



## **Republika e Kosovës**

**Република Косово / Republic of Kosovo**

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*Ministria për Komunitete dhe Kthim / Министарство за заједнице и повратак / Ministry of  
Communities and Return*

### **STRATEGY FOR COMMUNITIES AND RETURN**

**2014 - 2018**

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## ACRONYMS

BPRM	US Department of State, Bureau for Population, Refugees and Migration
CE	Council of Europe
CCC	Community Consultative Council
CDF	Capacity Development Facility
CRPK	Civil Rights Program in Kosovo
DP	Displaced Persons
DPR	Displaced Persons in the Region
DRC	Danish Refugee Council
EUK	The Embassy of the United Kingdom
EKN	The Embassy of the Kingdom of Norway
EUSA	The Embassy of the United States of America,
ES	The Embassy of Switzerland,
EU	European Union
EUOK	European Union Office in Kosovo
ECMI	European Center for Minority Issues
FYROM	Former Yugoslav Republic of Macedonia
GoK	Government of Kosovo
GIV	"Go -and- Inform" Visits
GSV	"Go -and- See " Visits
GIZ	German Office for International Cooperation
IDP	Internally Displaced Persons
IE	European Integration
IOM	International Organization for Migration
LM	Line Ministries
MWG	Municipal Working Group
MAFRD	Ministry of Agriculture , Forestry and Rural Development
MCR	Ministry for Communities and Return
MCYS	Ministry of Culture , Youth and Sports
MIA	Ministry of Internal Affairs
MESP	Ministry of Environment and Spatial Planning
MED	Ministry of Economic Development
MEI	Ministry of European Integration
MEST	Ministry of Education , Science and Technology
MLSW	Ministry of Labour and Social Welfare
MLGA	Ministry of Local Government Administration
MOCR	Municipal Office for Communities and Returns
MoJ	Ministry of Justice
MoF	Ministry of Finance
MoH	Ministry of Health

MoI	Ministry of Infrastructure
MPA	Ministry of Public Administration
MFA	Ministry of Foreign Affairs
MKSF	Ministry of Kosovo Security Force
MTI	Ministry of Trade and Industry
NGO	Non - Government Organization
OCA	Office of Community Affairs
OPM	Office of the Prime Minister
OSP	Office of Strategic Planning
RDP	Displaced Persons in the Region
RWG	Regional Working Group
UN	United Nations
UNDP	United Nations Development Programme
UNHCR	United Nations High Commission for Refugees
UNMIK	Mission of the United Nations Interim Administration in Kosovo
UNSCR	United Nations Security Council Resolution
USAID	U.S.Agency for International Development

## DEFINITIONS

**Categories of displaced persons** - Defining the categories of displaced persons is of high importance when dealing with their issues, therefore displaced persons from Kosovo are divided into the following categories:

**Internally Displaced Persons (IDPs)** - Persons or groups of persons who have been forced or obliged to flee or to leave their places of permanent residence in Kosovo between January 1998 and the end of March 2004, in particular as a result of or in order to avoid the effects of armed conflict, the situation of general violence, violations of human rights, but remained within the territory of Kosovo.

**Displaced persons in the region (DPR) (Serbia, Montenegro, FYROM), Bosnia and Herzegovina, and Croatia** - Persons or groups of persons who have been forced or obliged to flee or leave their places of permanent residence in Kosovo between January 1998 and the end of March 2004, in particular as a result of or in order to avoid the effects of armed conflict, the situation of generalized violence, violations of human rights, and remain outside of Kosovo, namely in the region.

**Refugees (R) from Bosnia and Herzegovina, and Croatia** - Persons located outside the borders of their state, national or place of residence, who fear persecution as a result of the 1992-1995 conflict, because of their race, religion, nationality, membership to a particular social group, or a political opinion, and who do not wish to be protected by the state, or to return for fear of persecution, violence and threats from various entities and individuals.

In accordance with the applicable mechanisms and definitions, there are two categories of returnees to Kosovo, which are:

**Spontaneous Return (Individual and small groups)** - Individuals, families or groups who have returned without any prior notification or warning and did not receive any material assistance before their return or have not planned their return earlier.

**Assisted Return** - Based on the individual requirements from displaced persons, families or relatively small groups of returnees, assistance was provided before, during and after return, usually through municipalities or NGOs through the already established programmes.

## A. EXECUTIVE SUMMARY

The Strategy for Communities and Return 2014-2018 (hereinafter the " Strategy "), is led by the vision of a multi-ethnic society of the Republic of Kosovo and is a contribution of the Ministry for Communities and Return ( hereinafter " MCR ") towards a democratic society with equal rights and opportunities for all its citizens.

MCR according to its mandate in accordance with the strategic priorities of the GoK, aims to achieve sustainable returns of displaced persons within and outside the country and the successful reintegration and stabilization of all communities living in Kosovo.

Following the strategy of the 2009-2013 period, MCR is drafting this new strategy document in order for it to serve as a guideline to the process of return, which includes not only the construction of housing units but also the issue of access to public services such as obtaining personal documents, medical services, the issue of security and freedom of movement, access to education in their mother tongue, employment opportunities and access to infrastructure. This process requires cooperation and coordination with relevant institutions that can contribute to the success of the process of return and reintegration.

The Strategy contains four objectives, which MCR aims to achieve over the next five years 2014-2018:

### **Strategic Objectives**

- 1.Sustainable return of internally displaced persons, displaced persons in the region: Serbia, Montenegro and FYROM;
2. Empowerment and stabilization of communities in Kosovo;
- 3.Drafting and ammendment of the legal framework of the MCR regarding communities, return and reintegration;
4. Advancement of the internal management of MCR.

The Action Plan is developed based on the objectives (See Annex A) clearly emphasizing concrete measures to implement the planned activities for each objective. The Action Plan reflects four objectives and sub-objectives which MCR is planning to implement, concrete actions that lead to the achievement of the objectives, institutions involved in the process of return, reintegration and stabilization of communities and their responsibilities (access to public services, and long term use of the assistance provided in terms of shelter and socio-economic packages). Further, it foresees the period of time necessary to achieve the objectives, the financial implications for the development of activities and the measurable indicators of the accomplishment of each objective.

MCR aims the vision and mission to achieve its objectives for the period 2014-2018 as outlined below:

#### VISION

Contribute towards the development of a multiethnic, democratic and prosperous society with equal rights for all.

#### MISSION

MCR is committed to the development and implementation of policies for long-term solutions of DPs, returnees and stabilization of communities. MCR gives priority to the development of a comprehensive legal framework for the protection of the rights of DPs within Kosovo and in the region. MCR aims to strengthen the return process through the establishment of institutional mechanisms of cooperation with LM and regional and international partners.

## B. INTRODUCTION

The Constitution of the Republic of Kosovo through relevant laws defines the role of MCR as the basic institution for setting policies in the field of return and communities.

As a result of the termination of the strategy for the period 2009-2013, the MCR has identified the need for developing a new strategy for the period 2014-2018, to address the needs of the communities it serves thus committed to the responsibilities given by its mandate.

Based on the international rights and the legal framework of the Republic of Kosovo, displaced persons are guaranteed the right to return to their place of origin or other than origin within their country. MCR is committed to address the needs of internally and externally displaced persons, by creating conditions for sustainable return and successful reintegration in Kosovo's multiethnic society. Return is a complex process which apart from housing reconstruction, includes facilitation for obtaining the necessary documents, security and freedom of movement, the possibility of education in their mother tongue, health and education services and access to employment. This process requires cooperation and coordination with relevant institutions that can contribute to the success of the return and community stabilization processes.

Responsibilities given to MCR from the Government of the Republic of Kosovo include the promotion of multi-ethnic society in the state of Kosovo as a direct support to the process of European integration.

MCR is committed to the development of policies and laws to enforce the promotion and protection of the rights of all communities and support the return process in accordance with the Constitution of the Republic of Kosovo and applicable legislation. MCR is committed to transparent practices and institutional fight against corruption.

