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**Republika e Kosovës**

**Republika Kosova-Republic of Kosovo**

*Qeveria - Vlada - Government*

*Zyra e Kryeministrit-Ured Premijera-Office of the Prime Minister*

Zyra për Qeverisje të Mirë/Kancelarija za Dobro Upravljanje/Office of Good Governance

Report on the implementation of the ACTION PLAN **2019-2021** for the Government Strategy for Cooperation with Civil Society 2019-2023

2022

**List of Abbreviations**

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| **OPM** | Office of the Prime Minister |
| **OGG/OPM** | Office of Good Governance/Office of the Prime Minister |
| **CSO** | Civil Society Organizations |
| **EC** | European Commission |
| **EU** | European Union |
| **KIPA** | Kosovo Institute for Public Administration |
| **MLGA** | Ministry of Local Government Administration |
| **MCYS** | Ministry of Culture, Youth and Sports |
| **MFLT** | Ministry of Finance, Labour and Transfers |
| **MIA**  **NGO** | Ministry of Internal Affairs  Non-Governmental Organization |
| **TA** | Technical Assistance |
| **TAK** | Tax Administration of Kosovo |
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Development and advancement of Government cooperation with Civil Society can only be achieved through improvement of services provided by the executive with the citizens of the Republic of Kosovo and civil society.

In order to improve and achieve this development, in the Government Strategy for Cooperation with Civil Society 2019-2023, the Government, together with the Civil Society, have set four strategic objectives for the implementation period:

1. Increasing civil society participation in policy-making;
2. Improving the institutional framework for funding the sustainability of CSO programs and projects in the public interest;
3. Development of practices and procedures to contract CSOs for the provision of public services; as well as
4. Increasing and promoting volunteering in programs of public interest.

An active and empowered civil society is considered an essential component of modern pluralistic democracies. Therefore, development of Government cooperation with Civil Society in shaping and implementing public policies is essential in the development of inclusive civic-oriented governance, and in respecting diversity in all aspects of society.

The Government of the Republic of Kosovo has prioritized cooperation with the Civil Society, strengthening the dialogue with civil society organizations through complete involvement, as well as its participation in the development of policies and legislation.

During this time, as partners, institutions with civil society organizations were focused on advancing the Government cooperation with Civil Society by improving and implementing majority of objectives and activities provided for in the three-year Strategy and Action Plan. During this time, these years are continuation of implementation of the minimum standards for public consultation, transparency in the public funding of NGOs and implementation of many joint projects for the improvement of this cooperation.

We, as institutions together with civil society organizations, have worked to advance the process, especially by improving the involvement of citizens and civil society organizations in policy-making and in drafting the legislation.

Achievements and challenges in Government cooperation with Civil Society have been identified and assessed in the progress report (country report). According to the country report in general, civil society in the Republic of Kosovo continues to function in a favourable environment. However, civil society and the government must continue to further improve cooperation between them, and increase the ability of civil society to contribute meaningfully to the development of public policies. Further efforts are needed to increase the transparency of public funding for Civil Society Organizations (CSOs). According to this report, also during the pandemic, civil society in Kosovo continued to play an important role, especially at the local level. Civil society organizations continue to directly support the development and implementation of the EU-related reforms, to continue further with public consultations on government acts which, according to the report, continue to be launched regularly by the ministries.

The Government's latest Annual Report on Public Consultations shows that it was managed to advance the Public Consultations Platform (<https://konsultimet.rks-gov.net>) by adding new features/functionalities and improving the access of citizens and civil society to participate in consultative processes regarding the documents drafted by the institutions. This report provides a clear overview of the performance of institutions for the inclusion of citizens and civil society in policy-making. However, according to this report, some ministries are still not organizing consultations in accordance with the relevant regulation.

At the local level, consultations in municipalities have been integrated into the general Online Platform for Public Consultations; however, implementation is still at the initial stages. The report highlights the need for awareness initiatives, to encourage citizens to participate in consultation processes at the central and local levels.

Public funding of civil society organizations continues to be reported annually and is made available to the public. Basic information about funding authorities, beneficiary organizations and the amount of funds allocated should be supplemented with data on projects and sectors. In 2022, a revision of the current Regulation of Public Funding of NGOs should be initiated, to address the main obstacles identified during the first three years of its implementation. Recently, the MFLT has established a core team to start with the revision of this Regulation.

The favourable environment for volunteering must be improved through the establishment of an appropriate framework, in line with the international standards.

The Government of the Republic of Kosovo has given priority to cooperation with civil society, strengthening the dialogue with civil society organizations through its inclusion, participation in the process of developing policies and legislation, and not only, but also in the identification of priorities and challenges for the interest of Kosovo society development.

The level of cooperation with non-governmental organizations, forums, coalitions of NGOs, etc., that work directly with sensitive groups of society has increased, and I can single out concrete examples, such as: coalition for child protection, the forum of persons with disabilities, women's network groups, etc., and at the same time there is a much greater representation and participation of civil society representatives in institutional mechanisms in different scopes of work.

It is very important to emphasize that the general structure for the cooperation of the Government with Civil Society has been strengthened, namely the Government of the Republic of Kosovo, together with CiviKos and Coordinators of the Work Teams, has strengthened the Council for the Cooperation of Government with Civil Society. The Council is the main standing mechanism that coordinates the entire process of government cooperation with the civil society. In the composition of this Council there are also four Work Teams, which help in its operational work. The Office of Good Governance / Office of the Prime Minister have been very pro-active in all segments of coordination and implementation of strategic objectives.

During this time, as co-partners, institutions with civil society organizations have focused on the advancement of the Government cooperation with Civil Society Organizations through improvement and implementation of the majority of objectives and activities provided for in the Strategy and Action Plan. The year 2021 represents the continuation of the implementation of minimum standards for public consultations, transparency in the public funding of NGOs and implementation of many joint projects to improve this cooperation. Great deal of work was done to advance the process, especially by improving the involvement of citizens and organizations of civil society in policy-making and drafting legislation.

We managed to advance the Public Consultations Platform (<https://konsultimet.rks-gov.net>) by adding new features/functionalities and improving the access of citizens and civil society to participate in consultative processes related to documents drafted by local and central institutions. We have provided a clear overview of the performance of institutions for the inclusion of citizens and civil society in policy-making.

The process of reporting NGO’s funding has been continuously advanced, that is, not only by developing and launching the platform for funding, but also enabling reporting directly to the Platform for Public funding of NGOs <http://ojqfinancime.rks-gov.net>.

This process has continuously been advanced, namely since 2020, the Platform has been developed and launched <http://ojqfinancime.rks-gov.net>; which ensures even greater transparency in spending public money on NGO projects and programs. In 2021, the platform has been advanced and will enable all budget organizations to report directly through it, uploading NGOs public funding data for the previous year. This will enable increase of transparency in funding NGO’s projects, by publishing more data on projects funded by public authorities. This process requires increased commitment for the Budgetary Organizations and, at the same time, better coordination within the Budgetary Organization itself and the Office of Good Governance within the Office of the Prime Minister in meeting the obligations deriving from the Regulation (MoF) No. 04/2017 on Criteria, Standards and Procedures for Public Funding of NGOs.

During this time, we have been working on the enhancement of the platform, where through an easy search on the Online Platform, data on public financial support of CSOs by years, institutions, NGOs, regions, fields, etc., can be found. For the first time this year, we will reach full transparency of budget expenditures for the civil society sector, by providing all data on the process of spending public money for NGOs. It was worked and we managed to achieve that the report for 2021 will be prepared and published directly on the platform, i.e., all budget organizations will report directly through the platform, uploading the data on the public funding of NGOs that they have supported.

This report was prepared pursuant to Administrative Instruction (GRK) No. 07/2018 on Planning and Drafting Strategic Documents and Action Plans, as well as the Manual for its implementation.

1. **PROGRESS IN IMPLEMENTING THE OBJECTIVES OF THE STRATEGY**

The Strategy for Cooperation with Civil Society 2019-2023 has been approved by the Government of Kosovo in February 2019. The objectives of the 2019-2023 Strategy are determined based on consultations with civil society, considering the results of conducted evaluation of former strategy, as well as wider priorities set in the relevant European Union documents. In doing so, complementarity and coherence was ensured with objectives and measures planned in other relevant government strategic documents, namely the Program of the Government of the Republic of Kosovo for 2017-2021, the National Development Strategy 2016-2021, Better Regulation Strategy 2017-2021 and Strategy for Improving Policy Planning and Coordination in Kosovo 2017-2021.

The Government Strategy for Cooperation with Civil Society 2019-2023 contains the following four strategic objectives:

1. **Increasing civil society participation in policy-making;**
2. **Improving the institutional framework for funding the sustainability of CSO programs and projects in the public interest;**
3. **Development of practices and procedures to contract CSOs for the provision of public services; as well as**
4. **Increasing and promoting volunteering in programs of public interest.**

The main mechanism that coordinates the implementation process of the Government Strategy for Cooperation with Civil Society is the Council for Government Cooperation with Civil Society, which has been established in July 2019. The Council consists of 29 members, with a majority of 15 representatives from CSOs and 14 representatives from state institutions. The main institution that supports the work of the Council is the Office of Good Governance - Office of the Prime Minister (OGG/OPM), which, together with responsible institutions, is also a secretariat for reporting and implementation of the Strategy.

The Office of Good Governance/Office of the Prime Minister, together with CiviKos and Coordinators of the Work Teams, has coordinated throughout this time the work of the Council for Government Cooperation with Civil Society. OGG/OPM has shared reports and information to the Council in relation to the activities that have been carried out, especially on publication of annual reports for the areas covered by the strategy.

The Deputy Secretary General of the Office of the Prime Minister, Mr. Arben Krasniqi, and Mrs. Donika Emini, Executive Director of the CiviKos Platform, with the aim at coordinating the developments, progress and challenges of the Government cooperation with Civil Society, especially during the reporting period, have held joint business meetings.

Also, OGG/OPM, in the capacity of Secretariat for the Council for Government Cooperation with Civil Society, responsible for monitoring the implementation of activities related to strategic objectives and the annual plan of the Council, has carried out meetings with CiviKos, Coordinators of the Work Teams and teams itself.

The Government Strategy for Cooperation with Civil Society is being implemented in line with the Action Plan. Namely, the Strategy has 4 strategic objectives, 14 specific objectives, 33 indicators and 48 different actions. Below in this report is presented the progress of the implementation of the Strategy/Action Plan for 2019-21 presented. All data, available from the Office of Good Governance/Office of the Prime Minister, ministries, municipalities and other institutions, collected through web pages and direct e-mail communications, are used.

