

## **Annex 1.**

Programme for the Protection and Promotion of Human Rights and Fundamental Freedoms (2021-2025), and Action Plan (2021-2023)

### **Monitoring Report on the Implementation of the Action Plan (2021-2022)**

**March 2023**

The Action Plan (2021-2023) for the implementation of the Programme for the Protection and Promotion of Human Rights and Fundamental Freedoms (2021-2025) is presented below, with the column at the bottom showing the implementation of progress, as recommended by the Government Manual for Planning, Drafting and Monitoring of Strategic Documents (2019).

Instruction:

The green colour indicates the full implementation of an activity

The orange colour indicates partial implementation or that an activity is in progress

The red colour indicates that the activity has not been implemented and there is no development thereof

**Annex 1.**

**Action Plan monitoring report for (2021 -2022) - Progress model against actions**

The focus of the Action Plan report is on the completion of actions (progress) as foreseen in the Action Plan and the reasons for delays, which are given under the “Implementation progress” pillar.

No.	Objectives and actions	Deadline	Funding source	Leading and supporting institution	Output	Implementation progress
I.	<b>Strategic Objective: Improve governance, transparency, institutional coordination and accountability within public institutions to further enforce human rights</b>					
I.1	<b>Specific Objective Develop effective, responsive, inclusive, participatory and accountable institutional mechanisms at all levels for the protection and promotion of human rights</b>					
I.1.1	Functionalize the Inter-ministerial Coordination Group on Human Rights as the main human rights coordination mechanism	2021	Kosovo Budget	OPM/OGG	Inter-Ministerial Coordination Group on Human Rights, functional  Rules of Procedure of the Inter-Ministerial Coordination Group on Human Rights approved	The Government of Kosovo is prioritising the improvement of inter-institutional coordination in terms of the drafting and implementation of legislation and policies in the area of human rights. On 10 December 2021, in the course of coordinating the process to amend and supplement Decision No. 06/87, dated 13.05.2016, on the Inter-Ministerial Coordination Group on Human Rights, the Government of Kosovo decided to establish the Inter-Ministerial Coordination Group on Human Rights. The amendments initially reflected the name of the group since its members are not only line ministers but also independent institutions and as such it cannot be called an inter-ministerial mechanism referring to a (past decision) but an inter-institutional mechanism. This mechanism will be led by the third Deputy Prime Minister for Minority Affairs and Human Rights Ms. Emilija Rexhepi. The Inter-Institutional Coordination Group on Human Rights is the main coordinating body for human rights, within the Government of Kosovo, the duties, responsibilities and composition of which are determined by Decision No. 10/47 dated 10.12.2021.  The Group operates based on the Rules of Procedure No. 01/2021.

						The constitutive meeting of this government mechanism with a new composition was held in June 2022.
I.1.2	Functionalize and strengthen mechanisms for protection against discrimination in government and municipalities in accordance with applicable legislation	2021-2022	Kosovo Budget	OPM/OGG Ministries, Municipalities EC EUOK	Mechanisms for protection against discrimination functionalized at the central and local level of government	Institutional mechanisms for protection against discrimination have been established at the ministerial and municipal level. According to the MLGA official data, we realise that there have been 30 municipalities that have appointed the officer for protection against discrimination so far, while 8 municipalities (Klina, Kamenica, Klllokot, Hani Elezit, Partesh, Novoberde, Kaçanik, and Zubin Potok) have other officers designated to cover this area. The problem in itself is that these mechanisms - structures do not have a unique structure of organisation and appointment, and are not in conformity with Law No. 05/L -021 on Protection against Discrimination, as well as Regulation No. 03/2017 on Institutional Mechanisms on Protection Against Discrimination in the Government and Municipality. Since the Ex-post Assessment of the Law on Protection against Discrimination is in the process, such assessment will also include the establishment and operation process of the mechanisms for protection against discrimination in ministries and municipalities.
I.1.3	Provide professional advice on the exercise of the right to fair and timely information and access to documents	2021-2023	Kosovo Budget	OPM/OGG AGE Ministries Municipalities	Number of awareness-raising and outreach campaigns and activities organized  Realization of debates, roundtables with different interest groups Awareness-raising of citizens about their rights and	Numerous activities have been carried out by ministries and municipalities, agencies to implement this measure, underlining some of the most important ones; the Unit for Human Rights and Protection against Discrimination within MAFRD has continuously informed and instructed about the right to protection against discrimination and the legal remedies available for such protection to all employees and farmers who claim to have been discriminated against. <b>Ministry of Health</b> organized roundtables with 8 Municipal MFMCs and health professionals, where the Law on Protection against Discrimination was introduced, and advice and recommendations were given on how to apply it in practice, as well as the attitude of health workers towards the citizens while receiving health services. MoH has a complaints line where citizens can express their dissatisfaction while receiving health services. <b>Promoting the right to access health services</b> - Supported by the “Accessible Quality Healthcare” Project, a video message has been prepared regarding the right of access to health services, with the complaint line number 080017777 being part of the video message. The video message was broadcast on national television in Kosovo as well as on social networks.

				<p>access to services</p> <p>The websites of the ministries and municipalities updated with the necessary information regarding the information of the citizens regarding the exercise of their rights for access to services</p>	<p>Presentations were held in 5 (five) MFMCs in <b>2022</b>, financially supported by the AQH Project in order for health professionals to be informed of the Law on Protection against Discrimination regarding the obligations and rights provided by this law, and some articles of the International Conventions protection the right to health have been introduced as well;</p> <p>Primary care roundtables kept being organised, since the first contact of the patient with the doctor is the primary healthcare level. Such tables included 50 following health professionals: Heads of the directorates, heads of units within the MFMCs, head nurses, quality coordinator, and their request was to keep proceeding with this presentation topic in all municipalities for the secondary nursing staff, and 17 MFMCs have been included so far.</p> <p>In order to improve the quality of health services and give citizens the opportunity to express their concerns when receiving health services, the Ministry of Health has established a complaint line since 2013, and a total of 204 complaints were registered in 2022 through the complaint line and email address linjafalas@rks-gov.net as well as a large number have been for information and other issues of various natures. The report of complaints is published on the MoH website for 2022. In order for the Ashkali, Roma and Egyptian community members to get informed of the complaint line and how to file a complaint free of charge, we held three roundtables supported by AQH Project with representatives of organisations dealing with the rights of the community concerned, involving a number of citizens of this community, in order for them to brief their community that a toll-free line is available where they can call and file complaints and express their concerns regarding health services received.</p> <p>These tables included a maximum of 30 participants.</p> <p><b>Municipality of Prishtina</b> has carried out 2 awareness-raising campaigns on human rights, and within them, part of the discussions was the information on how to use the services and their rights within the municipality.</p> <p>The municipal website is updated on a daily basis with information about all municipal actions.</p> <p>Municipality of Prizren held an awareness-raising meeting with NGOs and municipal officers about the importance of women's representation in decision-making and the need to adjust the institutional and spatial infrastructure for access rights of persons</p>
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						<p>with disabilities.</p> <p>The Municipality of Kamenica - UHRPD, organises awareness-raising and outreach activities throughout the year to raise citizens' awareness of their rights and access to services.</p> <p>The Agency for Information and Privacy has been focused on promoting the right to access as well as advising and informing citizens directly about the procedures for exercising their right to access public documents, through appearances on television shows, debates, roundtables, etc. .</p> <p>The websites of the ministries and municipalities are continuously updated and provide relevant information regarding the enforcement of citizens' rights to access services in the various areas of human rights, in accordance with the applicable legislation. MLGA initiated the process of digitalising municipal services through the development of the E-MUNICIPALITY platform. This platform will be at the service of citizens to enhance their participation in decision-making at the local level and will be at the service of municipalities themselves to digitalise municipal services, increasing the efficiency and quality of such services for citizens.</p>
I.1.4	<p>Conduct annual performance assessment of public servants within municipalities regarding implementation of laws at the service of citizens for the following municipal services:</p> <ul style="list-style-type: none"> <li>➤ Public administration services;</li> <li>➤ Municipal</li> </ul>	2021-2023	Kosovo Budget	<p>MLGA Municipalities Department of Municipal Performance and Transparency, Municipalities Coordinator for Performance; Director of Municipal Administration and the Mayor. National Audit Office (NAO) Gender Equality Officers; Human rights units</p>	<p>Municipality's performance monitoring reports, published of performance results on the official website of the relevant municipality, making the work of the municipality</p>	<p><b>Municipal Performance Report for 2021</b> presents the results of the municipalities' performance in 19 areas of competency under their responsibility, through 104 indicators out of total 119 of the Municipal Performance Management System.</p> <p>The report summarises 7 more indicators for 2021 than for 2020, due to the reduction of pandemic measures and their reflection in the performance of local institutions.</p> <p>Data reporting and assessment is done through the Electronic Municipal Performance Management System. The system also serves the central authorities to plan and focus policies in the sectors in need, according to real assessments and clear criteria, so that the distribution of investments is done in a fair and objective manner. In this direction, the purpose of measurement also serves the needs of the Municipal Performance Grant, since the entirety of the indicators of this grant uses the data of the municipal performance report.</p> <p><b>Therefore, both of these processes, performance measuring and performance grant allocation aim to improve the work of the municipal administration in general, increase the level of</b></p>

	<p>transparency;</p> <ul style="list-style-type: none"> <li>➤ Human rights, social and family services;</li> <li>➤ Gender Equality</li> <li>➤ Culture, youth and sports;</li> <li>➤ Disaster management;</li> <li>➤ Spatial planning;</li> <li>➤ Public spaces;</li> <li>➤ Road infrastructure;</li> <li>➤ Public Transport;</li> <li>➤ Public parking;</li> <li>➤ Supply with drinking water;</li> <li>➤ Sewage;</li> <li>➤ Waste management;</li> <li>➤ Environmental protection.</li> </ul>			<p>within municipalities;</p>	<p>y transparent before the citizens; And comparison of municipal performance at the field level from year to year</p> <p>Reporting and monitoring the level of consultation of municipal officials with institutional mechanisms for gender equality (Gender Equality Officer) and with women's organizations;</p> <p>Publication and reporting of the level of</p>	<p><b>responsibility and accountability, as well as reflect in better governance and the highest possible quality services for citizens.</b></p> <p>a 2-day training on the topic “<i>Changes in local self-government legislation in Kosovo</i>” and “<i>Measuring Municipal Performance</i>” was also held the period January - March 2022, in cooperation with KLG”. Meanwhile, a 4-day training with training sessions of the preparatory process of performance reporting for 2021 was held in cooperation with KIPA and DEMOS. The training was held in the following areas: Municipal transparency, accountability, pre-university education, primary health and gender equality. 151 municipal officers participated in all these training sessions.</p> <p>More detailed information is available in the Municipal Performance Report, which is published annually by MLGA. The Municipal Performance Report is drawn up according to point 7, Annex 12 of Regulation No. 02/2011 on the Areas of Administrative Responsibility of the Office of the Prime Minister and Ministries, where the MLGA’s responsibility is described in relation to the quality supervision of municipal services.</p> <p>The Agency for Gender Equality, jointly with UN Women, held a workshop on “Gender Responsive Budgeting as a tool for advancing gender equality at the municipal level”. This workshop was organised for the needs of local government and obligations in implementation of the Law on Gender Equality and the Kosovo Program for Gender Equality 2020-2024.</p>
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					gender mainstreaming and gender responsive budgeting in policy design and implementation;	
I.1.5	<p>Coordinate actions between local and international institutions for allocation of incentive funds to municipalities based on:</p> <ul style="list-style-type: none"> <li>➤ human rights performance</li> <li>➤ social and family services</li> <li>➤ gender equality and the different needs of men and women in the respective municipalities</li> </ul>	2021-2023	<p>Kosovo Budget Donors</p>	<p>MLGA Department of Municipal Performance and Transparency,</p> <p>Municipal Coordinator for Performance; Director of Municipal Administration; and The Mayor.</p>	<p>Application of Gender Responsive Budgeting in relevant sectors and submission of GRB appendix by Municipalities - required by the Ministry of Finance under the Medium Term Budget Framework (MTBF).</p> <p>Preliminary Gender Analysis</p>	<p>During the budget planning process, the municipalities should improve the planning and financial documents taking the gender element as a basis, compile and formulate the gender-responsive budgeting part according to the legal criteria. Local policies should assess the gender impact, so that financial resources are allocated proportionally to both genders.</p> <p>The current situation is as follows:</p> <ul style="list-style-type: none"> <li>• Gender responsive budgeting and spending, 39.19%</li> <li>• Gender equality in budgeting for women's employment and entrepreneurship, 60.74%</li> <li>• Participation of women in public meetings, 29.01%</li> </ul> <p>MLGA, in cooperation with SDC-DEMOS, SIDA and the Norwegian Embassy in Kosovo, has completed the selection process of the municipalities benefiting from the municipal performance grant for the municipalities which showed a higher performance in the provision of services in 2019. 57 projects in the amount of €3,615,474.00 have been funded for the 21 beneficiary municipalities from the donor co-funded program based on the municipal performance grant scheme in cooperation with the DEMOS project and other donors, with 24 projects in 8 municipalities funded from MLGA budget in the amount of €1,232,744.24 and 33 projects in 21 municipalities funded from the DEMOS project budget in the amount of €2,383,130.00. Whereas, the municipal performance grant evaluation for the</p>

				<p>compiled to inform the allocation of funds, in accordance with the LGE;</p> <p>Most successful municipalities receive funding from the Incentive Fund to implement priority projects proposed by the Municipalities themselves.</p> <p>Incentive funds are allocated by the Ministry and potential donors who support the development of local government, based on indicators'</p>	<p>allocation year 2022, according to the 2020 performance outcomes foreseen for 2021 continued during the month of January 2022. The performance outcomes for this period have been communicated to the municipalities.</p> <p>In 2021, 37 municipalities responded to the request for performance reporting. The results show that the level of achievement of municipalities over the years varies from 56% to 66%. It should be noted that the performance measurement elements have been amended over the years, due to the inclusion of innovations within the MPMS, namely the addition of new indicators and data. The purpose of expanding the areas and indicators was to measure as many possible services as possible which are provided by local institutions.</p> <p>The average percentage from 2017 to 2021 is presented below:</p> <div data-bbox="1186 873 1701 1351"> <table border="1"> <caption>Performanca 2017-2021</caption> <thead> <tr> <th>Year</th> <th>Average Percentage</th> </tr> </thead> <tbody> <tr> <td>2017</td> <td>60.05%</td> </tr> <tr> <td>2018</td> <td>66%</td> </tr> <tr> <td>2019</td> <td>58.78%</td> </tr> <tr> <td>2020</td> <td>57.06%</td> </tr> <tr> <td>2021</td> <td>56.8%</td> </tr> </tbody> </table> </div> <p>More detailed information is available in the Municipal</p>	Year	Average Percentage	2017	60.05%	2018	66%	2019	58.78%	2020	57.06%	2021	56.8%
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					<p>performance assessed at three levels of achievement: <b>high, medium and low</b></p> <p>Municipal Performance Report presents the level of municipal performance related to the provision of services to citizens, assessed according to the measurement indicators of the municipal performance system, set by the MPL.</p>	<p>Performance Report, which is published annually by MLGA. The Municipal Performance Report is drawn up according to point 7, Annex 12 of Regulation No. 02/2011 on the Areas of Administrative Responsibility of the Office of the Prime Minister and Ministries, where the MLGA's responsibility is described in relation to the quality supervision of municipal services.</p>
I.1.6	Monitor the process of implementation of recommendations	2021-2023	Kosovo Budget	MLGA Department of Municipal Performance and Transparency,	Report on monitoring the recommendations from	Regarding the data for 2021, the overall municipal performance in 19 areas with 109 measurement indicators is <b>56.8%</b> , which means that the municipalities provided cheaper services by 0.26% compared to 2020. The overall average indicates that municipalities should enhance their efforts to improve services and governance.

	from the municipal performance report in improving relevant services for citizens				the performance report of Municipalities, as well as overall performance achievements by municipalities in percentage.	Regarding the referred % by areas, the greatest need for performance enhancement is expressed in the following areas: <b>equal gender representation (38.02%), sanitation (35.49%), parking lots (47.04%), local economic development (44.45%), spatial planning, health services, public spaces and infrastructure.</b>																																										
						<p style="text-align: center;"><b>Fushat e performancës</b></p> <table border="1"> <thead> <tr> <th>Sektori</th> <th>Performancë (%)</th> </tr> </thead> <tbody> <tr><td>SHËRBIMET PUBLIKE...</td><td>81.66</td></tr> <tr><td>KULUTURË RINI DHE...</td><td>74.81</td></tr> <tr><td>MENAXHIMI I...</td><td>70.15</td></tr> <tr><td>UJI I PÛSHËM</td><td>67.35</td></tr> <tr><td>TRANSPARENCA...</td><td>66.92</td></tr> <tr><td>MBROJTJA E AMBIENTIT</td><td>63.61</td></tr> <tr><td>MENAXHIMI I...</td><td>61.67</td></tr> <tr><td>ARSIMI...</td><td>58.39</td></tr> <tr><td>MESATARJA</td><td>56.80</td></tr> <tr><td>TRANSPORTI PUBLIK</td><td>56.64</td></tr> <tr><td>BARAZIA NË PUNËSIM,...</td><td>55.09</td></tr> <tr><td>PËRGJEGJSHMËRIA...</td><td>53.97</td></tr> <tr><td>INFRASTRUKTURA...</td><td>52.04</td></tr> <tr><td>KUJDESI PRIMAR...</td><td>51.14</td></tr> <tr><td>HAPËSIRAT PUBLIKE</td><td>50.35</td></tr> <tr><td>PLANIFIKIMI HAPSINOR</td><td>50.35</td></tr> <tr><td>PARKINGJET PUBLIKE</td><td>47.04</td></tr> <tr><td>ZHVILLIMI EKONOMIK...</td><td>44.55</td></tr> <tr><td>PËRFAQËSIMI GJINOR</td><td>38.02</td></tr> <tr><td>KANALIZIMI</td><td>35.49</td></tr> </tbody> </table>	Sektori	Performancë (%)	SHËRBIMET PUBLIKE...	81.66	KULUTURË RINI DHE...	74.81	MENAXHIMI I...	70.15	UJI I PÛSHËM	67.35	TRANSPARENCA...	66.92	MBROJTJA E AMBIENTIT	63.61	MENAXHIMI I...	61.67	ARSIMI...	58.39	MESATARJA	56.80	TRANSPORTI PUBLIK	56.64	BARAZIA NË PUNËSIM,...	55.09	PËRGJEGJSHMËRIA...	53.97	INFRASTRUKTURA...	52.04	KUJDESI PRIMAR...	51.14	HAPËSIRAT PUBLIKE	50.35	PLANIFIKIMI HAPSINOR	50.35	PARKINGJET PUBLIKE	47.04	ZHVILLIMI EKONOMIK...	44.55	PËRFAQËSIMI GJINOR	38.02	KANALIZIMI	35.49
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I.2	<b>Specific Objective: Advancing human rights data collection, monitoring and reporting</b>					<b>Implementation progress</b>																																										
I.2.1	Draft a manual for establishing a human rights monitoring system at country level, in	2021	Donors	OPM/OGG, KAS MEI AGE Line Ministries, Municipal Human Rights within	The drafted manual sets the model for the functioning of the	The drafting of the Manual (Handbook on the practical steps for implementing and creating an effective system of Monitoring and Reporting of Human Rights at the national level has been completed. The Human Rights Indicators Framework has been drafted based on this Manual.																																										

	consultation with civil society			Municipalities and European Integration Officials in Municipalities and Gender Equality Officers. OHCHR	human rights monitoring system at country level	
1.2.2	Develop a framework of human rights indicators	2021-2022	Budget and donors	OPM/OGG, Office of the High Commissioner for Human Rights OSCE UNICEF UNDP EU EC AGE OIK OHCHR	The Human Rights Indicators Framework has been approved and is in line with the global indicators for human rights. Recommendation	Human Rights Indicators Framework drafted. In order for the indicators to be as comprehensible and exhaustive as possible, the methodology of their drafting consisted in the preparation of indicators for each mandatory right defined in the Constitution of the Republic of Kosovo and in the international legally binding acts in the Republic of Kosovo. This method also facilitates the division of responsibilities between different institutions, as it makes it easier to identify the indicators covered according to the duties assigned by the law to the respective institutions.
1.2.3	Establish a system for monitoring the implementation of the human rights indicators framework  System development (database for collecting, analysing and monitoring the	2022	Budget and donors	<b>OPM/OGG,</b> KAS AGE MEI Line Ministries, Municipalities UNICEF, European Commission Council of Europe OSCE OHCHR	The system for monitoring the implementation of the human rights indicators framework generates data according	The monitoring system for the implementation of the Human Rights Indicators Framework will be introduced during 2024, after the capacities of the relevant institutions are raised for monitoring and reporting in accordance with the Human Rights Indicators Framework.

