptian and Bosniak communities. 400 kits containing a month's worth of household hygiene items have been distributed, which will reduce the hygiene poverty level of marginalized and vulnerable families. The Ministry of Health provided mobile mammography and medical and technical staff from their duties; four doctors and technicians from the MoH mammography staff - a gynaecologist, radiology technician, and mammography engineer have been present in all 11 sites of Kosovo and three additional locations. In addition, the radiologist immediately reviewed the results of the mammogram and made an opinion on possible further medical examinations related to the prevention of breast cancer.

The key objective was successfully achieved because the activity addressed the lack of available reproductive health awareness-raising sessions and provided free mobile mammograms to women who are facing multiple barriers to accessing mammograms. This was demonstrated by the survey which showed a large proportion of women who do not regularly go for reproductive health and medical examinations.

The primary healthcare division within MoH reported that 1,538 children were visited for the first time in 2022 under the home visit program for children aged 0-3 from the Roma, Ashkali and Egyptian communities, while 206 pregnant women from the Roma, Ashkali and Egyptian communities were visited for the first time.

Home visits for mothers and children as well as other vulnerable groups were conducted by the MFMC. The number of children aged 0-3 years of the Roma, Ashkali and Egyptian communities, who were paid home visits for mothers and children according to MFMC is as follows:

Ferizaj - 49 children, 1 pregnant woman.

Obiliq - 926 children of the Roma and Ashkali community

Prizren - 113 mothers and children of the community concerned.

Podujevo -123 visits and services

Rahovec - 500 visits.

Peja- 19 visits

Gjakova - 429 home visits

Vitia - 2 families

Mitrovica - 19 children and 10 pregnant mothers were visited.

**Specific Objective 3.2** Improving the health of members of the Roma and Ashkali communities by raising awareness and promoting the importance of vaccination and prevention of chronic non-communicable diseases.

Awareness raising and promotion of the importance of vaccination and prevention of chronic non-communicable diseases have a special role in improving the health of members of the Roma and Ashkali communities. The Ministry of Health defined the following three priorities for improving the health of members of the Roma and Ashkali communities;

- 1) Providing all members of the Roma and Ashkali communities with identification documents will allow access to all members of these communities to public healthcare services;
- 2) Awareness raising of the target communities on the importance of vaccination (especially after the COVID-19 pandemic), as well as the promotion of healthy nutrition and methods for the prevention of chronic non-communicable diseases, the health of the Roma and Ashkali communities will improve in the long term;
- 3) Through the awareness raising of public health staff of all levels to fight for the equal treatment of these communities through equal quality services and the implementation of a code of ethics clearly indicating these principles and their non-compliance results in disciplinary measures, the target communities will receive quality and equal health treatment.

Various lectures, meetings and training sessions have been held on the awareness raising and encouragement of the families of the targeted Roma and Ashkali communities on the importance of vaccination.

MFMC data in the Municipality are as follows:

**Ferizaj** - Awareness-raising lectures on breast cancer and STIs were held in schools, where there are students from the Roma, Ashkali and Egyptian communities and with the community women in the village of Dubrava. 4 lectures with groups of the Roma, Ashkali and Egyptian communities, as well as the organization of three mobile teams for vaccination in the two city neighbourhoods inhabited by the citizens of the Roma Ashkali and Egyptian communities in the village of Dubrava.

**Obiliq**- Lectures were held in the communities on the topic "Increasing access, coverage and requirements for the regular vaccination program". 5 (five) awareness raising lectures, a campaign and an awareness-raising campaign were held in the community. Obiliq included 268 participants in this lecture.

Vaccination of Roma, Ashkali and Egyptian children jointly by MFMC and Obiliq supported by Balkan Sunflowers and UNICEF. 16 people participated in the lectures, while the vaccination included 56 children who were vaccinated. A total of 116 children were vaccinated with regular child vaccines; 1876 people in total with the COVID-19 vaccines and 952 people in total with the flu vaccine.

**Fushe Kosova** - A lecture was held regarding the regular vaccination of children. A lecture related to vaccination against COVID-19 and a lecture related to breastfeeding were held. 10 vaccination campaigns were held in the community, three of them being door-to-door and 7

campaigns in the “Fidan Lahu” community centre. The campaigns at the centre are accompanied by lectures on the importance of vaccination.

**Rahovec** - Mobile vaccination teams have been engaged, 4 families have agreed to vaccinate their children. About 20 lectures and activities were held during the marking of certain days. More than 200 people have participated in these activities.

Meetings between health institutions at the local and central levels and with civil society and donors dealing with health activities are of particular importance for the coordination of health activities.

**Prizren** - 2 meetings were held by the head of vaccination in the community. 3 awareness-raising lectures on health promotion and prevention of chronic diseases were held. A total of 286 people were vaccinated against COVID-19. 63 people from the communities concerned received flu vaccines, Children aged 0-11 months, 236 people from the community. 56 people aged 12-29 months from the community and 28 people aged over 28 months from the said community.

**Gjilan** - 3 meetings were held by the vaccination team on the importance of regular vaccination of children. Awareness-raising lectures on the treatment and prevention of communicable and nutritional diseases were held by the education group. A total of 15 children were vaccinated with regular vaccinations by the vaccination team and leaflets on the vaccination organization were distributed.

**Peja** - 3 awareness-raising lectures on health promotion and prevention of chronic diseases were held. In cooperation with the NGO Mundësia, the health caravan/campaign “Greetings” was held in the municipality of Peja, in the city square on 14 September 2022, where important information on health was provided, such as: 1. Presentation of the risk factors of NCD and the “For Health” Campaign, 2. Dietary risks and prevention of such risks, 3. Exposure to tobacco smoke, 4. Alcohol consumption, 5. Insufficient physical activity.

In cooperation with NGOs, such as Pema and NGO Syri i vizionit, awareness-raising campaigns have been carried out in the community for chronic non-communicable diseases in Lagjen & Sepeti, Cige Brestovik and Vitimirica, in Trebovic/Qungur, where the vaccination teams have held community roundtables for the purpose of awareness raising for vaccination.

A total of 119 people were vaccinated against COVID-19. A total of 63 people from the Roma and Ashkali communities were vaccinated with the seasonal flu vaccine. 19 children aged 0-11 months, 41 people aged 12-59 months and 53 people over 23 months.

**Gjakova** - Continuous field work of the vaccination team, self-awareness lectures in partnership with NGOs. 13 sessions were held and attended by 20 participants for HTA, Diabetes, Bronchial Asthma. Roundtable lectures with 10 people were held on family planning and cervical cancer. Women became aware of the fight against breast cancer, increased awareness of self-control and timely breast screening through community meetings during the month of October 2022, presentation of the lecture, distribution of brochures and scheduling appointments for mammography and PAP test.

**Mitrovica** - 5 activities were conducted on awareness raising and the importance of vaccination. Awareness-raising lectures on breast cancer, diabetes and high blood pressure were held. In cooperation with the NGO AMC Action for mother and children, screening with a PAP test was done at the MFMC, where women from the Roma, Ashkali and Egyptian communities have performed a free PAP test. Food packages were distributed by UNICEF in relation to the awareness raising of the population of the Roma, Ashkali and Egyptian communities to respond to vaccination.

The training sessions have also continued on the topics such as the consequences of early marriages and births, family planning and STI, menopause, uterine/cervical cancer. In order to raise awareness, campaigns, training and roundtables for members of the Roma and Ashkali communities have been organized by the MFMC in the municipalities.

Awareness raising on health promotion and prevention of chronic and contagious diseases, nutrition for the Roma and Ashkali communities is among the priorities set by the Ministry of Health. In order to achieve these objectives, awareness-raising lectures have been organized on health promotion and prevention of chronic and contagious diseases and nutrition as follows;

**Podujevo** - There has been an improvement and awareness raising regarding the importance of health; 39 information leaflets were distributed against COVID-19, for mobilization for vaccination with 40 leaflets distributed. 87 vaccinations were carried out for children of the Roma, Ashkali and Egyptian communities and 4 vaccinations for seasonal flu.

The Division for the Rights of Citizens in Healthcare (DRCHC) cooperated and had meetings with organizations dealing with the Roma, Ashkali and Egyptian communities, as well as with the Accessible Quality Healthcare (AQH) project, holding three lectures with the Roma, Ashkali and Egyptian communities in three municipalities.

**NIPHK** - Conducting two-day workshops in four municipalities with the health professionals of PHC: Fushe Kosova, Lipjan, Gjilan and Gjakova, regarding the plan of educational and health activities in the respective municipalities. With special emphasis on working with Roma, Ashkali and Egyptian communities.

According to the NIPHK report, training sessions were held with health professionals on "Home Visits", including the module on the importance of vaccination. A total of 143 mobile vaccination sessions were conducted in 16 municipalities for children from the Roma, Ashkali and Egyptian communities.

NIPHK identified unvaccinated children from the Roma, Ashkali and Egyptian communities through door-to-door visits. 9,149 children from the Roma, Ashkali and Egyptian communities were visited through the "door-to-door" campaign. 2,548 children (48% girls) were identified as unvaccinated, who were vaccinated through the mobile "catch-up vaccination" vaccination campaign. 458 children have been vaccinated with the MMR vaccine.

NIPHK conducted two training sessions with community representatives about regular vaccination and vaccination against COVID-19.



NIPHK held lectures and information sessions with parents from the Roma, Ashkali and Egyptian communities regarding the importance of vaccination, the importance of breastfeeding and routine check-ups.

NIPHK - Trained community representatives go door to door as part of the vaccination campaign.

NIPHK - A total of 24 information sessions/lectures were held with parents and legal guardians in 16 municipalities regarding the importance of vaccination, as well as nutrition and routine checks.

Over 650 parents attended these sessions, facilitated by family doctors from Primary Health Care. A total of 143 mobile vaccination sessions were conducted for children from the Roma, Ashkali and Egyptian communities.

**Specific Objective 3.3** Improving the quality of health services, by raising the awareness of public health staff for equal and quality treatment of Roma and Ashkali communities to ensure that members of communities have equal access to health care without discrimination.

The Patient Council is a formal MFMC mechanism to listen to the voice of patients, as foreseen by the statute of this institution. The establishment of this Council aims that patient-centred healthcare based on reflection, the difficulties, concerns and interests of patients take a form and serve as a guiding point for the design and distribution of healthcare services to citizens.

This Council will also help to improve the provision of healthcare to members of the Roma and Ashkali communities. The establishment of the Council is a new process and in most municipalities, it has not yet been established. The municipality of Rahovec established the Patient Council in December 2022, while the municipality of Gjakova has a community office, where their representative takes part in various meetings, protecting the interests of the community or providing information through this representative.

Delivering training to professional health staff on non-discrimination in the provision of medical services. (20 municipalities)

In 2022, the Division for the Rights of Citizens in Healthcare jointly with the Accessible and Quality Healthcare (AQH) project organized 5 (five) presentations and discussion tables on the law on protection against discrimination in the Municipal MFMC such as: Malisheva; Rahovec; Kamenica; Klina; Llapjan.

The roundtables included the heads of the units and aimed at informing the health staff at the leadership level of the rights based on this law when receiving health services. The roundtables held by DRCHC- Ministry of Education included a total of 62 participants.

**Prizren** - The training was conducted for the state protocol on the treatment of cases of sexual violence, the protocol which was launched on 5 December 2022 by the Ministry of Justice in cooperation with the Institute of Forensic Medicine.

**Peja** - Training for the state protocol on the treatment of cases of sexual violence, the protocol which was launched on 5 December 2022 by the Ministry of Justice in cooperation with the Institute of Forensic Medicine.

In cooperation with the NGO - Prak, NGO Balkan sunflowers, training sessions were carried out with the management regarding the vaccination awareness-raising campaign. The training was attended by the heads of units and nursing staff regarding the rights of patients. Whereas, under the Accessible and Quality Healthcare project, staff training was organized on the grieving mechanism and the presentation of community ballots, community meetings regarding the work process and services delivered by MFMC.

Awareness raising on patient rights and the mechanisms responsible for complaints of the Roma and Ashkali communities addressed against health workers and members of the communities is crucial for the protection of rights and the delivery of quality services.

Ministry of Health - Division for the Rights of Citizens in Healthcare supported by the AQH project organized three discussion tables with NGO representatives of the Roma, Ashkali and Egyptian communities and a number of citizens of this community where they were introduced to the law on protection against discrimination and the right to file a complaint in the Ministry of Health complaint line for dissatisfaction with health services.

**Podujevo** - Education meetings were held with the medical teams in the settlements where the community lives on the awareness-raising topics for patients' rights and complaints from the said community, where a total of 30 people from NGOs and community citizens were involved.

**Gjilan** - An awareness-raising campaign on patients' rights was conducted by the education group.

**Mitrovica** - A lecture was held to raise awareness of patient rights.

### **Challenges in the health sector**

- The low coverage of health insurance in Kosovo is explained by the fact that in Kosovo, unlike other countries, there is no mandatory health insurance.
- Informal payments/community participation is another barrier to benefit from services.
- Poverty and lack of income is also an obstacle to the purchase of medicines and treatment of diseases.

### **Recommendations to the health sector**

- Awareness-raising campaigns of the Roma, Ashkali and Egyptian communities on preventive care and improving their health, increasing access to health services where they live.
- Organization of health caravans in the community.

- Home visits is a program of the Ministry of Health aiming at improving mother and child health outcomes by bringing key services closer to families assisted by UNICEF and the generous support of the Government of Luxembourg, and the program is now fully integrated into the services of primary healthcare to strengthen the mechanisms to make this service more accessible to the Roma, Ashkali and Egyptian communities.
- Many members of the Roma, Ashkali and Egyptian communities - especially in some very poor isolated communities with a very low level of education - do not use the health service, because they are not sufficiently informed that their health condition requires medical treatment. In this case, health policies should aim at educating and raising the awareness of these groups regarding basic health conditions. This education can be done in schools, health centres or through health personnel who must visit these communities periodically. This health education, also according to the experience of other countries, should be done in a simple language and in accordance with the culture and educational level of these communities. The prerequisite to this is the prior training of health teams with the peculiarities (conditions and their way of life, their culture, mobility, etc.) of the Ashkali and Egyptian Roma communities.
- Health centres close to Roma, Ashkali and Egyptian communities should promote family planning through training, information and free distribution of modern contraceptives.

#### 6.1.4 Housing

**Strategic Objective 4:** Increase equal access to sustainable housing, basic services and public infrastructure for the Roma and Ashkali communities

According to Law on Housing Financing Specific Programs, the municipalities are responsible for drafting programs for the 3-year period equally for all communities in the municipality.

The three-year housing programs for the reporting year are tabulated in Excel (municipalities having programs within the time limit, expired, drafts and municipalities that have not drafted them).

Summary of three-year housing programs in municipalities in the Republic of Kosovo
13 municipalities have drafted three-year housing programs with a time limit
10 municipalities have their three-year housing program expired
5 municipalities have drafted (pending) the three-year housing program
10 municipalities have not drafted the three-year municipal housing program

According to Law on Housing Financing Specific Programs, their implementation must be reported every 31 March of the following year, but very few municipalities report on the implementation of projects within the three-year housing programs.