As we are reporting, the level of implementation is as follows:

**Strategic Objective 1: “Increasing civil society participation in policy-making”**

According to the Action Plan of the Strategy, two main achievements are expected in this strategic objective:

* Improving the inclusion of OSCs in initial phases of drafting policies and legislation;
* Increasing OSCs contribution to policy-making.

Targeted indicator for the first outcome is:

* The number of CSOs included in the working groups for drafting new policies and the early stages of drafting legislation, with at least 50 CSOs, while the goal is to reach 150 CSOs.

Second indicator of this level is related to:

* The number of CSOs that contribute to open public consultations on draft policies, where by the end of 2021 it is intended to include 350 CSOs.

The Office of Good Governance/Office of the Prime Minister, as the coordinator of the public consultation process, in cooperation with all line ministries, through coordinators for consultations in line ministries involved in the process of drafting policies and legislation, has worked on the implementation of public consultation standards. Consequently, work has been done in monitoring and reporting about the public consultation process. The Office of Good Governance/Office of the Prime Minister, together with coordinators, has continued to provide with their maximum capacities space for the public to be involved in the public consultation process.

Through the online platform, the Office of Good Governance, together with the ministries, has managed to publish and share with the public documents planned to be drafted, and continuously forwarded them for approval by the government and ministries. It is effortlessly working on providing an overview for the implementation of the foreseen criteria for inclusion in compliance with Regulation no. 05/2016 on Minimum Standards for Public Consultation.

The Office of Good Governance / Office of the Prime Minister, starting from September 2020, has advanced the modes on the public consultation platform and through the platform, website and social networks has developed and is developing an information campaign on the Online Platform for Public Consultations and Minimum Standards for the inclusion of citizens in policy-making and decision-making processes. A manual (tutorial) for the use of Online Platform for Public Consultations has been prepared, which invites citizens, civil society representatives and the general public to use the Online Platform for Public Consultations. This tutorial also explains how civil society and public can get involved in the platform and comment directly on the platform.

On the Online Platform for Public Consultations, continuous work was done on updating the data for the institutions and also for the coordinators, correcting the platform and updating it with new data.

Monitoring of the implementation of the consultation process was, in addition to being part of the Government Strategy for Cooperation with Civil Society 2019-2023, and still is part of the evaluation of the European Commission through the agreement of the Government of the Republic of Kosovo and the European Commission for direct budget support.

In addition to the extension at the central level of the government, the system of public consultations has also been extended to all municipalities, both in terms of regulation and in creation of tools and conditions for its implementation, i.e., all municipalities are an integrated part of the public consultation platform. However, it should be noted that the local level is not part of the scope of this year’s report, because there are only few municipalities that have started to publish public consultation documents on the platform for public consultations, while appointment of coordinators for consultations at the local level is still ongoing.

Total number of drafted and consulted documents - From the beginning of 2021 to the end of 2021, it is reported that 220 documents have been drafted. Out of these 220 documents, there are: 19 concept documents, 70 draft laws, 06 strategies, 02 programs, 04 action plans, 31 draft regulations, 86 administrative instructions and 02 other documents (a draft guideline of the Office of the Prime Minister, and a draft statute of the Ministry of Health).

Meeting of standards – Of all the documents published on the platform, 156 of them or 69.6% meet the standards, while 68 documents or 30.4% of them do not meet the minimum standards for public consultation.

Fulfilment of SBS indicator criteria – The agreement on Direct Budgetary Support within the IPA for Indicator 2 “Effective communication with the public, public consultation and participation of interested parties” has defined additional obligations, where according to this agreement, specifically Indicator 2, this year at least 75% of draft strategies, policies/programs, concept documents and primary laws approved by the government must be subject to public consultation in accordance with the Regulation on Minimum Standards for Public Consultation. So, the assessment for SBS indicators for fulfilment of Indicator 2 - public consultations for 2021 was 75%. It is worth noting that in the framework of SBS indicator requirements during 2021, a total of 110 documents have been consulted. Of them, 77.27% meet the standards, while 22.73% did not meet the standards.

Participation in the consultation process and comments - A total of 2,285 participants is reportedly to have participated in the public consultations process. Of this number of participants, a total of 2,163 comments were made, either through the platform, meetings, working groups or even in writing. It is estimated that 1,017 comments were fully accepted by the drafters of the documents, 469 comments were partially accepted and 677 comments were rejected or not accepted by the drafting institutions.

Comments given directly on the online platform - The number of comments that we have received directly on the platform during 2021 is 73 comments, that is, of the total of 220 documents that have been published on the platform, there are 73 comments directly made on the platform by the public and NGOs. Of these, 47 documents have been commented on, with a total of 73 comments, while only during the period July - December 2021, there are 33 documents that have been commented on, namely 54 comments.

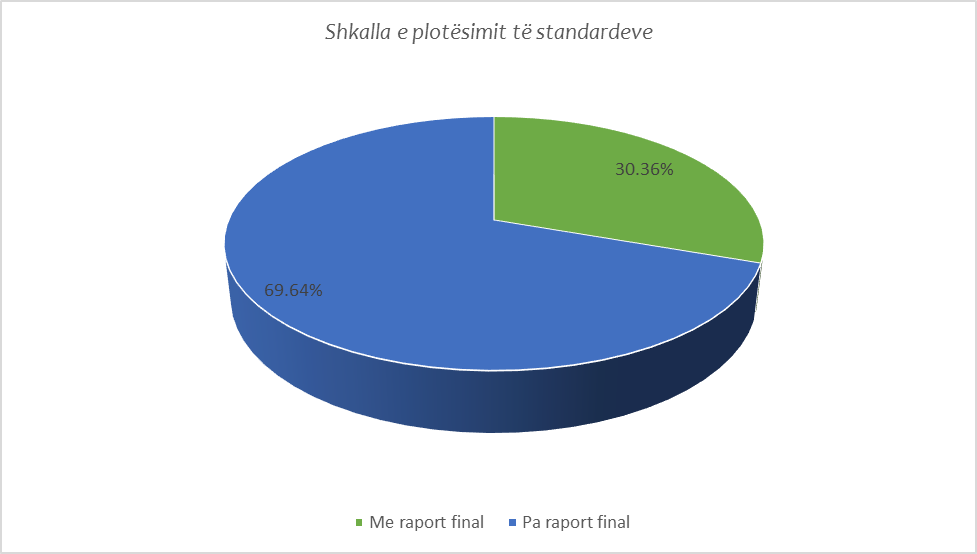


Chart 1: The level of fulfilment of minimum standards for documents published by institutions in 2021

| **Summary of types of documents published by institutions - Consultations closed during the period (which were closed during the period) - Date: 01.01.2021-31.12.2021** | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Institution / Type of document** | **Concept Documents** | **Draft Law** | **Action Plan** | **Draft Regulation** | **Administrative Instruction** | **Strategy** | **Program** | **Other** | **Total** | **In %, in relation to all RKIs** |
| Office of the Prime Minister | 0 | 2 | 2 | 1 | 2 | 0 | 1 | 1 | 9 | 4.02% |
| Ministry of Culture, Youth and Sports | 0 | 1 | 0 | 4 | 3 | 0 | 0 | 0 | 8 | 3.57% |
| Ministry of Environment, Spatial Planning and Infrastructure | 2 | 6 | 1 | 1 | 18 | 0 | 0 | 0 | 28 | 12.50% |
| Ministry of Industry, Entrepreneurship and Trade | 3 | 8 | 0 | 1 | 13 | 0 | 1 | 0 | 26 | 11.61% |
| Ministry of Local Government Administration | 1 | 2 | 0 | 2 | 4 | 0 | 0 | 0 | 9 | 4.02% |
| Ministry of Defence | 0 | 3 | 0 | 10 | 0 | 1 | 0 | 0 | 14 | 6.25% |
| Ministry of Finance, Labour and Transfers | 0 | 3 | 1 | 3 | 11 | 0 | 0 | 0 | 18 | 8.04% |
| Ministry of Health | 1 | 0 | 0 | 0 | 4 | 1 | 0 | 1 | 7 | 3.13% |
| Ministry of Agriculture, Forestry and Rural Development | 2 | 27 | 0 | 0 | 6 | 2 | 0 | 0 | 37 | 16.52% |
| Ministry of Labour and Social Welfare [until 22.03.2021] | 0 | 1 | 0 | 0 | 4 | 0 | 0 | 0 | 5 | 2.23% |
| Ministry of Economy | 1 | 0 | 0 | 2 | 5 | 0 | 0 | 0 | 8 | 3.57% |
| Ministry of Justice | 3 | 6 | 0 | 0 | 0 | 2 | 0 | 0 | 11 | 4.91% |
| Ministry of Communities and Returns | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Ministry of Internal Affairs | 3 | 6 | 0 | 8 | 11 | 1 | 0 | 0 | 29 | 12.95% |
| Ministry of Education, Science, Technology and Innovation | 0 | 2 | 0 | 1 | 12 | 0 | 0 | 0 | 15 | 6.70% |
| Ministry of Foreign Affairs and Diaspora | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Ministry of Regional Development | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Office of the President of the Republic of Kosovo | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| **Total** | 16 | 67 | 4 | 33 | 93 | 7 | 2 | 2 | **224** |  |
| **In %** | 7.14% | 29.91% | 1.79% | 14.73% | 41.52% | 3.13% | 0.89% | 0.89% |  |  |

Table 1:

The Office of Good Governance / Office of the Prime Minister launched the “Framework for the Enhancement of Application of Minimum Standards for Public Consultation 2021 - 2025.” From this framework, recommendations have been made on how institutions should enhance application of minimum standards for public inclusion in its work.

In addition to the great progress achieved in this strategic objective, some of the challenges that need to be addressed in the future are as follows:

* Enhancement of general functionalities of the online platform for public consultations / Direct reporting on the platform / namely, engagement of experts to develop technical specifications for the enhancement of general functionalities of the Online Platform, which should be discussed and improved together with CSOs (members of the Council and NGO networks of CSOs on persons with disabilities);
* Sharing of information about documents on the platform should also be standardized through social networks/Opening of separate accounts of social networks of the Online Platform for Public Consultations, managed by OGG/OPM;
* Delivery of training sessions for responsible officials on how to use the new functionalities of the Platform, especially for those at the local level;
* Improving the access of persons with disabilities to the Online Platform.

**Strategic Objective 2: “Improving the institutional framework for funding the sustainability of CSO programs and projects in the public interest “**

According to the Action Plan of the Strategy, achievement of one outcome is expected in this strategic objective:

* Public call, in full compliance with the Regulation on Criteria, Standards and Procedures for Public Funding of CSOs.