	implementation of human rights indicators).				to established standards	
I.2.4	Build the capacity of institutions to ensure collection, use and analysis of qualitative human rights data, disaggregated by gender, age, disability, ethnicity, etc.	2022-2023	Budget and donors	OPM/OGG, KAS AGE Line Ministries, Municipalities UNICEF,  European Commission Council of Europe OSCE OHCHR	At least 40s officials trained on data collection, use and analysis;  Databases functional and updated with data disaggregated by gender, age, disability, ethnicity, etc.	OGG, supported by the European Union and the Council of Europe “Promotion of Diversity and Equality in the Western Balkans” Project organised on 21 and 22 October 2021 a workshop (training) for the presentation of the Monitoring System for the implementation of Law No. 05/ L-021 on Protection against Discrimination, which was dedicated to officers for protection against discrimination in ministries and municipalities. The Office for Good Governance organised a two-day training on “Drafting and monitoring of human rights policies” on 6-7 September 2022. The purpose of the training was to extent further training to human rights and anti-discrimination officers from the institutions of the Government of Kosovo and other independent public institutions of Kosovo in order to be more capable of drafting and monitoring the implementation of public policies on human rights, with a focus on human rights indicators and their practical use, during the process of drafting, monitoring and reporting the implementation of policies. The Ministry of Local Government Administration, in close cooperation and coordination with the United Nations Development Programme (UNDP), held a two-day training with gender equality officers in municipalities. The purpose of this training was to raise professional capacities, strengthen local mechanisms in the area of human rights, and special importance was also given to the exchange of experiences between municipalities. The exchange of experiences was gender-responsive planning, <b>data collection, reporting</b> , etc. The Agency for Gender Equality, jointly with UN Women, held a workshop on “Gender Responsive Budgeting as a tool for advancing gender equality at the municipal level”. This workshop was organised for the needs of local government and obligations in implementation of the Law on Gender Equality and the Kosovo Program for Gender Equality (2020-2024). AGE held workshops with gender equality officers at ministerial and municipal level for the monitoring and implementation of the Kosovo Program for Gender Equality, in the amount of €1361.00.

I.2.5	Prepare annual progress report on human rights	2021-2023	Budget and donors	OPM/OGG, Ministries, Municipalities, Agencies	Annual report on the human rights situation published	The Office for Good Governance draws up an Annual Report on human rights situation in the country on an annual basis. At the last meeting of the inter-institutional Coordination Group on Human Rights held on 21 June 2022, the Human Rights Report for 2021 was presented for review and adoption. The report contains information on the institutional actions taken by relevant institutions in the implementation of legislation and policies in the area of human rights. The report unequivocally highlights the progress and challenges of the institutions against the constitutional, legal and institutional obligations for the protection, respect and implementation of human rights, as well as the recommendations which are addressed in the various areas of human rights.
I.3	<b>Specific Objective: Increase transparency and facilitate access to public information and documents</b>					
						<b>Implementation progress</b>
I.3.1	Strictly monitor compliance with the deadline for access to public documents by public institutions and responsible officials	On-going	No need for a budget	Agency for Information and Privacy – AIP Ministries Municipalities	Access to public information and documents is ensured by public institutions within the time limit set by applicable legislation  Number of fines imposed on public institutions and responsible	The Information and Privacy Agency, as a competent institution to oversee and guarantee the implementation of the Law on Access to Public Documents, based on the provisions of this law, has continued to oblige all institutions of the Republic of Kosovo to report on the number of requests for access for the one-year period. Out of a total of 7561 requests for access to public documents, 7408 were granted, i.e. access to public documents was granted. This shows a high level of transparency in public institutions, at the same time the increased number of requests for access submitted to these institutions represents an increased awareness of citizens to realise their right regarding access to public documents.  <b>Municipal Transparency</b> In this area, 7 indicators with 26 data have been applied, which provide information on the publication of acts, plans, budget, website criteria, access to public documents, publicity of assembly sessions, etc. Regarding the indicator-based performance, the highest percentage is in granting access of citizens to official documents expressed by <b>99.61%</b> .

					officials who have not complied with the time limit according to the provisions of this law.	IPA has imposed 4 administrative fines against public institutions so far.
I.3.2	The Agency for Information and Privacy organizes and holds conferences, seminars and trainings for responsible public officials, civil society and the general public regarding the promotion of and capacity building for the realization of the right of access to public documents	On-going	Budget Donors	Agency for Information and Privacy – AIP OPM/OGG	Number of activities organized (conferences, seminars and trainings),  At least 40s officials trained	During the reporting period, through training by its professional staff, the Agency invested in the network of officers responsible for access to public documents of all state institutions. IPA engaged the Director of the Department for Access to Public Documents to develop a training cycle with all officers responsible for access to public documents of all public institutions, thanks to which special emphasis has been placed on the issue of annual reporting to IPA. In the course of this campaign, nearly one hundred and fifty (150) public officers were trained in the practical implementation of the Law on Access to Public Documents. IPA keeps training public officials, at the request of public institutions [especially municipalities] and according to the annual plan. Implementation of the project marking the <b>International Day for Universal Access to Information</b> , followed by outreach and promotional activities during one week in the seven largest municipalities of Kosovo, including <ul style="list-style-type: none"> <li>• statistical research with citizens of seven regions about their knowledge of their right to access public documents;</li> <li>• a roundtable with guests from public institutions, civil society, journalism and international organisations;</li> </ul> Activities related to promoting the right to access and informing citizens directly of the procedures for exercising their right to access public documents, through appearances on television shows, debates, roundtables went on. Promotional activities are an integral part of the Agency’s work.
I.3.3	The Ombudsperson Institution, as an independent body	On-going	The budget of the	Ombudsperson Institution Agency for	Number of requests-complaints	The Ombudsperson received a total of 44 complaints regarding the claims of denial of the right to access public documents during 2021, of which 37 were opened for investigation, while 7

	for the protection and promotion of human rights, assists citizens in exercising the right of access to public documents according to the Constitution, this Law, and relevant laws governing the scope and responsibilities of the Ombudsperson		Ombudsperson Institution	Information and Privacy – AIP OPM/OGG	submitted regarding the realization of the right of access to public documents  Number of recommendations addressed and implemented regarding the observance and realization of the right of access to public documents	complaints were found inadmissible. The Ombudsman opened 1 case ex officio in 2021 as well.  The Ombudsperson received a total of 14 complaints regarding the claims of denial of the right to access public documents during 2022, of which 3 were opened for investigation, while 11 complaints were found inadmissible.  The Ombudsman addressed 15 recommendations related to the realisation of the right to access public documents in 2021, of which 10 recommendations have been implemented, while 5 recommendations have not been implemented.  In 2022, the Ombudsperson addressed 1 recommendation related to the realisation of the right to access public documents, yet the recommendation was not implemented.  <b>(In 2022, it is noted that the number of complaints regarding the denial of right to access public documents and recommendations regarding the realisation of the right to access public documents decreased, compared to the previous year 2021.)</b>
<b>I.4</b>	<b>Specific Objective: Effective implementation of human rights as guaranteed by Kosovo’s constitutional and legislative framework and directly applicable international and regional human rights instruments</b>					
	<b>Implementation progress</b>					
I.4.1	Competent institutions for monitoring the implementation of laws on human rights, protection against discrimination and minorities report and compile annual reports on the	On-going	Kosovo Budget	OGG /OPM AGE OCA Language Commissioner Ministries Municipalities OIK Labour Inspectorate	Reports on monitoring the implementation of laws drawn up and published  # of female inspectors	<b>On 25 November 2022;</b> the conference for launching the Annual Report on the Implementation of Law No. 05/L-021 on Protection against Discrimination for 2021 was held. The Annual Report on the Implementation of Law No. 06/1-084 on Child Protection for 2021 was drafted as well. The research on the PRESENTATION OF WOMEN IN PRINT MEDIA 2016 - 2019 was published in 2021. The research came out as a result of the need for periodic monitoring through conducting periodic research, based on the requirements stemming from the legal framework, respectively the Law on Gender Equality L/05

	implementation of laws				recruited in line with the affirmative measures of the Law on Gender Equality	/20. The Office of the Language Commissioner continuously monitors and prepares reports on the implementation of Law No. 02/L-37 on the Use of Languages.
I.4.2	Establish a Central Unit for translation and harmonization of legislation towards harmonized multilingual legislation	2022	Kosovo Budget Donors	Office of the Language Commissioner	Is established Central Unit for Translation and Harmonization of Legislation established within the Office of the Language Commissioner, to improve the practice of translation in the legislative process and introduce a process of editing, proofreading and language	A Working Group to set up the Unit was established by the Prime Minister's decision on 08.11.2022, and two workshops were held and a study visit was paid to the Language Services Center at the Swiss Federal Chancellery and at the Swiss MFA, in Bern. So far, €9,000 have been spent, out of the total amount projected for 2022 (€30,000)



					harmonization in order to harmonize multilingual legislation with high standards.							
I.4.3	Build the capacity of officials responsible for the process of approximation, filtration and harmonisation of domestic legislation with EU requirements and <i>acquis Communautaire</i> .	On-going	Kosovo Budget	Relevant ministry LO/OPM KIPA	<p>Number of training sessions held and of officials trained</p> <p>Reports on EU directives transposed in Kosovo and on the level of their implementation, published.</p>	<p>The Government approved the “2021 EU Acquis Translation Calendar”. The Kosovo 2021 Progress Report stipulates that Kosovo’s legislation partially transposes the EU acquis for the relevant areas. The transposition of directives is defined in NPISAA (2021-2025) according to the acquis chapters and the legislative measures matrix. The reports on their applicability are defined in the quarterly reports of the implementation of NPISAA (the reports are prepared by FDSAA-DEI/OPM).</p> <p>Trainings were held by KIPA on “Techniques of alignment of Kosovo’s legislation with EU acquis”. The training data on the alignment of the legislation for 2021 are as follows: Training sessions were held in the period April-September 3 three-day training sessions were held (total 9 training days), with 28 participants trained and 27 participants certified.</p> <p>Training sessions have been organised on alignment process, filtering and aligning the local legislation with EU requirements and <i>acquis communautaire</i>. 2022</p> <table border="1"> <thead> <tr> <th>Days</th> <th>Participants</th> <th>Certified for participation</th> </tr> </thead> <tbody> <tr> <td>12</td> <td>57</td> <td>51</td> </tr> </tbody> </table>	Days	Participants	Certified for participation	12	57	51
Days	Participants	Certified for participation										
12	57	51										

1.4.4	Carry out ex-post evaluation of laws <sup>1</sup> , focusing on the Law on Protection from Discrimination	2022	Kosovo Budget Donors	<b>LO/OPM</b> <b>OGG/OPM</b> OSCE Ministries Municipalities	Ex-post evaluation report of the Law on Protection against Discrimination drafted and published	The Deputy Secretary General of the Prime Minister's Office issued the Decision No. 139/2022 establishing a working group on drafting the ex-post evaluation report of the Law on Protection against Discrimination. The Working Group on ex-post evaluation of the Law on Protection against Discrimination became operational, which will issue an assessment report regarding the subsequent actions that the Government will take regarding Law on Protection against Discrimination.												
1.4.5	The Legal Office of the Prime Minister organizes, promotes and ensures training for officials of legal departments and relevant fields regarding the implementation of ex-post evaluation in cooperation with KIPA	On-going	Kosovo Budget	<b>LO/OPM</b> Ministries KIPA	Training sessions held for officials of legal departments and relevant fields regarding the implementation of ex-post evaluation  At least 50s officials trained	The Legal Office of the OPM held, in cooperation with KIPA, a total of 3 training session on ex-post evaluation of the legislation in 2021. 3 training sessions were also planned to be carried out according to the SOPs by the end of 2022. The following events were organised: 8 training days, 4 groups, 38 participants at the central and local level  Training on “Ex-ante and Ex-Post Evaluation of Legislation” <table border="1"><thead><tr><th>Day</th><th>Participants</th><th>Certified for participation</th></tr></thead><tbody><tr><td>8</td><td>38</td><td>33</td></tr></tbody></table> Training on “Ex-ante and Ex-Post Evaluation of Legislation” <table border="1"><thead><tr><th>Day</th><th>Participants</th><th>Certified for participation</th></tr></thead><tbody><tr><td>6</td><td>33</td><td>33</td></tr></tbody></table>	Day	Participants	Certified for participation	8	38	33	Day	Participants	Certified for participation	6	33	33
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Day	Participants	Certified for participation																
6	33	33																
1.4.6	Report the systematic	2021 2023	Kosovo Budget,	<b>MLGA</b> Municipalities	The system of	In order to facilitate supervision and establish a more efficient system in this regard, and to carry out the review of the legality of												

<sup>1</sup>Ex-post evaluation is seen as very important in ensuring that primary and secondary legislation is implemented effectively and that legislation is properly reviewed, it is also a process of self-assessment done by the government in its policies and outcomes

	assessment of the legality of municipal acts to ensure compliance with acts and policies of the central level of government		Budget foreseen in the framework of the Sector Strategy for Local Self-Government 2016-2026		evaluating the legality of municipal acts with line ministries, completed and operational	municipal acts, Regulation (GRK) No. 06/2021 was adopted, amending and supplementing Regulation (GRK) No. 10./019 on the Review Administrative of Acts of Municipalities. The Ministry of Local Government Administration, the Legal and Municipal Monitoring Department through the Municipal Monitoring Division in accordance with the legal responsibilities defined in the Law on Local Self-Government, namely under Article 86, has supervised the activities of the Municipalities of the Republic of Kosovo and drafted the January-December 2021 Report on the assessment of legality of acts of municipal assemblies for this period. During this period, the communication between the municipalities and the supervisory body, namely the Ministry of Local Government Administration, has generally been regular, the acts of the municipal assemblies have been forwarded within the legal deadline of 7 days from the adoption of such acts in the municipal assembly.
<b>II.</b>	<b>Strategic Objective: Protect and promote human rights</b>					
<b>II.1</b>	<b>Specific Objective: Strengthen the National System for Protection and Promotion of Human Rights (NSPPHR)</b>					
						<b>Implementation progress</b>
<b>II.1.1</b>	Monitor the process of implementation of OI recommendations addressed to ministries and municipalities	2021-2023	Kosovo Budget	<b>OPM/OGG</b> Ministries Municipalities Ombudsperson Institution (OIK) AGE	Report on monitoring the implementation of OI recommendations addressed to ministries and municipalities, published	In order to prioritise the implementation process of the Ombudsperson's recommendations, the Prime Minister of the Republic of Kosovo, Mr. Albin Kurti addressed an official letter to the line ministries to prioritise the consideration of each recommendation currently addressed and those to be addressed by the Ombudsperson Institution to raise the level of implementation of the recommendations and complying with the legal deadline of 30 days to provide all the answers requested by the Ombudsperson. The Office for Good Governance continuously monitors and draws up reports on the state of implementation of the Ombudsperson Institution's recommendations given to Ministries and Municipalities.
<b>II.1.2</b>	Draft a document (guidelines) for	2021	Donor funding	<b>OPM/OGG</b> Parliamentary Committee on Human	Guidelines on	A Guide for monitoring the Ombudsperson Institution's recommendations has been drafted.