Through this strategic document, three key elements are aimed to be achieved: sustainable return, reintegration of returnees and displaced persons and stabilization of communities. The aim of this document is to set goals that will guide the long-term plans of MCR and future activities within the five (5) years, with emphasis on the responsibility of the line Ministries and other institutions involved, and recommends systems for mutual cooperation with the actors involved in the return and community stabilization process.

## C. METHODOLOGY

In order for this strategic document to be fully applicable and offer effective and concrete plans for cooperation and coordination with all national and international stakeholders, the Working Group composed of officials from Kosovo institutions and international partners, have offered their contribution in numerous ways throughout the process of drafting the strategy document.

Governmental and non-governmental Institutions that have contributed to the drafting of this strategy are: Office for Strategic Planning/OPM, OCA/OPM, Consultative Council for Communities, Line Ministries the Norwegian and British Embassies through their financial support, EU Office in Kosovo and MCR Project, implemented by the International Organization for Migration (IOM) Return and Reintegration in Kosovo (EU -RRK 3), UNHCR, UNDP, USAID, OSCE, GIZ, and ECMI Kosovo.

The process of drafting the new strategy under the leadership of MCR consisted of two phases: A) evaluation/research and B) development of the strategy. The first phase was supported by the Norwegian and Great Britain Embassies in Prishtina through the engagement of the European Centre for Minority Issues - ECMI Kosovo to conduct research and report on the findings. A team was formed in the second stage consisting of officials from MCR supported by the IOM representatives and the CDF advisor.

The development of the strategy was based on the Administrative Instruction 02/2012 on procedures, criteria, methodology of preparation and approval of strategic documents. Moreover, the recommendations and suggestions from working group members and staff of MCR were taken into consideration.



MCR appreciates the contribution of the central and local level institutions as well as local and international partners in the process of developing the strategy for communities and return 2014-2018.

## D. LEGAL FRAMEWORK AND RELEVANT INSTITUTIONS

### D1. LEGAL FRAMEWORK

In the Republic of Kosovo the rights of communities and their members are guaranteed by the Constitution, Law on the Protection and Promotion of the Rights of Communities and their Members, as well as by international laws (See Annex B). MCR, under the applicable legislation, acts upon implementing the best practises to support the interests of communities for a better life. MCR by its legal mandate, assesses the needs for issuance or drafting/ammending laws and regulations. The applicable legal framework in the Republic of Kosovo, guarantees equal rights for all the citizens, regardless of race, gender, ethnicity, religion, etc.

MCR considers the need for development of the legal framework for internally displaced persons.

Reasons for issuing of this legal framework are: lack of legal instruments covering this area, the need for compliance with international standards and referring to the guiding principles of UN for internally displaced persons as well as lack of registration and profiling of this category of the population.

Issuance of the legal framework in question would affect legal security in the eventual situations of population displacement.

### D2. RELEVANT INSTITUTIONS

MCR intends to implement the Strategy for Communities and Return 2014-2018, through the authorities at central and local levels, which are described in this section.

Ministries involved in the process of return and reintegration of communities are:

#### 1. Ministry for Communities and Return (MCR);

MCR has the following competencies<sup>1</sup>:

<sup>1</sup> Regulation no. 02/2011 for the areas of administrative responsibility of the prime minister's office and Ministries; Appendix No. 15 - The mandate of the Ministry for Communities and Return; [http://gazetazyrtare.rks-gov.net/Documents/GZK\\_92\\_SHQIP.pdf](http://gazetazyrtare.rks-gov.net/Documents/GZK_92_SHQIP.pdf)

- Develop policies, promote and implement legislation for the promotion and protection of the rights of communities and their members, including the right to return, in accordance with the Constitution of the Republic of Kosovo;
- Promote the creation of favorable conditions for return and provide an approach to return, based on legal rights;
- Provide leadership in building confidence and promoting dialogue and reconciliation between communities and support the implementation of these activities;
- Develop and oversee the implementation of a GoK strategy for support of communities and support the development and implementation of these strategies in all municipalities;
- Develop or manage programmes and mechanisms to facilitate integration on equal terms of all communities and their members, who currently reside in the Republic of Kosovo, as well as to ensure the sustainable return of refugees and displaced persons;
- Ensure that policy at central and municipal levels includes provisions to protect the rights of communities, human rights and the interests of returnees, including freedom of movement, use of languages, freedom of expression, fair representation, education, employment and equal access to justice, housing and public services and utilities.

Other actors who directly or indirectly influence or are included in the process of return and reintegration of returns are listed below:

## **2. Consultative Council for Communities (CCC);**

Consultative Council Communities operates under the authority of the President of the Republic of Kosovo, in which all communities are represented, which offers a mechanism for regular exchange between the communities and the Government of the Republic of Kosovo and offers communities the opportunity to comment on an early stage of legislative and policy initiatives, which can be prepared by the Government, to suggest such initiatives and to demand that their views be included in relevant projects and programs <sup>2</sup>.

## **3. Office for Community Affairs (OCA/OPM);**

- Contributes to the coordination of the work of government bodies, independent agencies and institutions at the ministerial level and the municipal level;
- Contributes to the coordination of donors and international organizations to ensure that community issues are addressed effectively throughout Kosovo. Eliminates duplication efforts and ensures the effective and equitable distribution of funds;
- Assists in the monitoring of these bodies, in providing the conditions to perform their work effectively determine the sites located on the central level. <sup>3</sup>

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<sup>2</sup> <http://www.kryeministri-ks.net/zck/?page=1,77>

<sup>3</sup> <http://www.kryeministri-ks.net/zck/?page=1,97>

#### 4. **Municipal Offices for Communities and Return (MOCR);**

- Office identifies, promotes, supports, implements and oversees policies, programmes and activities related to the protection and promotion of the rights of communities, communities equal access to public services, the creation of conditions for sustainable return of refugees, returnees, displaced persons and repatriated.
- Office operates in accordance with the Constitution, applicable legislation and policies for the promotion of the rights of communities and their members, ensuring equal access to public services, creation of conditions for sustainable return and reintegration, including strategic documents of the GoK related to the protection and promotion of the rights of communities, their return and reintegration.

#### 5. **Ministry of Finance (MoF);**

#### 6. **Ministry of European Integration (MEI);**

#### 7. **Ministry of Health (MoH);**

#### 8. **Ministry of Education, Science and Technology (MEST);**

#### 9. **Ministry of Local Government Administration (MLGA);**

#### 10. **Ministry of Internal Affairs (MIA);**

#### 11. **Ministry of Environment and Spatial Planning (MESP);**

#### 12. **Ministry of Labor and Social Welfare.**

## E. BACKGROUND

### E1. Analysis of the current situation

The MCR has implemented a range of activities and projects as part of strategy for communities and return during the 2009-2013 period.

A number of documents were drafted by the MCR such as internal regulations, and the Guidelines for Return Support. Other documents were drafted by the GoK, such as the strategy for the integration of Roma, Ashkali and Egyptian communities, as well as government policies on communities (See Annex B).

During the 2009-2013 period, various activities showed the support for return of communities in accordance with the following information:

### E2. Numbers of voluntary returns

The tables below represent the number of voluntary returns as reported by MOCRs.

Table 1: The returnees for the period 2009-2013 (Reported by MOCRs on August 2013)

	2009	2010	2011	2012	2013	Totali
Albanian	148	534	524	247	77	1830
Serb	249	394	392	567	353	1955
Bosniak	44	56	53	67	20	240
Turk	2	4	1	4	3	14
Goran	65	200	132	104	2	503
Roma	174	308	140	107	11	740
Ashkali	42	370	145	117	14	688
Egyptian	71	114	60	62	0	307
Other	54	57	96	100	31	338
<b>Total</b>	<b>849</b>	<b>2037</b>	<b>1543</b>	<b>1375</b>	<b>811</b>	<b>6615</b>

The findings revealed that some of the problems of DPs during the returns process are: the prolonged process of decision-making during the selection process, lack of infrastructure, institutional support (the socio - economic aspect). In addition, depending on the location of the returns, safety issues for communities living in the north were identified as well as occupation of property of communities in the north and in some return locations.