<b>State of play of three-year housing programs in municipalities in the Republic of Kosovo 24.01. 2023</b>				
No.	Within the time limit	Expired	Draft	Not drafted
1	Deçan	Ferizaj	Gjilan	Dragash
2	Fushe Kosova	Glogoc	Novo Berde	Junik
3	Gjakova	Hani i Elezit	Suhareka	Kllokot
4	Graçanica	Kamenica	Year	Leposavic
5	Istog	Malisheva	Ranillug	Mamusha
6	Kaçanik	Peja		North Mitrovica
7	Klina	Prizren		Partesh
8	Lipjan	Shterpce		Prishtina
9	Rahovec	Vushtrri		Zubin Potok
10	Skenderaj	Shtime		Zveçan
11	Obiliq			
12	South Mitrovica			
13	Podujevo			

**Specific Objective 4.1** Ensure sustainability and identify concrete steps to systematically improve the housing situation for the Roma and Ashkali communities, through a feasibility study for sustainable housing and social housing for the Roma and Ashkali communities.

A draft law on social housing is foreseen under the legislative plan. In 2022, the Interministerial Working Group continued drafting the Draft Law on Social Housing.

Public consultations were held in the period 26.07-16.08.2022, where comments were received from 13 local and international institutions.

The consultation process for the draft law on social housing has been published on 17.10.2022 on the MESPI online platform.

After the public consultation, a request was submitted to supplement the draft law with some additional programs for the implementation of the Adequate Social Housing Program in Kosovo in cooperation with CEB-Bank (taking the recommendations from the Feasibility Study) and to review the possibility of the IFC's request to fulfil the legal aspect for affordable housing.

**Specific Objective 4.2** Raising awareness of members of the Roma and Ashkali communities in solving housing problems

The Ministry of Environment, Spatial Planning and Infrastructure (MESPI), in cooperation with UN-Habitat and other international institutions, has drawn up and approved the Feasibility Study for the Adequate Social Housing Program (February 2022). The Feasibility Study for the Adequate Social Housing Program is supported by CEB-Banka.

CEB-Bank approved the request for a low-interest loan of €25.0 million for co-funding the Adequate Social Housing Project. In 2023, the ratification of the international agreement is expected by the Assembly of the Republic of Kosovo.

A Technical Assistance Grant of €2.08 million was granted from WBIF. This grant will be used for the preparation of investments in the value of €47.5 million.

The training was held for municipal officers on the operationalization of the electronic platform - social housing database. This training is supported by RCC.

**Specific Objective 4.3** Increase the comfort and quality of life of the Roma and Ashkali communities by improving existing and supporting infrastructure for better access to basic services.

The Ministry of Communities and Returns provided assistance to the Roma and Ashkali communities, such as the construction of houses for returnees (Roma, Ashkali), furniture and appliances for returnees (Roma, Ashkali), furniture and appliances for minority communities (Roma, Ashkali), food and hygiene (Roma, Ashkali), firewood (Roma, Ashkali), economic grant for starting up a family business (Roma, Ashkali). The purpose of the assistance was to improve the conditions of the Roma and Ashkali communities in the Republic of Kosovo in 2022. This report reflects the MCR's commitment to improving the position of the Roma and Ashkali community in Kosovo society.

	Type of assistance	Amount	Price	Total
1.	Construction of houses for returnees (Roma, Ashkali)	4		70,721.35€
2.	Furniture and appliances for returnees (Roma, Ashkali)	4	2,600.00€	10,400.00€
3.	Furniture and appliances for minority communities (Roma, Ashkali)	1	966.75€	966.75€
4.	Food and hygiene (Roma, Ashkali)	4	750.00€	3,000.00€
5.	Firewood (Roma, Ashkali)	4	325.00€	1,300.00€
6.	Economic grant for starting up a family business (Roma, Ashkali) -IG	4		8,214.67€
7.	Subsidies for the celebration of International Roma Day	1	3,200.00€	3,200.00€
8.	New Year's package for children (Roma, Ashkali)	100	9.90€	990.00€
<b>In total:</b>				<b>98,792.77€</b>

According to data from the Department for Reintegration of Repatriated Persons and Integration of Foreigners within the Ministry of Internal Affairs provided to repatriated persons from the Roma Ashkali and Egyptian communities upon arrival to Kosovo assistance and support under the reintegration schemes for transport to the municipality of origin, temporary accommodation (7 days) in the Accommodation Center and prepared food (served), food and hygiene packages and materials (with one or more supplies), rental accommodation for up to 12 months (6 to 12 months of use), winterization package (firewood), self-employment (business funding), on-the-job training. A total of 354 people from the Roma, Ashkali and Egyptian communities have benefited; Roma 135, Ashkali 177, Egyptian 42.

Another contribution during 2022 was given by the Office of the Prime Minister to resolve the situation for Roma families returned from North Macedonia who are without shelter, with the Prime Minister's advisor being active in raising the issue with donors and relevant institutions in about 10 meetings and 2 field visits and a temporary solution has been found in cooperation with other stakeholders, by working continuously to find a permanent solution.

The data on assistance and support in the schemes for Reintegration by Ethnic Affiliation (for the Roma, Ashkali and Egyptian communities) for 2022 can be seen in detail in the following table.



ASSISTANCE AND SUPPORT IN SCHEMES FOR REINTEGRATION BY ETHNIC AFFILIATION (FOR THE ROMA, ASHKALI AND EGYPTIAN COMMUNITIES) FOR 2022

**Explanation:** A decision approved by the decision-making bodies stipulates that a readmitted person or (repatriated) family can be the recipient of two or more Reintegration schemes.

			Ethnicity						
No.	Services provided by the Reintegration Budget, Local Institutions and International Organizations supporting the reintegration process		Roma	Average estimated cost	Ashkali	Average estimated cost	Egyptian	Average estimated cost	They have not declared ethnicity
1	Transport to the municipality of origin	persons	19	484.5€	32	816€	2	51€	6
2	Temporary accommodation (7 days) at the Accommodation Center and prepared food (served)	persons	7	661.5€	8	756€	/	/	/
3	Food and hygiene packages and materials (with one or more supplies)	persons	39	2,983.5€	33	2,524.5€	2	1 53 €	95
4	Accommodation for rent up to 12 months (6 to 12 months of use)	persons	56	36,472.8€	59	38,426.7€	30	19.539€	22
5	Winterization package (firewood)	families	10	2.336€	6	1,401.6€	3	700.8€	2
6	Self-employment (business funding)	persons	4	12.000€	36	108.000€	5	15.000€	384
7	On-the-job training	persons	/	/	3	1.530€	/	/	285



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Explanation: **The column where the ethnicity is not declared** reflects the statistical data received from local institutions and international organizations, which data have been received without accompanying specifications (ethnicity) and in said column may include the beneficiaries of the Roma, Ashkali and Egyptian communities.

### **Recommendations to the housing sector**

The following recommendations emerged from the Feasibility Study:

- There is a clear lack of effectiveness and coordination by national/local authorities, which leaves beneficiaries uninformed of social housing opportunities and without adequate support.
- The current Social Housing buildings are in poor condition and there is an urgent need for renovations. Regular monitoring and maintenance is almost non-existent, with unclear segregation of responsibilities, staff and allocated budgets.
- The three-year housing programs are not regularly prepared by the municipalities and are not reported by the MESPI. Each municipality must appoint at least one officer who will deal with all social housing needs and applications.
- There is a need for a better data management system at the local level to collect, maintain and analyze the data of the applicants for housing, and to better meet their demands.
- More funding is needed in this sector, supported by clear development plans and programs. 95% of municipalities highlighted finances as the biggest obstacle to the functioning or development of the social housing sector.

## 6.1.5 Discrimination

**Strategic Objective 5:** Transformation of informal settlements of Roma and Ashkali communities through a quality alternative for reorganization and

reconstruction of existing settlements

**Specific Objective 5.1:** Systematic fight against discrimination and racism through the development and implementation of comprehensive policies at all stages and levels of policies, programs and projects

The Government of Kosovo has continued with activities to combat discrimination and racism systematically through the development and implementation of comprehensive policies at all stages and levels of policies, programs and projects.

In order to combat discrimination and ensure an equal approach to justice for all, the Academy of Justice organized ongoing professional training for state judges and prosecutors, judicial and prosecutorial administrative staff, state attorneys, lawyers, notaries, private enforcement agents, mediators and administrators/

The Academy of Justice training program focused on the protection of human rights, with 4 of them focusing on combating discrimination and racism in 2022.

Details of the topic and participation in the training sessions are given below:

1. Inciting national, racial, religious or ethnic hatred, discord or intolerance.
2. Training on access to justice for vulnerable-criminal groups.
3. Training on access to justice for vulnerable-civil groups.
4. The material and procedural aspect of the Law on Protection against Discrimination of the Republic of Kosovo and the challenges in its implementation as well as its relation with other laws with emphasis on the Law on Labour and the Law on Contested Procedure.

These training activities focused on dealing with the local legal framework for the protection and promotion of the rights of non-majority communities, rights and equal access to the labour market for the Roma, Ashkali and Egyptian communities.

Special attention was given to stereotypes, prejudices and types of discrimination-based ethnicity ethnicity.

Training I was attended by 4 judges (3 from the basic level and 1 from the Appeal) as well as 5 prosecutors, mainly from the basic level.

Training II was attended by 3 prosecutors and 18 administrative staff who came from among the professional associates as well as other officers from the courts and prosecution offices of Kosovo.

Training III was attended by 2 judges and 3 professional associates from the Basic Court of Prishtina and Ferizaj.

Training IV was attended by 49 judges (2 from the Supreme Court, 19 from the Court of Appeals and 28 from the first instance courts) as well as 1 prosecutor from the Appeal and 1 professional associate.

The Kosovo Institute for Public Administration organized training courses for officers working in the administration on the topic “Community rights in Kosovo” and “Introduction to anti-gypsyism”.

- The “Community rights in Kosovo” training lasted 2 days with 1 group of participants and 9 civil servants trained.
- The “Introduction to anti-gypsyism” training lasted 2 days with 2 groups of participants and 23 civil servants trained.

The Kosovo Academy for Public Safety (KAPS) provided basic, advanced and specialized capacity-building training sessions to the public safety officers to raise professional capacities in the area of preventing and combating discrimination and racism against members of the Roma and Ashkali communities. The topics of preventing and combating discrimination and racism were addressed in the training sessions organized by the Kosovo Academy for Public Safety (KAPS). 6 topics were elaborated with a total of 597 participants - public safety officers.

Basic, advanced and specialized professional capacity-building training sessions have been conducted in the area of preventing and combating discrimination and racism against members of the Roma and Ashkali communities for the Kosovo Police; Correctional Service; Probation Service; Kosovo Customs; Emergency Management Agency; Police Inspectorate of Kosovo as well as private natural and legal persons.

The training session organized dealt with the following topics for the prevention and combating of hate crimes:

- Professional Training for Police Officers;
- Professional Training for Correctional Officers;
- Basic Crime Investigation Training;

Designation	Topics Covered	Ongoing
Professional Training for Police Officers	The following topics were covered in modules 1 and 3: Hate Crimes, Non-discrimination and Human Dignity	433
Professional Training for	The following topics were covered in module 3: Prohibition of torture and ill-treatment	46

Correctional Officers		
Basic Crime Investigation Training	The following topics were covered in this training: Hatred-motivated crimes, criminal offenses against human rights and freedoms, etc.	118
<b>Total of trainees certified</b>		<b>597</b>

**Specific Objective 5.2** Increase accountability and punishment of perpetrators of racism and discrimination by raising awareness of Roma and Ashkali communities about the importance and reporting of discrimination, racism, harassment, hate speech and violence.

The Government of Kosovo established a mechanism for the implementation of the Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024 and is more committed to the implementation of the Poznan Declaration as follows:

- 1 The Technical Working Group for Protection from Discrimination Against the Roma, Ashkali and Egyptian Communities.
- 2 The inter-institutional Team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities.
- 3 National Platform for Protection against Discrimination for Roma, Ashkali and Egyptian Communities.

**1. The Technical Working Group for Protection from Discrimination Against the Roma, Ashkali and Egyptian Communities.**

The Government of Kosovo taking more commitment to the implementation of the Poznan Declaration, by the Decision No. 138/2020 of the Prime Minister of Kosovo, dated 11.09.2020, established the Technical Working Group for Protection from Discrimination Against the Roma, Ashkali and Egyptian Communities.

The purpose of establishing the Technical Working Group is to implement the responsibilities arising under the Declaration of the Western Balkan Partners for the Integration of Roma in the course of the European Union enlargement process. For this purpose, the Group exercises the following powers:

- Cooperate with the institutions responsible for addressing complaints from members of the Roma, Ashkali and Egyptian communities for discrimination against them, as well as referring such cases to the competent institutions;
- Cooperate with the responsible institutions to ensure legal support for the alleged victims and the identification of discrimination schemes, including institutional and covert discrimination, based on the applicable legislation in Kosovo;
- Carry out activities for public awareness raising on the prevention of discrimination against members of the Roma, Ashkali and Egyptian communities;

The Office of Good Governance/Office of the Prime Minister organized three meetings with the Technical Working Group for protection from Discrimination Against the Roma, Ashkali and Egyptian Communities on 29.03.2022, 05.09.2022 and 15.12. 2022.

The meetings are organized in accordance with Decision No. 138/2020 of the Prime Minister of Kosovo, dated 11.09.2020, established the Technical Working Group for Protection from Discrimination Against the Roma, Ashkali and Egyptian Communities.

The purpose of the meetings was to present and discuss the cases presented on the National Platform against discrimination of the Roma, Ashkali and Egyptian communities.

The Annual Report for 2022 of the Technical Group for the cases presented on the anti-discrimination platform and the cases handled has been drawn up. The report was prepared based on the evidence presented within the national platform and the correlation of the evidence with the eventual discrimination of the parties who presented the cases to the national platform. The legal treatment of the cases is based on the applicable legislation on protection against discrimination of the Roma, Ashkali and Egyptian communities. Also, in these aspects, the guide for the identification of cases, etc., has been taken into account.

Within the methodology of handling the cases reported on the platform, the following aspects have been taken into account:

1. Evidence presented within the platform;
2. Qualification of the case in relation to the applicable Law on Protection against Discrimination;
3. Correlation of the circumstances of the case with the evidence;
4. The correlation of the circumstances of the case with the constitution, the applicable law and the international case law of the ECtHR;
5. Legal qualification, if there has been discrimination, based on the facts and the applicable law;
6. Addressing letters, complaints and lawsuits, as appropriate;
7. The respective conclusions regarding the cases.

## **2. The inter-institutional Team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities**

The inter-institutional Team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities was established by the Prime Minister's Decision No. 6/81, dated 01.06.2022, to encourage, promote and coordinate actions and activities for the employment of members of the Roma, Ashkali and Egyptian communities in the Republic of Kosovo, and advance their inclusion, participation and equality. It should be noted that the establishment of the Team is an interim affirmative measure for encouraging and advancing as well as achieving the employment quota of the Roma, Ashkali and Egyptian community members in the Republic of Kosovo, as defined in the Constitution, Law No. 06/L-114 on Public Officials and in the relevant applicable legislation in the Republic of Kosovo. The establishment of the mechanism was preceded by an analysis of the existing legislative framework regarding the employment of communities with special emphasis on the employment of Roma, Ashkali and Egyptian communities in the Republic of Kosovo carried out by OGG/OPM supported by VoRAE.