The target indicator for the first outcome is:

* The percentage of institutions that conduct public calls for funding CSOs in accordance with the Regulation on Criteria, Standards and Procedures for Public Funding of CSOs. The temporary target is 75% of all institutions to conduct public calls for funding CSOs in line with the Regulation.

The Government of the Republic of Kosovo, through the Office of Good Governance / Office of the Prime Minister and the Ministry of Finance, Labour and Transfers, has established a system with unique rules related to public funding of NGOs, rules that define the minimum criteria related to public funding of NGOs. Regulation (MoF) No. 04/2017, parallel with other obligations, defines in detail the responsibility that public institutions have in terms of reporting on public funding of NGOs. This Regulation aims t0 unify procedures for the entire cycle of public funding of NGOs, including planning, public calls, contracting, monitoring and reporting of this funding.

The Government of the Republic of Kosovo, with the aim at implementing the rules and procedures of public funding of Non-Governmental Organizations that are defined under the Regulation of the Ministry of Finance No. 04/2017 on Criteria, Standards and Procedures of Public Funding of NGOs, through the Office of Good Governance within the Office of the Prime Minister, along with line ministries and municipalities of the Republic of Kosovo, has continued with the publication, collection and reporting of data on public funding of NGOs.

Since the first report of 2015-2016, when there were no unique rules in terms of criteria, standards and procedures for public funding of NGOs until 2021, a qualitative improvement can be noticed both in terms of establishing legal framework, as well as in its implementation in practice. The Office of Good Governance within the Office of the Prime Minister is continuously working with public institutions to increase transparency, accountability and to appropriately implement the legal framework that regulates this field.

Publishing of Annual Reports on public financial support for NGOs has received positive regards from all institutions, civil society, but also from the European Commission Report, considering it as a positive step towards greater transparency of public funding of NGOs. There is already a good practice established in all budget organizations to open public calls for funding NGO projects. Advancement can be noticed in the application and implementation of the Regulation related to public funding of NGOs. Institutions have published public calls on their websites in most cases, and the same are accessible online.

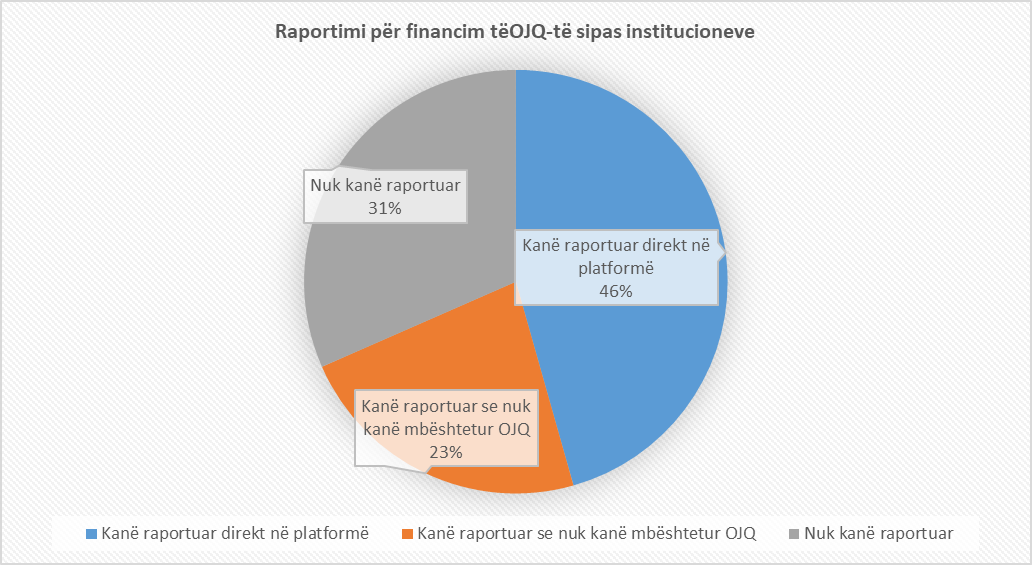


Chart 2. General data regarding reporting by budgetary organizations

Although the Regulation is clear in its requirements, some of the budget organizations, in spite the fact that they have published public calls, they have not been fully aligned with the requirements of this Regulation, or they have not been clear enough and related to the priorities of the institutions defined in strategic documents.

This is definitely contributing to the increase of public trust in public institutions and partnership with civil society organizations. We also believe that this will inspire citizens to become even more active and contribute to the benefit of the community. Even at this time of reporting, as we mentioned above, we have worked on advancing the platform, where with an easy search on the online platform data on public financial support for CSOs can be found by years, institutions, NGOs, etc. For the first time this year, almost complete transparency of budget expenditures for the civil society sector was realized, providing all the data of the process of spending public money for NGOs.

The Assembly of the Republic of Kosovo also issued recommendations, which we as institutions must implement in line with Regulation (MF) No. 4/2017 on Criteria, Standards and Procedures for Public Funding of NGOs, and with legislation in force.

The recommendations of the Assembly have been approved in the plenary session held on 4 October 2021, once the Assembly reviewed the recommendations issued by the Commission for the Supervision of Public Finances in relation to the performance audit report “Transparency and accountability in the process of funding non-governmental organizations” for some institutions.

The Annual Report on Public Financial Support for NGOs includes information on public financial support for NGOs, provided by the Government of the Republic of Kosovo, ministries and municipalities in support of NGO projects of various fields for 2021, related to the priority of the Institutions of the Republic of Kosovo and Kosovo society. The report covers all budgetary organizations at the central and local level, which in any form have provided financial support to non-governmental organizations.

According to the Report, there are about 70% of institutions that have reported, of which 46% have reported directly on the platform, 23% of them reported that they have not supported non-governmental organizations, while 31% of institutions reported on the funds that have been allocated to NGOs.

Based on the financial data provided by the Treasury for the year 2021, it appears that the public financial support for NGOs from public institutions, including the Office of the Prime Minister, ministries, municipalities, but also the Assembly, Presidency and Independent Agencies is about EUR 29,768,569.52.

Of this amount, EUR 2,317,197.12 have been allocated for capital projects, EUR 602,005.69 to religious communities, EUR 238,142.21 to the Association of Municipalities, EUR 19,398.70 to local action groups, EUR 3,859,440.82 to sports federations and clubs, whereas EUR 2,644,833.01 were allocated to other institutions, including education and training services, social and other services.

Chart 3. General data provided by Treasury

Publishing of this report aims to increase the transparency and accountability of public institutions, enabling the establishment of mutual trust between institutions and civil society, which will continue by advancing this platform.

Office of Good Governance / Office of the Prime Minister, in accordance with the requirements of Regulation (MF) No. 04/2017, and recommendations of the Assembly, initiated the establishment of a permanent mechanism, which will coordinate the planning and annual reporting regarding funding of non-governmental organizations within each ministry and municipality. On 17.08.2021, the Office of the Prime Minister asked from all Budgetary Organizations to designate contact points/coordinators that will be responsible to coordinate the reporting process of public financial support for NGOs. In line with this initiative, the mechanism for Reporting public funding support for NGOs has already been established for the implementation of Regulation (MF) No. 4/2017 on Criteria, Standards and Procedures for Public Funding of NGOs, also based on the recommendations of the Assembly of the Republic of Kosovo approved on 4 October 2021.

The officials responsible for this process have been designated by 14 ministries, 3 by the Office of the Prime Minister and 30 by responsible municipalities. The Office of Good Governance / Office of the Prime Minister immediately started coordinating the work of this mechanism, as well as in building the capacities of certain officials in accordance with the regulation. Together with the TACSO project and experts engaged by the project on 9 and 10 December 2021, we held information sessions for central and local level officials on planning and reporting public funding for CSOs. The two-day event served to inform the designated coordinators on their duties, as well as on the decentralized reporting procedure. The training consisted of a) Description of obligations of the coordinators for the implementation of the Regulation and b) Presentation of the Platform for Public Funding of Non-Governmental Organizations.

These contact points have been designated in order to better coordinate the process of preparing the Annual Plan for Public Funding of NGOs and Reporting within budget organizations themselves and with the Office of the Prime Minister. This aims to fulfil the obligations of Budgetary Organizations according to the requirements of the Regulation (MF) No. 04/2017. The main obligations of Budgetary Organizations in terms of preparing the Annual Plan for Public Funding of NGOs and preparing the Annual Report for public funding of NGOs derive from the Regulation (MF) No. 04/2017. The provisions of this Regulation clearly define obligations towards the municipalities and ministries for these issues, including the deadlines for the preparation of the Annual Plan and Annual Report. The regulation foresees obligations of all budgetary organizations for annual planning and reporting regarding public funds allocated to non-governmental organizations in Kosovo.

The platform for public funding underwent an upgrade, to enable multi-user hierarchical reporting for public funding of CSOs by all Ministries/Agencies/Municipalities of Kosovo and their respective sub-units. The platform for public funding now facilitates public funding reporting with double data entry, e.g., through direct reporting on the platform of each of the projects financed by public institutions, or mass reporting enabling public bodies to collect data from all sub-units and import the data through the import module of the platform. In terms of public access of the platform, there are new data filtering features, as well as interactive charts that visualize data and help the public get a sense of how public money is spent by each of the institutions, CSO beneficiaries, territories where money has been spent, and general areas and activities of the projects. Complete implementation of changes and reforms to the platform is aimed to be achieved during 2022. All this is part of the larger efforts of the Office of Good Governance/Office of the Prime Minister and support from TACSO-3, to facilitate the Government cooperation with CSOs in Kosovo.

Reporting took place in accordance with the Manual that the Office of Good Governance/Office of the Prime Minister, under the support of TACSO experts, worked on, and in the format as provided for in the Regulation. On the basis of all reports of public institutions, the Office of the Prime Minister/Office of Good Governance has prepared a comprehensive report on public financial support for NGOs in the Republic of Kosovo, pursuant to Article 26 of Regulation (MoF) No. 04/2017.

The prepared Manual has explained and clarifies options and steps in detail on how to use the platform to report on financial support for CSOs directly on the platform <http://ojqfinancime.rks-gov.net/>. Also, in order to facilitate the work of the contact points for reporting, we have also prepared supporting videos that describe the identification and orientation on the platform, and entering and importing the reporting data. The Office of Good Governance, together with an expert from TACSO, has created accounts for each responsible official in ministries and municipalities, in order to access Public Funding platform, to report and complete the tables directly on the platform.

**Strategic Objective 3 “Development of practices and procedures to contract CSOs for the provision of public services”**

According to the Strategy and Action Plan, one outcome is expected to be achieved in this strategic objective:

* Increasing the number of CSOs contracted to provide public services through open public calls/tenders.