### E3. Houses Built and inhabited in the 2009-2013 period

MCR has reported the construction of 148 apartments, 557 houses (funded by MCR) and 400 houses (funded by external actors, mainly the EU and the British Embassy) during the period 2009-2013, see the table below:

Table 2: Houses built and habitation status, as reported by the MOCRs

YEAR OF CONSTRUCTION	2009	2010	2011	2012	2013	Totali
Total houses built	229	238	265	247	120	972
Total residential houses	118	134	191	203	90	651
Percentage of homes currently inhabited	52%	56%	72%	91%	75%	67%

#### E4. Collective Centres

During the period 2009-2013 the lead-contaminated camps in Cesmin Lug and Osterode have been closed. According to UNHCR and MOCRs, a significant number of IDPs still live in collective centers, respectively 930 IDPs and refugees, or 359 families, see below:

Table 3: Collective centers

Collective centers	Families	Persons
TOTAL in Kosovo: 37 Colective centres	359	930

#### E5. Funds appropriated for return

The MCR budget allocated by the GoK for the period 2009-2013, was decreased by 18%.

MCR has strengthened cooperation to raise funds, with international partners such as the EU Office in Kosovo, the Great Britan Embassy, and USAID, among others, in order to provide additional funds for implementation of projects in view of the return and integration of communities, according to the table below:

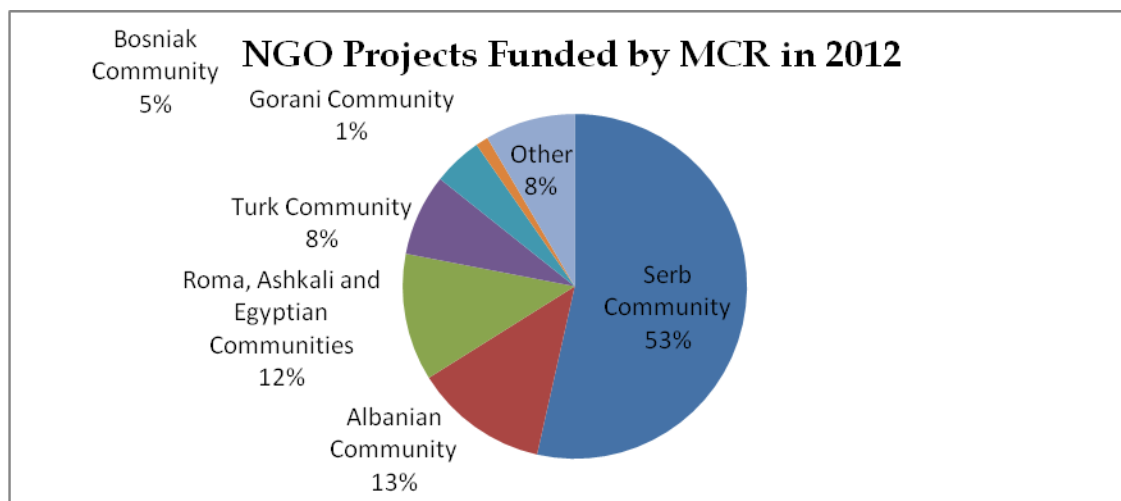
Table 4: Allocation of funds for the return process

	2009	2010	2011	2012	2013
MCR	8,707,057.00€	8,652,046.00€	7,160,317.00€	7,179,045.00€	7,179,045.00€
EU	<b>EU support to Mitrovica Initiative Roma, Ashkali and Egyptian communities</b> <b>The EU-MRSI - Closing the camp Qesmin Lug and Osterode</b> <b>February 2010 - December 2012</b> <b>EU: € 5 million, MCR: € 0.1 million</b>				<b>2013-2015</b> Return of Roma, Ashkali and Egyptians <b>EU: 1.8 mil;</b> <b>MCR: 0.2 mil</b>
EU - RRK	RRK I: - june 2008 - Oct. 2010 <b>EU: 3.3 mil; MCR 1.1 mil; UNDP: 0.4 mil</b>	RRK II: Aug. 2009 - July 2011; <b>EU: 4 mil €; MCR 1.1 mil €; DRC: 0.2 mil €</b>		RRK III: 1 Nov. 2011 - Apr. 2014; <b>EU: 4 mil; MCR € 1.1 mil; IOM € 0.2 mil)</b>	
EU Community Stabilization		CSP I: 2010 - 2012 <b>EU: 2 mil €; MCR: 0.1 mil. €</b>		CSP II: 2012 - ongoing <b>EU 3 mil; MCR 1 mil</b>	

US State Department BPRM	<u>2009-2010</u> 849,985.00 \$ 528,646.00 \$	<u>2010-2011</u> 467,999.00 \$	<u>2011-2013</u> 400,567.00 \$	<u>2012- 2013</u> 477,000.00 \$ 700,000.00\$	<u>2013-2014</u> 396,028.00 \$
British Embassy	2009-2010: 164,127 €	2010-2011: 353,000 €	2011-2012: 511,330 €	2012-2013: 563,922 €	2013-2014: 214,372€

MCR has provided data on NGO projects it funded in 2012. According to these data, the MCR funded NGOs with a total of € 210,722,70. These funds were distributed in 33 separate projects, of which four have been worth less than € 1,000, eight worth between € 1,000 and € 5,000, and 21 of them have been worth between € 5,000 and € 10,000.

Graph: Allocation of funds for NGO projects in 2012 by ethnicity



MCR has also provided data on infrastructure projects during the period 2010-2013. According to these data, the MCR funded infrastructure projects worth over 5 million euros over the period 2009-2013. Of this amount, the biggest part of the funds allocated for activities related to housing construction, while the remaining 1.8 million euros were invested in projects that were

not related to housing construction, as paving roads, construction of sports facilities and regulation the sewage systems.

## E6. Projects implemented by other government agencies

The following projects were reported by other government agencies specifically aimed at minority communities:

- **Office of Community Affairs (OCA)** has invested over € 4,503,032.41 for projects related to infrastructure, education, support for civil society and the individual projects during the period 2009-2013.
- **Ministry of Local Government Administration** has supported the promotion of the rights of communities in the northern part of Kosovo in 2012, with € 86.550.

## E7. Stakeholders

Stakeholders are very important to the progress and implementation of activities on communities and returns. The analysis below shows which are those parties, both local, regional and international and what level of importance they have in relation to MCR:

Table 5: Local Institutions

No.	Stakeholder	Importance
1	Office of te President Consultative Council for Communities	Consultations on the community issues
2	Kosovo Parliament Commission for Human Rights and Communities - Committee on Rights, Interests of Communities and Returns	Consultation on the adoption and amendment of the legal framework
3	Office of the Prime Minister Office of Community Affairs	Coordination on policies and projects
4	Office of the Prime Minister Advisory Office on Good Governance	Coordination on policies and projects
5	Kosovo Ombudsperson	Coordination regarding the rights of communities
6	The Office of the Auditor General	Coordination on internal audit, performance and finances
7	Ministry of Finance	Coordination on needed finances
8	Ministry of Economic Development	Coordination on economic development of communities
9	Ministry of Local Government Administration	Coordination with municipalities on projects co- financing of projects
10	Ministry of Labor and Social Welfare	Coordination on employment promotion and

		assistance
11	Ministry of Education, Science and Technology	Coordination related to education aspect
12	Ministry of Health	Coordination related to health issues
13	Ministry of Infrastructure	Coordination on infrastructure projects
14	Ministry of Internal Affairs	Coordination on security issues and repatriation issues
15	Ministry of Environment and Spatial Planning	Coordination on allocation of land
16	Municipalities of Kosovo	Coordination on the projects at the local level
17	Municipal Offices on Communities and Returns	Coordination and relations with the local level
18	NGOs	Coordination in relation to projects on communities
19	Business, culture, education Groups/ Associations etc.	Coordination in relation to projects on communities
20	Media	Information campaigns