The Team assists public institutions in implementing their legal obligations, including but not limited to legislation related to employment quotas for the Roma, Ashkali and Egyptian communities and the creation of equal opportunities and proportional representation of communities in public institutions. The Team also coordinates the measures and actions that will be taken by the institutions in the preparation of by-laws, policies and relevant instructions regarding the implementation of the employment quota and the improvement of the position of these communities, including the drafting of the Strategy for the Advancement of the Rights of the Roma and Ashkali Communities in the Republic of Kosovo for 2022-2026 and the Action Plan for 2022-2024, based on the new EU strategic framework for the inclusion of communities for 2020-2030. At the same time, the Team monitors and reports on the implementation of policies for Roma, Ashkali and Egyptian members to assess the achievement of the objectives set out in the Poznan Declaration.

The Team consists of representatives of the relevant institutions as well as three representatives of civil society organizations that work with and for the protection and promotion of the rights of the Roma, Ashkali and Egyptian communities, so each community will be represented by a civil society organization, one for the Roma community, one for Ashkali and one for Egyptian community. Representatives from civil society are appointed through an open and transparent process, in accordance with the principles defined by the Kosovo civil society platform - CIVIKOS, in order to improve the representation of these communities in employment in public institutions.

The inter-institutional Team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo held its first working meeting on 6 September 2022, organized by the Office of Good Governance/Office of the Prime Minister.

This meeting was used to present the composition of the Team and to clarify the purpose and the responsibilities that fall under the mandate of this Team. Also, during this meeting, the work priorities of this Team were set, the steps to be taken towards cooperation with the responsible institutions and activities for public awareness were discussed, as well as for the development of activities in the future.

On 11-12 November 2022, the Office of Good Governance/Office of the Prime Minister, supported by VoRAE, organized a joint workshop with the Team members, institutions and civil society for the review and finalization of documents for strengthening this mechanism, as follows:

- Rules of procedures of the inter-institutional team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo. These rules of procedures define the internal procedures of the action and operation of the inter-institutional team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo and the Secretariat of the Team.

- The work plan of the inter-institutional team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo - the last quarter of 2022 and 2023. The duties and responsibilities as well as the activities of the inter-institutional team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo, outlined by Government Decision No. 06/81 (01.06.2022), have been defined.

On 01 December 2022, the Office of Good Governance/Office of the Prime Minister organized a roundtable on launching the inter-institutional Team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo.

The purpose of the meeting was to present the work plan of the inter-institutional team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities in the Republic of Kosovo, and ensure coordination and cooperation between Kosovo institutions for the performance of responsibilities according to the work plan.

In order to achieve the employment quota for the Roma, Ashkali and Egyptian communities and to comply with it in practice, a meeting was held with the General Directorate of HUCSK and the head of the human resources division on 5 July 2022, discussing the way how to make employment announcement within HUCSK widely published, and it has been agreed that a HUCSK representative will participate in regular inter-institutional meetings for encouraging and promoting employment of the Roma, Ashkali and Egyptian communities.

Also, from 18.11.2022 to 02.12.2022, the Ministry of Education published a call for scholarships for 100 students from the Ashkali, Egyptian and Roma communities, initially this call was dedicated to the Faculty of Education, but due to the low number of applicants, the call is now made for all subjects in all public universities. Through scholarships and other mechanisms, new

generations of educators and teachers have been empowered from among the communities, with new staff being ready for employment.

In October 2022, the Prime Minister attended a conference organized by the Office of Community Affairs jointly with the Office of Good Governance, with municipal officers and NGOs working with non-majority communities.

The platform [www.raportodiscriminanimin.org](http://www.raportodiscriminanimin.org) and the innovations in <https://ekosova.rks.gov.net> were presented at the conference, e.g. for scholarship applications and copies of personal documents; information on the one-employee-per-household policy and an inflation-fighting package, as well as opportunities for Master studies abroad, with guaranteed government employment and then the European Union-sponsored YoungCell programme.

### **3. National Platform for Protection against Discrimination for Roma, Ashkali and Egyptian**

The National Platform for Protection against Discrimination for the Roma, Ashkali and Egyptian Communities has been operational since 1 May 2022, while its official launch was on 22 June 2022.

On 22.06.2022, a conference was organized for the launch of the National Platform for reporting cases of discrimination against the Roma, Ashkali and Egyptian communities.

The purpose of the platform is to contribute to preventing and combating discrimination against the Roma, Ashkali and Egyptian communities by providing easier access for citizens to report discrimination cases against the Roma, Ashkali and Egyptian communities and refer them to the relevant institutions to build an inclusive society.

It is a unique case for a Government to open a platform to enable citizens to report possible discrimination cases.

During the 8 working months of 2022, 306 people were registered on the Platform and it was visited by 5,996 people. 14 cases have been presented (reported) so far on it, some of which cannot be qualified as concrete cases about any reported case, but are only an attempt to contact the administrator of the Platform, or to express attitudes that do not relate to the responsibilities of the Platform. Thus, out of 14 cases, only 6 of them are cases addressed with any concrete data. Eight cases have been dealt with, having elements of cases of discrimination, while four others are classified as cases of attempts to communicate with the Platform. OGG/OPM has specified that the reporters have been responded to and that they have been contacted through all means of communication. On the other hand, cases where there are elements of discrimination have been dealt with institutionally by the professional team, led by the Office of Good Governance - OPM.



All cases have been responded to, six of them have been discussed and treated institutionally by the professional team, led by the Office of Good Governance, which operates within the Office of the Prime Minister of Kosovo.

Whereas, 11 news were written and published on the Platform in 2022 from the various activities that were organized by the Kosovo institutions, which worked directly for the protection of the Roma, Ashkali and Egyptian communities from discrimination.

At the request of the Office of Good Governance - the Office of the Prime Minister (OMP) addressed RTK to launch a video to encourage and promote the awareness raising of the population on equal opportunities, against discrimination and other principles of democratic governance. In this regard, the National Platform for reporting cases of discrimination against the Roma, Ashkali and Egyptian communities was launched through the video broadcast on RTK for two weeks during the month of November 2022.

Information sessions on how to report cases of discrimination, racism, harassment, hate and violence, language and bullying have been organized for members of the Roma and Ashkali communities and NGOs at the central and local levels during the months of October and November 2022, with 500 leaflets, 50 posters on the purpose and use of the platform distributed. The meetings were organized in 5 regions of Kosovo.

### **Publication of National Research on Anti-Gypsyism in Kosovo**

The Office of Good Governance - Office of the Prime Minister, in cooperation with the organization "Voice of Roma, Ashkali and Egyptians", "Terre des Hommes" and "HEKS" conducted the "National Research on Anti-Gypsyism in Kosovo". On 19 May 2022, the "Publication of National Research on Anti-Gypsyism in Kosovo" was done through a conference, where the field findings about the presence of the phenomenon of anti-gypsyism were presented.

### **"Together and equal" Summit**

The Office of the Prime Minister of the Republic of Kosovo organized the Regional Summit Against Racial Discrimination on 7 November 2022, in order to exchange experiences with the governments of the regional countries regarding the actions they have taken to prevent and combat discrimination against the Roma, Ashkali and Egyptian communities and discuss ways on how to break the social exclusion cycle.

The slogan of the Summit was "Together and equal".

**Specific Objective 5.3** Increase the involvement of the Roma and Ashkali communities by raising awareness and raising public awareness and public officers of racism and discrimination against the Roma and Ashkali communities, as well as promoting the history and culture of the Roma and Ashkali communities in

the public domain.

MCYS undertook several activities to increase the involvement of the Roma and Ashkali communities by raising awareness and raising public awareness and public officers of racism and discrimination against the Roma and Ashkali communities, as well as promoting the history and culture of the Roma and Ashkali communities in the public domain.

MCYS published the lists of beneficiary projects of the public calls announced on the MCYS website: <https://www.mkrs-ks.org/?page=1,114>;

Public calls announced by MCYS in 2022 profiled in art, cultural heritage and youth are as follows;

1. Public call: Art and Cultural Heritage I & II;
2. Public call: Mobility - Culture, Youth, Sports, Heritage;
3. Public call for proposals in Youth;
4. Public call: Equal opportunities for all in Art, Cultural Heritage and Youth;
5. Public call for publication of books/magazines, purchase

Thus, according to the MCYS data, the projects financially supported by MCYS for 2022 for K-Roma and K-Ashkali are:

1. Progress of communities-PERKOM "Roma marriages, Roma clothing and traditional crafts" 5,000.00 €.
2. Roma Veritas Kosovo - "Empowered Rome, Empowered Kosova" 5,610.00 €.
3. Advancing the position of the Communities "Volunteer engagement of young people, a good opportunity to promote volunteering" 5,510.00 €.
4. Sakuntala - "Voice of Roma, Ashkali and Egyptian youth for a better future" 5,972.50 €.
5. Durmish Aslano "Research on the use of media by young people of the Roma, Ashkali and Egyptian communities" 5,340.00 €.
6. Sh.B. BAF publication and journals "Yekhipe" Indira Elshani/Sakuntala 1,000 €.

In 2022, a total of 6 cultural organizations/operators of K-Roma and K-Ashkali have been funded by MCYS, in the total amount of: 28,432.50 €.

On 31 October 2022, the Romani language was announced as the official language in the Municipality of Prizren. The Mayor assessed that this community has a unique heritage and among the priorities of the Municipality is the protection of the rights of the communities as well as of all the citizens of the Municipality of Prizren, without distinction.

In 2022, the Office of Community Affairs allocated 2 grants to NGOs for projects of the Roma and Ashkali communities. Also, in February 2023, the Office of Community Affairs allocated 10,000 for the celebration of Ashkali Day.

In addition, grants were allocated from the OCA for 3 projects for work with the media of the Roma and Ashkali communities during the year.

The Office of the Prime Minister, namely the Advisor to the Prime Minister for communities, worked in cooperation with the community at the municipal level or/or the Municipal Communities and Returns Officers and central institutions to solve problems, creating a bridge between institutions at the central and local levels. More representative meetings were held and visits paid to the Roma and Ashkali communities in 11 municipalities, where issues such as scholarships and the repair of roads in the community neighbourhoods were raised.

Also, the Prime Minister invited all Municipal Communities and Returns Officers to hear from them about the priorities at the municipal level for the communities, they were also informed by the Prime Minister of the activities of the Government of Kosovo. A similar meeting was organized thereafter for sharing good practices with the Municipal Communities and Returns Officers.

The Prime Minister convened another meeting of civil society representatives of the Roma community, together with political representatives in a special meeting where the participants were heard about the priorities and opportunities for cooperation. Another such meeting was held with the civil and political representative society of the Ashkali community.

Also, the Office of Community Affairs allocated 11 grants to NGOs for the promotion and protection of human rights in the Roma and Ashkali communities.

### **Recommendations to the discrimination sector**

- Continue with awareness-raising campaigns against discrimination and for the work of the mechanisms established by the Government of Kosovo.
- Continue with the work of the Technical Working Group for Protection from Discrimination Against the Roma, Ashkali and Egyptian Communities.
- Continue with the work of the National Platform for Protection against Discrimination for Roma, Ashkali and Egyptian.
- Continue with the work of the inter-institutional Team for encouraging and promoting employment for the Roma, Ashkali and Egyptian communities.

**7 MONITORING REPORT FOR 2022 ON THE IMPLEMENTATION OF THE ACTION PLAN FOR THE ADVANCEMENT OF THE RIGHTS OF THE ROMA AND ASHKALI COMMUNITIES IN THE REPUBLIC OF KOSOVO FOR 2022-2024**

Area		Education						
No.	Objectives and actions	Deadline	Source of funding	Leading and supporting institution	Output	References to documents (e.g. PRL, NPISAA)	Implementation progress	
1.	<b>Strategic Objective 1: Effectively increase the provision of opportunities, equal access and progress in comprehensive quality education for the Roma and Ashkali community</b>							
1.1	<b>Specific Objective 1.1: Raising awareness and promotig the importance of education and inclusion of Roma and Ashkali children at all levels of education and all relevant</b>							
1.1.1	Monitoring the implementation of the administrative instruction on easing the criteria for enrollment of Roma and Ashkali children in public preschool institutions	2022	Ministry of Education, Science, Technology and Innovation	Ministry of Education, Science, Technology and Innovation	Monitoring of Administrative Instruction  Each year, the inclusion of Roma and Ashkali children at the national level should increase at the preschool level, and each year this percentage	Administrative Instruction MESTI	<b>Activities carried out</b>  According to EMIS-MESTI, the data recorded in the academic year 2022/2023 include specific gender indicators for most of the basic data such as student enrollment;	

					should increase by a minimum of 10%.		<p>No. of Roma students, F.509, M. 530, Total 1039</p> <p>No. of Ashkali students F. 1914, M. 2051, Total 3965</p> <p>No. of Egyptian students F.633, M. 110, Total 3306</p> <p>Total: 6362</p> <p>Enrollments are made according to the applicable AI in all municipalities</p>
1.1.2	Subsidizing payments for kindergartens to increase the inclusion of Roma and Ashkali children in new kindergartens to be built in the municipalities with the highest	2023-2024	Ministry of Education, Science, Technology and Innovation	Municipalities, Municipal Education Directorates	80 children from the Roma and Ashkali communities enrolled and subsidized in preschools	EMIS report and relevant investment reporting reports	<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>

	concentration of the communities concerned						
1.1.3	[Activity] Capacity building or institutional support to Teams for Prevention and Response to Dropout and Non-Enrollment in School (TPRDNES) in implementing action plans to prevent school dropout and non-enrollment in all municipalities	2022-2024	MESTI,	MESTI, Municipalities, MED	Implementation of TPRDNES action plans in 15 municipalities/30 schools	Action plans	<b>Activities carried out</b> Teams for Prevention and Response to Dropout and Non-Enrollment in School are operational and continue to work in this direction. IN2022, based on information from the field and from NGOs, the TPRDNES team at the central level responded and cooperated with the MEDs regarding 5 students reported as dropouts or even not registered in school from the municipality of Prizren.
1.1.4	Expansion of the organization of additional teaching of	2022-2024	MED	MED Ministry of Education,	Municipality	4 coordinators engaged for the	<b>Activities carried out</b> MESTI has not received any request

	the Romani language in 4 municipalities		MESTI supervisor, Municipality	Science, Technology and Innovation		Romani language in 4 municipalities	<p>from the community from other municipalities for the optional subject in the Romani language</p> <p><b>Results achieved</b></p> <p>MESTI plans to expand the supplementary teaching of the Romani language in several other municipalities based on the demands of the communities</p>
1.1.5	Award of 500 scholarships per year for Roma and Ashkali students attending high school, amounting to € 300 per school year (including the Egyptian community)	2022-2024	MESTI, donors	MESTI, MED, NGO	1500 scholarships for Roma and Ashkali students in 3 years	Relevant enrollment and progress documents for 333 students, budget	<p><b><u>Activities carried out</u></b></p> <p>In 2022, 498 scholarships were awarded to the Roma, Ashkali and Egyptian community students, who have met the criteria. The total allocated amount is 149,400.00 Euro.</p>