	<p>central and local government authorities on provision of prompt and timely responses to all requests and recommendations addressed by the Ombudsperson</p>			<p>Rights Ministries Municipalities Ombudsperson Institution (OI)</p>	<p>monitoring the implementation of the Ombudsperson's recommendations, drafted</p> <p>Electronic system for monitoring the implementation of the Ombudsman's recommendations (at local and central level), functionalized and generates data</p> <p>Authorities at the central and local level of government respect the legal deadline for responding to requests and recommend</p>	<p>The system operates based on the Guide by recording all recommendations given by the Ombudsperson Institution to the institutions, depending on the scope and nature of the rights contained in the recommendation.</p> <p>Based on the legal obligations pursuant to Law No. 05\L-021 on Protection against Discrimination, the Office of the Prime Minister/Office for Good Governance continuously monitors the implementation of the Ombudsperson Institution's recommendations.</p> <p>A total of 109 Ombudsperson Institution's recommendations have been addressed to the central and local level institutions in <b>2022</b> and consequently we have the following outcomes: The status of the implementation process of the recommendations</p> <table border="1" data-bbox="1186 1230 1732 1404"> <tr> <td><b>Timely response</b></td> </tr> <tr> <td>55</td> </tr> <tr> <td>50.93%</td> </tr> <tr> <td><b>Belated response</b></td> </tr> <tr> <td>15</td> </tr> </table>	<b>Timely response</b>	55	50.93%	<b>Belated response</b>	15
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II.1.3	Government implements the recommendations of Assembly committees, international bodies, the Ombudsperson, the Language Commissioner, the Independent Oversight Board of Kosovo, the National Audit Office, the Community Advisory Council, and NGOs on the implementation of laws, policies and human rights.	2021-2023	Kosovo Budget	OPM/OGG Ministries, Municipalities Agencies, Institutions of Justice, as well as all institutions to which recommendations are addressed	Number of recommendations implemented and of reports on monitoring the implementation of recommendations issued by international and national mechanisms	<p>The Government of Kosovo is prioritising the implementation of recommendations addressed by local and international mechanisms. In order to implement the Recommendation addressed by the Parliamentary Committee on Human Rights through the Speaker of the Assembly of Kosovo, recommending to the Government to draft, following a comprehensive post-legislative analysis, the Draft Law on Amending and Supplementing the Law No. 05/L-021 on Protection against Discrimination or eventually draft the new Law, the Deputy Secretary General of the OPM issued the Decision No. 139/2022, establishing a Working Group on drafting the Ex-post Evaluation Report of Law No. 05/L-021 on Protection against Discrimination.</p> <p>The Office for Good Governance as the main mechanism for coordinating the reporting process in relation to various international bodies has established a Technical Working Group on the Coordination of the Implementation of the Recommendations of the Framework Convention for the Protection of National Minorities.</p> <p>The Office for Good Governance received, through UNMIK, the draft 5<sup>th</sup> Cycle Opinion and the Advisory Committee on the Framework Convention for the Protection of National Minorities of</p>													

					<p>the Council of Europe.</p> <p>The delegation from the Advisory Committee on the Framework Convention for the Protection of National Minorities visited Kosovo on 04-08 April 2022. The meeting was organised on 8 April 2022 by the Council of Europe in close coordination and supported by the Office for Good Governance. This organisation and seriousness were estimated by the delegation as the best meeting so far organized among the states visited.</p> <p>During the month of March 2021, the Government of Kosovo provided information regarding the addressing and implementing the recommendations by the Special Rapporteur on minorities; Special Rapporteur on the human rights of internally displaced persons; and the Special Rapporteur on contemporary forms of racism, racial discrimination, xenophobia and related intolerance.</p> <p>On 20 July 2021, the Government of Kosovo provided information regarding the measures taken by the relevant authorities in addressing and implementing the recommendations of the European Commission for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment of Persons (CPT), in previous visits as well as in the last visit. The Office for Good Governance within the Office of the Prime Minister led and coordinated the process of providing information from the relevant institutions to address and implement the findings in the report drawn up by the European Commission for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment of Persons (CPT), from the last visit to Kosovo from the data of 6 and 16 October 2020.</p> <p><b>The visit of Mr. Fabian Salvioli</b>, the Special Rapporteur on the promotion of truth, justice, reparation and guarantees of non-recurrence was successfully implemented. The Government's commitment to address the crimes committed during the war in Kosovo and the initiatives for transitional justice were the topics of the meeting of the representatives of the Kosovo institutions with Fabian Salvioli, the Special Rapporteur on the promotion of truth, justice, reparation and guarantees. (The Office for Good Governance through the UNMIK Human Rights Office has coordinated the entire process of the Special Rapporteur's visit to</p>
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						Kosovo and arranged the meetings with representatives of the relevant institutions.
II.1.4	Establish a joint team to coordinate the process for implementing Ombudsperson's recommendations	2021	Kosovo Budget	<b>OPM/OGG</b> Ombudsperson Institution (OIK) AGE	The functional joint team conducts regular meetings and coordinates and monitors implementation of the recommendations, addressed to institutions at the central and local level of government	The joint team for coordinating and monitoring the implementation process of the recommendations addressed to institutions at the central and local government level has become functional. The nature of the work of the team focuses more on the exchange, analysis and comparison of data and information related to the status and progress of the entire process of implementation of the Ombudsperson's Recommendations. Cooperation and contacts with the Ombudsperson and the competent officers are quite frequent and at a very good professional and collegial level.
II.1.5	The Labour Inspectorate gives priority to the investigation and handling of complaints related to alleged cases of discrimination committed in the public and private sectors	On-going	The budget is foreseen within the MLSW Sector Strategy 2018-2022  National Plan for	<b>Labour Inspectorate</b> OPM/OGG Ministries Municipalities Ombudsperson Institution (OIK)  Union of Independent Trade Unions of Kosovo (BSPK) Private sector businesses	Number of complaints received and investigated on grounds of discrimination in the public and private sector, disaggregat	<b>Labour Inspectorate;</b> The number of complaints received (799 in the private sector and 4353 in the public sector), a total of 5152 complaints investigated and handled. We do not have a given figure on how many of these complaints were based on discrimination in the public and private sector aggregated by gender and ethnicity; <b>The Ombudsperson Institution (OI)</b> -received a total of 162 individual complaints in 2021, where the complainant's claim to have been victims of discrimination. Out of these complaints, 123 cases have been opened for investigation, while 39 complaints have been found inadmissible. The Ombudsperson opened 9 cases on his own initiative ex-officio in 2021. <b>The gender of the complainants:</b> Male 103

	Build the capacity of the Labour Inspectorate on discrimination, focusing on gender-based discrimination		Gender Equality		<p>ed by gender and ethnicity;</p> <p>Number of ex officio investigations of discrimination cases in the public and private sector;</p> <p>Number of fines imposed;</p> <p>At least 20s of inspectors trained on dealing with cases of gender-based discrimination, discrimination in employment;</p> <p>At least 3 (three) of female inspectors recruited</p> <p>% of</p>	<p><a href="#">Female 59</a></p> <p><b>The ethnicity of the complainants:</b> Albanian 136; Serbian 7; Turkish 6; Roma 4; Egyptian 4; Goran 2; Bosnian 2; Ashkali 1.</p> <p>The Ombudsperson received a total of 132 individual complaints in 2021, where the complainant's claim to have been victims of discrimination. Out of these complaints, 88 cases were opened for investigation, while 44 complaints were found inadmissible. The Ombudsperson opened 9 cases at his own initiative ex officio in 2022 as well.</p> <p>The gender of the complainants: <a href="#">Male 76</a> <a href="#">Female 56</a></p> <p><b>The gender and ethnicity of the complainants:</b> Albanian 114; Serbian 7; Bosnian 5; Turkish 2; Ashkali 2; Roma 1; Gorani 1</p> <p><b>Labour Inspectorate</b> carried out 3022 inspections ex officio thus far, where with the issue of discrimination has also been addressed. But we have no data indicating any discrimination of any kind. The number of the fines imposed is 281. Due to the lack of a database, we do not have a system indicating the number of fines imposed regarding discrimination at the workplace.</p> <p>The number of complaints received and handled is 860. We do not have a given figure on how many of these complaints were based on discrimination in the public and private sector aggregated by gender and ethnicity.</p> <p>Labour Inspectorate carried out 6316 inspections ex officio thus far, where with the issue of discrimination has also been addressed. But we have no data indicating any discrimination of any kind.</p> <p>The number of the fines imposed is 359. Other punitive measures</p>
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					<p>increased inspections, specifically in the context of discrimination;</p> <p>imposed are 2741 warnings and 88 work suspensions. Due to the lack of a database, we do not have a system indicating the number of fines imposed regarding discrimination at the workplace.</p> <p>During 2021, more than 20 labour inspectors were trained in handling cases of gender-based discrimination, employment discrimination.</p>
II.1.6	<p>Improve data management systems. Record the complaints received, the inspections undertaken and the disciplinary measures initiated, disaggregated by gender of the employees and of the alleged perpetrators</p>	2022	Kosovo Budget	<b>MLSW/Labour Inspectorate</b>	<p>Data recording and management system functional in terms of gender-based discrimination in employment, disaggregated by type of violation, gender of the person filing the complaint and of the person to whom the complaint is addressed.</p> <p>The data recording and managing system is not operational. The database is not installed.</p>

II.1. 7	Organize a forum on structured cooperation with institutional actors from the executive, the legislature, the judiciary, the Ombudsperson, the police and civil society organizations dealing with human rights	2021	Budget Donors	OPM/OGG Ombudsperson Institution (OIK) AGE	Conference on the assessment of the human rights situation and the marking of the International Human Rights Day organized each year	<p>Different activities are organised by institutions at the central and local government level during the month of December on the occasion of the International Human Rights Day.</p> <p>The International Human Rights Day was marked in 2021 by the Governmental Committee on the Missing Persons through a roundtable where the relevant local and international stakeholders from the GCMP participated.</p> <p>The International Human Rights Day in 2022 was dedicated to the rights of persons with disabilities, as 2022 was declared the Year of Persons with Disabilities.</p> <p>Activities to mark the International Human Rights Day have been organised in the municipalities as well.</p>
II.1. 8	To strictly respect and implement the recommendations of the National Mechanism against Torture which operates within the Institution of the People's Advocate by the competent institutions to which the recommendation / s have been addressed.	2021-2023	Budget Donors	Ombudsperson Institution (OI) KCS/MoJ National Mechanism against Torture MoH Department of Health in Prisons KRCT Kosovo Police	<p>Number of controls and inspections performed</p> <p>Number of recommendations addressed and implemented by the competent institutions</p>	<p>During 2021, the National Preventive Mechanism against Torture (NPM) carried out 62 visits.</p> <p>- 46 recommendations.</p> <p>- Competent authorities implemented 13 recommendations, 12 recommendations were partially implemented, while 21 are pending implementation. All the responses of the competent authorities were positive and in the spirit of mutual cooperation.</p> <p>NPM carried out a <b>total of 63 visits</b> in 2022.</p> <p>- <b>38 recommendations</b></p> <p>- Competent authorities <b>implemented eight (8) recommendations, five (5) of them were partially implemented, while twenty-five (25) are pending implementation.</b> All the responses by the authorities were positive and in the spirit of full cooperation, except for the response of the Ministry of Health regarding the report with recommendations for the visit to the Forensic Psychiatry Institute.</p> <p>Prison Healthcare Department:</p>

						<p>The made constant requests on a daily basis and asked for clarifications to which we responded within the day by providing announcements or special reports on persons or issues. All responses have duly been given.</p> <p>Also, any bodily injury recorded has been reported to OI NPM, according to the PHD's SOPs.</p> <p>OI NPM has carried out three (3) inspections finalised by final reports.</p> <ol style="list-style-type: none"> <li>1. The first visit was paid to Dubrava on 19.04.2022 with a Recommendation;</li> <li>2. The second visit was paid to Lipjan on 22.07.2022 with no Recommendation;</li> <li>3. The third visit was paid to Peja on 21.11.2022 with no Recommendation to PHD.</li> </ol> <p>From these reports, we had a recommendation for the disposal of expired medicaments. We included such a recommendation in the procurement plan, we established a commission for technical specifications, and projected a budget, while the tender for disposal is planned to be announced in March of this year. There were no other recommendations for PHD in 2022.</p> <p>On 10.03.2022, we received an ex officio letter to respond to an issue and we provided the requested response on 15.03.2022.</p> <p>The number of recommendations addressed to competent institutions</p> <p>An addressed Recommendation</p> <p>The number of recommendations implemented by the institutions to which the recommendations were addressed</p> <p>A Recommendation addressed and in the process of implementation during the 2023 and foreseen to be implemented by contract for three years.</p>
II.1.	Systematic	On-going	Kosovo Budget	OIK/ MKKT MIA	Number of visits made	NPM visited the Asylum Seekers Centre in Magura <b>3 times</b> in

9	monitoring of protection, respect and implementation of human rights in the detention centres for foreigners, the Asylum Centre in Magure and Vranidoll, the conditions of which must necessarily be monitored as they may affect the basic rights of the persons accommodated in these centres			KRCT International organizations	Reports on monitoring the situation in detention centres for foreigners drafted and accessible	<p>2021, the Asylum Seekers Centre in Vranidoll <b>2 times</b> , Asylum Seekers Centre in Mitrovica <b>1 time</b>,<sup>2</sup> and the Detention Center for Foreigners in Vranidoll<b>1 time</b>.</p> <p>All asylum seekers have highlighted a very good and human treatment by the Ministry of Internal Affairs and the Kosovo Police officers. In addition, NPM observed very friendly and interactive communication between asylum seekers and police and MIA officers. For more, see the report on Asylum Seeker Centers, published on 23 February 2021<sup>3</sup> and the Report on the Detention Center for Foreigners in Vranidoll, published on 13 April 2021<sup>4</sup>.</p> <p>The NPM team paid <b>2 visits</b> to the Asylum Seekers Centre in Magure, 1 visit to the Asylum Seekers Centre in Vranidoll, 1 visit to the Temporary Reception Center for Migrants and 2 visits to the Detention Center for Foreigners in Vranidoll.</p> <p>All asylum seekers have highlighted a very good and human treatment by the Ministry of Internal Affairs and the Kosovo Police officers. During 2022</p> <p>The Ombudsperson published a report with a recommendation regarding the NPM's visit to the Detention Center for Foreigners on 25 July 2022.<sup>5</sup></p>
II.1. 10	Build the capacity of judges and prosecutors for handling cases when perpetrators with mental disorders are	2021-2023	Kosovo Budget	Academy of Justice KJC KPC	Number of trainings held At least 60s of judges and prosecutors trained,	<p>Kosovo Judicial Council and Academy of Justice held 2 training session on criminal procedure involving mentally disturbed perpetrators:</p> <p>02.03.2021 - attended by 44 judges and 34 prosecutors 10.11.2021 - attended by 37 judges and 22 prosecutors The total number of judges and prosecutors trained is 81 judges and 56 prosecutors 4 training session and 1 Training of Trainers <b>on domestic violence</b></p>

<sup>3</sup><https://oik-rks.org/2021/02/23/raport-i-mekanizmit-kombetar-per-parandalimin-e-tortures-per-vizitat-ne-qendrat-e-azilkerkuesve/>

<sup>4</sup><https://oik-rks.org/2021/04/29/raport-i-mkpt-per-viziten-ne-qendren-e-mbajties-per-te-huajt-ne-vranidoll/>

<sup>5</sup> See the Ombudsperson's Report on the Detention Center for Foreigners in Vranidoll, <https://oik-rks.org/2022/07/26/raport-i-mkpt-se-per-viziten-ne-kendren-e-mhandës-per-te-huaj-ne-vranidoll/>

	involved in criminal proceedings  Build the capacity of judges and prosecutors for dealing with cases of gender-based violence, domestic violence and sexual harassment, using a victim-centered approach				Equal and non-discriminatory treatment of persons with mental disorders, in order to respect physical integrity and human dignity	11.02.2021 Attended by 36 judges and 15 prosecutors 01.06.2021 attended by 55 judges and 4 prosecutors 07-08.09.2021 Attended by 45 judges and 6 prosecutors 27-28.10.2021 attended by 6 judges and 3 prosecutors 18-20.05.2021, attended by 10 trainers (5 from among the judges and 5 from among the prosecutors)
II.1.11	Measures are taken by the prison management to increase prisoners' confidence in the grievance system, as well as to ensure and guarantee the stability of the grievance system.	2021-2023	Kosovo Budget	KCS/MoJ Inspectorate of MoJ for KCS	The handling of prisoners' complaints done within set time limits, maintaining confidentiality and ensuring the stability of the grievance system  Number of complaints received and reviewed, disaggregated	<u>The number of complaints at the KCC level (First and Second Level) reviewed during 2021 and by August 2022 is: 144 complaints from adult male prisoners, 9 complaints from juveniles and 7 complaints from female prisoners.</u>

					ed by gender;  Monitoring the work of management within the budgets, and reporting on findings;	
II.1.12	Provide and develop cultural, sports and rehabilitation and re-socialization programs for prisoners	On-going	Kosovo Budget	KCS/MoJ NGOs and Centres for Social Work Municipalities Education Departments	Cultural programs and activities for rehabilitation and re-socialization of prisoners have been developed  Number of activities carried out	<u>Cultural activities, sports, rehabilitation and resocialisation programs realised during 2021 and 2022 are 27 in total.</u>
II.1.13	Competent institutions issue all the bylaws necessary for the implementation of the Law on Mental Health and ensure that persons with mental disabilities are placed and	2021-2022	Kosovo budget	MH KCS/MoJ PHD	Bylaws implementing Law No. 05/L-025 on Mental Health drafted  People with mental	<u>The following acts have been adopted: Guidelines on the Management of Mentally Disturbed Prisoners (19.08.2022). With the purpose of advancing the most efficient management of prisoners with mental health disorders, the Deputy General Director of the Correctional Service approved the Guidelines on the Management of Mentally Disturbed Prisoners while incarcerated in correctional institutions.</u>  <u>This Guide defines and clarifies some of the procedures for the management of prisoners with mental health disorders and Internal</u>

	treated is in accordance with that law and with international standards.				disabilities placed and treated in accordance with international law and standards.	<u>Rules for Procedure and security measures for the protection of personal data (19.05.2022).</u> A draft document on mental health has also been drafted The Action Plan for mental health during and after the COVID 19 pandemic in 2021 was approved; The Clinical Guidelines on “treatment of alcohol and other drugs” was approved; Clinical Guidelines on the treatment of suicidal behaviours; Clinical Guidelines on treatment of depression; Guidelines on anxiety treatment; Guidelines on promotional and preventive interventions in the area of adolescent mental health.
II.1.14	Organize systematic training programs on the Istanbul Protocol for all <b>health professionals</b> who may be called upon to examine persons deprived of their liberty, to ensure that these health professionals strengthen their potential understanding and limitations of medical examination in identifying, interpreting and documenting signs of torture and other forms of ill-treatment.	2021-2023	Kosovo budget, Donors	<b>MH</b> AoJ MoJ KJC KPC KP KBA PHD	Number of trainings held and of officials trained  At least three information sessions held  At least 60 health professionals trained	The Prison Health Department has approved SOPs harmonised with the EC.  The principles of the Istanbul Protocol on health in prisons are integrated in the PHD SOPs in accordance with the recommendations of EC experts.  Since 2017, every year, including 2021, PHD organises training session with the entire staff, 125 in total, in the implementation of the SOPs - namely the Istanbul Protocol principles.  PHD organised no training in 2022 due to the lack of financial support.