Targeted indicator for this outcome is:

* Number of CSOs contracted to provide public services through open public calls/tenders.

Strategic Objective 3 is among the objectives that has had the least progress in implementation. This is due to the fact that all activities are interconnected, starting with drafting and amending of legal basis, which is still at the initial stage, to its implementation. The Office of Good Governance/Office of the Prime Minister has worked and is still working together with CiviKos in developing a database for all CSOs that provide services. Also, Civikos, together with partners and other NGOs, is in the phase of assessing the needs of organizations providing services. This is being done within the project “Mitigating the impact of COVID-19 pandemic on CSOs providing services,” supported by the Balkan Trust for Democracy and funded by the German Marshall Fund - USAID. To assess the needs of ministries, CiviKos will support the Ministry of Finance, Labour and Transfers, OGG/OPM and other institutions to finalize the assessment by the institutions.

However, the issue of public services must be addressed in the future. Currently, MFLT is recognized as an institution that supports CSOs in providing services. The starting point, in addition to the need for further improvement of legislation, should be development of a database for CSOs that are service providers. This practice was established mainly in the framework of Ministry of Education, Ministry of Health, and yet, as it is emphasized in this objective, improvement is needed in the legislation that should regulate the standards and procedures for the provision of services, as well as to raise awareness of institutions for best models for contracting CSOs.

The Ministry of Finance, Labour and Transfers and the Ministry of Health have their own lists of NGOs that provide social services. Likewise, the former MLSW, now the Ministry of Finance, Labour and Transfers has available the list of NGOs licensed for the provision of social and family services at the country level. The number of licensed NGOs reached to 49 NGOs. It is worth mentioning that CiviKos is also in the process of collecting data for CSOs that provide services.

The Office of Good Governance has been part of many activities, where it is worth mentioning the activity that the Community Development Fund - CDF, within the Program funded by the Global Fund grant, initiated the discussion and the process of developing a sustainable CSOs public funding mechanism, to provide community-based preventive health services in the framework of national HIV and TB Programs.

**Strategic Objective 4 “Increasing and promoting volunteering in programs of public interest”**

Specific Objective: Establishing of a comprehensive legal and institutional framework for supporting the development of volunteering.

The Work Team, together with the Office of Good Governance/Office of the Prime Minister and MCYS, is finalizing a Concept Document for Volunteering. The Office of Good Governance/OPM and the Ministry of Culture, Youth and Sports have a key role in completing and submitting this document for approval by the Government.

OGG/OPM and MCYS, together with the Work Team have held working meetings, and very soon we will outline and present the draft for preliminary and public consultations. This document includes three proposals for the regulation of volunteering, but according to the rules, the proposal that has been supported by discussions with the group and all partners is development of an institutional mechanism that will coordinate all the efforts of the relevant institutions and organizations for the development of volunteering in Kosovo. The role of this mechanism will be promotion, encouragement, advocacy and general development of volunteering in Kosovo. This comprehensive body will consist of civil society representatives, experts, academics and representatives of various ministries. The realization of future activities of this objective is definitely related to the approval of the Concept Document by the Government.

**Risks/Challenges and mitigating measures**

Consequently, this report also emphasizes the need to improve institutional capacities to be in compliance with the new requirements, noting that some ministries and municipalities are still not ready to meet their obligations according to the current Regulations and legislation. There is still a lack of technical capacity for the effective execution of allocated budget in accordance with established rules and procedures.

The following challenges should continue to be highlighted:

* The level of implementation of minimum standards for public consultations, although there has been an increase over the years, where in 2020 it was 64.09%, while in 2021 it is 70% (69.64%), it still represents a challenge, especially drafting and publication of public consultation report in due time, thus reducing the level of implementation of standards in some ministries.
* The change of coordinators, merging of ministries appeared as a challenge during 2020/21.
* Increasing the number of stakeholders’ comments in the consultation process is a challenge.
* Some public institutions do not announce public calls and do not provide public financial support to CSOs, as required by the Regulation.
* The Regulation for funding NGOs has clear requirements. Some budget organizations, although they have announced public calls, they have not been fully compliant with the requirements of this Regulation.
* Best practices and procedures for contracting CSOs for the provision of public services remain a major challenge for 2021/22. Most activities and measures in this objective will have to continue to be included for the next year as well.
* Draft Concept Document on Volunteering has not been finalized yet.
* The state budget is not sufficient for the implementation of the Government Strategy.
* Insufficient allocation of financial and human resources to ensure effective implementation and monitoring of the Government Strategy for Cooperation with Civil Society.
* The long-term commitment of the Government and Civil Society to guarantee implementation of measures of the Government Strategy for Cooperation with Civil Society, and the entire process.

The focus for preventing the non-implementation of this strategy should be on:

* A separate budget line should be provided for the implementation of the Government Strategy for Cooperation with Civil Society 2019-2023.
* The government and all responsible institutions share financial resources for the realization of the activities, for which they are responsible.
* Engagement and allocation of responsible officials where possible, to ensure effective implementation and monitoring of the Government Strategy for Cooperation with Civil Society.
* An official as a deputy to the coordinators for public consultations and also to those for reporting and planning of public funding for NGOs, who will be constantly informed about all activities.
* Trainings/capacity building for the contact points/coordinators for funding, for reporting and planning procedures, for public funding of NGOs by the Office of Good Governance/Office of the Prime Minister and Ministry of Finance must continue.
* Trainings/capacity building for Council members, representatives of civil society organizations for their mandate, duties and responsibilities must continue.
* The Online Platform for Public Funding of NGOs <http://ojqfinancime.rks-gov.net> must be promoted.

**Conclusions**

The Government Strategy for Cooperation with Civil Society 2019-2023 has been approved in February 2019, with a detailed Action Plan for the period 2019-2021. This is a document that confirms the commitment of the Government to improve the supportive environment for the development of civil society, and creation of preconditions for a more effective cooperation of government bodies with CSOs in key reform processes in the country.

The four specific objectives outline priorities for an active civil society, sustainable CSOs, as well as to promote enhancement of cooperation.

These are:

* Increasing the participation of civil society in policy-making;
* Improving the regulatory and institutional framework for financial sustainability of CSO programs and projects in the public interest;
* Development of practices and procedures for the contracting of CSOs in the provision of public services; and
* Increasing volunteering for programs of public interest

It is important to note that the main mechanism for monitoring the implementation of the Strategy, the Council for Cooperation of the Government with Civil Society, has been established. In addition to the monitoring role, the Council will also act as the main platform for the exchange of experience and to express opinions related to the development and sustainability of civil society. The Council consists of 29 members, 15 of whom represent civil society and 14 members are appointed among state institutions.

The strategy is being properly implemented, with some minor delays and where there is room for improvement and further development of the process. The OGG/OPM is orienting most of its capacities and efforts into the implementation of the activities. In total, 48 actions, 17 of which are for 2019, are planned in the Strategy.

Out of all the activities planned for the years 2019-2021, i.e., out of 48 activities, 15 activities have not been implemented, 14 of them are being implemented and 19 activities have been fully implemented. Also, it should be noted that most of the activities that have been planned for the objectives and measures, have advanced and developed more than planned in the document.

Major progress has been made on Specific Objective 1 and Specific Objective 2. The Office of Good Governance/Office of the Prime Minister, in cooperation with other relevant institutions, has finalized the annual reports for 2021 in these areas, but progress has also been made in advancing the public consultations platforms and for public funding of CSOs, as well as building capacities of civil servants through training sessions.

Some of the most important achievements during the reporting period include:

* All policies/strategies and supporting documents that have been drafted (almost 100%) have been subject to public consulting;
* The percentage of meeting the minimum standards for public consultation has increased greatly;
* The number of participants in public consultations has increased compared to previous years;
* The Report on public financial support for NGOs for 2021 has been drawn up and approved by the Government of the Republic of Kosovo for the implementation of Regulation MoF - No. 4/2017 on Criteria, Standards and Procedures for Public Funding of NGOs.
* The platform for public funding of NGOs, <http://ojqfinancime.rks-gov.net>, has been advanced, where work has been done and the report for 2021 has been prepared and published directly on the platform, i.e., all budget organizations have reported directly through the platform.
* The Report on public consultations for 2021 has been drawn up and published.
* The Platform for Public Consultations <https://konsultimet.rks-gov.net> has been advanced, adding new functionalities and improving access for citizens and civil society to participate in consultative processes regarding documents that are drawn up by central and local institutions.
* The Office of Good Governance/Office of the Prime Minister, in accordance with the requirements of the Regulation MoF - No. 04/2017, and the recommendations of the Assembly, established the permanent mechanism that will coordinate the work for planning and annual reporting for the funding of non-governmental organizations within each ministry and municipality.
* The “Report on the mapping of organizations that provide services in Kosovo” and the “Report on the mapping of legislation for service contracting” have been drawn up.
* The transfer of practices from the central to the local level is becoming one of the most important achievements in the implementation of the Strategy.
* A manual (tutorial) on using the Online Platform for Public Consultations has been prepared
* The “Framework for improving the implementation of minimum standards for public consultation for the period 2021 – 2025” has been launched
* The report on the improvement of the electronic platform for public consultations on access for persons with disabilities has been drafted.
* The Manual for the use of the online platform for public funding has been prepared.

**Annex**

The Government Strategy for Cooperation with Civil Society is implemented in line with the Action Plan. The Strategy has four strategic objectives, 14 specific objectives, 33 indicators and 48 different actions. The progress achieved in the implementation of the Strategy/Action Plan for 2019-21 is presented below in this Report.

All data available from the Office of Good Governance/Office of the Prime Minister, ministries, municipalities and other institutions collected through web pages and direct e-mail communications were used.