							Also, 26 students registered in the first year of studies have benefited, to whom MESTI allocated scholarships of 1000 Euro per student, in a total amount of 26,000 Euro.
1.1.7	Mentoring 50 students from the Roma and Ashkali communities	2022-2024	MESTI, donors	MESTI supervisor, OJQ	50 students	Education Sector Strategy. Strategic education plan	<p><b><u>Activities carried out</u></b></p> <p>NGOs mentor 50 students annually.</p> <p><b><u>Results achieved</u></b></p> <p>The INCLUDE project allocated grants to 2 NGOs that will provide tutoring to 600 high school students, including MESTI scholarship</p>
1.1.8	Research on the educational needs of adults from the Roma and Ashkali communities	2022-23	Donors	MESTI, Municipalities and NGOs	A detailed research report on the educational needs of adults from these communities has been published.	Education Sector Strategy. Strategic education plan	<p><b><u>Activities carried out</u></b></p> <p>Depending on the demands of the communities, MEDs in cooperation with the</p>

							schools organize adult education.
1.1.9	Promotion of education and vocational training opportunities (promotional materials), organization of awareness-raising campaigns as part of career orientation for 9 <sup>th</sup> grade students.	2022-2024	MESTI, donors	MESTI, Municipalities and NGOs	Promotional materials were distributed in 38 municipalities, organizing awareness-raising campaigns in schools	Education Sector Strategy. Strategic education plan	<p><b><u>Activities carried out</u></b></p> <p>MESTI organized a career orientation campaign which is organized every school year.</p> <p><b><u>Results achieved</u></b></p> <p>Holding career orientation week.</p>
1.1.10	Organizing adult literacy programs (50 participants) from Roma and Ashkali communities	2022-2024	MESTI, donors	MESTI, Municipalities and NGOs	Programs (from 40-50 participants) were organized and reported	Education Sector Strategy. Strategic education plan	<p><b><u>Activities carried out</u></b></p>
1.1.11	Increasing the involvement of members of the Roma and Ashkali communities in vocational training programs (consults	2022-2024	Donors	MESTI, EARK, Municipalities and NGOs	50 members of the Roma and Ashkali communities are included in the vocational training program	Education Sector Strategy. Strategic education plan Registration for the program	<p><b><u>Activities carried out</u></b></p> <p><b><u>Results achieved</u></b></p>

	with vocational education)						
1.1.12	Providing school supplies for Roma, Ashkali and Egyptian students for social cases in compulsory education	2022	MESTI, Donors, MED	MESTI, Donors, MED	3000 students benefit from packages of didactic materials		<p><b><u>Activities carried out</u></b></p> <p>Free textbooks were provided to all students of the Roma, Ashkali and Egyptian communities.</p>
<b>1.2</b>	<b>Specific Objective 1.2: Improving the academic performance of Roma and Ashkali students through specialized complementary programs and affirmative action measures in education</b>						
1.2.1	Support in the registration of 20 learning centres	2022-2024	MESTI,	MESTI,	20 learning centres have been registered	Education Sector Strategy. Strategic education plan	<p><b><u>Activities carried out</u></b></p> <p>In 2022, 20 learning centres were registered, so far a total of 38 learning centres have been registered.</p> <p><b><u>Results achieved</u></b></p> <p>Establishing and making operational 20 learning centres</p>

1.2.2	Support of 30 training centres registered on the basis of administrative instructions.	2022-2024	MESTI, donors (Council of Europe)	MESTI, NGOs	Reports of X community-based learning centres prepared	Education Sector Strategy. Strategic education plan	<p><b><u>Activities carried out</u></b></p> <p>For 2022, MESTI allocated a budget of 200,000 Euro to support NGOs that run learning centres and support students from the Roma, Ashkali and Egyptian communities. The public call for funding of NGOs that run learning centres was announced on 15 April 2022 and ended on 20 May 2022. 15 NGOs have applied, the evaluation committee for the selection of project proposals of NGOs has selected 5 winning NGOs with a total of 14 learning centres, which have met the criteria.</p> <p>The budget projected was executed in its entirety. The</p>
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							<p>implementation of project proposals by the winning NGOs started in September 2022.</p> <p>Through the INCLUDE project, grants have also been allocated to NGOs for the organization of summer and winter schools for the students of these communities</p> <p><b><u>Results achieved</u></b></p> <p>The projects are under implementation, the deadline for the completion of the projects is by the end of June 2023.</p>
1.2.3	Revision of existing Romani language curricula and drafting of new Romani language textbooks	2023-2024	MESTI, donors	MESTI, NGO	Revised and new textbooks	Law on the Use of Languages (LUL); Law on Protection and Promotion of the Rights of Communities and	<p><b><u>Activities carried out</u></b></p> <p>A meeting was held with representatives of the Roma community and the Romani language experts</p>

						their Members in the Republic of Kosovo	regarding the existing curricula and textbooks of the Romani language.  <b><u>Results achieved</u></b>  Preparations and meetings to revise the curricula and textbooks in the Romani language will continue.
1.2.4	Organizing awareness-raising campaigns for Roma and Ashkali parents regarding the importance and opportunities of early childhood education (15 municipalities, once a year)	2022-2024	MESTI,	MESTI, MED and NGOs	3 annual campaigns in 15 municipalities, about 600 parents invited	Education Sector Strategy. Strategic education plan	<b><u>Activities carried out</u></b>  In various meetings with NGOs, they were informed of the AI that provides facilities for enrollment in preschool  <b><u>Results achieved</u></b>  Informing NGOs that operate directly in the field.



	communities, in order to eliminate exclusive and discriminatory language and replace it with the language of inclusion.						Training sessions were organized in schools and manuals were presented.
1.3.2	Preparation of materials and textbooks that can be divided as separate modules for the history and culture of the Roma and Ashkali communities in elective subjects (until the revision of the relevant school textbooks)	2022-2024	MESTI, Donors	MESTI, MEDs and NGOs	Revised textbooks and supplemented with cultural and historical dimensions of on-majority communities	Education Sector Strategy. Strategic education plan	<p><b><u>Activities carried out</u></b></p> <p>Consequently, a proposal for a support program was developed by the INCLUDE project.</p> <p>- A training program to establish a democratic and inclusive learning community in schools was developed and subsequently accredited by MESTI. The program consists of three parts: an introduction to the Council of Europe's Framework of</p>



							<p>Reference on competencies for democratic culture, dealing with bullying in schools and environmental protection. Two manuals, one for teachers and school principals and another for trainers, have been developed and published in Albanian, English and Serbian. Manuals were distributed to all school teams at the beginning of the training.</p> <p><b><u>Results achieved</u></b></p> <p>Training sessions area conducted in 28 pilot schools</p>
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<b>Area</b>	<b>Employment and Social Welfare</b>
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No.	Objectives and actions	Deadline	Funding source	Leading and supporting institution	Output	References to documents (e.g. PRL, NPISAA)	Implementation progress
<b>II. Strategic Objective 2: Increase equal access to sustainable employment, and reduce poverty in the Roma and Ashkali</b>							
<b>II.1 Specific Objective 2.1 Improving access to equal participation in the labour market by systematizing members of the Roma and Ashkali communities into municipal employment offices and vocational training;</b>							
2.1.1	Encouraging registration and participation in vocational training according to the needs of the labour market	From 2022 to 2024	BRK and donors	MFLT, EARK, MCR, NGO	125 trainees of the Roma and Ashkali community	Law on EARK, Sectoral Strategy on Labor and Welfare, Regulation on Active Labour Market Measures, Regulation No. 01/2018 on the return of displaced persons and a durable solution	<p><b>Activities carried out</b></p> <p>EARK reached an agreement with VoRAE, and other organizations, where information on vocational employment and training services has been made available to enable registration and participation in vocational training in accordance with the labour market needs.</p> <p><b>Results achieved</b></p>

							As a result, in 2022, a total of 104 people from the Roma, Ashkali and Egyptian communities were included in vocational training; Roma 52, Ashkali 24 and Egyptian 28.
2.1.2	Analysis of the impact of subsidies on long-term employment of Roma and Ashkali communities in the private sector	2022-2024	Donors	MFLT, EARK	An analysis of the impact of the increase in the number of beneficiaries of the active employment rate in wage subsidies has been prepared and published	Law on EARK, Sectoral Strategy on Labor and Welfare	<p><b>Activities carried out</b></p> <p>In order to encourage self-employment, subsidies have been made for the long-term employment of Roma and Ashkali communities in the private sector.</p> <p><b><u>Results achieved</u></b></p> <p>The number included in the wage subsidy in 2022 was 26 people, of which: 7 Roma, 10 Ashkali and 9 Egyptian.</p>

2.1.3	Engaging members of the Roma and Ashkali communities in a paid internship in institutions at the central and local levels. 8 (2 Roma, 6 Ashkali) candidates x 150)	From 2022 to 2024	BRK and donors	MFLT, EARK, NGO	Number of beneficiaries in internships	Law on EARK, Sectoral Strategy on Labor and Welfare	<p><b>Activities carried out</b></p> <p>The inclusion of the Roma, Ashkali communities is one of the priorities of the Government of Kosovo. EPRK engaged members of the Roma and Ashkali communities in a paid internship in central and local level institutions. 3 persons benefited, namely 1 Roma, 1 Ashkali, 1 Egyptian.</p>
2.1.4	Engaging members of the Roma and Ashkali communities in on-the-job training (costs per candidate 3x170)	From 2022 to 2024	BRK and donors	MFLT, EARK, NGO	Number of beneficiaries in the active on-the-job training	Law on EARK, Sectoral Strategy on Labor and Welfare	<p><b>Activities carried out</b></p> <p>3 members of the Roma and Ashkali communities have also been engaged in on-the-job training (cost per candidate 3x170)</p> <p><b>Results achieved</b></p>

							3 Ashkali members were beneficiaries from on-the-job training measure.
<b>2.1.5</b>	Allocation of amounts for the Roma and Ashkali communities from the Self-employment / Start-up Grants Fund, with a focus on women's empowerment in business and employment (grant quota for the Roma and Ashkali communities 30%, cost per candidate of 3,000€)	From 2022 to 2024	BRK and donors	MFLT, EARK, MCR	The number of beneficiaries of the 30% start-up grant must be from the Roma and Ashkali communities, the quota for women must be at least 50%	Law on EARK, Sectoral Strategy on Labor and Welfare, Regulation No. 01/2018 on the return of displaced persons and a durable solution	<b>Activities carried out</b>  <b>Results achieved</b>
<b>2.1.6</b>	Increasing employment of the Roma and Ashkali communities through employment mediation	From 2022 to 2024	BRK	MFLT, EARK	Number of employment mediators	Law on EARK, Sectoral Strategy on Labor and Welfare, Law on Records...	<b>Activities carried out</b>  Increasing the employment of the Roma and Ashkali communities through employment mediation is one of the

							goals of the Action Plan.  <b>Results achieved</b>  There were 55 beneficiaries; namely 17 Roma, 33 Ashkali, 25 Egyptian.
2.1.7	Awareness-raising campaign for the provision of employment services through EMIS, Employment Management Information System through campaigns, leaflets, TV programs and cooperation with CSW that can guide users of social schemes to register as active job seekers	From 2022 to 2024	BRK and donors, NGOs	MFLT, EARK	Awareness-raising campaign report/number of leaflets distributed, number of meetings, TV spots	Law on EARK, Sectoral Strategy on Labor and Welfare, Regulation No. 01/2018 on the return of displaced persons and a durable solution	<b>Activities carried out</b>  In 2022, EARK held job fairs in order to inform citizens of the provision of employment services through the employment management information system (EMIS), where the presentation of vocational employment and training services were made as well.

2.1.8	Organizing informational meetings with representatives of Roma and Ashkali communities	2022-2024	BRK, MFLT	MFLT, DSFP	15 meetings were held	Law on EARK, Sectoral Strategy on Labor and Welfare	<p><b>Activities carried out</b></p> <p>The initiation and promotion of special training programs for the rights of communities was conducted by KAPS on 05.07.2022, supported the Organization for Security and Cooperation in Europe/OSCE in Kosovo. The workshop was held to encourage young people from the Roma, Ashkali and Egyptian communities to apply for the Kosovo Police vacancy. 30 participants from the Roma and Ashkali community took part in this activity. 30 participants from the Roma and Ashkali</p>
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							community took part in this activity.
2.1.9	Assessment of the current situation and employment potential between the Roma and Ashkali communities in the respective municipalities	2022-2023	BRK - MFLT	MFLT, EARK	Assessment for all relevant municipalities	Sectoral Strategy on Labor and Welfare	<b>Activities carried out</b>  <b>Results achieved</b>
<b>II.2</b>	<b>Specific Objective 2.2 The quality of life of members of the unemployed Roma and Ashkali communities is improved through their inclusion in the protection programs and social services</b>						
2.1.1.	Capacity building of social workers on the importance of combating discrimination, equal treatment and access to sustainable solutions for social service users in 7 regions of Kosovo	2022-2024	BRK	GCSFS-MFLT/SFPD, donors	Raising the quality of social and family services through training	Law on Social and Family Services	<b>Activities carried out</b> In 2022, more than 60 social and family services trainers have been trained, who will develop materials/modules and provide training to social and family service providers regardless of ethnicity.



							<p><b><u>Results achieved</u></b></p> <p>During the reporting period, social and family service providers, social workers of three levels from the governmental and non-governmental sectors from all communities regardless of ethnicity were trained.</p>
2.1.2.	Financial support of the Roma and Ashkali communities through inclusion in Social Welfare Schemes	2022-2024	BRK, MFLT	MFLT/SFPD,	Number of beneficiaries of children in family accommodation inside and outside the family and children of families with permanent disabilities	Law on Social and Family Services	<p><b><u>Activities carried out</u></b></p> <p>Development of the program for two foster cares: kinship foster care, alternative foster care, as well as under the SFCPD scheme.</p> <p>The relevant ministry provided through CSW foster care to all communities, including Roma,</p>

							<p>Ashkali and Egyptian children.</p> <p><b><u>Results achieved</u></b></p> <p>Database of the Social Services in 2022 indicated that a total number of 49 children from the Roma, Ashkali and Egyptian communities were placed in kinship foster care while 3 children were placed in alternative non-kinship foster care.</p> <p>Payment was also made for the Family Scheme of children with permanent disabilities aged 1-18 years for 113 children from the Roma, Ashkali, Egyptian communities with a monthly payment of 100 Euro.</p>
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2.2.3	Informing and raising community awareness through various campaigns (TV, brochures, communication with community officials) about opportunities and types of social services	2022-2024	BRK, MFLT	MFLT/SFPD,	Number of presentations in the media, prepared brochures, no. annual contacts, no. agreements and services provided	MLSW Sector Strategy	<p><b>Activities carried out</b></p> <p>Briefing leaflets on the provision of social services as well as on the rights of Social Assistance beneficiaries, social categories and forms of protection were made available in each SWC and relevant institutions.</p> <p><b>Results achieved</b></p> <p>Information about their rights in social services, benefits in services and social schemes.</p>
2.2.4	Providing institutional care services for communities	2022-2024	MLSW Sector Strategy			Law on Social and Family Services	<p><b>Activities carried out</b></p> <p>The protection against this category consists in the provision of 24-hour services</p>

						<p>including shelter, food, clothing, provision of health services, accommodation and all other services assessed as necessary for persons with disabilities, or mental retardation.</p> <p><b><u>Results achieved</u></b></p> <p>As part of the provision of services, 24-hour residential services for the elderly and disabled have been provided by the Special Institute of Shtime, the Home for the Elderly in Prishtina and thirteen (13) Community Homes in the municipalities of Kosovo. More than 273 residents/clients placed in these institutions from all</p>
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							communities have benefited from these residential services, regardless of ethnicity, with 11 of them being from the Roma, Ashkali and Egyptian communities.
2.2.5	Support to NGOs licensed by the relevant ministry in providing family and social services to Roma and Ashkali communities	2022-2024	BRK, MFLT	MFLT/SFPD,	Placement/accommodation of persons without family care in residential housing in community institutions and houses	Law on Social and Family Services	<p><b><u>Activities carried out</u></b></p> <p>There are no licensed Non-Governmental Organizations from the Roma, Ashkali and Egyptian communities, and the reason is that such organizations did not apply based on the public announcement by the Ministry.</p> <p>MFLT for the period of November 2021 to November 2022 provided financial support to non-</p>