II.1.15	Organize systematic training programs on the Istanbul Protocol for <b>lawyers, prosecutors and judges</b> who may be involved in relevant court cases, in order to strengthen their potential understanding and limitations of medical examination in identifying, interpreting and documenting signs of torture and other forms of ill-treatment.	On-going	Kosovo budget, Donors	<b>MH</b> AoJ MoJ KJC KPC KP KBA PHD	<p>Number of trainings held and number of officials trained</p> <p>At least three information sessions held</p> <p>At least 60 justice professionals trained</p>	<p>The Istanbul Convention was also addressed in the training of 15-16 February 2022 - Specialised Training Program on Domestic Violence. 50 judges and 17 prosecutors attended this training.</p> <p>All participating judges and prosecutors were of the first instance with the exception of one (1) prosecutor who was from the State Prosecutor's Office and two (2) judges who were from the Appellate instance.</p> <p>In addition, during the activism days against domestic violence and violence against women, the following activities were carried out;</p> <p>Three training activities with on the topic: Istanbul Convention (enclosed, the same agenda for the three activities): Strengthening enforcement to end violence against women, domestic violence and gender-based violence. This topic has been supported by the Kosovo Center for Gender Studies and there have been three training activities in total where, in addition to judges and prosecutors, other legal professionals have been invited. (2 judges, 1 prosecutor, 23 professional associates and legal officers from the courts and prosecution offices as well as 9 other members from among the Kosovo Police and the Agency for Free Legal Aid.</p>



II.2	Specific Objective: Prevent, protect from and fight against discrimination					Implementation progress
II.2.1	Organise campaigns, roundtables, debates and other promotional activities for the package of human rights laws	2021-2023	Budget Donors	OPM/OGG LO/OPM AGE Ministries Municipalities OI EUOK OSCE NGOs	Projects tailored specifically to promote anti-discrimination legislation, implemented  A number of campaigns, roundtables and debates organized at the national level	<p>In order to inform blind people of the rights guaranteed by the package of human rights laws, the Office for Good Governance printed and published in Braille the Law No. 05/1 -021 on Protection Against Discrimination Law No. 05/1-020 on Gender Equality Law No. 05/1-019 on the Ombudsperson AGE produced the video clip: Prevention and protection against discrimination with a focus on the elimination of violence against the LGBTI community in totalling to €1,240, broadcast on RTK.</p> <p>MAFRD held six meetings, working tables in the six regions Kosovo in order to advance women in agriculture, increase their participation and integration of women and girls of all communities rural areas in all processes, with the focus was on the Promotion Law No. 05/L-021 on Protection against Discrimination and on the package of laws on human rights.</p> <p>In 2021, MESTI carried out awareness-raising activities against trafficking, violence, abandonment, media statements, and training sessions where anti-discrimination policies and human rights mechanisms have been promoted (Training session with teachers from the municipalities of: Fushe Kosova, Prishtina, Peja, Klina, Istog, 5 TV shows, 2 radio speeches and many written answers to different newspapers. We kept having sessions, roundtables, and statements on these topics in 2022 as well.</p> <p>In 2022, MESTI carried out a series of awareness-raising and outreach activities and in each of them the package of human rights laws has been referred to (a total of 20 meetings, sessions/promotional tables in the area of human rights and gender equality, in the municipalities: Prishtina, Prizren, Gjilan, Obiliq, Klina, Peja, Vushtrri, Mitrovica, Gjakova, Fusha Kosova, Drenas, Deçan, Podujevo, Dragash and Kamenica.</p> <p>DDQKSH held 7 roundtables were held in 2022 related to the presentation of the Law on Protection against Discrimination as well as the right to complain in the complaint line and in the line</p>

						<p>link <a href="mailto:falas@rks-gov.net">falas@rks-gov.net</a> with the health professionals and the heads of the MFMC units financially support from the AQH project;</p> <p>The roundtables included the following 50 health professionals: heads of the directorates, heads of units within the MFMCs, head nurses, quality coordinator, and they wanted to have this presentation topic elaborated in all municipalities for the secondary nursing staff.</p> <p>A briefing session was also held with 30 NGO officers and citizens from the Roma, Ashkali and Egyptian community to brief them on the existence of the complaint line in the Ministry of Health where they can submit complaints through complaints line 080017777 if they are dissatisfied with the health services in the country.</p>
II.2. 2	Organise activities to raise awareness and educate the public on the importance of reporting discrimination cases, on how to properly file a complaint on grounds of discrimination, and how to adequately report discrimination.	2021-2022	Budget Donors	OPM/OGG AGE Ministries Municipalities OI EUOK OSCE NGOs Labour Inspectorate	Number of awareness-raising campaigns on discrimination reporting and the grounds of discrimination;	<p>There have been numerous activities organised by central and local government institutions, civil society and the Ombudsperson Institution. Not being able to present all of them, we have included the following activities:</p> <p>Ministry of Health held 8 roundtables with health professionals in MFMC, involving 100 health professionals at the level of institution leaders and heads of units on the implementation of the Law on Protection against Discrimination and the complaint line for citizens.</p> <p><b>Ministry of Defense:</b> The package of human rights law was introduced in all KSF barracks (7 barracks) in order to promote the legislation on protection against discrimination.</p> <p><b>MAFRED</b> - Public awareness-raising, outrage and education activities were carried out in six regions on the importance of reporting discrimination cases, how to properly file a complaint on the grounds of discrimination; HRM&amp;MD in coordination with NGO Eco-Kosova Women, Hanikos, PePeCo and Caritas carried out activities for empowering women in remote rural areas, girls as well as persons with disabilities.</p> <p>Prepare and distribute leaflets to citizens and talk to them. Regarding meetings, training session, awareness-raising campaigns</p>

					<p>on protection against discrimination, there are 18 municipalities reporting on such events: Lipjan, Ferizaj, Gjakova, Gjilan, Gllogoc, Kamenica, Malisheva, Mitrovica e Jugu, Novoberde, Obiliq, Podujeva, Prishtina, Prizren, Peja, Shtime, Skenderaj, Vushtri and Graçanica, while the other municipalities reasoned that the difficulties created by the COVID-19 pandemic rendered impossible organising activities in this area.</p> <p>Municipalities continued their activities in the area of human rights protection throughout January-June 2022, with activities for the promotion and protection of human rights being carried out in 23 municipalities, such as: Awareness-raising campaign on the promotion of the Law on Gender Equality and the Law against Discrimination, awareness-raising of citizens on their rights and access to services, coordination of the work of the Municipal Coordination Mechanism Against Domestic Violence, visits and lectures in schools and in rural areas, organisation of roundtables, cooperation between international and local organisations on gender equality, etc. In 11 municipalities (Klina, South Mitrovica, Istog, Fushe Kosova, Skenderaj, Gjakova, Kaçanik, Malisheva, Obiliq, Vushtri, Ranillug), budgetary funds amounting at €62,811.00 were allocated for carrying out activities in the area of human rights, while the other municipalities reported that the municipality did not allocate a separate budget.</p> <p><b>Ombudsperson Institution</b> launched “<i>equality for all</i>” campaign on 1 March 2022. During the campaign, 11 roundtables were organised with civil society representatives, human rights activists and representatives of local public institutions. The purpose of such roundtables was to raise public awareness on human rights and fundamental freedoms; information on the OI’s role and mandate; strengthening the cooperation of citizens with public institutions and identifying problems that reflect human rights. The campaign had a comprehensive character, which has been extended to 11 different municipalities of Kosovo, including municipalities inhabited by non-majority community citizens, namely of Prishtina, Prizren, Peja, Gjilan, Ferizaj, Mitrovica, Gjakova (two roundtables), Graçanica, Kamenica and Suhareka. One of these tables is specifically dedicated to meeting and discussing the challenges and problems the Roma, Ashkali and Egyptian community citizens face. Also, a special roundtable was dedicated to discuss the rights, challenges and difficulties faced by people</p>
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						with special needs in the country.
II.2. 3	Promote the policy against sexual harassment in public administration bodies	2021-2022	Kosovo Budget Donors EU EC	OPM/OGG AGE Ministries Municipalities OI Kosovo Centre for Gender Studies UN Women Office in Kosovo	The number of campaigns and outreach activities implemented	<p>In order to implement the Policy against sexual harassment in the public administration bodies of the Republic of Kosovo, OPM/OGG, supported by OSCE Mission in Kosovo organised a total of 5 briefing sessions on this policy in 2022. Such briefing sessions were organised in Prishtina, Mitrovica, Prizren, Peja and Gjilan. Representatives from the vast majority of municipal institutions of the Republic of Kosovo participated in these workshops. The purpose of the briefing sessions was to brief on the Policy against sexual harassment in public administration bodies, as well as the actions that should be taken to prevent and combat sexual harassment in public administration bodies. Officers for protection against discrimination, human rights and gender officer, legal officers, personnel sector in the municipalities, integration officers as well as other relevant departments such as the social welfare and health departments at the local government level were the key targets.</p> <p>MESTI, along with OSCE, organised 5 briefing sessions with students in 2021, with the “Prevention of sexual violence at school” being the key topic. Sessions were held in the following municipalities: Gjakova, Obiliq, Gjilan, Kamenica, Vitia. In 2022, MESTI carried out outreach activities, such as two-day briefing sessions with students from the municipalities of Gjilan, Ferizaj, Prishtina on the identification and prevention measures of sexual harassment in schools and the prevention of negative and sexist portrayal of the image of women and girls in the areas of different aspects of life. At the same time, the handbooks for teachers drafted by MESTI on “Sexual Education and Reproductive Health” for grades 1-5, 6-9, 10-12 were introduced.</p> <p>There were no sexual harassment cases indicate and reported.</p>
					The number of sexual harassment cases reported	

II.2. 4	Prevent discrimination in terms of the use of languages through outreach activities, to ensure the protection, preservation and promotion of the languages of communities whose mother tongue is not an official language.	2021-2023	Budget Donors	Office of Community Affairs Office of the Language Commissioner	The number of projects supported for the promotion of language rights and the development of linguistic diversity	The Office of the Language Commissioner announced two public calls in 2022, and through these calls it allocated one hundred thousand (€100,000) to support NGOs that promote official languages and the languages of the communities living in Kosovo. 14 NGOs have benefited - seven (7) from the first call and seven (7) from the second call. <ul style="list-style-type: none"> <li>• The Office supported and participated in the promotion of the Roma language as a language in official use in the Municipality of Prizren and provided an opinion to the MLGA, at the request of this institution, on the legality of the decision of the Municipality of Prizren;</li> <li>• The Office awarded the “Best Practices for the Implementation of the Law on the Use of Languages” award to three institutions at the central level;</li> </ul>
II.2. 5	Prevent and eliminate prejudices and discriminatory language in the content of textbooks at all levels of pre-university education	2021-2023	Kosovo Budget The budget for the development process of new texts	MESTI Council of Experts for Curricula and School Textbooks AGE OPM/OGG	The Council of Experts for Curricula and School Textbooks ensures the implementation of school textbook standards as well as the elimination of discriminatory elements (language) in such textbooks;	In 2021, MESTI held 5 briefing sessions with the teachers of the following municipalities: Obiliq, Skenderaj, Peja, Prizren, Ferizaj, the topic of which was “prevention of gender stereotypes in school textbooks”, attended by the teachers of the following subjects: Civic Education, Albanian Language, Sociology and Psychology. Briefing sessions were also held with 190 reviewers for the evaluation of manuscripts for new textbooks, 3, 8, 12, with the respect of gender equality in the new textbooks being one of the briefing session topics. Given that textbooks and teaching materials must be in compliance with the applicable legislation and the following documents:  <ol style="list-style-type: none"> <li>1. Law on Publishing School Textbooks, Teaching Resources, School Lecture and Pedagogical Documentation <a href="https://masht.rks-gov.net/uploads/2015/06/8-lbtmldp-2008-03-1048.pdf">https://masht.rks-gov.net/uploads/2015/06/8-lbtmldp-2008-03-1048.pdf</a></li> <li>2. Kosovo Curriculum Framework, <a href="http://masht.rks-gov.net/uploads/2017/03/korniza-kurrikulare-finale.pdf">http://masht.rks-gov.net/uploads/2017/03/korniza-kurrikulare-finale.pdf</a></li> <li>3. Core Curricula: <ol style="list-style-type: none"> <li>3.1. For preparatory grade and primary education, <a href="http://masht.rks-gov.net/uploads/2017/03/kurklelia-bërthamë-1-finale-2.pdf">http://masht.rks-gov.net/uploads/2017/03/kurklelia-bërthamë-1-finale-2.pdf</a>;</li> <li>3.2. For lower secondary education: <a href="http://masht.rks-gov.net/uploads/2017/03/korniza-bërthamë-2-final.pdf">http://masht.rks-gov.net/uploads/2017/03/korniza-bërthamë-2-final.pdf</a>; and</li> </ol> </li> </ol>

						<p>4. Administrative Instruction No. 5/2011 on Implementation of Standards for Textbooks  <a href="https://gzk.rks-gov.net/ActDocumentDetail.aspx?ActID=8050">https://gzk.rks-gov.net/ActDocumentDetail.aspx?ActID=8050</a> ,  MESTI has taken care to conduct the process of drafting new textbooks within this framework in 2022. Clear guidelines and formats are given to reviewers for evaluating manuscripts, aiming for quality textbooks, but their quality depends on the quality of authors and reviewers. (MESTI only administers the process in accordance with the applicable legislation).</p> <p>Now, after the release of the new school textbooks, i.e. within 2022, the Ombudsperson Institution started checking the new textbooks with a view to discrimination, hate speech and other social aspects. MESTI cooperated with OI by facilitating access to the new textbooks and a report with recommendations is to be produced. MESTI will keep up with the quality evaluation process of the ongoing texts by receiving evaluations from the ground/schools and it will orient it further, according to the results, by improving certain x textbooks or the release of new x textbooks (depending on the feedback received).</p>
II.2. 6	Organize activities with schools on the prevention of discrimination in school settings (prevention of hate speech, violence and school dropouts)	2021-2023	Kosovo Budget/ Donors  5000 per year	MES Parents' Council Student Council MEDs Schools	Number of activities held.  Number of students involved, who have benefited from these activities, disaggregated by gender.	MESTI carried out numerous activities such as: <ul style="list-style-type: none"> <li>• 2 workshops with the education inspectorate on the implementation of policies for the protection of children, violence in schools and the prevention of school dropouts;</li> <li>• 3 sessions with the municipal and school teams for dropout prevention and response of the municipalities of Gjakova, Mitrovica, Peja, Prishtina and F. Kosova;</li> <li>• Broadcasting television shows on the topic of violence in schools and child protection.</li> <li>• International Conference on Health, Welfare, Education and Child Rights on the occasion of 1 June - World Children's Day;</li> <li>• 12 June - the International Day against Child Labour was marked, according to the commitment and planning. Lessons were held in all schools and an inter-institutional webinar was held;</li> <li>• At the same time, sessions were held with municipal and school teams for dropout prevention and response, with the following beneficiary municipalities: Gjakova, Mitrovica, Peja, Prishtina and</li> </ul>

					<p>F. Kosova.</p> <p>Subsequently, the National Forum for Friendly Schools was founded in 2022, specifically addressing the issues of child safety and protection from violence and abuse. Infographics were also developed for the implementation of Protocol 21/3013 on the prevention and referral of violence to OI. The infographics were designed and printed in four languages: Albanian, Serbian, Bosnian and Turkish.</p> <p>Workshops are currently being organized to review the guidelines on the functioning of school and municipal teams for school dropout prevention and response, and various activities are expected to be carried out to mark the anti-dropout week, including regular rewards for schools reporting violence and school dropout. During 2022, a series of awareness-raising activities were carried out, as follows:</p> <ul style="list-style-type: none"> <li>• Infographics have been developed for the implementation of protocol 21/2013 on the prevention and referral of violence in schools (supported by Save the Children/Syri i Vizioni);</li> <li>• A sensitisation campaign for the implementation of Protocol 21/2013 was carried out (infographics/posters showing the prevention, identification, treatment and reporting system of violence were distributed to MEDs and activities/roundtables were held in schools);</li> <li>• A number of meetings were held in the regions (6 roundtables in the following municipalities: Klina, Prizren, Peja, Gjilan, Ferizaj and Prishtina) with the school dropout and violence aspects being discussed, generally the context of child protection;</li> <li>• Sessions were held with students on the occasion of the anti-trafficking month - as an annual national campaign (in which case sensitisation materials were also distributed). The sessions were held in cooperation with the Kosovo Police in the municipalities of Prishtina, Drenas, Fushe</li> </ul>
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						<p>Kosova, Deçan.</p> <ul style="list-style-type: none"> <li>• By Minister’s decision, the first lesson in each school referred to the opening of the 16 days of activism against domestic violence, as well as sessions with students in Kamenica, Gjilan and Prishtina were held.</li> <li>• Child rights and protection policies have also been promoted by speaking and participating in television shows on the aspects of school violence, child protection and school dropout (5 television shows, 2 radio speeches and 5 different written responses to newspapers).</li> </ul> <p>In the Municipality of Prishtina, 10 activities related to “<b>Prevention of discrimination in the school context</b> (prevention of hate speech, violence and school dropout)” were held, wherein more than 700 students, 400 girls and 300 boys have benefited. In the Municipality of Lipjan, “Prevention of discrimination in the school context (prevention of hate speech, violence and school dropout)” activities were held, wherein more than 500 students, 300 girls and 200 boys have benefited. In the Municipality of Kamenica, prevention of discrimination in the school context (prevention of hate speech, violence and school dropout) activities were held with schools. UHRPD organised the week against school dropout where the UHRPD Coordinator prepared and distributed brochures with information to citizens of different age groups and in particular to students by having a conversation with them.</p>
II.2. 7	Prevent discrimination on the grounds defined by the Law on Protection from Discrimination, through monitoring the process of	2021-2023	Kosovo Budget	MIA/MPA Ministries (Human Resources Offices, Officials for Protection against Discrimination) Municipalities (Human Resources	Vacancies in the public and private sector without discriminatory and	<p>Central and local government institutions are providing equal employment opportunities to all citizens of the Republic of Kosovo and welcome applications from all male and female applicants from all communities in Kosovo.</p> <p>Non-majority communities and their members, the underrepresented gender and persons with disabilities are encouraged to apply for the positions advertised.</p>



	vacancy announcements in the public and private sectors			Offices, Officials for Protection against Discrimination) Ombudsperson Institution of Kosovo AGE OPM/OGG NGOs	<p>exclusion elements;</p> <p>Number of vacancies monitored;</p> <p>Number of sanctions or disciplinary measures imposed within the relevant institutions, for discriminatory treatment through vacancies;</p> <p>Number of policies adopted in the public and private sector to prevent discrimination, especially discrimination in employment, as well as sexual harassment;</p>	<p>Each vacancy for different positions is drawn up and published in two official languages as provided for by Law No. 02/1-37 on the Use of Languages. Evaluation panels are established in compliance with gender equality.</p> <p>The Government adopted the Policy against sexual harassment in the public administration bodies, and the Guidelines for its implementation have also been drawn up.</p>
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II.2.8	Conduct research on citizens' perceptions of discrimination	2021	Donor funding	OPM/OGG AGE Ministries Municipalities OSCE EUOK UNDP	The research reflects the current parameters of awareness, experience and knowledge of citizens on discrimination and on the legislation on protection against discrimination.	The research presents the results of a study conducted to assess the citizens' perceptions regarding discrimination in the workplace in the Republic of Kosovo. It aims to present a measure of the current discrimination level in Kosovo, focusing on discrimination at the workplace against the most marginalised and vulnerable groups, including, but not limited to, women, minorities, youth and LGBTI persons. This publication was prepared with the financial support of the European Union.
II.2.9	Conduct research on civil servants' perceptions of discrimination	2021	Donor funding	OPM/OGG AGE Ministries Municipalities NGOs OSCE EUOK UNDP	The research reflects the current parameters of awareness, experience and knowledge of civil servants on discrimination	Assessing perceptions of discrimination at the workplace is typical for all countries, including developed countries having comprehensive legal frameworks and enforcement, monitoring and reporting mechanisms. This enables the undertaking of adequate preventive measures which, in turn, improve the quality and productivity at work, thus positively influencing the capacities of an economy to ensure comprehensive and sustainable economic growth. This report presents the results of a study conducted to assess the citizens' perceptions regarding discrimination in the workplace in the Republic of Kosovo. It aims to present a measure of the current discrimination level in Kosovo, focusing on discrimination at the workplace against the most marginalised and vulnerable groups, including, but not limited to, women, minorities, youth and LGBTI

					on, referral mechanisms and legislation on protection against discrimination.	persons.
II.2.10	Take affirmative measures to improve the situation of marginalized communities, including women from remote rural areas, children, people with disabilities, communities, IDPs, etc.	2021-2023	Kosovo Budget, Donors	Ministries Municipalities OPM/OGG AGE Independent Agencies OSCE	Number of affirmative measures proposed and implemented  Category of groups and number of beneficiaries from the implementation of affirmative measures	<p>The Prime Minister issued the Decision No. 6/81 on 01.06.2022 establishing the inter-institutional team for encouraging and promoting employment of the Roma, Ashkali and Egyptian communities.</p> <p>This is with the purpose of encouraging, promoting and coordinating actions and activities for the employment of the Roma, Ashkali and Egyptian community members in the Republic of Kosovo, as well as to advance their inclusion, participation and equality. It should be noted that the establishment of the team is <b>an interim affirmative measure</b> for encouraging and advancing as well as achieving the employment quota of the Roma, Ashkali and Egyptian community members in the Republic of Kosovo, as defined in the Constitution, Law No. 06/L-114 on Public Officials and in the relevant applicable legislation in the Republic of Kosovo.</p> <p>AGE proposed to the Government to extend the affirmative measure for registration of joint immovable property on behalf of both spouses free of charge in order to increase the enjoyment of women's property rights. The measure has been extended until April 2023.</p> <p>For this purpose, the television video spot was produced on <i>"Continuation of the affirmative measure for the registration of joint immovable property on behalf of both spouses 2022-2023"</i> and broadcast on the public broadcaster. Link: <a href="#">Administrative Instruction on Special Measures for Registration of Joint Immovable Property on Behalf of Both Spouses 2022 - YouTube</a></p> <p>Following the MoH proposal, the Government approved the</p>