There are 4 STRATEGIC OBJECTIVES

• 15 SPECIFIC OBJECTIVES /

• 48 ACTIVITIES /

• 33 INDICATORS

1. STRATEGIC OBJECTIVE I

• 03 Specific Objectives

• 13 Activities

2. STRATEGIC OBJECTIVE II

• 04 Specific Objectives

• 20 Activities

3. STRATEGIC OBJECTIVE III

• 04 Specific Objectives

• 09 Activities

4. STRATEGIC OBJECTIVE IV

• 04 Specific Objective

• 06 Activities

* 09 Activities – have been planned for 2019
* 27 Activities – have been planned for 2020
* 12 Activities – have been planned for 2021

**Find below a summary of the implementation level:**

|  |  |  |
| --- | --- | --- |
| **Strategic Objectives** | **Actions planned for 2019-2021** | **Implementation status of actions in 2019-2021** |
| 1. Participation of civil society in policy-making | **13 activities planned** | implemented (8 have been implemented),  being implemented (4 are being implemented)  not implemented (1 not implemented) |
| 2. Improving the institutional framework for funding the sustainability of CSO programs and projects in the public interest | **20 activities planned** | Implemented (10 have been implemented)  being implemented (2 are being implemented)  not implemented (8 not implemented) |
| 3. Development of practices and procedures for the contracting of CSOs for the provision of public services; | **09 activities planned** | implemented (not implemented)  being implemented (4 are being implemented)  not implemented (5 not implemented) |
| 4. Increasing and promoting volunteering in programs of public interest. | **06 activities** | implemented (1 implemented)  being implemented (4 are being implemented)  not implemented (1 not implemented) |
| **Total** | **48 activities planned in total** | **- implemented (19 implemented)**  **- being implemented (14 are being implemented)**  **- not implemented (15 not implemented)** |