Table 6: International Institutions

No.	Stakeholder	Importance
1	EU	Coordination for the implementation of projects/Co-financing of projects
2	IOM	Coordination for the implementation of projects
3	UNHCR	Coordination for the implementation of projects, monitoring implementation of the return policies; supervisory role in the return process
4	DRC	Coordination
5	UNDP	Coordination
6	UNKT	Coordination on co-financing and/or cost sharing
7	Embassy of the United Kingdom	Coordination on co-financing and/or cost sharing
8	Royal Norwegian Embassy in Prishtina	Coordination on co-financing and/or cost sharing
9	OSCE	Coordination
10	Foreign Embassies in Kosovo	Coordination
11	Regional and International NGOs	Coordination on co-financing and/or cost sharing and cooperation
12	Regional and International Media	Coordination for cooperation and information

## E8. Challenges and problems identified

- Lack of baseline data on DPs in the region Montenegro, Serbia and FYROM;



- Lack of accurate data on DPs in Kosovo;
- Lack of a written strategy on durable solutions for IDPs;
- Lack of institutional integration strategy for voluntary returnees;
- Lack of legal basis for the management of processes for categories of returnees;
- Temporary Return of beneficiaries living in residential facilities as a benefit from assistance;
- Non sustainability of assistance for income generation ;
- Lack of economic development and social welfare;
- Insufficient coordination between local and international institutions ;
- Lack of land allocation;
- Insufficiency in co - financing of projects;
- Lack and inadequate educational and health institution infrastructure;
- Insufficiency in updating and maintaining the database on returns and communities at the central and local level;
- Insufficient assistance for the disadvantaged groups of returnees : youth, women, persons with disabilities;
- Insufficient assistance for the roma, ashkali and egyptian returnees;
- Lack of monitoring of the implementation of the strategy;
- Insufficient quality of construction and socio - economic assistance.

## E9. Recommended Measures

- Conduct survey on DPs in Kosovo to identify the number of displaced persons in Kosovo;
- Drafting of a comprehensive strategy for sustainable solutions for DPs with specific emphasis on those without property and without allocated land, to repossess the property and measures of reintegration of returnees;
- Drafting of regulations for the return process (including reintegration) and the necessary protocols;
- Improvement of the mechanisms for selecting beneficiaries through which all returnees will be treated equally;
- Improvement of the evaluation of requests for assistance in generating income;
- Coordination with local and international institutions for economic development;
- Provide housing and socio- economic assistance for families and closure of collective centers;
- Assessment and addressing the DPs in the informal settlements;
- Coordination with central and local institutions to find solutions to the allocation of land for the DPs especially for Roma, Ashkali and Egyptians;
- Strengthen coordination between local and international institutions, particularly with regard to the implementation of projects for DPs and communities in the areas of

education, health , infrastructure, employment and welfare, agriculture, property, new ventures, community safety through the Ministry of Internal Affairs, etc.;

- Regular update and maintenance of the database and returns to communities in central and local level;
- Increase funding for vulnerable groups: youth, women, persons with disabilities;
- Increase funding for the Roma, Ashkali and Egyptian communities in accordance with the Strategy for Integration of Roma Ashkali and Egyptian Communities;
- Develop a framework for monitoring, assessing and reporting on the implementation of the strategy;
- A strict monitoring of quality of construction, socio - economic assistance provided by the MCR.

## F. OBJECTIVES

MCR, through this strategic document identifies four (4) objectives to implement this strategy.

Objectives identified in this document were developed into sub-objectives and specific actions in the Action Plan, in order to cover all areas of MCR operations for the purpose of addressing the needs of returnees, communities and their members. Under its mandate, MCR aims at sustainable returns and community stabilization, thus these four objectives, directly or indirectly contribute to the achievement of this goal.

These strategic priorities are identified based on the experience of MCR, the analysis of the strategy of the previous period (2009-2013), information from the field, research conducted by the MCR and ECMI and the recommendations provided.

### STRATEGIC OBJECTIVES

- 1. Sustainable return of internally displaced persons, displaced persons in the region: Serbia, Montenegro and FYROM;**
- 2. Empowerment and stabilisation of communities in Kosovo;**
- 3. Drafting and ammendment of legal framework for communities, return and integration;**
- 4. Advancement of the internal management system of MCR;**

**Following are the objectives, sub-objectives and strategic activities:**

Explanation for strategic objective 1: Sustainable return of internally displaced persons and displaced persons in the region: Serbia, Montenegro and FYROM;

*MCR through this strategic objective aims to provide assistance for long-term solutions for the displaced persons within the territory of Kosovo DPs in Serbia , Montenegro, FYROM and facilitatate the support of refugees of Croatia and Bosnia and Herzegovina living in the Republic of Kosovo. Kosovo as a democratic and multi-ethnic state, enables safe return and prosperous life for all its citizens in their place of origin or stable setting to another location within the countr . The selection of applications for support shall be made according to the criteria while assistance provided will include: full and partial construction of the residential space, assistance with food packages - hygiene packages, furniture, firewood, helping to generate income, employment and infrastructure projects. One of the MCR priorities for returns for the period of implementation of this strategy, remains support for the displaced from collective centers and informing interested citizens to return about the conditions and criteria for return and the rights and*

*obligations of communities.*

**Measures/Strategic sub-objectives:**

- 1.1 Persons interested in returning provided with assistance, in line with MCR guidelines;
- 1.2. Increased assistance to displaced families living in collective centers and private accommodations;
- 1.3 Effective coordination mechanisms established between the MCR and relevant institutions in terms of providing opportunities for land allocation;
- 1.4 Strengthened information mechanisms to inform displaced people and returnees on the terms and conditions of return and on the rights and obligations of communities.

Explanation for strategic objective 2: Empowerment and Stabilization of Communities in Kosovo;

*As a continuation of the return process, strengthening and stabilization of all communities in Kosovo is one of the priorities of MCR. The aim is to support the stabilization, reintegration and sustainable economic development of communities. To achieve this objective there will be a continuation of the activities including construction material distribution to families in need, support of projects aimed at creating income generation and employment opportunities, community reintegration and stabilization, through the support of the civil society.*

*This complex process requires the involvement of other institutions besides MCR. This target is broken down into sub - objectives which require close coordination and cooperation with relevant institutions to facilitate community access to education, health and other public services in the respective municipalities. The MCR will give particular importance to the groups considered as disadvantaged (women, youth, persons with disabilities and Roma, Ashkali and Egyptian communities).*

**Measures / Sub-Strategic objectives**

- 2.1 Improved coordination between relevant institutions on improving the conditions for communities in Kosovo;
- 2.2 Coordination mechanisms established between the MCR and relevant institutions regarding the development of solutions for informal settlements;
- 2.3 Beneficiaries supported in accordance with the guidelines for sustainable return;
- 2.4 Communities in Kosovo supported for economic development;

2.5 Increased aid for NGOs and disadvantaged groups of returnees and DPs: youth, women and persons with disabilities;

2.6 Advancement of support for Roma, Ashkali and Egyptian communities.

**Explanation for strategic objective 3: Drafting and ammendmenet of the legal framework for communities, return and reintegration;**

*During the period 2014-2018, the MCR aims to make the drafting of laws and bylaws. MCR in the next five years aims to identify the needs for drafting laws and regulations, and their implementation. The purpose of this objective is the identification of needs and draft laws that would affect the returns process improvement and stabilization of sustainable communities. Besides drafting laws and bylaws, the MCR aims to make the extraction of the necessary manual that will include criteria which relate to the return process, and will have a direct impact on the facilitation of community information. MCR is committed during this period to create a legal framework compact, which will be applied during this process concrete.*

**Measures / Sub-Strategic objectives:**

3.1 Legal framework on communities, returns and reintegration analysed, amended and supplemented;

3.2 Framework established for monitoring the implementation of laws and by-laws on Communities and Returns.

**Explanation for strategic objective 4: Advancement of the internal management of MCR**

*Effectiveness of internal management is very important for implementation of appropriate changes and to provide new funds for MCR. In this regard, the evaluation of existing mechanisms of management, policy, update of the database and monitoring, evaluation and reporting are prerequisites for the advancement of internal management.*