					<p>Administrative Instruction (GRK) No. 11/2022 on Definition of the List and Types of Assistive Devices Provided for Free to Paraplegic and Quadriplegic Persons, Serving for Mobility, Prevention and Assistance.</p> <p>MAFRD evaluated by <b>two points</b> more projects of women applying for the RDP2020-2021, when assessing the criteria for women applicants for public support of grants under the Rural Development Program 2020-2021,</p> <p>A total of 52 women applicants benefited as a result of the implementation of the defined affirmative criteria.</p> <p><b>April is considered the month of registration of RAE communities free of charge.</b></p> <ul style="list-style-type: none"> <li>The Ministry of Local Government Administration and the Ministry of Education, Science, Technology and Innovation signed during the reporting period a Memorandum of Cooperation on financial support for students from the Egyptian, Ashkali and Roma communities who study in public universities in Kosovo. The purpose of this Memorandum is to promote education among these communities, encourage academic development, create opportunities for students not to interrupt their studies due to difficult material conditions, as well as create new generations of teachers and lecturers from among these communities, including women and men equally, and we can mention as good news as the first female teacher from the Egyptian community in the “Selman Riza” school in the municipality of Fushe Kosova.</li> </ul>	
II.2.11	Ensure adequate indemnity and compensation of victims of	2021-2023	Kosovo Budget	KJC PCK	Number of victims of discrimination	The wheelchair user F.K. sued the Municipality of Prishtina for the lack of necessary infrastructure for wheelchair users. After reviewing the case, the Basic Court rendered a judgment obliging the Municipality of Prishtina to compensate the non-material

	discrimination in proportion to the material and non-material damage caused				compensated for suffered material and non-material damage  Number of decisions issued by the courts	damage caused in the amount of €5,500. “The respondent - the Municipality of Prishtina is hereby obliged to compensate the claimant - F.K., due to discrimination resulting from omission, lack of provision of physical conditions in public spaces and access to public facilities for persons with disabilities, for the non-material damage caused on behalf of violation of dignity in the amount of €5,500” - stipulates the judgment of the Basic Court of Prishtina.
II.2.12	Develop a training curriculum on non-discrimination, the necessity for which was identified in the training needs assessment for judges, prosecutors and other officials dealing with human rights. This curriculum will be implemented for the next three years, i.e. 2021-2023	2021-2023	Kosovo Budget, Budget of the Academy of Justice	<b>Academy of Justice</b> KJC PKC OSCE EUOK USAID	At least 15 trainings conducted for 150 judges and 105 prosecutors, with the possibility of including officials dealing with human rights and gender equality officers. Number of officials trained	4 training activities were carried out, 1 Training of Trainers on non-discrimination. 20-21.05.2021 attended by 23 judges 11-12.11.2021 attended by 10 judges and 5 prosecutors 09-10.12.2021 attended by 30 judges 08-10.11.2021 training of trainers against discrimination attended by 12 judges KJC: The training sessions were organised by the Academy of Justice
II.2.13	Investigate with priority possible cases of attacks on journalists, domestic violence	On-going	Kosovo Budget	KJC PCK AoJ Kosovo Police	Cases of attacks on journalists, domestic violence	From these cases, the State Prosecutor’s Office processed the following cases: - 1 case initiated against NN, -10 cases with criminal charges against 10 suspects, - 6 cases with special report and

	<p>and hate crime, hate speech and discrimination, as well as cases that violate the rights of persons of the LGTBI community.</p>				<p>and hate crime, hate speech and discrimination, as well as cases of violation of the rights of persons of the LGTBI community, investigated and reviewed with priority.</p> <p>Number of decisions issued by the courts</p>	<p>- 3 cases carried forward to 2022.</p> <p>In 2021, the following cases were reported:</p> <ul style="list-style-type: none"> <li>- 2434 cases of domestic violence.</li> <li>- Hate crime, hate speech as follows:</li> <li>- 14 possible interethnic cases of which: <ul style="list-style-type: none"> <li>8 cases were referred to the prosecution office,</li> <li>1 case was closed without elements of criminal offence and</li> <li>5 cases are under investigation;</li> </ul> </li> </ul> <p><b>The following cases were reported during 2021</b></p> <p>Cases of violating the rights of persons of the (LGBTI) community are investigated and examined urgently.</p> <ul style="list-style-type: none"> <li>- 8 cases against the LGBTI community,</li> <li>- 1 case is under investigation.</li> </ul> <p>- In 2021, the Kosovo Police drafted the Guidelines on “treatment of hate crimes”.</p> <p>The Kosovo Police has also been using for several years the <b>SOPs on Police Handling of Cases Involving of the LGBT Community Members.</b></p> <p><b>While in 2022,</b> SOPs on prevention and treatment of domestic violence were drafted.</p> <p>2 training session, 1 on the protection of journalists and 1 Training of Trainers on Freedom of Expression</p> <p>17-18.06.2021 Attended by 11 prosecutors, 14 police officers</p> <p>19-22.10.2021 attended by 4 trainers from among the judges, 3 from among the prosecutors and 5 lawyers</p> <p>3 training sessions were conducted on hate crimes</p> <p>21-22.04.2021 attended by 9 judges and 5 support staff of courts and prosecution offices</p> <p>25-26.05.2021 attended by 8 prosecutors and 12 support staff of courts and prosecution offices</p> <p>11.11.2021 attended by 11 judges and 11 prosecutors</p>
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						2 training sessions on the protection of the LGBTI community were held on the same date, 30.11.2021. Attended by 45 judges, 13 prosecutors and 5 police officers.
II.2.14	Collect, analyse and report cases related to discrimination, including cases of <b>gender-based discrimination and sexual harassment</b> , in accordance with the requirements of the Law on Protection from Discrimination and requirements of the Law on Gender Equality.	On-going	Kosovo Budget	KJC PCK OPM/OGG AGE	Maintenance and reporting of statistical data, disaggregated by gender, on cases, procedures and decisions in cases of discrimination and (sexual) harassment	<u>Regarding this point, please be informed that we will provide you with such statistics as soon as the electronic case system is back to operation. ?</u> <u>KJC/Courts do not generate statistics related to cases referring to certain categories of persons, but only based on the relevant articles provided by the Criminal Code of Kosovo, hence regarding the Domestic Violence cases for 2021, there were 206 cases of this nature resolved at the level of 7 Regular Courts of the Republic of Kosovo.</u>
II.2.15	Identify cases of complaints filed in the public and private sectors on the grounds of discrimination defined by the Law on Protection from Discrimination	On-going	Kosovo Budget	OIK Ministries Municipalities Labour Inspectorate	Number of discrimination complaints filed and of ex-officio initiated cases of discrimination in the public and private sector	The Ombudsperson received a total of 162 individual complaints <b>in 2021</b> , where the complainant's claim to have been victims of discrimination. Out of these complaints, 123 cases have been opened for investigation, while 39 complaints have been found inadmissible. The Ombudsperson opened 9 cases on his own initiative ex-officio in 2021.  <i>The gender of the complainants:</i> Male 103 Female 59  <i>The ethnicity of the complainants:</i> Albanian 136; Serbian 7; Turkish 6; Roma 4; Egyptian 4; Goran 2;

						<p>Bosnian 2; Ashkali 1.</p> <p>The Ombudsperson received a total of 132 individual complaints <b>in 2021</b>, where the complainant's claim to have been victims of discrimination. Out of these complaints, 88 cases were opened for investigation, while 44 complaints were found inadmissible. The Ombudsperson opened 9 cases at his own initiative ex officio in 2022 as well.</p> <p>The gender of the complainants:  Male 76  Female 56  <i>The gender and ethnicity of the complainants:</i>  Albanian 114; Serbian 7; Bosnian 5; Turkish 2; Ashkali 2; Roma 1; Gorani 1</p>
II.2. 16	Establish rules and procedures for change of sex marker in official documents	2022/2023	Kosovo Budget Donors	MIA Civil Registration Agency OPM/OGG AGE EUOK EC	Guidelines drafted, rules and procedures for change of sex marker clarified in official documents	A Draft Law on Civil Status has been drawn up, through which the procedures for changing gender/sex have been explained. According to the legislative plan for 2023, the deadline for approval in the Government is until June 2023.
II.3	<b>Specific Objective: Establish and strengthen training system on human rights standards</b>					<b>Implementation progress</b>
II.3. 1	Update the training program on international human rights standards and human and community rights	2021	Kosovo Budget, Donors	KIPA OPM /OGG AGE Office for Community Affairs Office of the Language Commissioner	Institutionalized training program on international human rights standards	The training program "Human rights" and "Community rights" has been updated. The training sessions are carried out in accordance with the topics defined in the training program.



	legislation			AoJ OSCE	and on human and community rights legislation  Training program of the Academy of Justice													
II.3. 2	Organize trainings for capacity building of civil servants on the reference, interpretation and implementation of international standards on human rights and legislation on human and community rights in their day-to-day work	2021-2023	Budget, Donors	KIPA OPM/OGG AGE OSCE EC Council of Europe	Number of trainings held  Number of civil servants who have attended the trainings, disaggregated by gender;	<p>2021 - Training on “Human rights in Kosovo” was organised: 2 training days; 1 group, 6 participants from the central level During the “Community rights in Kosovo” training course: 6 training days; 2 groups; 6 participants from the central level. Training on “Human rights in Kosovo” was organised:</p> <p>2022</p> <table border="1"> <thead> <tr> <th>Days</th> <th>Participants</th> <th>Certified for participation</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>14</td> <td>14</td> </tr> </tbody> </table> <p>Training on “Community rights in Kosovo” was organised:</p> <table border="1"> <thead> <tr> <th>Days</th> <th>Participants</th> <th>Certified for participation</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>9</td> <td>9</td> </tr> </tbody> </table> <p>A training on “human rights, social and family services” was organised at the local level. The training lasted 2 days with 1 group of participants and 23 civil servants from the local level were trained. MESPI and EKW initiated in 2021 meetings for the conclusion of a Memorandum of Understanding. The purpose of this Memorandum of Understanding was to define the areas of cooperation between MESPI and EKW in relation to the implementation of activities by EKW within the “Increasing the power and participation of Kosovo women in the environment” project. The Unit for Human Rights, Gender Equality and Discrimination supported by ECOKOSWOMEN, NGO in Kosovo, organised this</p>	Days	Participants	Certified for participation	2	14	14	Days	Participants	Certified for participation	2	9	9
Days	Participants	Certified for participation																
2	14	14																
Days	Participants	Certified for participation																
2	9	9																

						year two training sessions for the Ministry's staff of the Ministry on the topic: Gender concepts, the background of the development of gender equality and the basic international and local gender frameworks applicable in Kosovo and their placement in the context of the environment. 40 people were invited to these training sessions.
II.3.3	Conduct training of labour inspectors on sexual harassment, its legal definition and case referral.	2021-2022	Kosovo Budget	Labour Inspectorate MLSW AGE OPM/OGG	Number of trainings held  Number of labour inspectors who have attended the trainings  Labour inspectors have the necessary knowledge to handle cases of sexual harassment in the workplace, in accordance with applicable laws	Training of labour inspectors on sexual harassment, its legal definition and case referral. Number of training held - 1 on-job training  Number of labour inspectors who attended the training sessions - over 20
II.3.	Report on the number of trainings	2021-2023	Budget of the	Academy of Justice	Number of trainings	A total of 14 training sessions were conducted by tackling almost all the ECHR articles and the jurisprudence of the European Court

4	conducted for capacity building of judges and prosecutors in the field of human rights, with special emphasis on the case law and jurisprudence of the European Court of Human Rights (ECHR)		Academy of Justice	KJC PCK	held  Number of judges and prosecutors who have attended the trainings  Judges and Prosecutors with the necessary capacity to make decisions on cases based on the case law and jurisprudence of the European Court of Human Rights (ECHR)	for Human Rights. There were a total of 394 judges and 64 prosecutors (the numbers 394 and 64 mean that 1 person can participate more than 1 time when different articles were tackled)
II.3. 5	Develop relevant programs for judges, prosecutors, police officers and lawyers on international human rights standards with emphasis on:	2021/2022	Budgeted, Donors	Academy of Justice Kosovo Academy for Public Safety KJC PCK KBA Council of Europe Kosovo Police OSCE OPM/OGG	Number of trainings held  Number of officials who have attended the trainings  Judges,	The previous column highlighted the amount of training sessions and beneficiaries, according to the program designed for this area. Whereas, we are also providing additional data here. In addition to judges and prosecutors, other categories such as state lawyers 1, lawyers 5, professional associates and other legal officers from courts and prosecution offices 10, police officers 6, legal advisers 3 and clinical psychologists 2 attended the training sessions delivered by the Academy of Justice.  Also, 1 Training of Trainers (ToT) was held on Prevention of Torture - Article III of the Istanbul Convention.

	<p><b>freedom of expression, hate speech, freedom of the media and signalling of journalists</b>, in line with the standards of the Council of Europe, with a particular focus on the judiciary.</p>				<p>prosecutors, police officers and lawyers have the necessary knowledge of international human rights standards, with a focus on freedom of expression, hate speech, media freedom and whistle blowing of journalists, in line with the standards of the Council of Europe</p>	<p>The training was held on 8-10.09.2021, attended by 5 judges and 4 prosecutors, as well as 3 police officers, 2 legal/legal advisors, 1 clinical psychologist.</p> <p>One (1) Training on Hate Crime Investigation with a total of 14 participants. Hate crimes as a learning unit are covered in Module I of the New Police Professional Training, with a total of 197 participants attending these topics.</p> <p>We have two (2) training sessions in total with: 211 participants</p>
II.3.6	<p>Train police officers on the definition of gender-based violence and sexual harassment in accordance with the Kosovo laws, what it covers, as well as how to handle these cases when they are reported to the</p>	2021/2022	Kosovo Budget	<p>Kosovo Academy for Public Safety Kosovo Police OPM/OGG AGE</p>	<p>Number of trainings held</p> <p>Number of police officers who have attended trainings</p> <p>Training courses</p>	<p>Sexual harassment, their treatment and gender equality as a teaching unit are addressed in the <b>New Police Professional Training</b> and in <b>Module I</b> and <b>Module VII</b>. These topics were attended by a total of <b>197 participants</b></p> <p>KAPLS has delivered a Sexual Harassment Training for Law Enforcement Officers</p> <p>In total, one (1) training was held with a total of <b>197 participants</b></p> <p>In order to increase the capacities for the prevention and treatment of cases of domestic violence and violence against women, AGE continued with the cycle of training session on “Standard Operating Procedures for Protection Against Domestic Violence”. <b>During</b></p>

	police, in accordance with the Criminal Code of Kosovo				updated to reflect amendments to the Criminal Code, related to gender-based violence and sexual harassment, with a focus on the victim.	<p><b>January-September 2022, 4 training sessions were held and 95 rapid response police officers were certified</b> in the Municipality of Prishtina, Ferizaj, Gjilan, Gjakova amounting at <b>€5,538.60</b>.</p> <p>Training sessions were delivered with a view to obligations of the central level to the Istanbul Convention, for the local mechanisms on protection against domestic violence in the municipalities of Malisheva, Obiliq, Mamusha, Drenas, Klina and Vitia, attended by a total of 112 officers. These training sessions were organised and held during the period of July-September 2022 and the total amount of the AGE's budget spent <b>€1.601.00</b>.</p> <p>AGE produced a television video spot on the prevention of sexual orientation-based discrimination broadcast by RTK and social media, the AGE's budget spent was <b>€1.240.00</b> <a href="https://abgj.rks-gov.net/publikimet/120/video/120">https://abgj.rks-gov.net/publikimet/120/video/120</a></p>
II.3.7	Update the training modules and organize trainings for prosecutors and judges on the division of joint property after divorce, alimony, financial support of the spouse, gender-based crimes, in particular, domestic violence, sexual violence, sexual harassment, in particular after amendments and supplementations to the Criminal Code	2021/2022	Budget, Donors	Academy of Justice OPM/OGG AGE KJC PCK	<p>Training module updated to reflect amendments and supplementations to the Criminal Code, related to gender-based violence and sexual harassment.</p> <p>Number of trainings held</p> <p>Number of judges and prosecutors who have</p>	<p>The criminal aspect of domestic violence was reported in the previous columns, whereas 7 training sessions were held on the division of joint property after divorce, alimony, financial support of the spouse, as well as the civil aspect of domestic violence.</p> <p>28.01.2021 attended by 31 judges and 1 prosecutors 17-18.03.2021 attended by 38 judges and 3 prosecutors 23.06.2021 attended by 17 judges</p> <p>07-08.09.2021 attended by 45 judges and 6 prosecutors</p> <p>15.10.2021 attended by 27 judges</p> <p>09.12.2021 attended by 14 free legal aid officers</p> <p>10.12.2021 attended by 11 free legal aid officers</p>

					attended the trainings	
<b>III.</b>	<b>Strategic Objective: Ensure healthy lives and promote well-being for all;</b>					
<b>III.1</b>	<b>Specific Objective: Harmonise the legal framework with the Covenant on Economic, Social and Cultural Rights</b> <span style="float: right;"><b>Implementation progress</b></span>					
III.1.1	Establish and ensure full functioning of the health insurance fund and access to health care	2023	Kosovo Budget	MH MF Treasury Department Central Bank of Kosovo	Sustainable and sufficient financial resources provided for the health sector to ensure provision of quality health services that are accessible and affordable for all citizens of the Republic of Kosovo.	The Fund was established with the Fund Statute approved in 2016. The full operationalisation of the Fund will follow after amending and supplementing the Law on Health Insurance which is in the process.
III.1.2	Commence the collection of premiums and the reimbursement of outpatient medicines as the	2022	Kosovo Budget	MH MF Treasury Department Central Bank of Kosovo	The process of collecting premiums and reimbursing	The activities foreseen in the Plan will begin to be implemented after amending and supplementing the Law on Health Insurance which is in the process.