**ANNEX 1 Assessment of the implementation of the Government Strategy and Action Plan for Cooperation with Civil Society 2019-2021**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **1** | **Strategic Objective 1: Increasing the participation of civil society in policy making** | | | | | | | | |
| **1.1** | **Specific Objective: Improving the capacities of state bodies and municipalities for the inclusion of CSOs in the drafting of policies** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** | **Progress of implementation**  **(To be completed by the implementing institution)** |
| **2019** | **2020** | **2021** |
| 1.1.1 | Implementation of information sessions on the regulation on minimum standards for public consultations | 2020 | 1000 | 1000 | 1000 | Budget of Kosovo, EU, SIDA | OGG/OPM/ MLGA and KIPA | At least 3 information sessions for selected Ministries and Municipalities, held  Training report, published | The Office of Good Governance/Office of the Prime Minister has continued cooperation with ministries, municipalities and civil society regarding the smooth running and improvement of the public consultation process. The Office of Good Governance has provided ministries and municipalities with continuous support through daily information, responses and clarifications for the institutions. In December 2020, OGG/OPM, in cooperation with KIPA, have conducted training for civil servants from the central and local level for public consultations and the online platform for public involvement in policy-making. The system and methodology of public consultations, regulations, platform and monitoring and reporting on the course of public consultations were introduced during this training. So, 10 trainers have been certified for public consultations.  The Kosovo Institute for Public Administration (KIPA), together with the team of certified Trainers and OGG/OPM, employees of central and local level institutions, have been invited to participate in the online training “Process of public consultation”. The trainings were organized for 2 (two) groups of participants on 26 and 27 April 2021, and on 29 and 30 April 2021. Delivery of trainings with certified ToT has continued on 17 and 18 May 2021 - First Group and Second Group on 24 and 25 May 2021.  Moreover, MLGA, in accordance with its legal mandate, drafted in 2018 the Administrative Instruction (MLGA) No. 04/2018 on Minimum Standards for Public Consultation in Municipalities. In order to better inform municipalities, inter-ministerial institutions, civil society organizations, the media, as well as other actors, MLGA has conducted public consultations in writing and electronically. MLGA, in cooperation with partners (USAID), has held 5 information sessions with the municipalities and the ministry, where the municipal officials were informed about the obligations and responsibilities arising from this instruction. In 2020, MLGA, in order to facilitate the implementation process of this instruction, has drafted the 'Manual for minimum standards of public consultation', which has been supported by the OSCE, and it is expected that this year it will be published and other information sessions will be held in order to promote this manual.  ***Implemented*** |
| 1.1.2 | Establishing rules and standards for public consultations at the local level | 2019 | 2000 | 5000 | 6000 | Budget of Kosovo, EU, SIDA | OGG/OPM  MLGA/KIPA | The standards and rules for public consultations at the local level, approved and operational | MLGA has established rules (standards) of public consultation within the Administrative Instruction (MLGA) No. 04/2018 on the Minimum Standards of Public Consultation in Municipalities and through information sessions has informed the municipal officials about the obligations and responsibilities under this AI. On the occasion of the publication of the manual for the minimum standards of public consultation in municipalities, other sessions (training and information) will be organized in order to be easier for municipal officials to implement the rules for public consultations at the local level.  OGG/OPM, in cooperation with MLGA, has requested from all municipalities to appoint the official responsible for managing the Platform for public consultations and the coordination of the implementation of the minimum standards for consultations.  This is in line with our joint commitments to comply with the obligations set out in Administrative Instruction (MLGA) No. 06/2018 for Minimum Standards of Public Consultation in Municipalities, signed by the Minister of MLGA in December 2018. This will be useful for complying with the legal framework in the process of drafting policies and legislation.  The Office of the Prime Minister / Office of Good Governance, together with the Ministry of Local Government, will continue to organize regular meetings and capacity building activities for the implementation of minimum standards for public consultations, but also to help overcome any possible challenges that the local level may have in relation to the daily implementation of the approved standards.  So far, 20 coordinators among the local level have been appointed, where some of the coordinators in the municipalities have already started to publish documents for public consultations on the online platform.  ***Implemented*** |
| 1.1.3 | Training Program for Government Institutions on Methods of Involving CSOs in policy-making | 2019/ 2020 | 6000 | 4000 | 2000 | Budget of Kosovo, EU | OGG/OPM  MPA |  | The Office of Good Governance/Office of the Prime Minister, in cooperation with the Kosovo Institute for Public Administration, and with the support of the EU TA project, during 2020 have organized and delivered the Training of Trainers (ToT) Program for public consultations. This Program was provided to officials of public institutions and aimed to create a group of trainers that KIPA will engage in the future as capacity building trainers for other officials in public institutions in the field of public consultations.  In September 2020, the Office of Good Governance/Office of the Prime Minister, in cooperation with the Kosovo Institute for Public Administration, after the evaluation procedures by the Commission, organized a ceremony for the distribution of certificates for ToT for public consultations. On this occasion, 10 (ten) Trainers for public consultations were certified.  ***Implemented*** |
| 1.1.4 | Upgrading and updating the use of the Online platform for public consultations | 2019 | 5000 | 1500 | 5000 | Budget of Kosovo, EU | OGG/OPM  MPA | Online Platform, updated  Online manual, developed and used by state institutions | The Office of Good Governance within the Office of the Prime Minister, it has worked on the online platform for public consultations started in 2020, but especially in 2021, on updating data for institutions and coordinators throughout the pandemic as well as changing the decisions of the Assembly for government institutions, correcting the platform and updating it with new data.  During 2021, we focused on implementing the minimum standards for public consultations and managed to advance the Public Consultation Platform <https://konsultimet.rks-gov.net>; adding new functionalities and improving access for citizens and civil society to participate in consultative processes related to documents drawn up by central and local institutions. We have provided a clear overview of the performance of institutions for the involvement of citizens and civil society in policy-making. During the period from 1 January to 15 December 2021, for public consultation on the consultation platform <https://konsultimet.rks-gov.net>, there are 206 documents for which consultation has been closed, of them 02 programs, 07 strategies, 13 concept documents, 66 draft laws, 03 action plans, 85 administrative instructions, 28 draft regulations and 02 other documents (a draft roadmap and a statute).  As the coordinator of the public consultations process, in cooperation with all the line ministries through the coordinators for consultations in the line ministries, we managed to advance the Public Consultations Platform https://konsultimet.rks-gov.net, adding new functionalities and improving access for citizens and civil society to participate in consultative processes related to documents drawn up by central and local institutions.  In the online platform for public consultations, work has been done to update the data for the institutions and also for the coordinators all the time, correcting the platform and updating it with new data. According to the statistics released during 2022, 102 documents were published from January to June. Of the 102 documents, 05 are concept documents, 18 draft laws, 09 strategies, 02 programs, 03 action plans, 17 draft regulations, 46 administrative instructions and 02 other documents (a draft decision proposal of MESPI and draft legal status of the National Gallery of Kosovo from MCYS).  ***Implemented*** |
| 1.1.5 | Providing on-the-job training for selected Ministries in the preparation of reports on the public consultations’ outcomes | 2019 | 2500 | 500 | 2000 | Budget of Kosovo, EU | OGG/OPM  MLGA, KIPA | On-the-job training for 7 ministers in relation to the drafting of reports on the results of the public consultations, delivered | Even during 2020-2021, the Office of Good Governance/Office of the Prime Minister has continued cooperation with ministries, municipalities and civil society regarding the smooth running and improvement of the public consultation process. Ministries and municipalities have been provided with continuous support by the Office of Good Governance through daily information, responses and clarifications, as requested by them.  ***Implemented*** |
| 1.1.6 | Organization of practical training sessions for the effective use of the Online Platform | 2019/2020 | 3000 | 1000 | 1000 | Budget of Kosovo, EU | OGG/OPM TA Project | 5 training sessions with ministries and municipalities | The Office of Good Governance/Office of the Prime Minister, in cooperation with the Institute of Public Administration - KIPA, for two days in a row on 14 and 15 December 2020, has delivered training for building the capacities of civil servants from the central and local level for public consultations and online platform for involvement in policy making. To continue together with the Kosovo Institute for Public Administration (KIPA), where employees of central and local level institutions have been invited to participate in the online training: Public consultation process with 2 (two) groups of participants on 26, 27 April 2021 and 29, 30 April 2021.  The organization of online trainings has also continued with the certified ToT on 17 and 18 May 2021, the First Group and the Second Group on 24 and 25 May 2021.  As a result of the data and information received by KIPA, 48 officials from the central and local level were part of the training process for the central and local level.  ***Implemented*** |
| 1.7 | Organization of coordination meetings of Ministries and Offices of OPM | 2019 | Administrative cost | Administrative cost | Administrative cost |  | OGG/OPM  MLGA | 6 meetings organized | Ongoing!  Although the activity is planned for 2019, based on Regulation no. 05/2016 on Minimum Standards for Public Consultations, but also based on our daily practice, we as an office, together with the coordinators for consultations in the OPM and Line Ministries, coordinate and monitor the course of the public consultations process.  With the support of the TACSO project from the EC, we have worked on updating and improving the online platform; therefore, on 21 July 2021, we held a joint meeting with the coordinators for consultations in the ministry. In this meeting we have presented the updates and improvements that have been made to the platform.  During the last year, according to the decisions of the Assembly, institutional changes have taken place, and this has automatically brought about changes in the structure of the coordinators and the platform. We, as the platform administrator, have made changes and updates according to these decisions, and we have communicated the same changes to all coordinators.  ***Implemented*** |
| 1.1.8 | Publication of annual reports on monitoring the compliance with the minimum standards for public consultations at the central and local level | 2020 | 1500 | 1500 | 1500 | Budget of Kosovo, EU | OGG/OPM  MLGA  Line ministries, municipalities | Annual reports on monitoring published on time and in compliance with the requirements of the Regulation | Ongoing!  In compliance with the Regulation No. 05/2016 on Minimum Standards for Public Consultations, the Office of Good Governance/Office of the Prime Minister leads and is responsible for drafting the Annual Report on Public Consultations developed by all ministries and Office of the Prime Minister. In compliance with the requirements deriving from the Regulation, the Office of Good Governance/Office of the Prime Minister, in compliance with all ministries and other institutions involved in the policy and legislation development process, has drafted the fourth annual reports for public consultations. 13 out of 15 ministries and the Office of the Prime Minister have responded to the request of the Office of Good Governance/Office of the Prime Minister for reporting at the ministerial level, submitted on 22 February 2021.  ***Implemented*** |
| 1.1.9 | Publication of best consultation practices with central institutions and municipalities | 2019 | 1000 | 1000 | 1000 | Budget of Kosovo | OGG/OPM MLGA  Ministries, Municipalities | Best practices collected, published and promoted at central and local institutions. | MLGA, in cooperation with Civil Society Organizations, has established the ‘*Local Government Consultative Forum*’ in order to involve them in public policies. During the meetings with Civil Society Organizations, the topics related to the best practices of public consultation at the central and local level have been consulted. For more information, see: <https://mapl.rks-gov.net/forumi-konsultativ-per-qeverisje-lokale/>  ***Being implemented*** |
| 1.1.10 | Recruitment of a new official to coordinate the public consultation process | 2020 |  | 6000 | 6000 | Budget of Kosovo | MoF  MLGA  OGG/OPM | The official recruited and employed | During this period, the OGG/OPM has been supported for short periods from various projects and donors, TACSO project.  ***Not implemented*** |
| **1.2** | **Specific Objective: Enhancing insights of citizens and civil society as regards to the public consultations** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 1.2.1 | Development of a strategy for public communication in the online platform and public consultations standards | 2019 | 1000 | 1000 | 0 | Budget of Kosovo, EU | OGG/OPM  TA Project | Communication strategy developed, published and fully functional | During 2020, the Office of Good Governance/Office of the Prime Minister has initiated the information campaign for the Online Platform for Public Consultations and minimum standards for the involvement of citizen in policy-making and decision-making. Moreover, a manual on the use of the Online Platform for Public Consultations has been prepared. This campaign was a call for citizens, representatives of the civil society and general public to use the Online Platform for Public Consultations, as this is the simplest and the most rapid way to directly affect the entire legislation prepared by the Government of Kosovo for approval in the Assembly of Kosovo.  The Office of Good Governance/Office of the Prime Minister aimed this campaign at raising the public awareness of the importance of the effective use of the Online Platform for Public Consultations, the strengthening, sustainability and stability of the public consultation system and, most importantly, the involvement of civil society in the policy-making and decision-making process.  ***Being implemented*** |