*Once the number of requests for assistance is very high and MCR with its limited budget is not able to respond to all applications submitted. In order to fulfill the requirements for satisfactory assistance, this strategy provides objective and fundraising initiatives for coordination with local and international donors to orient resources in the right direction. Coordination with local and international institutions is essential to effectively coordinate policies and resources towards achieving as many objectives for return assistance and communities. Implementation of sub - objectives will develop the identification of needs for projects, project design and subsequent procedures for monitoring, reporting and management of implementation.*

**Measures / Sub-Strategic objectives:**

4.1 Existing mechanisms for the overall management at the department and division level consolidated;

4.2 Mechanisms established for coordination on communities and return (inter-ministerial coordination; internal MCR coordination; and, coordination with donors, local, regional and international stakeholders);

4.3 Advanced monitoring, evaluating and reporting mechanisms on the quality of implementation of activities and projects on communities and returns;

4.4 Functional and regularly updated data management and sharing systems on communities and returns established, and data exchanged between all parties of interest under applicable law;

4.5 Increased funding on communities and returns acquired through effective donor coordination and project development.

## G. ALTERNATIVES CONSIDERED

Based on the recommendations, the state of research on the condition of communities in Kosovo through focus groups, interviews, questionnaires and experience of MCR and its partners, are considered to achieve some alternatives to achieve the strategic objectives. Alternatives that are considered in order to implement the Strategy Objectives within embedded the need for a comprehensive approach based on existing available resources. More appropriate alternatives to achieve the goal of facilitating the return process, community stabilization and integration at this stage and in the mid-term period is the creation of mechanisms to improve and simplify. The main precondition for stabilizing and sustainable return of communities is to provide support that includes: housing reconstruction including (full reconstruction and minor repairs), food aid, hygiene items, basic furniture, assistance for economic development, generating income, employment, and support construction materials. As a necessary alternative to be considered is the expansion of the group of beneficiaries of aid in return and focus on assisting families who are displaced and living in collective centers with the aim of finding a lasting solution. In addition, it is foreseen the strengthening of the information mechanisms on conditions and criteria of return and a more pronounced coordination with relevant institutions regarding the improvement of public services: education, health and infrastructure.

The priority of this strategy will be to aid the advancement of disadvantaged groups of returnees: youth, women, persons with disabilities and Roma, Ashkali and Egyptians. These disadvantaged groups is expected to be a priority in the selection process of beneficiaries and the design / planning projects for the stabilization of these groups. A strategic goal that is worth pointing is the identification and promulgation of laws and by-laws to be amended and supplemented. In addition, it is planned the advancement of monitoring, evaluation and reporting mechanisms of activities, projects, quality assurance of the project implementation.

To fulfill the objectives it is foreseen the functionality and update of the database and archiving so that MCR have such information to increase the efficiency of all departments, to fulfill the needs of returnees and to have closer coordination with relevant stakeholders so that the support services do not overlap. It is foreseen identification of needs / projects from within the Ministry through capacity building for planning and coordination of plans and activities with other local and international stakeholders and capacity development for fundraising and donations.

Coordination with relevant institutions in terms of providing opportunities for supplying land use for construction of residential areas as well as improving the capacity to stimulate further economic development in Kosovo, providing equal opportunities for development to all communities, could be considered as another alternative. Given that the process of European integration one of the strategic priority and the most important for Kosovo, satisfying criteria

with particular emphasis on the return and integration of communities must be addressed as a key issue in the framework of the strategic document.

Alternatives that were considered in order to implement the strategic objectives urged the need for a comprehensive approach based on existing available resources.

Risks identified remain a concern through implementation of this strategy such as: donor contributions for some of the activities to be implemented that are of high importance but it depends on donors willingness, since MCR has a limited budget; land allocation possibility depends on municipality abilities to allocate land; co-funding for projects depends on willingness of stakeholders to engage in these activities.

## H. RECOMMENDED APPROACH

The strategy aims to achieve stabilization of communities with mechanisms that are considered to be the best for a successful realization of the return of all internally displaced persons and refugees and displaced persons in the region. Furthermore, this strategy aims to complete stabilization of communities so that they can fully exercise their rights, have full access to public services and economic development opportunities. In this respect, this approach is not only a precondition for sustainable return, but the prerequisite to ensure the welfare of society in general.

The strategic document, the content of which is listed below, will be implemented by MCR and all other stakeholders that operate in the field of returns and communities in the next five years.

- 1) A clear plan of action;
- 2) Clearly defined areas of responsibility;
- 3) Financial means by the GoK and the donors;
- 4) A clear and specific scope of activities;
- 5) Aims, objectives, results and activities logically connected and accessible;
- 6) Clear and measurable indicators and targets;
- 7) A well-defined plan of monitoring, evaluation and reporting mechanisms, including data collection.
- 8) Coordination with local, regional and international stakeholders.



MCR gives importance to the establishment of mechanisms that simplify the process of return based on unified standards, primarily resolving housing issues including reconstruction and construction with acceptable standards. The support mechanisms will have an exceptional consideration on part of MCR, for the purpose of extending the beneficiary groups.

MCR will provide support mechanisms for DPs who wish to return to their place of origin where they have property, to provide support for integration in places of migration within Kosovo and also ensure the provision of assistance to IDPs who have no property. During the period of this strategic plan, MCR will identify the needs of current residents of collective centers with the aim of closing all collective centers and finding accommodation solutions for the families.

Based on the need for sustainable return and reintegration of displaced persons, the need for increased funds required for the economic reintegration and for providing equal opportunities for all communities, was identified. The increase is needed to achieve the goals for community stabilization and sustainable return to Kosovo and the implementation of reintegration programs and the full realization of the projects planned by the GoK. Specifically, additional funds are in need for the creation of employment opportunities that will contribute to sustainable return.

More favorable approach recommended in the strategy focuses on the two pillars of growth funds:

- Funds available from the MCR and other governmental institutions budgets;
- Funds from donors;

For more detailed information on expenditure planning, see the table below:

## A. NEXT STEPS

MCR will remain the main institution of the Government of the Republic of Kosovo, responsible for the implementation of this strategy. MCR will continue to coordinate efforts to return sector and community stabilization. During the planning period of this strategy, MCR, as stated in the objectives of the strategy will require a more realistic approach to return will be based on the needs of beneficiaries.

Strategy document is complementary Action Plan, which will include a period of three years, with options depending on the annual review meeting planned activities for different time periods. The Action Plan presents a summary of all documents designed to address various problems of the process for developing new initiatives.

Strategy Action Plan provides details on the implementation of strategic objectives, timelines for achieving these objectives, the institutions responsible for the implementation, monitoring and evaluation indicators, costs and expenses holders for implementation of planned activities in the Medium Term Expenditure Framework.

To implement the activities agreed by all stakeholders who were consulted in various stages of drafting the strategy will be included in the return process and community stabilization. An important issue is the constant information and convenient The IDP return process. Cooperation with local and international organizations , governmental and non -governmental organizations will contribute to achieving the objectives set out in the Strategy.

In connection with monitoring the implementation of the 2014-2018 strategy , will take the following steps :

- Establish mechanisms for inter-ministerial coordination led by MCR;
- Develop a framework for monitoring the implementation of the 2014-2018 strategy;
- Assess and report on the progress of implementation of the strategy.

This strategic document will enable MCR to reach its objectives related to the process of returns and stabilisation of communities, through efficient management of resources and strengthening of cooperation with stakeholders.

## B. ANNEXES

### Annex A - Action Plan

### Annex B - Legal Instruments

## *Action Plan for the Strategy for Communities and Return*

### *Annex A*

The Action Plan is developed based on the objectives set, and clearly highlights concrete measures for implementation of the planned activities for each objective. In content, the Action Plan reflects four objectives and sub - goals which the MCR plans to implement, concrete actions that lead to the achievement of objectives; institutions to be included in the return process, reintegration and stabilization of communities and their responsibilities, the period of time necessary to achieve the objectives, financial resources for development of activities and measurable indicators to achieve each objective. This strategy will not create additional financial implications for the budget of Kosovo, all the financial cost of implementation will be covered by the MCR and donors.