	<p>first service under the health insurance fund</p> <p>Collect health insurance premiums from citizens; coverage of the cost of premiums for social categories from the Kosovo budget.</p>				<p>outpatient medicines as the first service of the health insurance fund has been functionalized</p>	
III.1.3	<p>Organize public information campaigns and other health promotion and education projects, in order to increase the level of public awareness and of compliance with health standards</p>	2021/2022	Kosovo Budget	MH	<p>Number of campaigns held and promotional activities carried out</p>	<p>In order to raise the awareness of women and girls of the importance of preventive checks for high-risk diseases, AGE produced a video spot on the importance of regular health checks for specific diseases - "Prevention of uterine cancer in the total amount of €1,240.00" <a href="https://abgj.rks-gov.net/publikimet/120/video/120">https://abgj.rks-gov.net/publikimet/120/video/120</a>; <a href="https://www.youtube.com/watch?v=ISvixnVGawM">https://www.youtube.com/watch?v=ISvixnVGawM</a>. Both broadcast by RTK.</p> <p>NIPHK reported that the TOGETHER against Covid 19 campaign was carried out.</p> <p>Marking of world days: Of Health, Against Smoking, Tuberculosis, Against Narcotic Substances, Heart, Hypertension, Diabetes and HIV/AIDS</p> <p>Note</p> <p>Marking the World Health Days: Tuberculosis, Against Smoking, Against Narcotic Substances, Heart, Hypertension, Diabetes and HIV/AIDS, Cervical Cancer, Prostate Cancer.</p> <p>Delivering lectures in schools on HSS basic package topics.</p> <p>Compilation and approval of health and educational materials: Leaflets, brochures, posters, video messages.</p> <p>Compilation of health and educational material for <b>blind persons</b> in cooperation with AQH.</p>
III.1.4	<p>Review and amend the legal framework on the Social Assistance</p>	2020/2021	Donors The budget has been	Department for Social and Family Policies (DSFP),	Law No. 2003/15 on the Social Assistance	<p>The Working Group on drafting the Draft Law of the Social Assistance Scheme was established in 2021, the process related to the preparation of this draft law is planned within the framework of the ratification of the Agreement with the World Bank on the Social</p>

	Scheme		foreseen within MLSW Sector Strategy (2018-2022)	Legal Department of MLSW, OPM, MF, Municipalities	Scheme harmonized and approved	Assistance Scheme Reform Project. During 2022, work was done on the preparation of the Draft Law on the Social Assistance Scheme, which draft law is planned to be finalised and approved during 2023. The finalisation of this project is also related to the beginning of the implementation of the Social Assistance Scheme Reform Project, planned to be funded by the World Bank, which project has not yet started to be implemented, as a result of the non-ratification of the Financial Agreement, which has been forwarded two (2) times to the Assembly of Kosovo thus far.
III.1.5	Ministry of Labour and Social Welfare should, in cooperation with competent institutions and Civil Society Organizations, harmonize the Law on Labour with EU Directives	2021/2022	Kosovo Budget Donors	MLSW	The Law on Labour harmonized with EU Directives and approved	No information has been provided regarding this activity
III.1.6	Provide legal and institutional support for training, rehabilitation, promotion and professional preparation for suitable employment for persons with disabilities	2021/2022	Kosovo Budget	MLSW Centres for Vocational Training (CVTs) Centres for vocational ability, rehabilitation, and employment in Kosovo	Number of persons with disabilities who have benefited from the implementation of this law  Each employer is obliged to employ a person with disability for every	Services to PWD were provided in 2022; career counselling to 179 persons, employment counselling to 110 persons and intensive counselling to 41 PWD. Regarding the expansion of the profiles for vocational training and retraining according to the labour market requirements, the 12 existing VET profiles mostly demanded in the labour market have been operationalised. The profiles operationalised/opened include: Construction in VTC in Prishtina and Prizren; Kitchen in VTC in Gjilan and Gjakova; Hairdressing/Make-up in VTC in Gjakova and Mitrovica; Tailoring in VTC in Gjilan, Gjakova and Prizren; Carpentry in VTC in Ferizaj; Welding in VTC in Prizren; Bakery in VTC in Prizren.  As part of awareness-raising campaigns for the employment of PWDs in the public and private sector, job fairs were organized, where the services provided by EPs and VTCs for PWDs were reflected.  Training of PWDs in Vocational Training Centers - 35 Persons with Disabilities were involved in training for PWDs during 2022.



					fifty (50) employee;	<p>In the course of curricula adopted for persons with disabilities, regarding the revision and development of new curricula within the the VTCs, supported by EYE project, curricula and teaching packages have been developed based on the occupation standards in the following qualifications: Accounting Clerk, Bricklayer, Carpentry and Electrical Installations (these curricula are also used by PWDs)</p> <p>Regarding the adaptation of workshops with equipment for the needs of people with disabilities. Supported by Save the Children, within the VTC, sanitary facilities have been arranged for better access of PWDs.</p> <p>Regarding the Training of Trainers of VTC on the implementation of the curriculum adopted for PWDs, during the design of such curricula, the Training of Trainers of VTC on the implementation of the curricula for PWDs was also done.</p> <p>The number of PWDs in mediation in regular employment is 9 persons in 2022.</p> <p>Regarding the inclusion of PWDs in employment through Active Labour Market Measures, the number of PWDs in ALMM is 2 persons.</p>
III.1.7	Pursuant to Law No. 04/L-092 on blind persons, exempt all blind persons from any direct taxes and fees, including property tax.	On-going	Kosovo Budget	Municipalities Ministry of Finances Property Tax Department OPM/OGG	Number of beneficiaries (blind persons) who have been exempted from paying property tax	<p>The Municipality of Prishtina has so far exempted only one (1) case based on the MFLT PTD decision. From now on, any request submitted individually by blind persons with the criteria defined in the legal opinion will be expected from immovable property tax liabilities by the Municipality of Prishtina, by reviewing and deciding the requirements retroactively.</p> <p>The exemption of blind persons from the property tax payment has started to be implemented, while regarding the number of beneficiaries, the information must be provided by the respective municipalities. In accordance with the conditions set by the Court, all the municipalities of Kosovo must exempt all taxpayers, who are owners or possessors and who belong to the category of blind persons, from immovable property tax liabilities according to the individual request for tax years 2013 and onwards, since the Law on Blind Persons entered into force on 1 January 2013.</p> <p><b>PTD forwarded a notice to the municipalities to start</b></p>

						<b><u>implementing the exemption from the property tax liabilities of the blind persons, which has also started to be implemented by the municipalities, but in terms of the number of persons, each municipality has its own evidence depending on the individual cases that were announced by the municipalities.</u></b>
III.1.8	Draft a comprehensive law on persons with disabilities	2020/2021	Kosovo Budget	MLSW Department of Pensions	Comprehensive Law on Persons with Disabilities approved	The comprehensive Law on Persons with Disabilities is still being drafted.
III.1.9	Report on grant support to NGOs licensed to provide social and family services	2021-2023	Budget foreseen within the budget of MLSW	MLSW	Number of licensed organizations that have received subsidies for the provision of social and family services	<p>As part of the implementation of programs to support the licensed non-governmental sector in the provision of social and family services for 2021, MFLT/SFPD provided support through a public call to (39) licensed NGOs, where the amount of support from the 2021 funds for licensed NGOs was €900,000.00. Also, as part of the cooperation with the EU Office and the implementing partners Save the Children and UNDP, support has been provided to about 40 NGOs in financing projects for the implementation of programs and capacity and infrastructure building of the licensed non-governmental sector.</p> <p>During 2022, the Ministry of Finance provided support through a public call to 43 licensed NGOs in the amount of <b>€1,000,000</b> million for the provision of social and family services for 2022. Likewise, the Government of Kosovo issued a Decision on allocation of funds in the amount of <b>€500,000.00</b> to 43 NGOs providing social services and shelters to continue providing services until the implementation of the public call for 2023.</p>
III.1.10	Establish a specific grant for social and family services	2021-2022	Kosovo Budget  Regarding the budget for a specific	Government of Kosovo MLSW MF Association of Kosovo Municipalities (AKM)	Specific grant for social and family services defined and functionalized	The Working Group on the preparation of the Social Services Funding formula is expected to be established, as this process will also depend on the approval process of the Law on Local Finance, which is part of the legislative plan for 2022.

			grant, the law has not been adopted yet. The municipalities are operating from the general grant.			
III.1.11	Organize public information campaigns and other promotional projects in order to inform citizens about where they can receive services and what kind of social and family services are available	On-going	Kosovo Budget, Donors	MLSW Department for Social and Family Policies	Number of campaigns and promotional activities carried out  Level of inclusion of campaigns and promotional activities, with a focus on rural areas and marginalized groups	Communities are continuously informed through conversations, community meetings, flyers, guides of basic rights in the area of social welfare.
III.2	<b>Specific Objective Capacity building and raising social and institutional awareness on environmental protection</b>					<b>Implementation progress</b>
III.2.1	The Government of Kosovo initiates the establishment of an inter-institutional body	2022	Kosovo Budget, Donors	MEE Ministries OSP (Office of Strategic Planning) Municipalities OPM/OGG	By decision of the Government, an inter-institutional body	There has been no initiative for the implementation of this activity.

	to coordinate the processes related to the implementation of the "Green Agenda"			EU EC	established to coordinate processes related to the implementation of the "Green Agenda"  The inter-institutional body has drafted the National Plan for the implementation of the "Green Agenda"	
III.2.2	Awareness-raising projects and advocacy campaigns for youth related to environmental protection (protection of flora and fauna)	2021-2022	Kosovo Budget, Donors	MEE MLG MAFRD/ Kosovo Forestry Agency MEST MCYS Municipalities	Raising awareness of youth on environmental issues through civic engagement activities.  Number of projects and advocacy campaigns organized with and for youth	Regarding this measure, there have been various meetings organised by the central and local government levels. On the occasion of World Children's Day, MESTI, in coordination with Save the Children and the children organisation ROR, held an awareness-raising activity on environmental protection and climatic conditions, where in addition to the discussions on MESTI-ROR and Save the Children relation, there was also an <b>exhibition of students' creative works with recycled tools.</b>  On 9 December 2022, a roundtable was also held with ROR-MESTI-MESPI where an idea on an environmental protection campaign and the proper treatment of this topic in our schools arose. In 2021, MESPI held lectures on Education and Environmental Awareness in primary education institutions. The purpose of public education, information and participation is to help achieve the objectives of the Environmental Protection Strategy and other sectoral strategies. This is to encourage and develop forms of education at all institutional and non-institutional levels for all

						<p>groups of citizens without any discrimination in environmental protection.</p> <p><b>Municipality of Prishtina</b> implemented 5 projects which included awareness campaigns with the citizens of the Municipality of Prishtina regarding the environmental protection.</p> <p><b>Municipality of Kamenica</b> held lectures in schools regarding the environmental protection (flora and fauna) and held meetings with LC and organized environmental cleaning activities.</p> <p>Cleaning of illegal landfills and awareness-raising among citizens. Awareness-raising among young people on the environmental preservation and protection. The budget was allocated by the Directorate of Public Services, Environment and Inspection</p> <p><b>Municipality of Dragash</b> organised an awareness and outreach campaign with the students of several schools in the Municipality of Dragash in 2021, and there have also been various activities on world days related to the environment.</p> <p>The municipality supported local NGOs, which have conducted various activities. NGOs Avoko and Shea Ambijenti.</p>
III.2.3	Organize public information campaigns and other promotional projects to educate the population about a healthy and safe environment	2021-2022	Kosovo Budget, Donors	MEE MAFRD Municipalities Ministries NGOs European Commission	Number of promotional campaigns and activities carried out on ensuring a healthy and safe environment for citizens	<p>MESPI marked the World Water Day on 22 March 2021 through online activities under the global motto “Join the conversation of #WorldWaterDay”. What does Water mean to you?</p> <p>On the occasion of World Earth Day on 22 April 2021, a video has been published and promotional materials have been distributed on this day.</p> <p>World Biodiversity Day on 22 May 2021- Promotional materials: T-shirts, posters, roll ups, leaflets, banners, pin buttons, biodegradable bags have been distributed.</p> <p>World Environment Day on 5 June 2021- Promotional video on the occasion of marking WED on 5 June 2021 - Summary video from the Campaign with lectures on environmental education and awareness</p> <p>Distribution of promotional materials: leaflets, posters, roll ups, plates, T-shirts, biodegradable bags, pin buttons, awareness messages and materials for carrying out cleaning activities</p> <p>World Car-Free Day on 22 September 2021 - As part of the agenda for marking the “World Car-Free Day” on 22 September, MESPI in cooperation with following 10 municipalities of Peja, Klina,</p>

					<p>Gjakova, Prizren, Gjilan, Hani i Elezit, Shterpce, Suhareka, Malisheva, Prishtina marked the European Mobility Week through bicycle parade activities and various activities.</p> <p>Under the motto “Safe and healthy, with sustainable mobility”, the World Free Walking in Nature Day was marked on 15 October 2021, with the central manifestation held in the “Gërmia” protected landscape in Prishtina, and an exhibition of the works of the students of the primary school “Iliria” and a free walking on the paths of the “Gërmia” protected landscape</p> <p>5 awareness-raising campaigns and environmental activities were held, which were implemented by the environmental protection sector for the citizens of the Municipality of Prishtina</p> <p><b>Municipality of Dragash</b> marked 22 March: International Water Protection Day - Municipality of Dragash and Hidroregjioni Jugor, 22 April: International Earth Day, Municipality of Dragash - NGO Ambienti</p> <p>5 June: World Environment Day, Municipality of Dragash - NGO Ambienti</p> <p>22 September: World Clean Cities Day. Municipality of Dragash - NGO Ambienti</p>
III.2.4	To be continuously improved and updated the public information system, which would also serve as a measure for preventing the impact of air pollution on human health and life.	2021-2022	Kosovo Budget	MEE Environmental Protection Agency Kosovo Police	<p>Information system on environmental issues is functional, transparent and timely informs citizens about environmental issues</p> <p>MESP-Within the process of setting up the Environmental Information System, the air quality portal (Air Quality Kosovo) has been developed (<a href="https://airqualitykosova.rks-gov.net/en/about-air-quality-portal/">https://airqualitykosova.rks-gov.net/en/about-air-quality-portal/</a>). The Waste Reporting Information System has also been developed, and the chemicals and hazardous waste register is in the process of being operationalised.</p> <p>For public information purposes, the website of the Kosovo Environmental Protection Agency is also available (<a href="http://www.ammk-rks.net">www.ammk-rks.net</a>) and the website of the Kosovo Hydrometeorological Institute (<a href="https://ihmk-rks.net/">https://ihmk-rks.net/</a>). Both of these websites provide information on the state of the environment and specifically on the state of air, water, soil, waste and biodiversity.</p> <p>Currently, work is being done on the revision of the program for the management of the Environmental Information System.</p> <p><b>Municipality of Prizren</b> has installed sensors in 7 stations to</p>

						<p>measure air quality in the Municipality of Prizren, which have a link with access for all:</p> <ul style="list-style-type: none"> <li>• Recan</li> <li>• Lutogllave</li> <li>• Pirane</li> <li>• victoria</li> <li>• Zhur (Vlashnje)</li> <li>• Motrat Qiriazzi (Kurille)</li> <li>• Remzi Ademaj</li> </ul> <p>The municipality has drawn up the Waste Management Master Plan for 2018-2023, and the Municipal Regulation on WMM</p>
III.2.5	Strengthen the capacities of prosecutors, judges and the Kosovo Police with training on handling cases deriving from Chapter XXVIII of the Criminal Code	2021-2022	Kosovo Budget Donors	Academy of Justice Kosovo Academy for Public Safety Kosovo Prosecutorial Council and Kosovo Judicial Council Kosovo Police	Number of conducted trainings and number of officials trained from the judiciary, prosecution and police on criminal offenses related to the environment	<p>Regarding the training program for 2021, there have been no training sessions regarding criminal offences against the environment. This topic is addressed in the current training program for 2022.</p> <p>14.04.2022 Beneficiaries of this training were 3 judges from the Basic Courts, 4 prosecutors from the Basic Prosecution Offices, 5 inspectors from the Ministry of Environment and Spatial Planning as well as 3 police officers</p> <p>14.04.2022 Beneficiaries of this training were 4 judges from the Basic Courts, 1 prosecutor from the Basic Prosecution Office, 5 inspectors from the Ministry of Environment and Spatial Planning as well as 2 police officers.</p> <p><b>Kosovo Academy for Public Safety:</b> the offences provided for in Chapter XXVIII of the Criminal Code are tackled in the New Police Professional Training, specifically in Module VII. 197 participants passed this module. In total, one (1) training with a total of 197 participants - Kosovo Police; 1 training was held and was attended by 17 participants from the Kosovo Police.</p>
III.2.	Kosovo Prosecutorial	2021-2022	Kosovo Budget	Kosovo Prosecutorial Council and Kosovo	Database on handling	No information has been provided regarding this activity.

6	Council and Kosovo Judicial Council develop a database on handling of environment-related cases.		Donors	Judicial Council	of environment-related cases functionalized	
III.2.7	Municipalities, in close cooperation and coordination with the Minister, draft a plan on environmental protection and sustainable development within the territory of the municipality.	2021-2023	Kosovo Budget Donors	MEE MAFRD/AFK Municipalities MLG	Number of municipalities that have drafted and approved the plan on environmental protection and sustainable development within the territory of the municipality	Municipalities remain committed to the environmental preservation and protection as well as the waste management system. In order to implement the Law on Environmental Protection, <b>27 municipalities</b> have drawn up the plan for municipal waste management so far, while <b>11 municipalities</b> (Gjilan, Vushtrri, Malisheva, Ranillug, Zubin Potok, Graçanica, Leposaviq, North Mitrovica, Partesh, Zveçan, Klina) have not yet drawn up this plan. Municipalities keep facing challenges in the implementation of the Law on Environmental Protection and the implementation of the Municipal Waste Management Plan <b>because of insufficient funds</b> , citizens' lack of awareness, lack of payments by citizens, small number of inspections, lack of enterprises, inadequate staff in the respective area, lack of sufficient technical equipment of the waste management company, etc.
III.2.8	Municipalities, in close cooperation and coordination with the Minister, develop local programs for the protection of air from pollution and air quality management within municipalities in accordance with the Kosovo Strategy for the Protection of Air from Pollution.	2021-2023	Kosovo Budget Donors	MEE Municipalities MLG	Number of municipalities that have drafted and approved programs and measures to prevent or reduce the level of air pollution.  Number of activities to implement	According to the information provided by MLGA, drafting the action plan on air quality remains a significant challenge for municipalities, with only 1 municipality (Gllugoc) drafting such a plan.



					programs for the prevention and reduction of air pollution.	
III.2.8.1	Competent institutions, in accordance with the applicable legislation, take the necessary actions to ensure food safety and public health and consumer protection.	Ongoing	Kosovo Budget Donors	Food and Veterinary Agency of Kosovo (FVAK) Kosovo National Institute of Public Health (NIPH) MAFRD MoH MTI Department for Consumer Protection Kosovo Police	Number of check-ups and preventive measures aimed at preventing risks to public and consumer health related to food (local and imported food products).  Number of measures imposed on those who risk food safety and public health and consumer protection.	The inspectors of the Food and Veterinary Agency carried out controls on 55,580 import shipments at border crossing points; 18,836 controls were carried out within the territory of the Republic of Kosovo in food entities, public entities, health entities and farms. 2484 different samples were analysed;  Minor offence procedures have been initiated against 188 different entities. 1,921,075.87 kg/litre of various food products were disposed.
III.2.8.2	Conduct continuous research on the impact of environmental	2021/2022	Kosovo Budget Donors	Kosovo National Institute of Public Health (NIPH)	Gender Analysis on the impact of	No information provided

	factors on population health among men and women.				<p>environmental factors on men and women compiled;</p> <p>Research has been conducted and protective measures have been proposed to prevent the harmful effects of environmental factors on the health of the population.</p> <p>The public is regularly informed about the values of pollutants and their impact on health.</p>	
III.2.8.3	Determine microclimatic conditions in school settings	2020	Donors WHO	Kosovo National Institute of Public Health (NIPH) MEST	The working methodology for school settings developed for the first	No information provided

					time in Kosovo and chemical parameters with an impact on the health of children in public institutions analysed.	
III.2.8.4	Manage information on air quality, behavioural changes and communication services	2021-2022	Donors Millennium Challenge Corporation and Millennium Foundation Kosovo	Kosovo National Institute of Public Health (NIPH)	Advice on effects of the polluted environment provided, campaigns, trainings, and workshops designed for the government ; institutions, civil society, NGOs, and journalists. Assistance to NIPHK on informing the public and collecting and interpreting ecological	No information provided

					and health information for vulnerable groups of the population. Statistical analysis of morbidity and mortality data resulting from air pollution.	
III.2.9	Ensure continuous control of drinking water quality, including protected sanitary water areas	2021-2023	Kosovo Budget Donors	Kosovo National Institute of Public Health (NIPH)/Water facilities	Number of controls performed as well as recommendations addressed to and implemented by competent institutions	No information provided
<b>III.3</b>	<b>Specific Objective: Guarantee workers' rights in accordance with international standards:</b>					<b>Implementation progress</b>
III.3.1	Increase the number of inspections and inspectors, for strict monitoring of the implementation of the Labour Law	2021/2022	Kosovo Budget	<b>MLSW Labour Inspectorate</b> National Council for Safety and Health at work	Number of additional inspectors engaged within the Labour Inspectorate, and	There are two inspectors less engaged within the Labour Inspectorate, from 39 not there are 37 inspectors.