							<p>governmental organizations/entities providing social services to vulnerable categories of society through food packages. There are 54 beneficiary organizations in the amount of 2,304,545.10 Euro within this supported.</p> <p><b><u>Results achieved</u></b></p> <p>54 beneficiary organizations in the amount of 2,304,545.10 Euro.</p>
2.2.6	Signing of 10 MoUs between NGOs and shelters to strengthen cooperation and rehabilitation of children and women from Roma and Ashkali	2022-2024	BRK, donations	MFLT/SFPD, Municipalities, NGOs, KCS, Courts	Contracts / Cooperation Agreements with NGOs, and shelters for accommodation and rehabilitation of cases, monitoring, reports	Law on Social and Family Services, Law No. 03/182 on Protection against Domestic Violence	<p><b><u>Activities carried out</u></b></p> <p>SFPD entered into agreements and contracts for the purchase of services for the protection and sheltering of victims of domestic violence</p>

	<p>communities, victims of domestic violence</p>					<p>with all shelters nationwide. All these shelters have sheltered and provided necessary services to the victims of domestic violence of all ages and ethnicities during 2022.</p> <p><b><u>Results achieved</u></b></p> <p>DSFP has established and continues to strengthen the partnership with NGOs having a housing, treatment, support and empowerment of victims of domestic violence in their programs. DSFP has established and continues to strengthen the partnership with NGOs having a housing, treatment,</p>
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							<p>support and empowerment of victims of domestic violence in their programs. 81 victims sheltered in these shelters are from Roma, Ashkali and Egyptian communities.</p> <p>SFPD has established and continues to strengthen the partnership with NGOs having housing, treatment, support and empowerment of victims of domestic violence in their programs.</p>
2.2.7	Providing social assistance to the families of the Roma and Ashkali	2022-2024	BRK MFLT	OPM, SFPD, Municipalities, CSWs	Number of families of community beneficiaries in SAS	Law No. 2003/15 on the Social Assistance	<p><b>Activities carried out</b></p> <p>MFLT provides social assistance to all communities in</p>



	<p>communities who have not been able to find employment</p>					<p>Scheme, amended and supplemented by Law No. 04/L-096 (Law on SAS)</p>	<p>Kosovo, including the Roma, Ashkali and Egyptian communities.</p> <p>MFLT issued Decision No. 05-1/2022 on 27/01/2022 with the minimum payment being 70 Euro for one SAS member and the maximum being 250 Euro, regardless of the number of family members in SAS.</p> <p>The Social Assistance Scheme is managed by the Centers for Social Work, the decision-making in the selection of cases is done by CSW, while the drafting of policies and the provision of the budget is done by the MFPT.</p> <p><b><u>Results achieved</u></b></p> <p>About 3,000 families with 14,100 family</p>
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							<p>members have benefited from the Social Assistance Scheme from Roma, Ashkali and Egyptian communities in 2022.</p> <p>About 3,000 families from the Roma, Egyptian and Ashkali communities have benefited from energy subsidies for the repayment of electricity debt.</p>
2.2.8	Providing emergency assistance to members of the Roma and Ashkali communities	2022-2024	BRK, MFLT	MFLT, SFPD, Municipalities, CSWs	Number of families benefiting from emergency care	Law on SAS	<p><b>Activities carried out</b></p> <p>MFLT/DSFP and CSW provide exceptional assistance to families that are beneficiaries of the Social Assistance Scheme and other families that meet the criteria outlined in the Administrative Instruction on</p>

							<p>exceptional assistance in exceptional circumstances, such as funeral ceremonies for family members, home damage caused by fire, earthquake or flood. The benefit amount varies from 100 Euro to 300 Euro according to this scheme and is allocated only once a year for the same need/request.</p> <p><b>Results achieved</b></p> <p>A total of 39 families from the Roma, Ashkali and Egyptian communities benefited from this Scheme in 2022</p>
2.2.9	Organizing regular roundtables meetings for the management of □ assistance (RTMA) in the management of	2022-2024	BRK	Municipalities, CSWs	Number of regular meetings	Law on SAS	<p><b>Activities carried out</b></p> <p>Social service professionals organize multidisciplinary</p>

cases of children at medium or high risk.					<p>tables and cooperate with schools, police, courts, prosecution office, mental health centres, probation service, families for family reunification. The purpose of the meetings is to protect the best interests of the children and adults that fall under their mandate.</p> <p><b>Results achieved</b></p> <p>The protection of the interests of children and adults is done by the Guardian Body in CSW, which is mandated to protect them according to the applicable legislation.</p>
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**II.3 Specific Objective 2.3: Involvement of Roma and Ashkali communities in employment in central and local public institutions, according to quotas established by law**

2.3.1.	The establishment of a mechanism to promote and encourage employment of Roma and Ashkali communities in public institutions	From 2022 to 2024	BRK and donors	MFLT, EARK, OGG	Number of beneficiaries in the active public work	Law on EARK, Sectoral Strategy on Labor and Welfare	<b><u>Activities carried out</u></b> <b><u>Results achieved</u></b>
2.3.1.	Review of data from the new census in order to determine the possibility of increasing the employment of communities in municipalities by adjusting the updated quotas to the new population data for municipalities	2022	BRK and municipalities	MFLT, MLGA, OPM, NGO, SFPD	Increasing the number of employments from these communities based on the percentage of the population. Preparation of reports on the number of inhabitants based on communities	Law on EARK, Sectoral Strategy on Labor and Welfare	<b><u>Activities carried out</u></b>  <b><u>Results achieved</u></b>
2.3.1	Identify the number and positions planned for retirement in the next 5 years	2022 - 2024	BRK	MIA - MU (data presented to OPM)	An analysis of the number of retirees and the number of jobs expected to be		<b><u>Activities carried out</u></b> Based on the KAPS mandate and it is a duty under point 2.1.3 of the Strategy. KAPS has not

	and give priority to eligible community members in order to achieve the legally guaranteed employment quota.				created has been prepared and published.		conducted a special training on community rights in 2022 due to the prioritization of training and the limitations of training spaces (two generations with professional training involving 499 cadets in parallel in KAPS and the maximum commitment of trainers).  <b><u>Results achieved</u></b>
2.3.1	Initiation and promotion of special training programs on community rights	2022-2024	BRK	KIPA, Academy of Justice and Academy of Security	Number of training sessions completed		<b><u>Activities carried out</u></b> The AoJ training program for years has integrated the training curriculum including aspects of human rights.  <b><u>Results achieved</u></b> Year after year this training program is updated and adapted depending on the training needs of judges, prosecutors and other beneficiaries according to

							the law. In addition to the sessions focusing on human rights according to the ECHR, this program has been further expanded by including a training session on hatred crimes, inciting discord and racial intolerance, as well as a training session on the Law on Protection from Discrimination.
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Area			Health				
No.	Objectives and actions	Deadline	Funding source	Leading and supporting institution	Output	References to documents (e.g. PRL, NPISAA)	Implementation progress

3.	<b>Strategic Objective 3 Improving the health of members of the Roma and Ashkali communities and increasing equal access to quality health</b>						
3.1	<b>Specific Objective 3.1 Improve access to quality health services for members of the Roma and Ashkali</b>						
3.1.1.	Survey on health status and satisfaction with receiving health services from Roma and Ashkali communities	2023	BRK Donors	KAS	Research outcomes	Official data for Roma and Ashkali communities	<p><b>Activities carried out</b></p> <p>MFMC - Podujevo reported that the activities carried out are regularly monitored and the health services are as good and regular as possible.</p> <p>MFMC - Peja reported that they conducted a survey on of the vaccination rate of the Roma, Ashkali and Egyptian communities.</p> <p>MFMC - Vitia conducted visits to 3 families in Pozheran of the Roma, Ashkali and Egyptian</p>



						<p>communities (in the Municipality of Vitia there are 5 families of the Roma, Ashkali and Egyptian communities)</p> <p><b>Results achieved</b></p> <p>MFMC- Podujevo, comparing awareness and health status with other years, the results are much better and there is increased care.</p> <p>MFMC - Peja reports that the survey outcomes show the percentage of the population that has been vaccinated among the Roma, Ashkali and Egyptian communities.</p> <p>MFMC - Gjilan shows that they are satisfied with the</p>
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							<p>health services delivered to the Roma and Ashkali community.</p> <p>MFMC - Vitia indicates that information and advice on the services provided by MFMC in Vitia were given</p>
3.1.2.	Provision of mobile mammography services (5 municipalities, once a year, 30 days per municipality) (Oil, materials, electricity, food)	2022-2024	BRK HUCSK	MoH, HUCSK, UCCK	1000 women examined	List women examined	<p><b>Activities carried out</b></p> <p>MFMC - Fushe Kosova reported that 144 mammography visits have been carried out.</p> <p>MFMC - Podujevo reported that 4 mammograms were performed.</p> <p>MFMC - Rahovec informed that the mammography service will be</p>

						<p>provided from May 2022</p> <p><b>Results achieved</b></p> <p>MFMC - Rahovec reported that it discovered 5 cases of breast cancer.</p> <p>MFMC reports that 392 mammography visits have been carried out in total, where women from the Roma, Ashkali and Egyptian communities had the opportunity to undergo mammography free of charge.</p> <p>MFMC - Gjilan reported the 19 women from the Roma and Ashkali community have undergone mammography.</p>
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						<p>MFMC - Gjakova reported that 38 mammograms were done for women of the Roma, Ashkali and Egyptian communities with static mammography at FMC 5</p> <p>MFMC - Vitia reported that 146 mammograms were performed at the MFMC in Vitia in cooperation with HUCSK and Gjilan GH, where women from the Roma, Ashkali and Egyptian communities also had the opportunity to undergo mammography free of charge, but they have not expressed interest, despite constant calls made</p>
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							<p>through social media.</p> <p>According to the data provided by MFMC where there is a higher number of residents of the community concerned, a total of 210 mammograms were performed and two municipalities did not provide community disaggregated, they reported the total number.</p>
3.1.3.	Conducting home visits for mothers and children, as well as for other vulnerable groups. (2000 visits)	2022-2024	BRK MESTI, donors	MoH MFMC, NGO	2000 visits	Periodic reports on visits made	<p><b>Activities carried out</b></p> <p>MFMC - Obiliq conducted visits for mothers and children up to the age of three, MoH program supported by UNICEF</p>

						<p>MFMC - Prizren conducted visits for mothers and children, a project initiated by MoH and UNICEF</p> <p>MFMC - Podujevo reported that home visits and services have been conducted by the palliative service according to the demands and needs presented by the community concerned.</p> <p>MFMC - Peja reported that visits have been conducted for mothers and children, a joint project of MoH and UNICEF</p> <p>MFMC - Gjilan reported that visits for mothers and children were conducted to the</p>
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						<p>Roma and Ashkali community by the education group.</p> <p>MFMC - Gjakova reported that it conducted screenings either on pregnant women or children, provided advice and training, distributed leaflets, etc.</p> <p><b>Results achieved</b></p> <p>MFMC - Ferizaj reported that the number of children aged 0-3 years of the Roma, Ashkali and Egyptian communities, who were paid home visits is 49, whereas the number of pregnant women is 1.</p> <p>MFMC - Obiliq - 926 children of the Roma and Ashkali</p>
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						<p>communities were included in the visits mentioned above.</p> <p>MFMC - Prizren reported that the visits for mothers and children included a total of 113 mothers and children of the community concerned.</p> <p>MFMC - Podujevo included 123 visits and services</p> <p>MFMC - Rahovec conducted 500 visits.</p> <p>MFMC - Peja conducted 19 visits</p> <p>MFMC - Gjakova conducted 429 home visits</p> <p>MFMC - Vitia started to implement visits for mothers and children in 2018 in Vitia. 2 families</p>
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						<p>with children have been visited and the scheduled visit was conducted</p> <p>MFMC - Mitrovica, 19 children aged 0-3 years were visited.</p> <p>10 pregnant mothers were visited.</p> <p>The primary healthcare division within MoH reported that 1,538 children were visited for the first time in 2022 under the home visit program for children aged 0-3 from the Roma, Ashkali and Egyptian communities, while 206 pregnant women from the Roma, Ashkali and Egyptian communities were visited for the first</p>
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<b>III.2</b>	<b>Specific Objective 3.2 Improving the health of members of the Roma and Ashkali communities by raising awareness and promoting the importance of vaccination and prevention of chronic non-communicable diseases</b>						
<b>3.2.1</b>	Encouraging Roma and Ashkali families to follow regular vaccination schedules	2022-2024	BRK NIPHK, donors	MoH, NIPHK, Municipality, MFMC, NGO	Promotional material distributed through immunization visits	Relevant reports, photos, brochures/leaflets.	<p><b><u>Activities carried out</u></b></p> <p>MFMC – Ferizaj held 4 lectures with groups from the Roma, Ashkali and Egyptian communities.</p> <p>MFMC – Obiliq held lectures with the communities on the topic “Increasing access, coverage and requirements for the regular vaccination program”</p> <p>Vaccination of Roma Ashkali and Egyptian children jointly by MFMC and Obiliq supported by Balkan Sunflowers and UNICEF</p>

							<p>QKMF- Fushe Kosova held a lecture regarding the regular vaccination of children</p> <p>MFMC - Podujevo conducted training sessions on vaccination and the inclusion of children in vaccination, according to the regular vaccination schedule</p> <p>40 leaflets distributed.</p> <p>MFMC - Rahovec engaged mobile vaccination teams</p> <p>MFMC - Gjilan reported that the vaccination team held 3 meetings on the importance of vaccination of children</p>
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						<p>NIPHK reported that unvaccinated children from the Roma, Ashkali and Egyptian communities have been identified through the “door-to-door” visits</p> <p>- Mobile supplementary vaccination of children identified as unvaccinated</p> <p>MFMC - Gjakova reported on the continuous field work of the vaccination team, self-awareness lectures in partnership with NGOs.</p> <p>MFMC - Mitrovica reported that 5 activities were conducted on awareness raising</p>
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							<p>and the importance of vaccination</p> <p><b><u>Results achieved</u></b></p> <p>MFMC - Obiliq reported that 16 people participated in the lectures, while the vaccination included 56 children vaccinated.</p> <p>MFMC - Prizren reported that the head of vaccination held 2 community meetings</p> <p>MFMC - Rahovec reported that only 4 families agreed to vaccinate their children</p> <p>MFMC - Peja reported that 3 meetings were held by the head of vaccination with the communities in</p>
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						<p>order to encourage vaccination.</p> <p>NIPHK - Training sessions were held with health professionals on "Home Visits", including the module on the importance of vaccination</p> <p>PHC teams carry out the visits</p> <p>NIPHK reported that</p> <ul style="list-style-type: none"> <li>- 9,149 children from the Roma, Ashkali and Egyptian communities were visited through the "door-to-door" campaign</li> <li>- 2,548 children (48% girls) were identified as unvaccinated, who were vaccinated through the mobile "catch-up</li> </ul>
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						<p>vaccination” vaccination campaign.</p> <p>- Out of this number, 458 children have been vaccinated with the MMR vaccine.</p> <p>- A total of 143 mobile vaccination sessions were conducted in 16 municipalities for children from the Roma, Ashkali and Egyptian communities.</p>
3.2.2.	Inclusion of a representative of the Roma and/or Ashkali communities in the Patient Council - in the respective municipalities	2022/2024	NIPHK, Municipalities	NIPHK, Municipalities	Involvement of members from the target communities in the Patient Councils in the receptive municipalities	<p><b><u>Activities carried out</u></b></p> <p>In most municipalities, the Council for the rights of patients has not yet been established, as it is a new process and is being re-established</p>