| 1.2.2 | Development of an awareness-raising campaign on public consultation standards | 2019/2020 | 0 | 1500 | 0 | Budget of Kosovo, EU | OGG/OPM  TA Project | Manual on the use of the online platform for public consultation by CSOs and citizens, developed and being used | The Office of Good Governance / Office of the Prime Minister, starting from September 2020, has advanced the modalities on the consultations platform and through the platform, website and social networks, has developed and is developing an information campaign for the Online Platform for Public Consultations and the Minimum Standards for inclusion of citizens in policy-making and decision-making. A manual (tutorial) for the use of the Online Platform for Public Consultations, which calls on citizens, representatives of civil society and the general public to use the Online Platform for public consultations, has been prepared. This tutorial also explains how civil society and the public can get involved in the platform and comment. This campaign aims to raise public awareness on the importance of the effective use of the Online Platform for Public Consultations, on the strengthening, sustainability and stability of the public consultation system and most importantly, the involvement of civil society in policy-making and decision-making.  The Office of Good Governance/Office of the Prime Minister is continuing the information campaign for the Online Platform for Public Consultations and the Minimum Standards for the involvement of citizens in policy-making and decision-making. The Office of Good Governance/Office of the Prime Minister has also prepared a manual for the use of the Online Platform for Public Consultations, where it calls on citizens, representatives of civil society and the general public to use the Online Platform for Public Consultations, since this is the simplest and fastest way to directly influence all legislation prepared by the Government of Kosovo for approval in the Assembly of Kosovo.  This campaign aims to raise public awareness of the importance of the effective use of the Online Platform for Public Consultations, the strengthening, sustainability and stability of the public consultation system and, most importantly, the involvement of civil society in the policy-making and decision-making process.  Thanks to the comments from citizens and civil society, dozens of laws and regulations have been supplemented and improved so far before their submission for approval by the Government and Assembly of the Republic of Kosovo.  This activity is supported by the EU Technical Assistance Project – “Support for the Implementation of the Government Strategy for Cooperation with Civil Society”.  ***Implemented*** |
| 2019 | 2000 | 2000 | 2000 | Budget of Kosovo, EU | OGG/OPM MLGA TA Project | 3 Videos on the Online platform broadcasts on mainstream TV and radio stations, as well as via social networks |
| 2019  2020 | 1000 | 0 | 0 | Budget of Kosovo, EU | OGG/OPM | Design, printing and distribution of brochures for the online platform |
| **1.3** | **Specific Objective: Improving the capacities of CSOs to contribute to the public consultation process** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| 1.3.1 | Holding information sessions on building capacities of CSOs to contribute to the public consultation process | 2020 | 2000 | 2000 | 2000 | OGG/OPM  Donors | OGG/OPM/  KIPA  TA Project | Information sessions held for 3 groups of CSOs | Although the Office of Good Governance/Office of the Prime Minister has organized and conducted meetings with CSOs to inform them about the public consultations process, the consultations platform and the details for access to the platform, what should be emphasized is that during the reporting period, no trainings and information sessions have been carried out only for CSOs to contribute to the public consultation process.  ***Not implemented*** |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **2** | **STRATEGIC OBJECTIVE II Improving the institutional framework for**  **funding sustainability of CSO programs and projects in the public interest** | | | | | | | | |
| **2.1** | **Specific Objective: Strengthen the capacities of Ministries and Municipalities to implement standards for public funding to NGOs** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** | **Implementation progress**  **(To be completed by the implementing institution)** |
| **2019** | **2020** | **2021** |
| 2.1.1 | Conducting training for the implementation of the Regulation and evaluation of CSO project and program proposals for ministries and municipalities | 2019-2021 | 4000 | 4000 | 4000 | Budget of Kosovo Donors | MoF OGG/OPM, MLGA, TA Project | Training program developed and training sessions and workshops were held for the evaluation of projects/ programs for civil society organizations at the central and local level | The Office of Good Governance/Office of the Prime Minister, in cooperation with the Kosovo Institute for Public Administration and with the support of the EU TA project, during 2020, have organized and offered the Training of Trainers Program (ToT) for the criteria, standards and public funding procedures of NGOs. This program was provided to officials of public institutions and aimed to create a group of trainers that KIPA will be able to engage in the future as capacity building trainers for other officials in public institutions in the field of public funding of NGOs.  In September 2020, the Office of Good Governance/Office of the Prime Minister, in cooperation with the Kosovo Institute for Public Administration, after the procedures of presentation by the participants and evaluation by the Commission, have organized a ceremony for the certification of trainers (ToT) for the criteria, standards and procedures of public funding of NGOs. On this occasion, twelve (12) Trainers were certified for the criteria, standards and procedures of public funding of NGOs.  The officials of the relevant departments have continuously attended trainings organized by the Office of Good Governance/Office of the Prime Minister. We have information from KIPA that in the trainings they have carried out during 2021, where two rounds of training have been carried out, 23 officials have been part of these trainings.  ***Implemented*** |
| 2.1.2 | Providing on-the-job training and mentoring (including a supervisory role) to ministries and municipalities in the preparation and implementation of calls for public funding of CSO projects and programs | 20192021 | 2000 | 1500 | 1500 | Budget of Kosovo, EU | MoF  OGG/OPM MLGA  TA Project | On-the-job training and mentoring provided for at least 9 ministries and 15 municipalities | The Office of Good Governance/Office of the Prime Minister and the Ministry of Finance have continuously provided support to public institutions, ministries and municipalities in the preparation and implementation of calls for public funding of CSO projects and programs, reporting and planning of public funding of NGOs.  ***Implemented*** |
| 2.1.3 | Organization of coordination meetings of OPM, ministries and municipalities for joint planning and reporting on public funding of CSOs | 2019 | Administrative costs | Administrative costs | Administrative costs |  | OGG/OPM  MoF, MLGA  TA Project | At least 5 coordination meetings organized | Regulation MoF-No. 04/2017 2017 on Criteria, Standards and Procedures for Public Funding of NGOs has determined the obligations of all budgetary organizations for planning and reporting regarding public funds that are allocated to non-governmental organizations.  The Office of Good Governance/Office of the Prime Minister has immediately started coordinating the work of this mechanism, as well as building the capacities of certain officials in accordance with the regulation. Together with the TACSO project and experts engaged by the project on 9 and 10 December 2021, we held information sessions for central and local level officials on planning and reporting of public funding of CSOs. The two-day event served to inform the appointed coordinators about their duties, as well as about the decentralized reporting procedure. The training consisted of a) Description of the obligations of the coordinators for the implementation of the Regulation and b) Presentation of the Platform for public funding of non-governmental organizations.  These contact points have been designated in order to better coordinate the process of preparing the Annual Public Funding Plan of NGOs and Reporting within the budget organizations themselves and with the Office of the Prime Minister. This aims to fulfil the obligations of Budgetary Organizations according to the requirements of the MoF Regulation. No. 04/2017. The main obligations of Budgetary Organizations in terms of preparing the Annual Plan for Public Funding of NGOs and preparing the Annual Report for public funding of NGOs derive from the MoF Regulation No. 04/2017. The provisions of the Regulation clearly define the obligations towards the municipalities and ministries for these issues, including the time limits for the preparation of the annual plan and the annual report.  The regulation foresees the obligations of all budgetary organizations for annual planning and reporting regarding public funds allocated to non-governmental organizations in Kosovo.  This mechanism is being led by the OGG/OPM and therefore the contact points (coordinators) will be responsible for coordinating the preparation of the plan and the annual report of the public funding of NGOs, its publication and forwarding the report to the Office of Good Governance in the Office of the Prime Minister according to the deadlines set by Regulation MoF-No. 04/2017.  Also, based on the recommendations of the Assembly of the Republic of Kosovo approved on 4 October 2021, the mechanism for reporting public funding support for NGOs for the implementation of Regulation MoF-No. 4/2017 on Criteria, Standards and Procedures for Public Funding of NGOs was created in early December 2021 and reported directly to the NGO funding platform. Also, the coordinators together with the OGG/OPM have also published the funding plan for 2022.  ***Implemented*** |
| 2.1.4 | Publication of annual reports on public funding of CSOs in Kosovo | 2019  2020  2021 | 1000 | 1000 | 1000 | Budget of Kosovo, EU, Donors | OGG/OPM  MoF, MLGA, TA Project | Annual report published on time and in accordance with requirements | Ongoing  The report for 2021 has been prepared and published according to the regulation where each provider of financial support sends a report to the OPM. The Public Funding Platform has undergone an upgrade to enable hierarchical reporting administered by the Office of Good Governance/ Office of the Prime Minister and with many other users specifically from all Ministries and Municipalities of Kosovo, as well as their respective units are now reporting directly on the platform.  The Public Funding Platform now facilitates public funding reporting with double data entry, e.g., through direct reporting on the platform of each of the projects funded by public institutions, or mass reporting enabling public bodies to collect data from all sub-units and import the data through the import module of the platform. Regarding public access of the platform, there are new data filtering features as well as interactive charts that visualize data and help the public get a sense of how public money is spent by each of the institutions, CSO beneficiaries, the territories where money was spent and the general areas and activities of the projects.  The reporting process for NGO funding has been continuously advanced, not only by creating and launching the platform for funding, but also enabling reporting directly to the platform for public funding of NGOs http://ojqfinancime.rks- gov.net  During this time, we have been working on the platform upgrade, where with an easy search on the online platform, data on public financial support for CSOs can be found by years, institutions, NGOs, regions, fields, etc. For the first time this year, we will achieve full transparency of budget expenditures for the civil society sector by providing all the data on the process of expenditure of public money for NGOs. Work has been done and it has been managed to prepare the report for 2021 and publish it directly on the platform, that is, all budget organizations will report directly through the platform, uploading the data on the public funding of the supported NGOs.  ***Implemented*** |
| 2.1.5 | Improving the central online database for public funding of CSOs in Kosovo [ojqfinancime.rks-gov.net](file:///C:\Library\Containers\com.apple.mail\Data\Library\Mail%20Downloads\AC6AFE47-FC07-49DE-B1C6-EDA50A8A4925\ojqfinancime.rks-gov.net) | 2020 | 2500 |  |  | Budget of Kosovo, EU, Donors | MoF, OGG/OPM  MPA, TA Project | The central online database for public funding of CSOs has been developed and is fully operational | The central online database for public funding of CSOs in Kosovo is updated  Greater institutional transparency and accountability has been created for the allocation of public funds to CSOs with the development and update of the Online Platform for Public Funding of NGOs <http://ojqfinancime.rks-gov.net/>  Now you can find data on public financial support for CSOs by years, institutions, NGOs, etc.  ***Implemented*** |
| 2.1.6 | Review of the Manual for the implementation of the Regulation on Public Funding of CSOs | 2020 |  | 1500 |  | Budget of Kosovo, EU, Donors | MoF  OGG/OPM, TA Project | Revised and updated manual based on feedback from ministries and municipalities. | In 2022, a revision of the current regulation of public funding of NGOs will be initiated to address the main obstacles identified during the years of its implementation, which will be reviewed together with the manual.  ***Ongoing*** |
| 2.1.7 | Increasing the supervisory role of the MoF in the implementation of the Regulation | 2019 | Administrative costs | Administrative costs | Administrative costs |  | MoF  OPM  TA Project | circular letter sent by the MoF (Budget Department) on the implementation of the Regulation for ministries and municipalities | The Budget Department, during communication with Budget Organizations, constantly requests the implementation of the Regulation on the funding of NGOs.  ***Implemented*** |
| 2.1.8 | Establishing cooperation and communication between the BO and the CSO regarding the CSO funding cycle of public funding (planning, execution and audit). | 2020 |  | 3000 | 3000 | Budget of Kosovo,  donors | MoF,  OGG/OPM Relevant Ministries, Municipalities | Public consultations for the annual plan of public calls from the central and local level for the funding of CSOs implemented including planning, execution and monitoring. | The system for planning and reporting and auditing of public funding of NGOs is continuously being updated.  In addition to being a window for the publication of plans for the funding of funds that the institutions allocate for CSOs, in the next phase, the platform can and is planned to be adapted and directly connected to the database of international donors that fund CSOs in Kosovo, which is currently managed by the EU Office in Kosovo. This is actually the request of the EU Office.  ***Ongoing*** |
| **2.2** | **Specific Objective: Improve the legal and institutional framework for the development of individual and corporate philanthropy** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 2.2.1 | Review of the legal framework for the definition and regulation of philanthropy (including approval, harmonization of the areas of FBO) | 2020 | 1000 | 2000 |  | Donors | MoF OPM/LO | Concept documents for the creation of a comprehensive legal framework for philanthropy in the country | Although some initial initiatives have been taken at the discussion level in the year, there are no changes in legislation regarding individual and corporate philanthropy. There is no progress to be appreciated. The creation and strengthening of institutional mechanisms for the development of individual and corporate philanthropy is planned to be implemented in cooperation with TAK, FIQ and the TA Project and should be worked on during 2022.  ***Not implemented*** |
| 2.2.2 | Design and implementation of a training program/system for tax officials on local and international tax benefit administration practices for individual and corporate philanthropy | 2021 |  | 2000 | 2000 | Budget of Kosovo, Donors | MoF  TAK | Training program designed and developed and training sessions conducted | There is no progress and therefore, in line with the preliminary activity, it is postponed until next year.  ***Not implemented*** |
| 2.2.3 | Creation and strengthening of institutional mechanisms for the development of individual and corporate philanthropy | 2019 |  | 1000 | 1000 | EU  Budget of Kosovo, Donors | TAK, FIQ, TA project | Institutional responsibilities for monitoring and improving the legal and policy framework for philanthropy are defined  Relevant staff from institutions responsible for philanthropy policies trained | This activity will be implemented in 2022. There is no progress.  ***Not implemented*** |
| 2.2.4 | Production of brochures for business and citizens on opportunities for individual or corporate donations to civil society | 2020 |  | 2000 |  | Budget of Kosovo Donors | MoF  OPM OGG  TA Project | Designed and printed leaflets (1000 copies)  Leaflets distributed to citizens and business | There is no progress.  ***Not implemented*** |
| **2.3** | **Specific Objective: Regulate the allocation of State-owned property for the use by CSOs** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 2.3.1 | Establishing transparent standards, procedures, criteria and mechanisms for regulating the allocation of state-owned property for use by CSOs | 2020 |  | 1500 |  | Budget of Kosovo | MLGA  Ministries, Municipalities | Standards and Procedures drafted and approved. | The Law no. 06/l-092 on Allocation for Use and Exchange of Municipal Immovable Property, as well as Regulation (GRK) - No. 09/2020 on the determination of procedures on the allocation for use and exchange of the Municipal immovable property, which regulate procedures, criteria and transparent mechanisms for regulating the allocation of municipal property for use by CSOs.  ***Implemented*** |