	and the Law on Safety and Health at Work, or for amending the laws that ensure safety and health at work.				<p>Number of inspections conducted and fines issued</p> <p>The employee is entitled to safety at work, protection of health and a suitable working environment, in accordance with this law and the Law on Safety and Health at Work, protection of workers' health and protection of the working environment.</p>	The number of inspections and fines imposed 281 in total. We do not have separate data on this area, sector, or specific violations of certain provisions on the imposition of fines.
III.3.2	Strengthen institutional capacity in the Labour	On-going	Kosovo Budget	MLSW Labour Inspectorate	Number of inspections in high-risk sectors increased	Although we recruited 8 inspectors in 2022, we still have the same number of labour inspectors as the number of labour inspectors in the previous year (2021). The number is 37, this is due to the retirement of some of them, some have left their jobs in the Inspectorate and 2 have been redeployed to other

	Inspectorate					workplaces.						
III.3.3	Monitor strict implementation of the Labour Law and the Law on Safety and Health at Work	On-going	Kosovo Budget	MLSW Labour Inspectorate Health Inspectorate – Ministry of Health	Reports on monitoring strict implementation of the Labour Law and the Law on Safety and Health at Work, drafted	In accordance with the supervisory capacities related to the monitoring of the Law on Labour and the Law on Safety and Health at Work, according to planning, 3022 inspections were carried out (information provided by the Labour Inspectorate).  The number of inspections carried out according to planning is 3323 inspections in 2022.						
III.3.4	Strengthen the capacity of the Labour Inspectorate to address informal employment	2021-2022	No additional costs  Budget included in the MLSW Action Plan and Sector Strategy 2018-2020	<b>MLSW/Labour Inspectorate</b> MoF, MLG, KIPA, KSA	Training program implemented and number of inspectors trained  Preliminary gender analysis on the inclusion of men and women in the informal economy, conducted through the Labour Force Survey.	Strengthen the capacities of the labour inspectorate to address informal employment There is no training program for implementation or implemented and the number of trained inspectors is over 20 inspectors.  KIPA held the training activity entitled “Safety and health at work” and organised:  <table border="1"> <thead> <tr> <th>Days</th> <th>Participants</th> <th>Certified for participation</th> </tr> </thead> <tbody> <tr> <td>10</td> <td>56</td> <td>56</td> </tr> </tbody> </table>	Days	Participants	Certified for participation	10	56	56
Days	Participants	Certified for participation										
10	56	56										
III.3.	The Ministry of Labour and Social	2021/2022	Kosovo Budget	MLSW National Council for	Establishing a legal	No information provided						

5	Welfare creates a legal basis on workers' insurance from accidents and disasters at work and occupational diseases.			Safety and Health at Work	basis would enable the creation of a joint fund of employers and employees, which would provide Kosovo workers and their families with a dignified treatment in the event of an accident at work	
III.4	<b>Specific Objective: Develop rehabilitation and treatment programs for alcohol and drug addiction</b>					Implementation progress
III.4.1	Develop rehabilitation and treatment programs for alcohol and drug addiction for key populations	2021-2023	Kosovo Budget Donors	<b>MoH</b> National Institute of Public Health (NIPH) DHP Global Fund in Kosovo	Rehabilitation programs and treatment of key populations with alcohol and drug addiction designed; The moderator of the action is	NIPHK reported participation in the organisation of the roundtable on the occasion of marking the World Day against Drugs, with health professionals and other stakeholders. Lectures in schools within the basic package on the topic "tobacco, alcohol and drugs".

					MoH, while the NIPHK is a participant in the working groups for drafting strategic documents and programs, providing professional and scientific expertise.	
III.4.2	Construct a Rehabilitation Centre for people with drug addictions	2022-2023	Kosovo Budget Donors	MoH Psychiatric Clinic – UCCK	Rehabilitation Centre for people with drug addictions constructed  Number of persons who have benefited and received services from the Rehabilitation Centre	<b>Regarding the construction of the Rehabilitation Center for people addicted to narcotic substances - the request was initiated by the department of health services/division of mental health and was approved by the Minister of Health.</b>  In the course of the Mental Healthcare Nationwide Assessment to be conducted through a borrowing from the World Bank, a contracted company has been requested to do projecting and costing of the construction of the Center for Addictive Diseases in order to have it included in MoH Plan.
III.4.3	Develop programs for prevention and elimination of stigma and	On-going	Kosovo Budget Donors	<b>MSH</b> National Institute of Public Health (NIPH) DHP	Programs for prevention and	Within the programs for the prevention and elimination of stigma, prejudices and the treatment of people with HIV, NIPHK held lectures in high schools on the topic of HIV/AIDS, the prevention



	prejudice and for treatment of persons with HIV			Global Fund for the Advocacy Group for the HIV and TB Program in Kosovo - AGP	elimination of stigma and prejudice and treatment of persons with HIV, designed and implemented	and elimination of stigma and prejudices.
III.4.4	Build professional capacity for health promotion and education, including sexual and reproductive health, as well as the specific health needs of women and men	On-going	Kosovo Budget Donors	<b>MSH</b> National Institute of Public Health (NIPH) Civil Society Media	Number of campaigns and activities organized related to information, education and counselling on sexual and reproductive health	<b>Holding periodic training session on sexual and reproductive health, with teachers and students of secondary schools, in cooperation with MESTI, UNFPA and KOMF.</b>
III.4.5	Conduct periodic assessments of the potential level of stigma and discrimination and the quality of services provided to key populations at risk of HIV and PLHIV.	On-going	Kosovo Budget Donors	<b>MoH</b> World Health Organization (WHO) NGOs dealing with protection and promotion of rights of persons affected by HIV	Reports, and periodic assessments conducted  Persons at risk of HIV and PLHIV are treated humanely and receive the	No information provided

					necessary health services, etc.	
III.4.6	Provide humane treatment and necessary health services to persons affected by Tuberculosis (TB)	On-going	Kosovo Budget Donors	<b>MoH</b> World Health Organization (WHO) NGOs dealing with protection and promotion of rights of persons affected by TB	Number of individuals affected by Tuberculosis (TB) treated humanely and receiving the necessary health services, etc.	<p>During 2021, the training sessions held with family members and patients with Tuberculosis have been fewer as a result of the Covid 19 pandemic. However, the donor Global Fund started piloting VST/video supervised treatment, which encourages patients and their families with TB to receive the treatment properly, at the right time and without interruption.</p> <p>During 2021, 100% of the drugs and diagnostic laboratory products for TB have been provided from the Kosovo budget.</p> <p>The World TB Day was marked, advocating for the provision of quality and accessible services for TB patients throughout Kosovo. we had 608 cases/patients with Tuberculosis in Kosovo in 2022.</p> <p>MoH purchased and supplied diagnostic tools and antitubercular drugs for all TB suspects and patients. During 2022, there were no complaints from patients about discrimination in treatment, inhumane treatment or other forms of discrimination. Awareness-raising campaigns have been organised on World Tuberculosis Day for health workers, patients and the community.</p>
III.4.7	The Ministry of Education organizes an awareness-raising campaigns in schools on the consequences of drug use aimed at prevention	On-going	Kosovo Budget Donors	<b>MEST</b> <b>MoH</b> <b>MCYS</b> NGOs dealing with the protection and promotion of the rights of persons using narcotics	Number of activities carried out to raise the awareness of young people about the consequences of drug use	<p>There was no campaign initiated by MESTI, but coordinated activities with governmental and non-governmental partners took place. Likewise, other years, in line with the operational plan of the community police, lectures were held in the beginning of the year in the area of prevention of negative phenomena in the following school's sub-projects:</p> <p>“Safety at school facilities” “Stop drugs in schools” “Safe roads for students”</p> <p>Regarding the prevention of narcotics specifically, the Community and Prevention Police Directorate, in cooperation with all Regional Police Directorates, held 107 lectures on the prevention and</p>

						<p>consequences of narcotic substances in 2022, including various schools at the country level.</p> <p>A three-day camp was also held in Prevala with young participants from the cities of Prishtina, Mitrovica and Prizren, where the consequences of the use of narcotic substances were discussed.</p> <p><b>UHRPD in Kamenica, in cooperation with the Kosovo Police organises throughout the year awareness-raising campaigns and lectures in schools regarding the prevention of negative phenomena, the abusing with narcotic substances as well as the consequences of their use.</b></p>
III.4.8	The Ministry of Justice ensures that drug addicts who are serving sentences in correctional Centres (prisons) receive appropriate treatment for their addiction.	On-going	Kosovo Budget Donors	MoJ Kosovo Correctional Service Kosovo Probation Service NGO "Labyrinth"	Number of persons who have received services At least 30 people addicted to narcotics have received proper services and treatment	<p>The healthcare service in the prisons of the Republic of Kosovo is organised and functions as an integral part of the country's health system.</p> <p>The health service operating in prisons under the authority of the Ministry of Justice, due to the specifics, is organised and supervised by the Prison Health Department (PHD) within the Ministry of Health.</p> <p>There is treatment of persons and a maintenance program with methadone therapy in all prison health units.</p> <p>684 people with addiction diseases were treated during 2021. 683 people with addiction diseases were treated during 2021.</p>
IV.	<b>Strategic Objective: Facilitate access to the justice system</b>					
IV.1	<b>Specific Objective: Increase case handling efficiency in courts and prosecution offices</b>					
IV.1.1	Reduce and resolve backlog cases through the inclusion of free legal professions,	2021-2023	Kosovo Budget Donors	Ministry of Justice, Department of Free Legal Professions KJC KPC	Free legal professions involved in the resolution	<p>Reduce and resolve backlog cases through the inclusion of free legal professions, including mediators, notaries and private enforcement agents</p> <p>There are currently a total of 55 (fifty-five) Notaries;</p> <ul style="list-style-type: none"> <li>In 2021, a total of 619,570 certifications/acts were</li> </ul>

	including mediators, notaries and private enforcement agents			USAID UNDP	of these cases to ensure this large number of backlog cases is resolved as soon as possible.	compiled/drafted, of which 468,813 notarial certificates and 150,757 notarial acts, these data are according to the annual report for 2021 of the Chamber of Notaries. There area currently a total of 39 (thirty-nine) Private Enforcement Agents; In 2021, according to the reports of the Private Enforcement Agents, the total is as follows: - Number of cases received is 27,033 - Number of resolved is 19,625  Kosovo Judicial Council has continuously promoted the use of Mediation as an alternative method for resolving court disputes.
IV.1.2	Undertake the legislative initiative of proposing a law on the protection of the right to a trial within a reasonable timeframe, which would determine the legal remedies for cases involving the delay of court proceedings in accordance with international instruments on human rights	2022	Kosovo Budget Donors	MoJ	Internal legal mechanism established and functions, through which citizens whose right to trial within a reasonable timeframe has been violated, within the meaning of Article 6 of the ECHR, will be able to claim compensation due to violation of this right.	MoJ is finalising the draft of the Concept Document on the enforcement of civil rights, including the right of the parties to trial within a reasonable time, two workshops were held supported by Justice Program - EUKOJUST, two local experts were engaged, and as soon as the draft is finalised it will be distributed for preliminary consultations. MoJ is working to proceed to the Government for review and approval within this year.

IV.1.3	Reduce the number of prescribed cases of citizens at courts and prosecution offices	On-going	Kosovo Budget	KJC KPC	The statute of case prescription in courts and prosecution offices reduced	KJC has continuously taken actions on backlog reduction, increasing the number of new judges by recruiting 49 judges and increasing the number of support staff. KJC has also approved the Strategic Plan for improving access to justice 2022-2025, efficiency and prioritisation of cases within the judicial system, where priority will be given to cases that are close to the statutory limitation.
IV.1.4	Councils thoroughly investigate the prescribed cases individually, without any exceptions, and initiate appropriate procedures against those responsible for allowing the prescription of court cases.	On-going	Kosovo Budget	KJC KPC	Number of investigations undertaken and measures initiated and imposed in relation to cases of prescription of cases in courts and prosecution offices.	KJC continuously examines petitions for the initiation of disciplinary procedures submitted from the Competent Authorities pursuant to Law No. 06/L-057 on the Disciplinary Liability of Judges and Prosecutors
IV.1.5	Ensure access to justice of citizens lacking sufficient financial means, especially for victims of gender-based violence, sexual violence, non-majority communities and displaced persons	On-going	Kosovo Budget Donors	Agency for Free Legal Aid and specialised NGOs (CLARD) etc.	Number of citizens who have received free services for access to justice, disaggregated by ethnicity and gender of beneficiaries	The Agency for Free Legal Aid has continuously made efforts to ensure access to justice for citizens who do not have sufficient funds, especially for victims of gender-based violence, sexual violence, non-majority communities and displaced persons. During 2021, 4599 citizens benefited from free legal aid and 5006 legal actions were provided, of which 467 beneficiaries were referred to lawyers. 1981 women and 2618 men benefited from free legal aid Regarding communities, free legal aid was provided to 643 citizens of minority communities in 2021. legal actions have been addressed to state institutions and bodies as follows: <input type="checkbox"/> Court – 2255 legal actions <input type="checkbox"/> Municipalities and municipal bodies - 747 legal actions <input type="checkbox"/> Ministry and ministerial bodies - 1214 legal actions <input type="checkbox"/> Other public and private bodies - 323 legal actions.

IV.1.6	Ensure sustainable funding and the presence of the Agency for Free Legal Aid (Agency) in all municipalities, by increasing the number of legal aid officers in the Agency's regional offices	2021/2023	Kosovo Budget Donors	Agency for Free Legal Aid and specialised NGOs (CLARD) etc.	The number of legal aid officers in the Agency's regional offices increased	<p>During 2021-22, free legal aid was provided through 7 (seven) regional offices for free legal aid which operate in: ROFLA in Prishtina, Mitrovica, Peja, Prizren, Gjilan, Gjakova and Ferizaj and through 14 mobile offices operating in the following municipalities: Fushe Kosova, Drenas, Deçan, Istog, Suhareka, Dragash, North Mitrovica, Zveçan, Leposaviq, Zubin Potok, Malisheva, Graçanica, Skënderaj and Kamenica. These offices are funded from the budget of the Republic of Kosovo.</p> <p>Free legal aid is also provided through 6 mobile offices financially supported by GIZ which operate in the municipalities of Podujeva, Klina, Lipjan, Shtime, Kaçanik and Hani i Elezit, enabling the employment of 4 officers who will provide free legal aid. Free legal aid is also provided through the Mobile Rotation Clinic financially supported by UNDP, which operates in municipalities where there is no regional office and mobile office for free legal aid and in the most remote regions of the Republic of Kosovo.</p> <p>AFLA has not fully complied with Article 22 of the Law on Free Legal Aid, where in order to achieve full coverage in the entire territory of the Republic of Kosovo, the opening of Mobile Offices in all municipalities of Kosovo is foreseen.</p> <p><b>AFLA's budget request to open Mobile Offices in 6 municipalities has not yet been supported</b></p>
IV.1.7	Ensure greater number of representations in courts through sustainable funding.	2021/2023	Kosovo Budget Donors	Agency for Free Legal Aid and specialised NGOs (CLARD) etc.	Number of parties represented in the courts increased	In 2020, there was an increase in the number of lawyers engaged compared to 2019, and out of 335 cases, 53 cases were successfully completed and 1 was unsuccessful. In 2021, there was an increase in the number of lawyers engaged in and out of 467 cases, 30 cases were successfully completed, while the procedure was terminated for 5 cases. From year to year, the number of representations before the courts is continuously increasing.
IV.1.8	Ensure access to the justice system for asylum seekers, refugees, stateless persons, providing them with adequate institutional	On-going	Kosovo Budget Donors	KJC KPC	<p>Number of translation services provided</p> <p>Number of people who have</p>	KJC has created facilities for the use of languages, licensed court translators and interpreters, a process which was also supervised by international partners.

	translation into the official languages and the language they understand.				received translation services in their own language	
IV.2	<b>Specific Objective: Functioning of the Mediation System</b>					
						<b>Implementation progress</b>
IV.2.1	Organize awareness-raising campaigns to inform citizens about the possibility of using mediation and to promote the mediation process	2021-2022	Kosovo Budget Donors	MoJ KJC Kosovo Prosecutorial Council	Promotional activities carried out related to public awareness of mediation and mediation Centres	KJC, in cooperation with USAID, is promoting mediation through briefing tools, social networks and brochures.
IV.2.2	Promote and provide mediation as a tool of <b>alternative dispute resolution</b> for all vulnerable categories in accordance with applicable law, as well as provide adequate compensation and funding for this service	2021-2023	Kosovo Budget Donors	MoJ KJC Kosovo Prosecutorial Council	The necessary budget has been provided for the functioning of the mediation service  Number of beneficiaries of mediation as a means of alternative dispute	Two Administrative Instructions on mediation were approved in 2021, <ul style="list-style-type: none"> <li>- Administrative Instruction MoJ-No. 05/2021 on the Determining the Mediation Procedure of the Self-initiation of Cases and Cases Referred to by the Administrative Body,</li> <li>- Administrative Instruction MoJ-No. 4/2021 Mediators Fee of in the Republic of Kosovo.</li> </ul> Statistics of cases in the mediation procedure for 2021 referred by the courts and basic prosecutions.  Cases referred by the courts; There 2232 criminal cases in total, of which 1830 were resolved, 383 were not resolved, 19 under procedure. There were a total of 887 civil cases, of which 642 were resolved, 222 were not resolved, 23 under procedure.  Total 3119.