						<p>MFMC - Rahovec indicated that the Patient Council was established in December 2022.</p> <p>MFMC - Gjakova informed that the municipality of Gjakova has a community office, where their representative takes part in various meetings, protecting the interests of the community or providing information through this representative.</p> <p><b><u>Results achieved</u></b></p> <p>MFMC - Rahovec indicated that the Patient Council was established with one of the members being from Ashkali community.</p>
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<p><b>3.2.3.</b> Lectures on health promotion and prevention of chronic and infectious diseases, nutrition, (15 municipalities per year)</p>	<p>2022 - 2024</p>	<p>MoH, UCCK, Donors</p>	<p>MoJ, NIPHK UCCK, MFMC, NGO</p>	<p>45 lectures with 900 participants</p>	<p>Health Sector Strategy 2017-2021. Roundtable reports, signature list, photos, social media posts.</p>	<p><b><u>Activities carried out</u></b></p> <p>MFMC – Obiliq held 5 (five) community awareness-raising lectures, an outreach and briefing campaign</p> <p>MFMC – Prizren reported that it held awareness-raising lectures on health promotion and prevention of chronic diseases.</p> <p>MFMC – Fushe Kosova held a lecture on the regular vaccination of children against COVIC 19</p> <p>A lecture on breastfeeding.</p> <p>MFMC – Podujevo underlined that they have prepared</p>
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						<p>different topics for the staff regarding training on preventive diseases.</p> <p>MFMC - Rahovec hold around 20 lectures and activities during the marking of certain days.</p> <p>MFMC - Peja held an awareness-raising lecture on health promotion and prevention of chronic diseases by the NGO Syri i vizionit.</p> <p>It cooperated with <b>NGO PRAK</b></p> <p>With NGO "Balkan sunflowers"</p> <p>With NGO Syri i vision</p> <p>With NGO Mundesia</p>
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							<p>Me AQH</p> <p>With NGO "Duart plotë meshirë"</p> <p>NGO AMC Action for mother and children</p> <p>MFMC - Gjilan reported that awareness-raising lectures on the treatment and prevention of communicable and nutritional diseases were held by the education group.</p> <p>MFMC - Gjakova - For HTA Diabetes Bronchial Asthma</p> <p>MFMC - Mitrovice held: Awareness-raising lecture:</p> <ol style="list-style-type: none"> <li>1. Breast cancer</li> <li>2. Diabetes</li> <li>3. HTA</li> </ol>
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						<p><b><u>Results achieved</u></b></p> <p>In MFMC - Ferizaj, various lectures on various infectious diseases were held in schools, where there are also students from the Roma and Ashkali communities.</p> <p>MFMC - Obiliq included 268 participants in the aforementioned lecture. MFMC - Prizren held 3 awareness-raising lectures.</p> <p>MFMC - Peja held 3 awareness-raising lectures.</p> <p>NGO AMC Action for mother and children, screening with a PAP test was done at the MFMC, where women from the Roma, Ashkali</p>
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						<p>and Egyptian communities have performed a free PAP test</p> <p>Awareness-raising campaign with parents of children with disabilities who are registered in NGO</p> <p>Pema. Community awareness-raising campaigns on chronic non-communicable diseases in Lagjen &amp; Septemberi, Cige Brestovik and Vitomirica were held with the NGO Syri i vizion.</p> <p>In Treboviq/Qungur, the vaccination teams organized community roundtables for</p>
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						<p>vaccination awareness raising.</p> <p>Food packages were distributed by UNICEF in relation to the awareness raising of the population of the Roma, Ashkali and Egyptian communities to respond to vaccination.</p> <p><b>With NGO Mundesia</b></p> <p>A health caravan/campaign "Greetings" was held in the municipality of Peja, in the city square on 14 September 2022, where important information on health was provided, such as:</p> <ol style="list-style-type: none"> <li>1. Presentation of the risk factors of NCD</li> </ol>
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								and the “For Health” Campaign 2. Dietary risks and prevention of such risks 3. Exposure to tobacco smoke 4. Alcohol consumption 5. Insufficient physical activity MFMC – Gjakova held 13 sessions with 20 participants
3.2.4.	Roundtable to raise awareness of the consequences of early marriages and births, family planning and sexually transmitted infections, menopause,	2022-2024	MoH, NIPHK, Donors	MoH NIPHK, MFMC, NGO, PHC	30 roundtables including 500 participants	Health Strategy 2021. Law...	Sector 2017-	<b>Activities carried out</b> MFMC – Ferizaj held awareness-raising lectures on breast cancer and STIs in schools, where there are students from the Roma, Ashkali and Egyptian communities and

<p>uterus cancer/cervical cancer</p> <p>(10 municipalities per year)</p>						<p>with the community women in the village of Dubrava.</p> <p>MFMC - Podujevo held educational meetings directly with the medical teams in the settlements where the community lives on the topics of hygienic and sanitary conditions.</p> <p>MFMC - Rahovec indicated that they have an advisory board within the centre that deals with activities related to the topics concerned</p> <p>NIPHK - Conducting two-day workshops in four municipalities with the health professionals of PHC: Fushe Kosova, Lipjan, Gjilan and</p>
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						<p>Gjakova, regarding the plan of educational and health activities in the respective municipalities. With special emphasis on working with Roma, Ashkali and Egyptian communities.</p> <p>MFMC - Gjilan jointly with the "Gruja Hyjnore" association organized a campaign on the treatment and prevention of chronic diseases and nutrition.</p> <p>MFMC - Gjakova held a roundtable attended by 10 people and lectures on family planning and cervical cancer.</p> <p><b>Results achieved</b></p>
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							<p>MFMC – Podujevo reported that there is an improvement and awareness raising on the importance of health; 52 pieces of informative materials were distributed.</p> <p>MFMC – Rahovec involved over 200 people in these activities.</p>
3.2.5.	<p>Organization of coordination meetings between the Ministry of Health, donors and NGOs dealing with health activities.</p> <p>(2 times a year)</p>	2022-2024	MoJ, NIPHK	MoH NGO Donors	6 coordination meetings were held	<p>Invitations, meeting notes, photos, social media posts</p>	<p><b>Activities carried out</b></p> <p>DRCHC cooperated and had meetings with organizations that deal with Roma, Ashkali and Egyptian communities, as well as with the AQH project that provided financial support for three lectures held with the</p>

						<p>communities in three municipalities.</p> <p>DRCHC - Obiliq reported that they have been regular meetings with the Ministry of Health, UNICEF, donors and NGOs.</p> <p>DRCHC - Peja indicates that they cooperated with the Coalition of NGOs for Child Protection in Kosovo - KOMF.</p> <p>NIPHK - Conducting field activities based on the work plan.</p> <p><b>QKMF - Gjilan</b> The publications from the meetings were also presented on social media on the organizations with the Roma and</p>
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						<p>Ashkali communities.</p> <p><b>Results achieved</b></p> <p>The purpose of the cooperation was to conduct visits for mothers and children aged 03 years, work in groups, classes for mothers, consultative services for chronic disabilities such as arterial hypertension, diabetes, asthma.</p> <p>MFMC - Peja - the coalition of Peja NGOs and the Office of Good Governance within the Office of the Prime Minister held a two-day workshop on the implementation of the Law.</p>
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3.2.6.	Dissemination of information material on family planning and reproductive health  (6000 leaflets, 1000 posters + translations and 500 and 100 copies in Romani)	2022-2024	MoH, UCCK, Donors	MoH, NIPHK, MFMC, NGO, donors	Materials distributed in 15 municipalities	Health Sector Strategy 2017-2021	<p><b><u>Activities carried out</u></b></p> <p>MFMC - Podujevo distributed informational and communication materials directly to the community concerned on planning and reproductive health as well as the topics of protection against COVID-19, family planning, hygiene and 86 leaflets have been distributed.</p> <p>MFMC - Gjilan - Leaflets were distributed to the Roma and Ashkali community on family planning by the education group at the MFMC</p>
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						<p>MFMC - Gjakova - Community meetings during the month of October 2022, presentation of the lecture, distribution of brochures and appointment for mammography and PAP test.</p> <p>MFMC - Vitia - There was no informative material in the Romani language (This community speaks and writes Albanian, as they are also integrated in our schools).</p> <p><b><u>Results achieved</u></b></p> <p>MFMC - Gjakova - Raising the awareness of women to fight against breast cancer, increase awareness of self-control and</p>
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							timely breast screening.
3.2.7.	Awareness-raising campaign on the importance of regular immunization (distribution of leaflets and organization of mobile teams)	2022-2024	MoJ, NIPHK Donors	NIPHK, Municipality, MFMC, Donors, NGOs	10,000 leaflets, 2,000 posters	Health Sector Strategy 2017-2021	<p><b><u>Activities carried out</u></b></p> <p>MFMC - Ferizaj hold4 lectures with groups of the Roma, Ashkali and Egyptian communities, as well as the organization of three mobile teams for vaccination in the two city neighbourhoods inhabited by the citizens of the Roma Ashkali and Egyptian communities in the village of Dubrava.</p> <p>MFMC - Obiliq conducted regular vaccination of children; vaccination with the Covid-19 vaccine.</p>

						<p>Vaccination with the seasonal flu vaccine</p> <p>MFMC - Prizren carried out the vaccination against COVID-19.</p> <p>Regular vaccination and flu vaccination</p> <p>MFMC - Fushe Kosova reported that 10 vaccination campaigns were held in the community, three of them being door-to-door and 7 campaigns in the community center</p> <p>“Fidan Lahu”.’</p> <p>The campaigns at the centre are accompanied by lectures on the importance of vaccination.</p> <p>MFMC - Podujevo reported that 39 information leaflets</p>
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						<p>against Covid-19 have been distributed</p> <p>On the subject of mobilization for vaccination, 40 leaflets were distributed</p> <p>87 vaccinations were carried out for children of the Roma, Ashkali and Egyptian communities and 4 vaccinations for seasonal flu.</p> <p>MFMC - carried out the vaccination against Covid-19</p> <p>Regular vaccination Seasonal flu vaccine.</p> <p>NIPHK conducted two training sessions with community representatives about regular vaccination and</p>
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							<p>vaccination against COVID-19</p> <p>NIPHK held lectures and information sessions with parents from the Roma, Ashkali and Egyptian communities regarding the importance of vaccination, the importance of breastfeeding and routine check-ups</p> <p>Mobile vaccination sessions</p> <p>MFMC - Gjakova Community meeting through mediators on the importance of vaccination, distribution of educational materials.</p> <p>Visit to 4 families by the MFMC</p>
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						<p>management and the head of vaccination</p> <p>MFMC - Mitrovica - 5 lectures were held:</p> <p>Promotion of the regular vaccination schedule in the Center of the Roma, Ashkali and Egyptian communities</p> <p><b><u>Results achieved</u></b></p> <p>MFMC - Obiliq reported that 116 children in the communities have been vaccinated with regular vaccinations for children;</p> <p>A total of 1876 persons receiving anti COVID-19 vaccine was reported. And 952 persons in total with the flu vaccine.</p>
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						<p>MFMC - Prizren vaccinated a total of 286 persons against COVID-19.</p> <p>63 people from the communities concerned received flu vaccines,</p> <p>Children aged 0-11 months, 236 people from the community.</p> <p>56 people aged 12-29 months from the community and 28 people aged over 28 months from the said community.</p> <p>MFMC - Peja reported that i vaccinated a total of 119 persons against COVID-19.</p> <p>A total of 63 persons from the community were vaccinated with the seasonal flu vaccine.</p>
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						<p>Children aged 0-11 months, 19 people from the community.</p> <p>Children aged 12-59 months, 41 people from the community.</p> <p>Over 23 months, 53 people from the community.</p> <p>NIPHK - Trained community representatives go door to door as part of the vaccination campaign.</p> <p>MFMC - Gjilan vaccinated a total of 15 children with regular vaccines by the vaccination team and leaflets on the vaccination organization were distributed.</p> <p>NIPHK - A total of 24 information sessions/lectures</p>
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						<p>were held with parents and legal guardians in 16 municipalities regarding the importance of vaccination, as well as nutrition and routine checks.</p> <p>Over 650 parents attended these sessions, facilitated by family doctors from Primary Health Care.</p> <p>A total of 143 mobile vaccination sessions were conducted for children from the Roma, Ashkali and Egyptian communities.</p> <p>QKMF - Identification and vaccination of unvaccinated</p>
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							<p>children of different ages.</p> <p>MFMC - Vitia - Vaccination of children who have not completed all vaccinations, according to the regular vaccination schedule.</p>
3.2.8.	Translation of awareness-raising promotional materials into the Romani language	2022-2024	MoJ, NIPHK Donors	NIPHK, Municipality, OJQ	Promotional material on awareness raising, about 200 pages	Health Sector Strategy 2017-2021	<p><b><u>Activities carried out</u></b></p> <p>MoH does not have any material translated into the Romani language.</p> <p><b>Results achieved</b></p>

							<p><b><u>Activities carried out</u></b></p> <p>MFMC - Ferizaj held 4 lectures with groups from the Roma, Ashkali and Egyptian communities.</p> <p>MFMC - Obiliq held lectures with the communities on the topic "Increasing access, coverage and requirements for the regular vaccination program".</p> <p>Vaccination of Roma Ashkali and Egyptian children jointly by MFMC and Obiliq supported by Balkan Sunflowers and UNICEF.</p> <p>QKMF- Fushe Kosova held a lecture regarding the regular</p>
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							<p>vaccination of children.</p> <p>MFMC - Podujeva conducted training sessions on vaccination and the inclusion of children in vaccination, according to the regular vaccination schedule. 40 leaflets were distributed.</p> <p>MFMC - Rahovec engaged mobile vaccination teams</p> <p>MFMC - Gjilan</p> <p>The vaccination team held 3 meetings on the importance of the vaccination of children</p> <p>NIPHK reported that unvaccinated children from the Roma, Ashkali and Egyptian communities have</p>
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						<p>been identified through the “door-to-door” visits</p> <p>- Mobile supplementary vaccination of children identified as unvaccinated.</p> <p>MFMC - Gjakova</p> <p>Continuous fieldwork of the vaccination team, self-awareness lectures in partnership with NGOs.</p> <p>MFMC - Mitrovica reported that 5 activities were conducted on awareness raising and the importance of vaccination</p> <p><b><u>Results achieved</u></b></p> <p>MFMC - Obiliq reported that 16</p>
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						<p>people participated in the lectures, while the vaccination included 56 children vaccinated.</p> <p>MFMC - Prizren reported that the head of vaccination held 2 community meetings.</p> <p>MFMC - Rahovec reported that only 4 families agreed to vaccinate their children</p> <p>MFMC - Peja reported that 3 meetings were held by the head of vaccination with the communities in order to encourage vaccination.</p> <p>NIPHK - Training sessions were held with health professionals on "Home Visits",</p>
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							<p>including the module on the importance of vaccination</p> <p>PHC teams carry out the visits</p> <p>NIPHK reported that</p> <ul style="list-style-type: none"> <li>- 9,149 children from the Roma, Ashkali and Egyptian communities were visited through the "door-to-door" campaign</li> <li>- 2,548 children (48% girls) were identified as unvaccinated, who were vaccinated through the mobile "catch-up vaccination" campaign.</li> <li>- Out of this number, 458 children have been vaccinated with the MMR vaccine.</li> </ul>
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							- A total of 143 mobile vaccination sessions were conducted in 16 municipalities for children from the Roma, Ashkali and Egyptian communities.
<b>III.3 Specific Objective 3.3 Improving the quality of health services, by raising the awareness of public health staff for equal and quality treatment of Roma and Ashkali communities to ensure that members of communities have equal access to health care without</b>							
3.3.1.	Delivering training to professional health staff on non-discrimination in the provision of medical services. (20 municipalities)  (instructor, transport, materials, food)	2022-2024	MoH, donors	MoH, donors. NIPHK, UCCK, MFMC, NGO	It was held in 15 municipalities, with 200 participants	Health Sector Strategy 2017-2021	<b><u>Activities carried out</u></b> MFMC - Obiliq held 5 (five) community awareness-raising lectures, an outreach and briefing campaign MFMC - Prizren reported that it held awareness-raising lectures on health promotion and prevention of chronic diseases.