| 2.3.2 | Drafting and distribution of a training program / system for civil servants on the use of standards and procedures for regulating the allocation of public property to CSOs. | 2021 |  |  | 3000 | Budget of Kosovo, Donors | MLGA,  MPA, KIPA | Training on the implementation of standards and procedures for the allocation of public property for CSOs designed and developed | After the approval of Law no. 06/l-092 on Allocation for Use and Exchange of Municipal Immovable Property and Regulation (GRK) - No. 09/2020 on the determination of procedures on the allocation for use and exchange of the Municipal immovable property, trainings have been organized to clarify the procedures for granting municipal property, including CSOs. Also, a Circular has been drafted, which has been distributed to the municipalities regarding the procedures for providing municipal property for use, a notification letter for the municipalities regarding the procedures for the return of properties confiscated by the PAK to the ownership of the municipalities.  ***Implemented*** |
| 2.2.3 | Development of the Electronic Register of State Properties allocated for use by CSOs | 2021 |  | 5000 |  |  | MLGA,  MPA,  OPM | Prepared and functional electronic register | Law no. 06/l-092 on Allocation for Use and Exchange of Immovable Property of the Municipality and Regulation (GRK) - No. 09/2020 on the determination of procedures on the allocation for use and exchange of the Municipal immovable property provide that the municipalities are obliged to publish the list of municipal properties that they plan to put into use, this list should be published on the website of the respective municipality.  ***Implemented*** |
| **2.4** | **Specific Objective: Establish a co-funding mechanism for CSO Projects supported by the EU** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 2.4.1 | Establishing a funding mechanism in MEI for the co-funding of EU-funded projects of CSOs | 2020 | Administrative costs | Administrative costs | Administrative costs |  | MEI  OPM | The funding mechanism has been established and is operational | There is no progress.  ***Not implemented*** |
| 2.4.2 | Establishing standards, procedures and institutional mechanisms of co-funding EU-funded projects of CSOs | 2020 | 1500 |  |  | Budget of Kosovo | MEI OPM/OGG | Analysis of good practices in the co-funding of CSO projects funded by the EU, prepared standards and procedures approved and the responsible institution with an adequate budget | Implementation in progress. Initial discussions are ongoing.  ***Not implemented*** |
| 2.4.3 | Design and implementation of a training program / system for civil servants and CSOs on the use of standards and procedures for co-funding EU-funded projects of CSOs | 2021 |  |  | 2000 | Budget of Kosovo | MEI  OPM | Training program designed and implemented for the relevant staff of the responsible institutions | There is no progress.  ***Not implemented*** |
| 2.4.4 | Holding information sessions for CSOs on the possibilities of co-funding EU-funded projects | 2021 |  |  | 3000 | Budget of Kosovo | MEI  OPM/OGG | 5 information sessions held in the main regional centres | There is no progress.  ***Not implemented*** |
| 2.4.5 | Recruitment of a new official for the coordination of the public funding process of CSOs | 2020 |  | 6000 | 6000 | Budget of Kosovo | MoF  MPA  OGG/OPM | New officer recruited and working | A former MEI official has been transferred to the Office of Good Governance/Office of the Prime Minister  ***Implemented*** |
| **3** | **Strategic Objective:** **Development of practices and procedures to contract CSOs for the provision of public services;** | | | | | | | | |
| **3.1** | **Specific Objective: Improve the overall legal and institutional framework for economic activities** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** | **Implementation progress**  **(To be completed by the implementing institution)** |
| **2019** | **2020** | **2021** |
| 3.1.1 | Consolidation of the general legal framework, including tax legislation, regarding the economic activities of CSOs | 2020 | 1500 | 500 |  | Budget of Kosovo, Donors | MoF  Line Ministries Tax Administration | A draft policy analysis on the provisions to be addressed, drafted  The legal framework, consolidated (e.g., the Law on Corporate Income Tax)  The legal framework is in place | There were no specific activities for this action.  ***Not implemented*** |
| 3.1.2 | Preparation of Guidelines for the implementation of the consolidated legal framework with case studies | 2021 |  |  | 1500 | Budget of Kosovo, Donors | MoF  Line Ministries Tax Administration | Instructions prepared | There were no specific activities for this action  ***Not implemented*** |
| 3.1.3 | Organization of information sessions for civil servants, incl. tax officials, to inform them about the changed legal framework | 2020 |  | 1000 | 500 | Budget of Kosovo | MoF  Tax administration,  MPA | Holding 3 informative sessions | There were no specific activities for this action.  ***Not implemented*** |
| **3.2** | **Specific Objective: Enhance the awareness of institutions about the available opportunities for contracting CSOs** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 3.2.1 | Finalization of the needs assessment for the provision of public services by CSOs in different fields | 2020 | 3000 | 2000 |  | Kosovo Budget, TA Project | OPM  All line Ministries, Municipalities | The needs assessment is formulated to establish standards and procedures for the provision of public services by CSOs | Currently, MFLT is recognized as an institution that supports CSOs in service provision. The starting point, in addition to the need for further improvement of the legislation, should be the creation of a database for CSOs that are service providers. This practice is mainly created within the framework of MFLT, Ministry of Health, but still, as it is emphasized in this specific objective, improvements are needed in the legislation that should regulate the standards and procedures for the provision of services, as well as for raising the awareness of the institutions about the best models for CSO contracting.  Also, Civikos is in the process of finalizing the needs assessment of the organizations that provide services within the project “Mitigating the impact of the COVID-19 pandemic on CSOs providing services supported by the Balkan Trust for Democracy, funded by the German Marshall Fund - USAID.  Within the project “Mitigating the impact of the COVID-19 pandemic on CSOs providing services in Kosovo,” Civic Platform in partnership with the Office of Good Governance - Office of the Prime Minister in Kosovo) organized the workshop with the Council for Cooperation of the Government with Civil Society.  This workshop aims to establish the basis of policy recommendations for the regulation of a sustainable service contracting system in Kosovo. #CiviKos together with the Office of Good Governance/Office of the Prime Minister and other actors will work together to regulate the legal basis for contracting services for CSOs in Kosovo.  For the needs assessment of the ministries, CiviKos will support the Ministry of Finance, Labour and Transfers, OGG/OPM and other institutions for the finalization of the assessment by the institutions.  However, the issue of public services must be developed in the future.  For the implementation of this activity, the two reports have been prepared in cooperation and support of CiviKos for the Office of Good Governance/Office of the Prime Minister in the implementation of measures and activities within the Third Objective, namely “Development of practices and procedures for the contracting of CSOs for the provision of public services” in the Strategy for cooperation of the Government with Civil Society and the “Report of the mapping of organizations that provide Services in Kosovo” and the “Report of the mapping of the legislation for the contracting of services”  ***Ongoing*** |
| 3.2.2 | Designing and implementing a training program for civil servants to learn about the legal framework and models available to contracting CSOs related to the provision of public services |  | 2000 | 5000 | 3000 | Budget of Kosovo, TA Project | OPM  All line Ministries, Municipalities | Training on the legal framework and available models for contracting CSOs, designed and provided  6 training sessions for contracting CSOs, held | This activity is related to the change of legislation.  ***Ongoing*** |
| 3.2.3 | Launching a public information campaign to inform CSOs about opportunities to help the government deliver public services | 2019  2020 |  | 1000 | 2000 | Budget of Kosovo,  TA Project | OPM  All line Ministries | Public information campaign, prepared  8 public information sessions, organized | The Office of Good Governance has been part of the activity that the Community Development Fund - CDF, within the Program funded by the Global Fund grant, the discussion and the process of creating a sustainable mechanism of public funding of Civil Society Organizations (CSOs), to provide community-based preventive health services within the national HIV and TB Programs has been launched. Social contracting is a mechanism for public funding of CSOs which is considered as an essential factor in the sustainable and effective response to HIV and TB, and proves the capacity of the Government to ensure the continuity of the implementation of these services provided by CSOs even after transition from the financial support of donors.  ***Ongoing*** |
| **3.3** | **Specific Objective: Collection and publishing of information on the potential of CSOs to provide public services to public institutions** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 3.3.1 | Establishment of a database with all necessary information on CSOs providing public services and potential CSOs that can become public service providers | 2019/2020 | 5000 | 1000 | 15000 | Budget of Kosovo, Donors | OPM,  All Ministries | Database design, completed  Database launched. All CSOs are registered as potential providers of public services | The Ministry of Finance, Labour and Transfers has a list of NGOs that provide social services. The Ministry of Health also has a list of NGOs that provide health services  The former MLSW, now the Ministry of Finance, Labour and Transfers, has and owns the list of NGOs licensed for the provision of social and family services at the country level.  No. of licensed NGOs has reached 49 NGOs.  Also, CiviKos is in the process of collecting data for CSOs that provide services.  ***Ongoing*** |
| **3.4** | **Specific Objective: Improve the legislation regulating standards and procedures for the provision of public services by CSOs** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 3.4.1 | Creation of standards, procedures and criteria for regulating the provision of public services by CSOs | 2021 | 1000 | 4000 |  | Donors | OPM  All relevant ministries | Standards and Procedures designed and approved. | There were no specific activities for this action.  ***Not implemented*** |
| 3.4.2. | Preparation of an online manual with instructions for contracting of CSOs for the provision of public services, based on the amended legal framework |  |  |  | 5000 | Donors | OPM  All relevant ministries | Manual with instructions for contracting the CSOs for the provision of public service, prepared and distributed, based on the amended legal framework  Manual published online | There were no specific activities for this action.  ***Not implemented*** |
| **4.** | **Strategic Objective IV 'Increasing and promoting volunteering in programs of public interest'** | | | | | | | | |
| **4.1** | **Specific Objective: Establish a comprehensive legal and institutional framework for supporting the development of volunteering** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** |  |
| **2019** | **2020** | **2021** |
| 4.1.1 | Drafting and approving the draft-concept document for volunteering | 2020 | 2000 | 1000 | 0 | Budget of Kosovo  Donors | OPM  MoF  TA Project | Concept document for the regulation and promotion of volunteering, prepared  Recommendations of the concept document on volunteering and other necessary measures, approved  The recommendations of the concept document were approved, ensuring the solid implementation of the law | The Concept Document for Volunteering is in the process of being finalized and is already being finalized. This process was also discussed on the occasion of the Youth Day in July 2020, and together with the participating NGOs, we have agreed that this draft should be subject to preliminary and public consultation as soon as possible. In order to contribute to the process of finalizing the Concept Document for Volunteering, the draft has been shared with NGOs working in the field of volunteering. In October 20021, together with NGO LENS, we are finalizing the document and very soon it will be proceeded for preliminary public consultation and approval in the government.  OGG/OPM, together with the Fourth Team of the Council for Government Cooperation with Civil Society and MCYS, is finalizing the Concept Document for Volunteering.  ***Ongoing*** |
| 4.1.2 | Implementing recommendations from the Concept document | 2021 |  |  | 5000 | The budget of Kosovo  Donors | OPM  MoF | The recommendations of the Concept document for the regulation and promoting volunteerism prepared  Recommendations of the Concept document | The document must be finalized with the team before the preliminary public consultation. It is expected to be finalized in autumn  This activity will be carried out in the course of the preliminary activity and should be postponed to 2022  ***Ongoing*** |
| **4.2** | **Specific objective: Develop capacities of CSOs to recruit, engage and manage volunteers** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** | **Implementation progress**  **(To be completed by the implementing institution)** |
| **2019** | **2020** | **2021** |
| 4.2.1 | Launch of a grant scheme to fund capacity building activities for CSOs in effective volunteer management | 2021 |  |  | 20,000 | Donors  Budget of Kosovo | OPM  MCYS, MLSW, MoF | Grant Scheme published and 4-5 CSOs contracted to deliver training programs on effective volunteer management in their local communities  Necessary laws amended; Official Gazette; websites of OGG-OPM; reports on the implementation of the strategy | It has not been implemented  ***Not implemented*** |
| 4.2.2 | Preparation of a manual with instructions for the recruitment and management of volunteers | 2021 | 5,000 |  |  | Donors, | OPM  All relevant ministries | A manual with instructions for hiring volunteers, prepared and distributed, based on the amended legal framework  The manual published on the website of OPM-OGG | It has not been implemented  ***Not implemented*** |
| **4.3** | **Specific objective: Raising citizen awareness on the opportunities and values of volunteering** | | | | | | | | |
| **No.** | **Action** | **Deadline** | **Budget** | | | **Source of funding** | **Leading and supporting institution** | **Outcome** | **Implementation progress**  **(To be completed by the implementing institution)** |
| **2019** | **2020** | **2021** |
| 4.3.1 | Realization of an awareness campaign about volunteering and its role in improving public welfare | 2021 |  |  | 7000 | Budget of Kosovo, EU | OGG/OPM  TA Project, Line Ministries | Video spot on the importance of volunteering, prepared and streamed.  Leaflet on how to organize volunteering, prepared and distributed. | On the occasion of marking the International Youth Day, they organized on 12 August a joint meeting with the office and a press conference together with the OJT that work with young people and those that deal with volunteering.  Office of Good Governance - Office of the Prime Minister together with the Ministry of Culture, Youth and Sports, as well as organizations; PEN - Peer Educators Network / Lens / OSCE Mission in Kosovo/UNICEF/ RYCO/ have organized a conference on the occasion of the World Volunteer Day on 5 December. On this occasion, they were part of the campaign to promote volunteering in the country.  ***Ongoing*** |
| 4.3.2 | Updating the online register with new volunteers registered |  |  | 3000 | 2000 | Budget of Kosovo, EU | OGG/OPM  MCYS  MPA, OGG | Online register, updated and fully operational | In honour of Youth Day, Lensi, supported by the OSCE Mission in Kosovo and in cooperation with the Ministry of Culture, Youth and Sports and OGG/OPM, have presented the Kosovo Youth Platform. The aim of this platform is jobs, internships, training, scholarships, grants, and many other opportunities, all in one platform.  ***Ongoing*** |