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
<b>1. Strategic Objective:</b> Sustainable return of internal displaced persons, displaced persons in: Serbia, Montenegro and FYROM						
<b>Measure / Strategic sub-objective: 1.1</b> Supporting all interested persons to return according to the procedures and criteria of the MCR;						
1.1.1 Support for return: housing reconstruction (full reconstruction and minor repairs), assistance with food, hygiene items, basic furniture and economic development	<p>a) 180 reconstructed house (complete reconstruction and minor repairs) with MCR funding;</p> <p>b) 250 reconstructed house (complete reconstruction and minor repairs) with MCR funding and EU RRK IV;</p> <p>c) The return of 60 displaced families;</p> <p>d) The closure of the camp in Leposavic, assistance for 46 families.</p>	MCR	Municipalities and donors	2014-2016	<p>a) MCR – 6 mil. €</p> <p>b) MCR – 2 mil. € /EU-RRK IV – 4 mil. € – 250 families (2014-2016) -</p> <p>c) MCR /EU – 60 families / MCR – 200.000.00 €/BE – 1.8 mil. € (continuation from 2013-2015) ;</p> <p>d) EU – 1.53 mil. € / MCR</p>	c) Return through Housing Support Program for returnees from the former Yugoslav Republic of Macedonia and the Republic of Montenegro

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
					- 170,000.00 € - 46 families (Camp Leposavic) (continuation from 2013-2015);  Roma, Ashkali and Egyptians communities (informal settlements of displaced)	
1.1.2 Approval of designs of residential space, implementation of construction and monitoring - reporting	Designs approved for residential spaces	MCR	Donors	Q - Q , 2014-2016		

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
1.1.3 Assessment and approval of requests of the beneficiaries based on criteria for the possibility of obtaining assistance with hygiene packages, food items, non-food items, basic home appliances, furniture;	a) 180 supported families with: food and hygiene packages; b) 180 supported families with: basic home appliances and basic furniture.	MCR	Donors	2014-2016	a) 15,000.00 € b)200,000.00 €	
1.1.4 Assessment and approval of requests of the beneficiaries for the possibility of obtaining assistance for income generation and / or finding a job	195 beneficiaries supported	MCR	Municipalities and donors	Q2 - Q4,2014-2016	390,000.00 €	
1.1.5 Assessment and approval of infrastructure projects needed for cooperation between central and local level	Approved 90 infrastructure projects	MCR	LM, Municipalities and donors	Q1 - Q4,2014-2016	4.2 Mil €	

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
<b>Measure / Strategic sub-objective: 1.2.</b> Continued assistance to displaced families living in collective centres and private residences						
1.2.1 Support of displaced families living in collective centres and private residences	Up to 200 families in collective centers supported	MCR	Donors	2014-2016		The budget depends on donors
1.2.2 Coordination with central and local institutions for determining the locations of building space and access to public services	Hold at least four meetings within a year	MCR	Central and local institutions, donors	2014-2016		
1.2.3 Application for funding for implementation	Funds provided up to 200 families	MCR	Donors	2014-2016		
1.2.4 Assessment and approval of applications for potential beneficiaries to help shift them from collective centers and private residences	Up to 200 requests approved	MCR	Donors	2014-2016		
<b>Measure / Strategic sub-objective: 1.3</b> Coordination between MCR and relevant institutions through effective mechanisms in terms of providing opportunities for land allocation						

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
1.3.1 Organize coordination meetings with local and international institutions	Hold at least four meetings within a year	MCR	Local and international institutions	Q1- Q4, 2014-2016		
1.3.2 Coordination with central and local level for the adoption of appropriate locations	Number of locations approved	MCR	Local and international institutions	2014-2016		Approval of locations depends on Municipalities
1.3.3 Assessment and approval of applications for aid beneficiaries for construction of residential space and socio-economic assistance	Number of beneficiaries requests	MCR	Local and international institutions	2014-2016		Supporting beneficiaries depend on donors
<b>Measure / Strategic sub-objective: 1.4</b> Strengthening existing mechanisms of information on terms and conditions of return, as well as the rights and obligations of communities						
1.4.1 Strengthening the team for information and publications for return	a) Up to 3000 designed /published brochures b) Up to 30 debates and interviews in local media and 15 articles in international and regional media	MCR		2014-2016	a) 6,000.00 € b) 5,000.00 €	



Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
1.4.2 Draft an operational plan for return information and publications	Drafted operational plan for information	MCR		Q1- Q2 2014		
1.4.8 Focused organization of go-and-inform and go-and-see visits	Up to 30 visits	MCR	Donors	2014-2016	30,000.00 €	
<b>2. Strategic Objective: Strengthening and stabilization of communities in Kosovo</b>						
<b>Measure / Strategic sub-objective: 2.1</b> Coordination with relevant institutions to improve conditions for communities						
2.1.1 Coordination and strengthening of mechanisms for the development of projects in all areas of interest for communities	a) Strengthen mechanisms b) Up to 15 projects	MCR	Donors	2014-2016		
2.1.2 Help in arranging personal and property documents for IDPs and communities	Facilitating access to personal and property documents	MCR	Municipalities, MIA, KPA	2014-2016		
<b>Measure / Strategic sub-objective: 2.2</b> Coordination with relevant institutions to find solutions for informal settlements;						
2.2.1 Organize coordination meetings with central, local and international institutions	At least 2 coordination meetings within the	MCR	Local and international institutions	2014-2016		

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
	year					
2.2.2 Participation in the coordination mechanisms for the allocation of land	a) Hold at least 2 meetings within a year	MCR	Local and international institutions	2014-2016		
2.2.3 Coordination with central and local level for the adoption of appropriate locations	a) Number of locations approved	MCR	Local and international institutions	2014-2016		Number of beneficiaries depend on co-financing
2.2.4 The selection of requests of the beneficiaries for assistance	a) Number of requests of the beneficiaries	MCR	Local and international institutions	2014-2016		Number of beneficiaries depend on co-financing
<b>Measure / Strategic sub-objective: 2.3 Support the beneficiaries according to the guideline for sustainable return</b>						
2.3.1 Organize coordination meetings with central, local and international institutions	At least 2 coordination meetings within a year	MCR	Local and international institutions			Coordination to avoid overlapping of aid
2.3.2 Assessment and approval of requests of the beneficiaries based on criteria for the possibility of receiving aid: construction material, hygiene	a) 750 supported families with construction material;	MCR		2014-2016	a) 4.5 Mil € b) 60,000.00 €	

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
packages, food and non-food items, basic home appliances, furniture, and firewood;	<p>b) 720 supported families with: food packages and hygiene packages;</p> <p>c) 90 families supported by: basic home appliances and basic furniture;</p> <p>d) 180 supported families with firewood for heating.</p>				<p>c) 100,000.00 €</p> <p>d) 60,000.00 €</p>	
<b>Measure / Strategic sub-objective: 2.4 Support for economic development of communities in Kosovo</b>						
2.4.1 Organize coordination meetings with central, local and international institutions	At least 4 coordination meetings within the year	MCR	OPM; MED, MCI, MARD, MLSW, MA. Donors	2014-2016		
2.4.2 Assessment and approval of joint projects for economic development and income generation for communities;	Number of projects	MCR	OPM; MED, MCI, MARD, MLSW, MA. Donors	2014-2016		Depends on donor support
<b>Measure / Strategic sub-objective: 2.5 Advancing aid to NGOs and disadvantaged groups of returnees and DPs: youth, women and persons with disabilities</b>						