						<p>MFMC – Fushe Kosova held a lecture on the regular vaccination of children against COVID 19.</p> <p>A lecture on breastfeeding was held.</p> <p>MFMC – Podujevo underlined that they have prepared different topics for the staff regarding training on preventive diseases.</p> <p>MFMC – Rahovec hold around 20 lectures and activities during the marking of certain days.</p> <p>MFMC – Peja held an awareness-raising lecture on health promotion and prevention of chronic diseases by the NGO Syri i vizionit.</p>
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						<p>It cooperated with <b>NGO PRAK</b></p> <p>With NGO "Balkan sunflowers"</p> <p>With NGO Syri i vision</p> <p>With NGO Mundesia</p> <p>Me AQH</p> <p>With NGO "Duart plotë meshirë"</p> <p>NGO AMC Action for mother and children</p> <p>MFMC - Gjilan reported that awareness-raising lectures on the treatment and prevention of communicable and nutritional diseases were held by the education group.</p> <p>MFMC - Gjakova - For HTA Diabetes Bronchial Asthma</p>
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							<p>MFMC - Mitrovica held: Awareness-raising lecture:</p> <ol style="list-style-type: none"> <li>1. Breast cancer</li> <li>2. Diabetes</li> <li>3. HTA</li> </ol> <p><b><u>Results achieved</u></b></p> <p>In MFMC - Ferizaj, various lectures on various infectious diseases were held in schools, where there are also students from the Roma and Ashkali communities.</p> <p>MFMC - Obiliq included 268 participants in the aforementioned lecture. MFMC - Prizren held 3 awareness-raising lectures.</p>
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						<p>MFMC - Peja held 3 awareness-raising lectures.</p> <p>NGO AMC Action for mother and children, screening with a PAP test was done at the MFMC, where women from the Roma, Ashkali and Egyptian communities have performed a free PAP test</p> <p>Awareness-raising campaign with parents of children with disabilities who are registered. The NGO Pema jointly with the NGO Syri i vizionit organized awareness-raising campaigns in the community on chronic non-communicable diseases in Lagjen &amp; Septemberi, Cige</p>
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						<p>Brestovike and Vitimirice.</p> <p>In Treboviq/Qungur, the vaccination teams organized community roundtables for vaccination awareness raising.</p> <p>Food packages were distributed by UNICEF in relation to the awareness raising of the population of the Roma, Ashkali and Egyptian communities to respond to vaccination.</p> <p><b>With NGO Mundesia</b></p> <p>A health caravan/campaign "Greetings" was held in the municipality of Peja, in the city square on 14 September 2022, where important information on health was provided, such as:</p>
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							<ol style="list-style-type: none"> <li>1. Presentation of the risk factors of NCD and the “For Health” Campaign</li> <li>2. Dietary risks and prevention of such risks</li> <li>3. Exposure to tobacco smoke</li> <li>4. Alcohol consumption</li> <li>5. Insufficient physical activity</li> </ol> <p>MFMC – Gjakova held 13 sessions with 20 participants</p>
3.3.2.	Organizing initiatives to raise awareness of patients’ rights and mechanisms responsible for complaints from Roma and	2022-2024	MoH, donors	MFMC, Donors, NGOs	Roundtables with satisfactory participation were held	Health Sector Strategy 2017-2021	<p><b><u>Activities carried out</u></b></p> <p>MFMC – Ferizaj held awareness-raising lectures on breast cancer and STIs in schools, where there are students from the Roma, , Ashkali and Egyptian communities</p>

	<p>Ashkali communities to health professionals and community members</p>						<p>and with the community women in the village of Dubrava.</p> <p>MFMC - Podujevo held educational meetings directly with the medical teams in the settlements where the community lives on the topics of hygienic and sanitary conditions.</p> <p>NIPHK - Conducting two-day workshops in four municipalities with the health professionals of PHC: Fushe Kosova, Lipjan, Gjilan and Gjakova, regarding the plan of educational and health activities in the respective municipalities. With special emphasis on working with Roma, Ashkali and Egyptian communities.</p>
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						<p>MFMC - Gjilan</p> <p>Jointly with the “Gruja Hyjnore” association, a campaign on the treatment and prevention of chronic diseases and nutrition was organized.</p> <p>MFMC – Gjakova held a roundtable attended by 10 people and lectures on family planning and cervical cancer.</p> <p><b><u>Results achieved</u></b></p> <p>MFMC – Podujevo reported that there is an improvement and awareness raising on the importance for health; 52 pieces of informative materials were distributed.</p> <p>MFMC – Rahovec involved over 200 people in these activities</p>
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Area			Housing				
No.	Objectives and actions	Deadline	Funding source	Leading and supporting institution	Output	References to documents (e.g. PRL, NPISAA)	Implementation progress
<b>IV.</b>	<b>Strategic Objective 4: Increase equal access to sustainable housing, basic services and public infrastructure for the Roma and Ashkali communities</b>						
<b>IV.1</b>	<b>Specific Objective 4.1 Ensure sustainability and identify concrete steps to systematically improve the housing situation for the Roma and Ashkali communities, through a feasibility study for sustainable housing and social housing for the Roma and Ashkali</b>						
<b>4.1.1.</b>	Organizing information sessions for the Roma and Ashkali communities regarding current social	2022-2024	Budget of the Republic of Kosovo Donors	MESPI, DPA	Number of sessions held	Law No. on Housing Financing	<b>Activities carried out</b>

	housing programs and how to apply					Specific Programs.	<b>Results achieved</b>
<b>4.1.2.</b>	Capacity building of municipalities for the use of an electronic platform with data on social housing	2022-2024	Budget of the Republic of Kosovo Donors	MESTI, Donors, Municipalities and NGOs	Functional database	Law No. on Housing Financing Specific Programs.	<p><b>Activities carried out</b></p> <p>Training was held for municipal officers on the operationalization of the electronic platform - social housing database. This training is supported by RCC.</p> <p><b>Results achieved</b></p> <p>... housing officers in the municipalities have been trained</p>
<b>4.1.3.</b>	Development of a list of priority needs for social housing at the municipal and central level	2022-2024	Budget of the Republic of Kosovo, Donors	MESTI, DPA, MCR, Municipalities and NGOs	A list was drafted and published	Law No. on Housing Financing Specific Programs.	<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>
<b>4.1.4.</b>	Providing free legal aid to Roma and Ashkali communities during the legalization process	2022-2024	Budget of the Republic of	MESPI, Donors, Municipalities	Free legal aid was provided, reporting on the number of	Law No. 06/1-024 on Treatment of Constructions	<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>

	through the Legal Aid Agency, NGOs, the Protector of Citizens, etc.		Kosovo, Donors		processed cases	Without Permit	
<b>IV.2</b>	<b>Specific Objective 4.2 Raising awareness of members of the Roma and Ashkali communities in solving housing problems</b>						
<b>4.2.1</b>	Organizing a campaign to promote the housing rights of Kosovo citizens without exception	2022-2024	Budget of the Republic of Kosovo, Donors	MESPI, Donors, Municipalities	Number of campaigns organized	Law No. 03/L-164 on Housing Financing Specific Programs.	<p><b>Activities carried out</b></p> <p>A draft law on social housing is foreseen under the legislative plan. In 2022, the Interministerial Working Group continued drafting the Draft Law on Social Housing.</p> <p>Public consultations were held in the period 26.07-16.08.2022, where comments were received from 13 local and international institutions.</p> <p>The consultation process for the draft law on social housing has been published on 17.10.2022 on the MESPI online platform.</p> <p>After the public consultation, a request was</p>



						<p>submitted to supplement the draft law with some additional programs for the implementation of the Adequate Social Housing Program in Kosovo in cooperation with CEB-Bank (taking the recommendations from the Feasibility Study) and review the possibility of the IFC's request to fulfill the legal aspect for affordable housing.</p> <p>The three-year housing programs for the reporting year (municipalities having programs within the time limit, expired, draft and municipalities that have not drafted them).</p> <p><b>Results achieved</b></p> <p>13 municipalities have drafted three-year housing programs with a time limit</p>
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							<p>10 municipalities have their three-year housing program expired</p> <p>5 municipalities have drafted (pending) the three-year housing program</p> <p>10 municipalities have not drafted the three-year municipal housing program</p>
4.2.2	Establishment of 5 mobile groups to help complete the relevant property documentation in 15 municipalities	2022-2024	Budget of the Republic of Kosovo	Municipalities, NGOs	Number of organized and functional mobile groups in 15 municipalities	Law No. 04/L-013 on Cadastre	<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>
4.2.3	Facilitating property legalization procedures at the local and central levels	2022 - 2024	Budget of the Republic of Kosovo, Donors	MESPI, Donors, Municipalities, NGOS	Amended property legalization procedures	Law No. 06/L-024 on Treatment of Constructions Without Permit	<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>
4.2.4	Involving communities in planning to address	2022 - 2024	Budget of the Republic of Kosovo	Municipalities, NGOs	Communities are more involved in	Law on Housing Financing	<p><b>Activities carried out</b></p> <p>Public discussions were held on the three-year</p>

	housing issues at the local and central levels				housing planning	Specific Programs.	housing programs before they were approved in the municipal assemblies  <b>Results achieved</b>
<b>IV.3</b>	<b>Specific Objective 4.3 Increase the comfort and quality of life of the Roma and Ashkali communities by improving existing and supporting infrastructure for better access to basic</b>						
<b>4.3.1</b>	Specific involvement of Roma and Ashkali communities in three-year social housing plans	2022-2024	Budget of the Republic of Kosovo, Municipalities	Municipalities, NGO, donors and MESPI supervisor	Communities are more involved in housing planning	Law on Housing Financing Specific Programs.	<b>Activities carried out</b> Public discussions were held before they were approved in the municipal assemblies  <b>Results achieved</b>
<b>4.3.2</b>	Support in the renovation, reconstruction and provision of the necessary materials for the construction of houses in need of own plots of Roma and Ashkali communities or parts of houses, such as toilets and bathrooms	2022 - 2024	Budget of the Republic of Kosovo Municipalities	Municipalities, NGOs, donors, MCR and MESPI supervisor	11.538 renovated housing units per year	Law on Housing Financing Specific Programs.	<b>Activities carried out</b> According to data from the Department for Reintegration of Repatriated Persons and Integration of Foreigners within the Ministry of Internal Affairs provided to repatriated persons from

							<p>the Roma Ashkali and Egyptian communities upon arrival to Kosovo assistance and support under the reintegration schemes for transport to the municipality of origin, temporary accommodation (7 days) in the Accommodation Center and prepared food (served), food and hygiene packages and materials (with one or more supplies), rental accommodation for up to 12 months (6 to 12 months of use), winterization package (firewood), self-employment (business funding), on-the-job training. A total of 354 people from the Roma, Ashkali and Egyptian communities have benefited; Roma 135, Ashkali 177, Egyptian 42.</p>
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							<b><u>Results achieved</u></b>
<b>4.3.3.</b>	Improving the existing infrastructure in the settlements of the Roma and Ashkali communities where such needs have been identified by the feasibility study	2022 - 2024	Budget of the Republic of Kosovo, MLGA, Municipalities	MLGA and municipalities and NGOs, supervisor: MESPI	Improved existing infrastructure	Law No. 04/1-174 on Spatial Planning	<b><u>Activities carried out</u></b>  <b><u>Results achieved</u></b>
<b>4.3.4</b>	Housing condition survey in relation to minimum housing norms	2022-2024	CEB	MESPI, CEB	Research report published	Law on Housing Financing Specific Programs.	<b><u>Activities carried out</u></b> In cooperation with UN-Habitat and other international institutions, the Feasibility Study for the Adequate Social Housing Program was drawn up and approved (February 2022). The Feasibility Study for the Adequate Social Housing Program is supported by CEB-Banka.  <b><u>Results achieved</u></b>  CEB-Bank approved the request for a low-interest loan of €25.0 million for co-

							<p>funding the Adequate Social Housing Project.</p> <p>A Technical Assistance Grant of €2.08 million was granted from WBIF. This grant will be used for the preparation of investments in the value of €47.5 million.</p> <p>In 2023, the ratification of the international agreement is expected by the Assembly of the Republic of Kosovo.</p>
<b>IV.4</b>	<b>Specific Objective 4.4: Transformation of informal settlements of Roma and Ashkali communities through a quality alternative for reorganization and reconstruction of existing settlements</b>						
<b>4.4.1</b>	Pilot project for the transformation of the settlement in the first year, 1200m <sup>2</sup> with 12 residential units and 300m <sup>2</sup> for office space	2022 - 2024	BRK, Municipality of F.K., Donors	MESTI supervisors, municipalities, donors, NGOs	Settlements transformed within the pilot project		<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>

4.4.2	Promoting models for the transformation of settlements in institutions and with citizens	2022 - 2024	Municipalities and NGOs	Municipalities, NGOs	Settlements transformed within the pilot project		
<b>Area</b>			<b>Discrimination</b>				
Objectives and actions	<b>Deadline</b>	<b>Funding source</b>	<b>Leading and supporting institution</b>	<b>Output</b>	<b>References to documents (e.g. PRL, NPISAA)</b>	<b>Implementation progress</b>	
<b>V. Strategic Objective 5: Transformation of informal settlements of Roma and Ashkali communities through a quality alternative for reorganization and reconstruction of existing settlements</b>							
<b>V.1 Specific Objective 5.1: Systematic fight against discrimination and racism through the development and implementation of comprehensive policies at all stages and levels of policies, programs and projects</b>							
5.1.1	Ongoing professional training for judges and state prosecutors, administrative court and prosecutorial staff, for the state attorney, lawyers, notaries public,		BRK	The Academy of Justice supported by OGG/OPM and NGOs	8 training sessions with 90 participants		<b><u>Activities carried out</u></b> From the training programs focused on the protection of human rights, 4 of them focused on combating discrimination and racism.