					resolution	The cases referred by the prosecution offices in 2021 were 2,315, of which 1,765 cases were resolved, 308 cases were not resolved and 240 cases were pending.
IV.2.3	Use where appropriate informal dispute resolution mechanisms in cases of child offenders, <i>including the implementation of mediation measures and restorative practice for juveniles in conflict with the law.</i>	2021-2023	Kosovo Budget Donors	State Juvenile Prosecutor Kosovo Correctional Service and Kosovo Probation Service MoJ AFLA NGOs that provide free legal aid	Restorative justice, an alternative approach to resolving the consequences of committing a crime, promoted	Data related to restorative justice are being processed by the Juvenile Correctional Education Center.
IV.3	<b>Specific Objective: Improve the implementation of the right to free legal aid</b>					<b>Implementation progress</b>
IV.3.1	Inform and raise public awareness about the exercise of the right to free legal aid, in order to provide efficient access to justice to citizens who do not have sufficient financial resources.	2021-2023	Kosovo Budget Donors	Agency for Free Legal Aid (AFLA) State Prosecutor's Office	The awareness of citizens regarding the realization of the right to free legal aid has increased through various forms and activities of promotion.	The Agency for Free Legal Aid (AFLA), despite the lack of budget funds, has continuously held during 2021-22 awareness-raising campaigns of different forms in different municipalities of Kosovo and all of them have been supported by donors. As a result of such campaigns, a greater number of beneficiaries of free legal aid have been registered. In 2021, all offices provided free legal aid to a total of <b>4599</b> (four thousand five hundred and ninety-nine) citizens.
IV.3.	Increase substantially the	2021-2022	Kosovo Budget	Government of Kosovo	The necessary	AFLA, with all its achievements in providing legal services to citizens, has also faced various challenges. The challenges faced by



2	budget for the free legal aid program.		Donors t	MoF AFLA	budget has been provided for the quality provision of free legal aid	AFLA resulted from the insufficient budget for achieving full objectives. The amendment and supplementation of the Law on Free Legal Aid has increased the range of beneficiaries of free legal aid, which simultaneously increases the need for additional budget. Given that the current budget allocated to AFLA is low, with the expansion of the range of beneficiaries of free legal aid, we will have difficulties in implementing the Law on Free Legal Aid in case we do not receive budgetary support. In order to achieve the fulfilment of the legal obligation continuously through budget requests, we urged to be provided with the necessary budget for the opening of Mobile Offices, however, no budget was allocated under the Law on Budget Appropriations for 2022 to ensure the extension of free legal aid throughout the territory of the Republic of Kosovo.
IV.3.3	Enhance cooperation between the Agency for Free Legal Aid and Non-Governmental Organizations that provide free legal aid	On-going	Kosovo Budget Donors	Agency for Free Legal Aid <b>Regional Office for Free Legal Aid</b> NGOs providing free legal aid	Memorandum of Understanding concluded between the Agency for Free Legal Aid and Non-Governmental Organizations that provide free Legal Aid	With the approval of the Regulation on Determining the Criteria for the Provision of Free Legal Aid by Non-Governmental Organizations Through the Partnership with the Agency for Free Legal Aid in Kosovo, we are in the phase of implementing the regulation in terms of the provision of free legal aid by NGOs, while regarding cooperation in other areas, AFLA has a Memorandum of Understanding with several NGOs and has been open to cooperation.
IV.3.4	NGOs provide authorized legal services based on criteria set by the Council, on the proposal of the Director of the	2021-2022	Kosovo Budget Donors	Agency for Free Legal Aid NGOs providing free legal aid	The criteria are defined and services are provided according to the criteria	The Regulation on Determining the Criteria for the Provision of Free Legal Aid by Non-Governmental Organizations Through the Partnership with the Agency for Free Legal Aid in Kosovo entered into force, thus the criteria are defined and we are in the phase of implementing the regulation.

	Agency for Free Legal Aid					
<b>IV.4</b>	<b>Specific Objective: Mitigate obstacles to the protection of victims of crime, in particular for survivors of gender-based violence, including domestic violence;</b>					
						<b>Implementation progress</b>
IV.4.1	Report on sustainable funding for the crime victim compensation program, provided for by the Law No. 05/L -036 on Compensation of Victims of Crime	2021-2023	Kosovo Budget Donors	<b>MoJ</b> Commission for compensation of the victim of crime KPC KJC Office for Victim Protection and Assistance Offices for free legal aid NGOs that provide free legal aid to victims.	Law No. 05/L -036 on Compensation of Victims of Crime implemented, and victims compensated for the damage suffered Number of victims who have received compensation in accordance with Law No. 05/L - 036 on Compensation of Victims of Crime	<p>KJC has a budget code collecting revenues generated from this area, and the amount for 2021 was over <b>€222,000</b>, which revenues are reported to the Treasury and the Ministry of Justice.</p> <p>Regarding the victim compensation program, the amount for 2022 was <b>€234,085</b>.</p> <p><b>In 2021, 28</b> victims benefited from the compensation program. 16 victims benefited in the period <b>January-August 2022</b>,</p>

IV.4.2	Mitigate obstacles to the protection of victims of crime, in accordance with the legal obligations of relevant institutions	2021/2022	Kosovo Budget Donors	<p><b>MoJ</b>  Commission for the compensation of the victim of crime  KPC  KJC  Office for Victim Protection and Assistance Offices for free legal aid  Health and social care institutions  Kosovo Police  NGOs that provide free legal aid to victims.</p>	<p>The Law on Compensation of Victims of Crime amended and adopted</p> <p>Competent institutions that come into contact with the victim inform the victims in a timely manner about the right to compensation in accordance with legal obligations</p>	<p>The Law on of Crime Victim Compensation has been amended and is in the process of adoption by the Assembly. There is a network of institutions providing services to crime victims and informing victims of their right to compensation.</p> <p>KJC, namely the courts, keep constantly treating the crime victims in accordance with the legal obligations of the relevant institution. Courts treat all parties and participants in criminal proceedings by complying with the principles provided for in the Constitution, International Conventions and criminal legislation.</p> <p>Kosovo Police uses the victim card where the victim is notified of some information from the very moment the case is open and the victims of domestic violence and other victims who are entitled to compensation according to the applicable legislation are timely notified by police officers. The electronic card also contains the <b>point</b> for notifying the crime victim of the right to compensation, according to the law.</p> <p>At the very first moment when a victim is referred to the Directorate for Investigation of Trafficking in Human Beings (DITHB), within two (2) hours, a team is assembled, comprising of a DITBH investigator, the victims' advocate and the CSW officer when the case has to do with children. The form on the victim's rights is filled out in the presence of these officers, including the notification of the right to compensation, and the same form is signed by all the persons present. The case manager is assigned as well in this initial meeting, in cases where the victim is a child, the CSW officer is assigned for this purpose, while when the case involves the adults, the victim's advocate is assigned, the latter also deals with assisting the victim in filing a compensation claim.</p>
IV.4.3	Provide support in realizing the right to compensation for children, women and victims of trafficking in	On-going	Kosovo Budget Funds from the Program for compensa	MD MPB MF MPMS	<p>Total number of applicants:</p> <p>number of applicants who have</p>	<p>58 requests were received in 2021.</p> <ul style="list-style-type: none"> <li>- 28 requests were rejected</li> <li>- 28 were approved</li> <li>- 2 ongoing.</li> </ul> <p>The total value of the compensation is €102.554</p> <ul style="list-style-type: none"> <li>• 15 requests were rejected during the period of January-August 2022.</li> </ul>

	human beings.		tion of victims of crime captures a budget in the amount of close to EUR 100,000, which exists as a regular budget line		been denied compensation;  number of applicants who have been awarded compensation;  amount of compensation provided to the applicants;	<ul style="list-style-type: none"> <li>• 16 requests were approved during the period of January-August 2022.</li> </ul> <p>The value of compensation so far is <b>€54.306.00</b>.</p>
IV.4.4	In order to inform the public opinion, to organize and hold promotional activities for the promotion of the Program for compensation of victims of crime <sup>6</sup>	On-going	Kosovo Budget Donors	MoJ Commission for the Compensation of Victims of Crimes	Right to compensation for victims of crime promoted through awareness campaigns, debates or other forms of promotion.	<p>The information in the MoJ website link has been updated. Jointly with the representative of the US Embassy, we have drawn up a briefing panel which has been placed in all institutions that may be in contact with crime victims.</p> <p>In February 2022, a regional conference was held on the rights of victims and the compensation of crime victims.</p> <p>In March 2022, we held briefing sessions with the Bar Association on the Law on Crime Victim Compensation. We also organised online sessions with crime victim advocacy offices where challenges, difficulties and achievements in the area of crime victim compensation were discussed.</p> <p>Kosovo Police uses the victim card where the victim is notified of some information from the very moment the case is open and the victims of domestic violence and other victims who are entitled to compensation according to the applicable legislation are timely notified by police officers. For more details, we will send you the electronic card, which also contains the point for notifying the</p>

<sup>6</sup> Kosovo Law 05/L-036 on Compensation of the Victims of Crime shall regulate the right to compensation for victims of violent crimes and their dependents. The law was passed in 2015 listing violent crimes compensated by the Victim Compensation Fund. Crimes to be compensated include: trafficking in human beings, rape, child sexual abuse, murder, and domestic violence crimes as defined by law for protection from the Violence family.

						<p>crime victim of the right to compensation according to the law.</p> <p>At the very first moment when a victim is referred to the Directorate for Investigation of Trafficking in Human Beings (DITHB), within two (2) hours, a team is assembled, comprising of a DITBH investigator, the victims' advocate and the CSW officer when the case has to do with children. The form on the victim's rights is filled out in the presence of these officers, including the notification of the right to compensation, and the same form is signed by all the persons present. The case manager is assigned as well in this initial meeting, in cases where the victim is a child, the CSW officer is assigned for this purpose, while when the case involves the adults, the victim's advocate is assigned, the latter also deals with assisting the victim in filing a compensation claim.</p>			
IV.4.5	Assess the respect of human rights in criminal proceedings in Kosovo	On-going	Kosovo Budget	KJC KPC KRCT	Rights of prisoners observed in accordance with the standards set by applicable law and international human rights standards	Courts treat all parties and participants in criminal proceedings by complying with the principles provided for in the Constitution, International Conventions and criminal legislation.			
IV.4.6	Provide and ensure access to justice for victims of war and victims of sexual violence	On-going	Kosovo Budget	Government Commission for Recognition and Verification of the Status of Violent Persons during the Kosovo Liberation War Prosecutor's Office Court	Number of criminal reports and indictments filed for sexual violence	<p>From the data provided by the Special Prosecution Office of the Republic of Kosovo (SPRK), it results that the number of ongoing case involving victims of sexual violence during the war in Kosovo is as follows:</p> <table border="1" data-bbox="1186 1170 1906 1265"> <tr> <td><b>50 - victims of sexual violence</b></td> </tr> <tr> <td>(48 cases for the female gender)</td> </tr> <tr> <td>(2 cases for the male gender).</td> </tr> </table>	<b>50 - victims of sexual violence</b>	(48 cases for the female gender)	(2 cases for the male gender).
<b>50 - victims of sexual violence</b>									
(48 cases for the female gender)									
(2 cases for the male gender).									

IV.5	<b>Specific Objective: Ensure implementation of women’s property and inheritance rights, and of property rights of communities and IDPs</b> <p style="text-align: right;"><b>Implementation progress</b></p>					
IV.5.1	Ensure registration of joint property on behalf of both spouses	2021-2023	No additional costs	<b>Kosovo Cadastral Agency (KCA)</b> Municipalities AGE	Joint property registered on behalf of both spouses	<p>According to MLGA, 3380 properties are registered in the name of two spouses in 25 municipalities, while in 13 municipalities (Vushtrri, Ranillug, Deçan, Peja, Leposaviq, Shtërpce, North Mitrovica, South Mitrovica, Partesh, Zveçan, Hani Elezit, Zubin Potok , Graçanica) no information was provided.</p> <p>Kosovo Cadastral Agency of Kosovo announced that the number of properties registered in the name of women in Kosovo, including individual and joint ownership, is over 138,000.</p> <p>The number of cadastral units registered with property rights or joint property in Kosovo is now 12,158, while only about a year ago this number did not even reach 8,000.</p> <p>In December 2020, there were 7,417 properties in Kosovo registered as joint property of both spouses.</p> <p>Meanwhile, this number has increased significantly during 2021, or specifically, it has increased by 4,741 more properties in February 2022 than they were in December 2020.</p>
IV.5.2	Organize awareness-raising campaigns on the right to inheritance and property	2021-2023	Kosovo Budget Donor Funding	<b>MoJ, AGE,</b> Municipalities MLGA	Campaigns and promotional activities carried out	<p>MLGA informed that with a view to the implementation of women’s property rights, 26 municipalities undertook actions with the purpose of awareness-raising and improving women’s property rights: activities have been conducted with women in rural areas, the exemption of women from municipal taxes for the registration of joint property, meetings with women’s groups and workshops, posters and flyers were distributed, posters were placed in frequented places, awareness-raising campaigns were organised regarding Administrative Instruction (GRK) No. 02/2020 on Registration of Joint Immovable Property on Behalf of Both Spouses, no actions have been undertaken in 12 municipalities (Gjakova, Zubin Potok, Shtime, Suhareka, Obiliq, Shtërpce, Peja, North Mitrovica, Istog, South Mitrovica , Zveçan, Hani Elezit).</p>
IV.5.3	Ensure implementation of property rights of	2021-2023	Kosovo Budget Donor	KPCVA Executive Secretary Kosovo Police	Restitution of property rights of	<p>According to the data provided by all the Regional Police Directors during 2021, property rights were enforced in 8 cases.</p>

	communities and IDPs through the implementation of final decisions issued by the KPCVA, or subsequent organ		Funding		communities and IDPs, as a result of the implementation of KPCVA decisions  Number of final decisions implemented	The total number of decisions implemented is 281, of which: 100 applications for closing; 1 application for verification of sale contract by the competent bodies; 79 non-cooperation application; Repossession claims - there are 2 cases with PAK; there was 1 application for destruction; 13 applications for administration;
IV.5.4	The KPCVA enforces eviction orders under its executive powers and facilitates the possible transfer and removal of illegal occupants.	2021-2023	No additional costs	KPCVA Kosovo Police	Number of eviction orders issued, whether of illegally occupied or re-occupied properties  <i>Eviction of illegal occupants from relevant properties under the executive powers of the Agency</i>	<p>During the reporting period, a total of 20 evictions of illegal occupiers were executed out of 63 active applications or 20%. During the reporting period, the number of pending evictions in the northern part of Mitrovica remains 40. Due to the security situation there, the Agency, despite continuous efforts, has not been able to carry out the planned evictions. This results in a lower percentage than the planned 40%.</p> <p>Kosovo Police assisted the responsible bodies in: 25 cases where eviction orders were enforced</p> <p>26 cases of eviction of illegal occupiers and</p> <p>2 cases referred to the prosecution office</p> <p>KPCVA date: During the period 1 January 2021 – 31 December 2021, the Enforcement Unit arranged a total of 33 applications (Eviction Orders), of which 29 cases were executed: Gjilan: 3, Peja: 5, Prishtina: 14 (1 case was illegal reoccupation for several times), Prizren: 1, South Mitrovica: 4, North Mitrovica: 2, while 2 cases in North Mitrovica and 2 cases in Prishtina have been temporarily suspended. During the reporting period 1 January 2021 – 31 December 2021, the Enforcement Unit received a total of 41 applications for repossession (Eviction Order). There were</p>

						64 active cases by 31 December 2021: Gjilan: 0, Peja: 6, Prishtina: 13, Prizren 1, South Mitrovica: 6 and North Mitrovica: 38
IV.5.5	Ensure the decisions of the Constitutional Court on property issues are fully respected and implemented promptly	2022-2023	Kosovo Budget	KPCVA Executive Secretary	Number of decisions implemented regarding property rights	During July (1 July 30 September 2022), the Court notified the State Prosecutor's Office of the non-enforcement of its judgment in case: 1. <b>KI90/16</b> (Claimant: B. Jokić); There were 41 judgments in total from the Supreme Court; 4 cases rejected. Regarding the implementation of the decisions of the Constitutional Court, a total of 5 referrals are still pending. For 2 referrals, a request for destruction was made, while for 3 referrals the party has been notified that it must do the physical separation (we still do not have confirmation that the party has fulfilled such obligation).
IV.5.6	Ensure full implementation of the provisions of Law No. 02/L-37 on the Use of Languages to ensure that members of non-majority communities can access information and participate in all proceedings affecting their property rights.	2021-2023	Kosovo Budget	(KPCVA) Courts Prosecutor's Office Office for Community Affairs Office of the Language Commissioner	Members of non-majority communities may access information and may participate in all proceedings in which their property rights are affected in accordance with the provisions set out in Law No. 02/L-37 on the Use of Languages	All participants to court proceedings, before prosecution offices, the Police or the Kosovo Correctional Service, have the right to use their native languages. The translation is provided free of charge by the court, namely the aforementioned bodies. No complaint has been reported regarding the realisation of this right in the procedures where their property rights were affected.
IV.5.	Pursuant to Regulation No.	2021	Kosovo Budget	MCR OPM	The government	Regulation (GRK)- No.. 01/2018 on the Return of Displaced Persons and Durable Solutions is planned to be amended and supplemented



7	01/2008 on Return of Displaced Persons and Sustainable Solutions, the Government establishes a Central Complaints Commission			MLSW MoF MEE UNHCR	has decided to establish a Central Complaints Commission	including the composition and responsibility of the relevant commission, and the Commission is therefore not expected to be established until the finalisation of this process.
IV.5.8	MOCR prepares relevant action plan in compliance with municipal priorities, to assisted the Municipality in meeting its obligations in relation to the process of return and reintegration based on Regulation on Municipal Offices for Communities and Returns drafts the Plan Municipal Action for Returns	2021/2023	Kosovo Budget Donors	MCR Municipalities MOCR (Municipal Offices for Communities and Return) MLG UNHCR	Number of plans developed and approved  Category and number of persons who have benefited	<p>1. In 12 municipalities, the Local Action Plans for the Integration of Roma, Ashkali and Egyptian Communities has been approved, while in 19 municipalities: Malisheva, Ranillug, Novobërda, Zubin Potok, Suhareka, Peja, Leposaviq, Shtërpce, North Mitrovica, Kamenica, South Mitrovica, Vitia, Kllokot, Podujevo, Obiliq, Mamusha, Gjilan, Zveçan, Lipjan, such plans have not yet been drawn up, while the following 7 municipalities of Skenderaj, Dragash, Junik, Gllogoc, Kaçanik, Partesh, Hani Elezit have no Roma, Ashkali and Egyptian communities.</p> <p>2. Regarding the projects implemented in 16 municipalities: Fushë Kosova, Lipjan, Gjakova, Kamenica, Malisheva, South Mitrovica, Obiliq, Podujevo, Prishtina, Prizren, Shtime, Skenderaj, Ferizaj, Peja, Rahovec and Klina, 26 houses were built, 12 houses were renovated, 1 Community Center, 24 infrastructure projects were implemented (asphalting, sewerage, sidewalks, public lighting, wells, etc.), while 11,426 families were assisted with food, hygiene and clothing packages, 202 families were assisted with firewood, according to 16 municipalities from the reporting period.</p> <p>3. From the data provided, there are 20 municipalities that have returned citizens: Dragash, Gllogoc, Junik, Fushë Kosova, Kamenica, South Mitrovica, Novobërde, Prizren, Rahovec, Gjakova, Deçan, Podujevo, Ranillug, Mamusha, Shtime, Klina, Vitia, Hani i Elezit, Obiliq, Lipjan, Peja, Gjilan, Ferizaj, Malisheva, and North Mitrovica. The following is their ethnicity composition: 114 Albanians, 645 Serbs, 7 Ashkali, 29 Egyptians, 7 Gorani, 6 Bosniaks, and the ethnicity of 115 persons was not reported by the municipalities. A total of 923 persons returned during the reporting period.</p>