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
2.5.1 Assessment and selection of projects for NGOs and disadvantaged groups	Up to 45 projects	MCR	Local and international institutions	2014-2016	300,000.00 €	
2.5.2 Prioritizing the selection of beneficiaries from disadvantaged groups	Up to 15 beneficiaries	MCR	Municipalities and donors	2014-2016		A part of donors and a part of the total number of beneficiaries
<b>Measure / Strategic sub-objective: 2.6 Advancement of support for Roma, Ashkali and Egyptian communities</b>						
2.6.1 Assessment and selection of projects for beneficiaries from community groups of Roma, Ashkali and Egyptian	Up to 45 projects	MCR	Local and international institutions	2014-2016	300,000.00 €	
2.6.2 Prioritizing the selection of beneficiaries from community groups of Roma, Ashkali and Egyptian	Up to 15 beneficiaries	MCR	Municipalities and donors	2014-2016		A part of donors and a part of the total number of beneficiaries
<b>3. Strategic Objective: Drafting and amendment of legal framework for communities, return and integration</b>						
<b>Measure / Strategic sub-objective: 3.1 Drafting, amending the legal framework for communities, return and reintegration</b>						
3.1.1 Drafting legal framework for IDPs and placement of MCR as	Drafted legal framework	MCR	OPM, LM, international institutions	2014-2015	30,000.00 €	

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
focal point						
3.1.2 Drafting and amendment of the legal framework in the field of return and integration	Up to 5 legal acts	MCR	OPM, LM, international institutions	2014-2016	50,000.00 €	
<b>Measure / Strategic sub-objective: 3.2</b> Creating a framework for monitoring the implementation of laws and bylaws for Communities and Returns						
3.2.1 Set up a commission to monitor the implementation of the legal framework	Established commission	MCR		Q1 2014		
3.2.2 Drafting of a framework for monitoring the implementation	Developed framework	MCR		Q2 2014		
3.2.3 Reporting on the implementation of the legal framework	2 reports submitted within the year	MCR		2014-2016		
<b>4. Strategic Objective:</b> Advancement of the internal management system of MCR						

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
<b>Measure / Strategic sub-objective: 4.1</b> Consolidation of existing mechanisms for the overall management on departmental and divisional level						
4.1.1 The formation of the commission to consolidate internal management	Formed commission	MCR		Q1 2014		The Regulation for systematization of work places to be reviewed
4.1.2 Consolidation of mechanisms for policy and liaison duties between civil servants and political staff	Consolidated mechanisms	MCR		Q4 2014		
4.1.3 Draft report with analysis and recommendations for management consolidation	Drafted report	MCR		Q4 2014		
4.1.4 Approval of recommendations and implementation	a) Recommendations adopted b) Implementation of recommendations	MCR		2015		
<b>Measure / Strategic sub-objective: 4.2</b> Establish mechanisms for return and communities (coordination among - ministerial coordination within the MCR and coordination with donors and local , regional and international stakeholders)						
4.2.1 Establishment and functionalization of inter-ministerial coordination mechanisms, with donors and	Established commission	MCR	OPM, LM	2014		

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
stakeholders						
4.2.2 Determination of shape and appoint officers responsible for assessing, monitoring and reporting on implementation of the 2014-2018 strategy	a) Defined format b) Officers appointed	MCR	OPM, LM	2014		
<b>Measure / Strategic sub-objective: 4.3</b> Advancing mechanisms of monitoring, evaluation and reporting on the quality of implementation of activities and projects for communities and return						
4.3.1 Strengthening internal mechanisms for monitoring, assessment and reporting of the quality of implementation;	Strengthen mechanisms	MCR		2014-2016		
<b>Measure / Strategic sub-objective: 4.4</b> Functionalization, updating and reporting of data from the database, central archive and exchange of data with stakeholders in accordance with the law in force						
4.4.1 Functionality of the database for the displaced	Functionalized database for displaced	MCR		2014		

Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
4.4.2 Appointment of officers responsible for the management and fulfillment and exchange data from the database	Assigned officers	MCR		2014		
4.4.3 Setting the format for the handover of data in a central archive	Defined format	MCR		2014		
4.4.4 Assessing the need for training related to database	Certain trainings	MCR	IKAP/donors	2014		
4.4.5 Providing funds necessary for the functioning of the database	Funds provided	MCR	Donors	2014		Depends on the functionality of the database
4.4.6 Data collection and profiling of IDPs	Report on IDP profiling	MCR	Local and international institutions	2014	80,000.00 €	Depends on donor support
<b>Measure / Strategic sub-objective: 4.5 Assessment and development of projects for fundraising and donor coordination</b>						
4.5.1 Set up an internal commission to increase funding	Commission formed	MCR		2014-2016		



Action	Indicators of success	Responsible institution	Supporting institutions	Timeline for realization	The financial cost and source of funding	Comments
4.5.2 Appointment of officials responsible for projects and relevant financial incentives	Assigned officers	MCR		2014-2016	30,000.00 €	
4.5.3 Drafting the plan and projects and application for funds	Plan for projects designed	MCR		2014-2016		
4.5.4 Identification projects for coordination with local and international donors	Projects identified	MCR	OPM-OCA, LM Donors	2014-2016		

## Annex B LEGAL INSTRUMENTS

### Local legal instruments

The Constitution of Kosovo, 15 June 2008;

Law to protect and promote the rights of communities and their members in Kosovo 2008/03-L047 from 15.06.2008;

Law no. 04/L-020 amending and supplementing the Law no. 03/L-047 on the Protection and Promotion of the Rights of Communities and their Members in Kosovo (Official Gazette of the Republic of Kosovo / No. 29/27 December 2011, Pristina);

Law no. 04/L-017 Free Legal Aid (Official Gazette of the Republic of Kosovo / No. 03/22 February 2012, Pristina);

Law no. 03/L-048 on Public Financial Management and Accountability ( Official Gazette of the Republic of Kosovo / Pristina : Year III / No . 27 / 03 June 2008 ) ;

Law no . 03/L-221on amendment of Law no . 03/L-048 on Public Financial Management and Accountability ( Official Gazette of the Republic of Kosovo / Pristina : Year V / No . 76/10 August 2010 ) ;

Law no . 04 / L - 194 amending and supplementing the Law no. 03/L-048 on Public Financial Management and Accountability , as amended by law no. 03/L221 and no. 04/L-116 ;

Law no . 03/L-189 State Administration of the Republic of Kosovo ( Official Gazette of the Republic of Kosovo / Pristina : Year V / No . 82/21 October 2010 ) ;

Law no . 03/L-190 the Official Gazette of the Republic of Kosovo ( Official Gazette of the Republic of Kosovo / Pristina : Year V / No . 74/20 July 2010 ) ;

Law no . 02/L-52 on Preschool Education ( Official Gazette of the Provisional Institutions of Self-Government in Kosovo / Pristina : Year / No . 1 / 01 June 2006 ) ;

Law no . 02/L-37 on the Use of Languages , ( Official Gazette of the Provisional Institutions of Self-Government in Kosovo / Pristina : YEAR II / No . 10 / 01 March 2007 ) ;

Law no . 02/L-17 on Social and Family Services , ( Official Gazette of the Provisional Institutions of Self-Government in Kosovo / Pristina : Year II / No . 12 01 / May 2007 ) ;

Law no . 03/L-041 to municipal boundaries , ( Official Gazette of the Republic of Kosovo / Pristina : Year III / No . 26 / 02 June 2008 ) ;

Law no . 03/L-040 for local self-government ( Official Gazette of the Republic of Kosovo / Pristina : Year III / No . 28 / 04 June 2008 ) ;

Law no . MUNICIPALITIES 03/L-068 education in the Republic of Kosovo ( Official Gazette of the Republic of Kosovo / Pristina : Year III / No . 30/15 June 2008 ) ;

Law no . 03/L-022 material support to families of children with disabilities

Permanent ( Official Gazette of the Republic of Kosovo / Pristina : Year III / No . 37/10 September 2008 ) ;

Law no . 02/L-121 for residence and place ( Official Gazette of the Republic of Kosovo / Pristina : Year III / No . 40/15 October 2008 ) ;

Law no . 03/L-019 for vocational rehabilitation and employment of persons with disabilities

Limited ( Official Gazette of the Republic of Kosovo / Pristina : Year IV / No . 47/25 January 2009 ) ;