<p>private enforcement agents, intermediaries, bankruptcy trustees, as well as other relevant professions</p>						<p>Details of the topic and participation are given below:</p> <ol style="list-style-type: none"> <li>1. Inciting national, racial, religious or ethnic hatred, discord or intolerance.</li> <li>2. Training on access to justice for vulnerable-criminal groups.</li> <li>3. Training on access to justice for vulnerable-civil groups.</li> <li>4. The material and procedural aspects of the Law on Protection against Discrimination of the Republic of Kosovo and the challenges in its implementation as well as its relation with other laws with emphasis on</li> </ol>
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							<p>the on Labour and the Law on Contested Procedure</p> <p>These training activities focused on dealing with the local legal framework for the protection and promotion of the rights of non-majority communities, rights and equal access to the labour market for the Roma, Ashkali and Egyptian</p> <p>Special attention was given to stereotypes, prejudices and type of discrimination-based ethnicity.</p> <p><b><u>Results achieved</u></b></p> <p>Training I was attended by 4 judges (3 from the basic level and 1 from the Appeal) as well as 5 prosecutors, mainly from the basic level</p> <p>Training II was attended by 3 prosecutors and 18</p>
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							<p>administrative staff who came from among the professional associates as well as other officers from the courts and prosecution offices of Kosovo.</p> <p>Training III was attended by 2 judges and 3 professional associates from the Basic Court of Prishtina and Ferizaj.</p> <p>Training IV was attended by 49 judges (2 from the Supreme Court, 19 from the Court of Appeals and 28 from the first instance courts) as well as 1 prosecutor from the Appeal and 1 professional associate.</p>
5.1.2	Identification and periodic assessment of the need for training of Kosovo civil servants at the central and local levels to build		BRK	The Kosovo Institute for Public Administration supports ZQM	Training delivery and number of participants		<p><b><u>Activities carried out</u></b></p> <p>Organizing the training sessions: “Community rights in Kosovo and</p>

	professional capacity in the field of preventing and combating discrimination against members of the Roma and Ashkali communities.			/ ZKM and NGOs			<p>“Introduction to anti-gypsyism”</p> <p><b><u>Results achieved</u></b></p> <p>The “Community rights in Kosovo” training lasted 2 days with 1 group of participants and 9 civil servants trained.</p> <p>The “Introduction to anti-gypsyism” training lasted 2 days with 2 groups of participants and 23 civil servants trained.</p>
5.1.3	Capacity development for providing basic, advanced and specialized training for professional capacity building in the field of preventing and combating discrimination and racism towards members of the Roma and Ashkali communities for: Kosovo Police; Correctional Service; Probation Service; Kosovo Customs; Emergency Management	BRK		Kosovo Academy for Public Safety supports OGG/OPM and NGOs	Training delivery and number of participants		<p><b><u>Activities carried out</u></b></p> <p>Many topics were covered in the basic training sessions organized in KAPS on preventing and combating discrimination and racism</p> <p><b><u>Results achieved</u></b></p> <p>6 topics were elaborated with a total of 597 participants - public safety officers</p>

	Agency; Kosovo Police Inspectorate, as well as private individuals and legal entities.						
5.1.4	<p>Organizing awareness-raising campaigns for Roma and Ashkali communities on domestic violence and gender-based violence</p> <p>a. AGE:  Rebroadcasting a video to prevent early marriages, as well as the realization of 150 leaflets in the total amount of 300 Euro</p>	BRK	Agency for Gender Equality			<p><b><u>Activities carried out</u></b></p> <p><b>Results achieved</b></p>	
5.1.5	Creation of the mechanism for identification, prevention, reduction and protection of persons whose birth is not registered, which requires	BRK	Civil Registration Agency/ MIA			<p><b><u>Activities carried out</u></b></p> <p>The draft law on civil status is planned to be completed in the first half of this year.</p> <p>The Directorate of Civil Status has continuously</p>	

	systematic institutional addressing.						<p>been part of the processes for facilitating the procedures for the Roma, Ashkali and Egyptian communities.</p> <p>The draft law provides for the establishment of an inter-institutional mechanism for registration of births and deaths through official channels, and the drafting of a strategy in coordination with the municipalities for the prevention and registration of all unregistered citizens.</p> <p><b>Results achieved</b></p>
<b>V.2</b>	<b>Specific Objective 5.2 Increase accountability and punishment of perpetrators of racism and discrimination by raising awareness of Roma and Ashkali communities about the importance and reporting of discrimination, racism, harassment, hate speech and</b>						
<b>5.2.1</b>	Creating a National Platform for Reporting Cases of Discrimination	2022	OGG/OPM and NGO	Office of the Prime Minister/Office	National Platform	<p><b><u>Activities carried out</u></b></p> <p>The National Platform for Protection against Discrimination for the</p>	

	against the Roma and Ashkali Communities			for Good Governance			Roma, Ashkali and Egyptian Communities has been operational since 1 May 2022, while its official launch was on 22 June 2022.
5.2.2	Regular meetings of the technical group for protection against discrimination of Roma, Ashkali and Egyptian communities	2022-2024	OGG/OPM	Technical Group	Quarterly meeting		<p><b>Activities carried out</b></p> <p>The Office of Good Governance/Office of the Prime Minister organized three meetings with the Technical Working Group for protection from Discrimination Against the Roma, Ashkali and Egyptian Communities on 29.03.2022, 05.09.2022 and 15.12. 2022.</p> <p>The meetings are organized in accordance with Decision No. 138/2020 of the Prime Minister of Kosovo, dated 11.09.2020, established the Technical Working Group for</p>

							<p>Protection from Discrimination Against the Roma, Ashkali and Egyptian Communities.</p> <p>The purpose of the meetings was to present and discuss the cases presented on the National Platform against discrimination of the Roma, Ashkali and Egyptian communities.</p>
5.2.3	Updating the database with data from members of the technical group	2022-2024	OGG/OPM				<p><b>Activities carried out</b></p> <p>The National Platform is being updated daily with new news related to and of interest to the Roma, Ashkali and Egyptian communities.</p> <p><b>Results achieved</b></p>
5.2.4	Organizing information sessions and campaigns on how to report cases of discrimination, racism,	2022-2024	OGG/OPM, NGO	OGG/OPM, NGO	3000 citizens		<p><b>Activities carried out</b></p> <p>At the request of the Office of Good Governance - the</p>

<p>harassment, hate speech and violence for members of the Roma and Ashkali communities and NGOs</p>						<p>Office of the Prime Minister (OMP) addressed RTK to launch a video to encourage and promote the awareness raising of the population on equal opportunities, against discrimination and other principles of democratic governance. In this regard, the National Platform for reporting cases of discrimination against the Roma and Ashkali was launched through a video broadcast on RTK for two weeks during the month of November 2022.</p> <p>Information sessions on report cases of discrimination, racism, harassment, hate and violence language and bullying have been organized for members of the Roma and Ashkali communities and NGOs at the central and local levels during the months of</p>
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							October and November 2022, with 500 leaflets, 50 posters on the purpose and use of the platform distributed. The meetings were organized in 5 regions of Kosovo.
5.2.5	Organizing training for informing and raising awareness of the technical group for protection against discrimination on the functions and use of the platform for reporting cases of discrimination	2022-2024	Municipalities, Institutions, Donors, NGOs	OGG/OPM, TDH, VORAE	Members of the technical group for protection against discrimination of Roma Ashkali and Egyptian trained		<p><b>Activities carried out</b></p> <p>In meetings with the Technical Group, the Group was informed of the Platform and its operation was demonstrated.</p> <p>The group has continuously worked closely with the Platform analyzing and handling the presented cases</p>
5.2.6	Support and referral of reported cases on the national platform by the Inter-Ministerial Technical Group against	2022-2024	OGG/OPM	Office of the Prime Minister, Office of Good Governance, NGOs and Donors	Number of supported and referred cases	Published report	<p><b>Activities carried out</b></p> <p>The annual report for 2022 of the Technical Group has been drawn up. The report was prepared based on the evidence presented within</p>

<p>Discrimination against Roma and Ashkali.</p>						<p>the national platform and the correlation of the evidence with the eventual discrimination of the parties who presented the cases to the national platform. The legal treatment of the cases is based on the applicable legislation on protection against discrimination of the Roma, Ashkali and Egyptian communities. Also, in these aspects, the guide for the identification of cases, etc., has been taken into account.</p> <p>Within the methodology of handling the cases reported on the platform, the following aspects have been taken into account:</p> <ol style="list-style-type: none"> <li>1. Evidence presented within the platform;</li> <li>2. Qualification of the case in relation to the applicable Law on</li> </ol>
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						<p>Protection against Discrimination;</p> <p>3. Correlation of the circumstances of the case with the evidence;</p> <p>4. The correlation of the circumstances of the case with the constitution, the applicable law and the international case law of the ECtHR;</p> <p>5. Legal qualification, if there has been discrimination, based on the facts and the applicable law;</p> <p>6. Addressing letters, complaints and lawsuits, as appropriate;</p> <p>7. The respective conclusions regarding the cases.</p> <p><b><u>Results achieved</u></b></p> <p>During 2022, the Platform was visited by 306 people. 14 cases have been presented (reported) so far</p>
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							<p>on it, some of which cannot be qualified as concrete cases about any reported case, but are only an attempt to contact the administrator of the Platform, or to express attitudes that do not relate to the responsibilities of the Platform. Thus, out of 14 cases, only 6 of them are cases addressed with any concrete data.</p> <p>Whereas, 11 news were written and published on the Platform in the various activities that were organized by the Kosovo institutions, which worked directly for the protection of the Roma, Ashkali and Egyptian communities from discrimination.</p>
V.3	<p><b>Specific Objective 5.3 Increase the involvement of the Roma and Ashkali communities by raising awareness and raising public awareness and public officers of racism and discrimination against the Roma and Ashkali communities, as well as promoting the history and culture of the Roma and Ashkali communities in the public domain.</b></p>						

5.3.1	<p>Organizing awareness-raising campaigns to raise awareness of the public and public officials about racism and anti-discrimination</p> <p>against the Roma and Ashkali communities</p> <p>(1) AGE (2022): Organizing an awareness-raising campaign against gender-based discrimination (targeting the Roma and Ashkali communities).</p>	2022 - 2024	Municipalities and NGOs	Municipalities, NGOs	500 public officers; 100,000 citizens		<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>
5.3.2	<p>Promoting and raising awareness of the history, culture, knowledge of Roma and Ashkali communities</p> <p>(1) Organizing comprehensive cultural and artistic</p>	2022-2024	MCYS	MCYS	30,000 citizens		<ul style="list-style-type: none"> <li>• Lists of beneficiary projects of the public calls announced on the MCYS website: <a href="https://www.mkrs-ks.org/?page=1,114">https://www.mkrs-ks.org/?page=1,114</a>;</li> <li>• Communication with competent officers of</li> </ul>

<p>activities: music, theatre, folklore performances, visual activities-exhibitions, ballet, documentaries, handicraft fairs, cooking and presentation of food as a cultural value; organization of debates, roundtables, training on various topics to raise awareness, according to interest;</p> <p>(2) Organization of cultural events in honour of the Roma Community Flag Day (International Roma Day, April 8) and the Ashkali Community National Flag Day on February 15; where these events will contribute to the promotion of the communities concerned, as well as</p>						<p>the relevant departments: Culture, Cultural Heritage, Sport and Youth.</p> <p>Public calls announced by MCYS in 2022 profiled in art, cultural heritage and youth are as follows:</p> <ol style="list-style-type: none"> <li>1. Public call: Art and Cultural Heritage I &amp; II;</li> <li>2. Public call: Mobility - Culture, Youth, Sports, Heritage;</li> <li>3. Public call for proposals in Youth;</li> <li>4. Public call: Equal opportunities for all in Art, Cultural Heritage and Youth;</li> <li>5. Public call for publication of books/magazines, purchase</li> </ol> <p>Thus, according to data from the officers, the projects financially supported by MCYS for</p>
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<p>the preservation and cultivation of cultural and national identity in the country;</p> <p>(3) Support for activities in the field of cultural heritage: on culture, language, history, traditions and customs of the Roma and Ashkali communities;</p> <p>(4) Support for activities in the field of publications (publishing books, magazines, translations from/into Romani, enriching libraries/literature);</p> <p>(5) Development and capacity building in sports in the Roma and Ashkali communities;</p> <p>(6) Support to youth activities for the Roma</p>			<p>OCA/OPM</p>			<p>2022 for K-Roma and K-Ashkali are:</p> <ol style="list-style-type: none"> <li>1. Progress of communities-PERKOM “Roma marriages, Roma clothing and traditional crafts” 5,000.00€</li> <li>2. Roma Veritas Kosovo - “Empowered Rome, Empowered Kosova” 5,610.00 €</li> <li>3. Advancing the position of the Communities “Volunteer engagement of young people, a good opportunity to promote volunteering” 5,510.00€</li> <li>4. Sakuntala - “Voice of Roma, Ashkali and Egyptian youth for a better future” 5,972.50€</li> <li>5. Durmish Aslano “Research on the use of media by young people of the Roma, Ashkali</li> </ol>
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	<p>and Ashkali communities.</p> <p>Support for cultural activities and celebration of special days of Roma and Ashkali communities</p>						<p>and Egyptian communities" 5,340.00€</p> <p>6. Sh.B. BAF publication and journals "Yekhipe" Indira Elshani/Sakuntala 1,000 €</p> <p><b>Results achieved</b></p> <p>In 2022, a total of 6 cultural organizations/operators of K-Roma and K-Ashkali have been funded by MCYS, in the total amount of: 28,432.50€</p>
5.3.3	<p>Organizing trainings to raise the awareness of civil servants on the importance of tolerance and inclusion of Roma and Ashkali communities in society</p> <p>AGE: Organizing trainings against domestic violence and inheritance rights</p>	2022-2024	AGE/OPM		AGE/OPM		<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>



5.3.4	Promoting the history and culture of the Roma and Ashkali communities through national television broadcasts with the participation of municipal civil servants/political representatives	2022-2024	OGG/OPM	OGG/OPM			<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>
5.3.5	Capacity building for SOP and GRB through training (1) AGE: 1 training: Capacity building for Standard Operating Procedures AGE: 1 training: Gender Responsive Budgeting	2022-2023	AGE/OPM	AGE/OPM			<p><b>Activities carried out</b></p> <p><b>Results achieved</b></p>
V.4	<b>Specific Objective 5.4: Improving the quality of life and reducing discrimination against Roma and Ashkali communities through coordination, monitoring, evaluation and revision of the National Strategy for the inclusion of these communities in Kosovo Society (2022-2026)</b>						
5.4.1	Sectoral meetings with contact points and NGOs of Roma and Ashkali communities for the	2022-2024	Office of Good Governance/Office of the Prime Minister	Office of Good Governance/Office of the Prime Minister	Number of meetings, implementation of activities	Sectoral meetings with contact points and NGOs of Roma and	<p><b><u>Activities carried out</u></b></p> <p>The Office for Good Governance/Office of</p>

	implementation of the Strategy at the central level				planned together	Ashkali communities for the implementation of the Strategy at the central level	the Prime Minister continuously maintained contacts with the contact points in the ministry during 2022.
5.4.2	Regular meetings with contact points for the implementation of the Strategy at the local level	2022-2024	Office of Good Governance/Office of the Prime Minister	Office of Good Governance/Office of the Prime Minister	Number of meetings, implementation of activities planned together	Regular meetings with contact points for the implementation of the Strategy at the local level	<b>Activities carried out</b> The Office for Good Governance/Office of the Prime Minister continuously maintained contacts with the contact points in the ministry during 2022.
5.4.3	General Mid-Term Review of the Strategy and the Action Plan for the Inclusion of Roma and Ashkali Communities in 2024	2024	OGG and donors	Office of Good Governance/Office of the Prime Minister	Expertise, workshops.	General Mid-Term Review of the Strategy and the Action Plan for the Inclusion of Roma and Ashkali	<b>Activities carried out</b>  <b>Results achieved</b>

						Communities in 2024	
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