Law no . 03/L-154 ownership and other real rights ( Official Gazette of the Republic of Kosovo / Pristina : Year IV / No . 57 / 04 August 2009 ) ;

Law no . 03/L-172 for personal data protection ( Official Gazette of the Republic of Kosovo / Pristina : Year V / No . 70/31 May 2010 ) ;

Law no . 03/L-215 for access to public documents , ( Official Gazette of the Republic of Kosovo / Pristina : Year V / No . 88/25 November 2010 ) ;

Law no . 03/L-212 of Work ( Official Gazette of the Republic of Kosovo / Pristina : Year V / No . 90 / 01 December 2010 ) ;

Law no . 04/L-036 for official statistics of the Republic of Kosovo ( Official Gazette of the Republic of Kosovo / No . 26/25 November 2011 , Pristina ) ;

Law no . 04/L-072 for border control and surveillance state , ( Official Gazette of the Republic of Kosovo / No . 02 / 20 January 2012 , Pristina ) ;

Law no . 04/L-017 for free legal assistance , ( Official Gazette of the Republic of Kosovo / No . 03 / 22 February 2012 , Pristina ) ;

Law no . 04/L-088 to state archives , ( Official Gazette of the Republic of Kosovo / No . 04 / 19 March 2012 , Pristina ) ;

Law no . 04/L-144 for granting the use and exchange of real property of the municipality, (Official Gazette of the Republic of Kosovo / No . 35/17 December 2012 , Pristina).

Law No.2004 / 3 Against Discrimination ( Official Gazette institutions of Self-Government in Kosovo / Pristina : Year II / No . 14 / 01 July 2007 ) ;

Law No.2004 / 3 Against Discrimination ( Official Gazette of the Provisional Institutions of Self-Government in Kosovo / Pristina : Year II / No . 14 / 01 July 2007 ) ;

Law no . 2004/2 on Gender Equality ( Official Gazette of the Provisional Institutions of Self-Government in Kosovo / Pristina : Year II / No . 14 / 01 July 2007 ) ;

Law no . 04/L-037 for Higher Education in the Republic of Kosovo ( Official Gazette of the Republic of Kosovo / No . 14/9 September 2011 , Prishtina ) ;

Law no . 04/L-032 Pre-University Education in Kosovo ( Official Gazette of the Republic of Kosovo / No . 17/16 September 2011 , Prishtina ) ;

Law no . 04/-L-025 for Legislative Initiatives , ( Official Gazette of the Republic of Kosovo / No . 23/26 October 2011 , Pristina ) ;

Law no . 04/L-125 Health ( Official Gazette of the Republic of Kosovo / No . 13 / May 7, 2013 , Pristina ) ;

Law no . 03/L-034 on Citizenship of Kosovo ( Official Gazette of the Republic of Kosovo / Pristina : Year III / No . 26 / 02 June 2008 ) ;

Law no . 04 / L - 059 amending and supplementing the Law no. 03/L-034 on Citizenship of Kosovo ( Official Gazette of the Republic of Kosovo / No . 26/25 November 2011 , Pristina ) ;

Law no. 04/L-061 for sale housing for which there is a right of residence, (Official Gazette of the Republic of Kosovo / Pristine: no. 01/12 January 2012);

Law no. 03/L-164 for financing of special programs of housing, (Official Gazette of the Republic of Kosovo / Pristine: year V / no. 67/29 March 2010);

Regulation no . 09 /2011 of the Labour Government of the Republic of Kosovo ( Official Gazette of the Republic of Kosovo / No . 15/12 September 2011 , Prishtina ) ;

Regulation no . 02 / 2011 on the areas of administrative responsibility of the Office of the Prime Minister and Ministries ( Official Gazette / No.1 / 18 April 2011 , Pristina ) ;

Regulation no . 07 / 2011 amending the Regulation . 02 / 2011 on the areas of administrative responsibility of the Office of the Prime Minister and Ministers ;

Regulation no . 01 /2012 to the Board of Directors of the Legal Department ;

Regulation no . 02 / 2010 Municipal Offices for Communities and Returns ;

Regulation no . 09 /2012 Standards for Internal Organization and Systematization of the State Administration of Work ;

Regulation no . 40/2012 on Internal Organization and Systematization of Labour to the Ministry for Communities and Returns , dt . 10 January 2013 ;

Internal regulation no. 01/2013 on the Management and Implementation of Capital Projects of the Ministry for Communities and Returns , dt . 17 June 2013 ;

Rules for Project Financing for Development NGOs and Stabilize Communities no. 02 /2012 , dated . 28 March 2012 ;

Internal Regulation no. 04 /2011 Criteria for Determining the activities of the Ministry for Communities and Returns , dt . 29 August 2011 ;

Regulation no . 04 / 2012 for the amendment of the Internal Regulation no. 04 /2011 Criteria for Determining the activities of the Ministry for Communities and Returns , dt . 29 March 2012 ;

Support Implementation Guide Returns dated . 26 March 2012 .

Letter of the Prime Minister for Land Allocation dated 06 April 2010

### **International legal instruments**

Universal Declaration of Human Rights ;

European Convention for the Protection of Human Rights and Fundamental Freedoms  
and protocols;

International Covenant on Civil and Political Rights and its Protocols ;

Framework Convention of the Council of Europe for the Protection of National Minorities ;

Convention on the Elimination of All Forms of Racial Discrimination ;

Convention on the Rights of the Child ;

Convention against Torture and Other Cruel ,

Inhuman and Degrading ;

Principles for restoring facilities Housing and Property Refugees and Displaced Persons , Principles of Pinheira (2005 ) ;

European Charter for Regional or Minority Languages (1994 ) ;

- Revised European Social Charter (1996 ) which was signed is still not ratified

European Convention for the Prevention of Torture and inhuman or degrading treatment Punishment (1987 ) ;

International Covenant on Economic , Social and Cultural Rights, Adopted and opened for signature , ratification and accession by General Assembly in its resolution 2200 A ( XXI ) of 16 December 1966, entered into force : 3 January 1976,

The Bologna Declaration on the European Space for Higher Education , " Bologna Declaration " (1999 )

European Convention on the Academic Recognition of University Qualifications (1959 ) ;

Council of Europe Convention on the Recognition of Diplomas for entry into Universities (1953 ) and its protocols (1964 ) ;

European Convention on the Recognition of University Study Cycle (1956 ) ;

European Convention on the Recognition of University Study Cycle (1990 ) ;

European Convention on the Recognition of Higher Education Qualifications in the European Region (1999 ) ;

European Convention on the Recognition of Higher Education Qualifications in the European Region (1979 ) ;

European Area of Higher Education , Scope of application , press the European Conference of Ministers Responsible for Higher Education , Bergen (2005 ) ;

Optional Protocol to the Convention along with the elimination of all forms of discrimination against women (2000 ) ;

Implementation of the Euro Space for Higher Education , press the Conference of Ministers of Higher Education Berlin (2003 ) ;

Resolution on strengthening cooperation and specialization of Education and Training ( 2002 ) ;

Unified statement for the harmonization of the European System of Higher Education Structure , the Sorbonne Declaration (1998 ) ;

International agreements ( bilateral ) for social security by the Geneva Conventions I- IV on the Protection of War Victims (1949 ) and Additional Protocols I- II (1977 ) ;

The UN Convention on the Rights of the Child (1989 ) ;

The UN Convention on the Rights and the Status of Refugees (1951 ) and Additional Protocols (1967 ) ;

UN Convention for the Protection of the Rights of Migrant Workers and Members of their Families (1990 ) ;

The UN Convention against Discrimination in Education (1960 ) ;

The UN Convention against Torture and other non- human cruel procedures , and Punishment (1984 ) ;

International Covenant on Economic , Social and Cultural Rights ( 1968 ) ;

International Covenant on Civil and Political Rights, Adopted and opened for signature, ratification and accession by General Assembly in its resolution 2200 A ( XXI ) of 16 December 1966, entered into force : March 23, 1976, Guiding Principles for Internal Displacement (1998 ).

UN Guiding Principles on Internally Displaced Persons (September 2004)